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               BEFORE THE WASHINGTON UTILITIES AND
                    TRANSPORTATION COMMISSION
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     AT&T COMMUNICATIONS OF THE
     PACIFIC NORTHWEST, INC.,
                                   ) Docket No. UT-020406
 4
                     Complainant,
                                   ) Volume VII
 5
                                      Pages 177 to 273
               vs.
 6
     VERIZON NORTHWEST, INC.,
 7
                     Respondent.
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 9
                A hearing in the above matter was held on
10
     March 7, 2003, from 9:00 a.m to 12:00 p.m., at 1300
11
     South Evergreen Park Drive Southwest, Room 206, Olympia,
12
     Washington, before Administrative Law Judge MARJORIE R.
13
     SCHAER and Chairwoman MARILYN SHOWALTER and Commissioner
14
    RICHARD HEMSTAD and Commissioner PATRICK J. OSHIE.
15
                The parties were present as follows:
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- 2 JUDGE SCHAER: Let's be on the record. This
- 3 is a hearing on presentation of a settlement proposal by
- 4 certain parties in Docket Number UT-020406, which is a
- 5 complaint case brought by AT&T versus Verizon. We're
- 6 meeting today in the Commission's hearing room in
- 7 Olympia, Washington on March 7th, 2003. I'm Marjorie
- 8 Schaer, I will be presiding today. To my right are the
- 9 three commissioners who will be conducting the hearing,
- 10 Chairwoman Marilyn Showalter, Commissioner Richard
- 11 Hemstad, and Commissioner Pat Oshie.
- 12 The Commission is aware that there is a lot
- 13 at issue here this morning and wants to communicate to
- 14 the parties that by proceeding to hear the witness
- 15 panel's presentation and to clarify that presentation,
- 16 the Commission is not indicating any result, procedural
- 17 or substantive, on any of the pending motions or offers
- 18 before it.
- 19 At this point, I think it would be
- 20 appropriate for the parties proposing the settlement to
- 21 call their witnesses, and then I believe you may have an
- 22 objection to interject, Mr. ffitch; is that correct?
- MR. FFITCH: That's correct, Your Honor,
- 24 thank you.
- 25 JUDGE SCHAER: So would you like to go ahead,

- 1 Mr. --
- MS. SMITH: Your Honor.
- JUDGE SCHAER: Yes, Ms. Smith.
- 4 MS. SMITH: Thank you, Your Honor, this is
- 5 Shannon Smith for Commission Staff, and I have two small
- 6 changes to make to the settlement stipulation and one of
- 7 the exhibits, and I would like to make those at this
- 8 time if that is agreeable to the Bench.
- JUDGE SCHAER: Go ahead, please.
- 10 MS. SMITH: On page 4 of the settlement
- 11 stipulation --
- 12 CHAIRWOMAN SHOWALTER: Can you wait until we
- 13 get there.
- MS. SMITH: Yes, certainly.
- 15 On page 4 at the very beginning, there is the
- 16 letter B, and at the end of that paragraph, there are
- 17 the numbers 2 to 1. Those should be deleted. That's a
- 18 typo.
- 19 And in the settlement stipulation, Exhibit C,
- 20 page 2, there's a block that's Roman Numeral VI,
- 21 business local rate increases, if you count down to the
- 22 fourth item, the proposed rate should be \$26.50 instead
- 23 of \$26.
- 24 And that's all we have at this point. Thank
- 25 you.

- 1 JUDGE SCHAER: Okay, that brings to mind, do
- 2 the parties wish at this point to identify Exhibit 300
- 3 for identification or offer it, and as a matter even
- 4 before that, why don't we take quick appearances from
- 5 the parties starting with AT&T.
- 6 MR. KOPTA: Thank you, Your Honor, Gregory
- 7 Kopta of the law firm Davis, Wright, Tremaine, LLP, on
- 8 behalf of Complainant AT&T Communications of the Pacific
- 9 Northwest, Inc.
- 10 JUDGE SCHAER: Ms. Singer Nelson.
- 11 MS. SINGER NELSON: Good morning, Michel
- 12 Singer Nelson representing WorldCom.
- 13 JUDGE SCHAER: And Ms. Endejan and
- 14 Mr. Carrathers.
- 15 MS. ENDEJAN: Judy Endejan, Graham and Dunn,
- 16 representing Verizon Northwest, Inc.
- 17 MR. CARRATHERS: Charles Carrathers, Vice
- 18 President and General Counsel at Verizon Northwest, Inc.
- 19 MS. SMITH: Shannon Smith for Commission
- 20 Staff.
- 21 MR. FFITCH: Simon ffitch Assistant Attorney
- 22 General for the Office of Public Counsel.
- JUDGE SCHAER: Thank you.
- 24 MS. SMITH: And, Your Honor, I would like to
- 25 offer Exhibit 300, the settlement stipulation and

- 1 accompanying exhibits.
- JUDGE SCHAER: Okay, I'm going to mark for
- 3 identification as Exhibit 300 a document entitled
- 4 settlement stipulation, and that is followed by certain
- 5 attachments.
- 6 MR. FFITCH: And, Your Honor, Public Counsel
- 7 will be including this exhibit in the objections which
- 8 you have allowed us to make here shortly.
- 9 JUDGE SCHAER: And those would be Exhibits A
- 10 through C to the document. Thank you, Mr. ffitch.
- 11 Let's go off the record for just a moment.
- 12 (Discussion off the record.)
- JUDGE SCHAER: So is it my understanding that
- 14 you have offered Exhibit 300, Ms. Smith?
- MS. SMITH: Yes, Your Honor, thank you.
- 16 JUDGE SCHAER: And then perhaps this would be
- 17 an appropriate time then for you to make your short form
- 18 of objections, Mr. ffitch, that you may address more
- 19 fully at a later period in this morning's agenda.
- 20 MR. FFITCH: Thank you, Your Honor. The
- 21 objections which I'm going to make now for the record
- 22 are set forth in our pleading which was filed
- 23 electronically yesterday and in hard copy this morning.
- 24 First of all, Your Honor, Public Counsel
- 25 objects to the conduct of a hearing on Verizon's or on

- 1 the proposed rate increases for Verizon this morning on
- 2 two basic grounds, the first ground being that the
- 3 Commission's Fifth Supplemental Order limited the scope
- 4 of the hearing in this matter to the access charge
- 5 issues raised in the complaint of AT&T. The second
- 6 basic reason is that we believe that the notice
- 7 requirements of the Administrative Procedures Act and
- 8 the Commission's rules have not been met with regard to
- 9 a hearing on general rate increases for Verizon in this
- 10 matter.
- 11 We also have motions to strike, Your Honor.
- 12 Those are laid out beginning at page 4 of our
- 13 memorandum. We object to the introduction of and we
- 14 move to strike the portions of the testimony of
- 15 witnesses who are testifying in support of the
- 16 settlement today, the testimony that was previously
- 17 stricken by the Commission's Fifth Supplemental Order.
- 18 We have, unfortunately this is a bit of a maze to
- 19 reconstruct, Your Honor, but we have attempted to, we
- 20 have provided an annotated exhibit list which attempts
- 21 to indicate for each of the proffered exhibits in
- 22 support of the settlement those portions that were
- 23 stricken by the Commission's Fifth Supplemental Order.
- 24 In addition to that, Your Honor -- and that's
- 25 essentially our first motion to strike.

- 1 The second motion to strike goes to the
- 2 portions of Exhibits B and C to Exhibit 300 which has
- 3 just been offered which relate to rate rebalancing.
- 4 Those are the portions of the exhibit that describe the
- 5 rate increase parts of the settlement, and we are moving
- 6 to strike those consistent with our other motion
- 7 regarding the scope of the hearing.
- 8 Thirdly, Your Honor, we move to strike the
- 9 testimony of Verizon witness Nancy Heuring and her
- 10 Exhibits 2 through 4 again on the grounds that the
- 11 purpose of her testimony is to support the rate increase
- 12 settlement in this matter, and it's beyond the scope of
- 13 the hearing laid out in the Commission's order on our
- 14 motion in limine.
- Our memorandum also states our general
- 16 opposition to the settlement, Your Honor, and I would
- 17 just reference that for the record and make that
- 18 opposition at this time. I think that -- and we can
- 19 also address that at greater length later on, but I
- 20 believe that is the -- completes the procedural motions
- 21 that we would like to make at this time for the record.
- 22 Thank you.
- JUDGE SCHAER: Thank you, Mr. ffitch, and
- 24 those objections are noted, and we will take argument on
- 25 those motions at a later time in this hearing, as I had

- 1 indicated to you before we went on the record.
- 2 MR. FFITCH: Thank you.
- JUDGE SCHAER: So at this point, I believe
- 4 that we would like the parties to proceed to call their
- 5 witnesses and present what they have prepared to present
- 6 this morning, which will be followed by clarifying
- 7 questions from the Commissioners.
- 8 So go ahead, Ms. Smith.
- 9 MS. SMITH: Thank you, Your Honor, the
- 10 Commission Staff calls Dr. Glenn Blackmon as the Staff's
- 11 witness on this panel.
- 12 MR. CARRATHERS: And Verizon calls Dr. Carl
- 13 Danner as Verizon's witness on the panel.
- MR. KOPTA: And AT&T calls Dr. Lee Selwyn on
- 15 behalf of AT&T's participation in the panel.
- JUDGE SCHAER: Gentlemen, will you make your
- 17 way to the witness table and take a moment to get
- 18 settled and then raise your right hand, please.

- 20 Whereupon,
- 21 GLENN BLACKMON, LEE L. SELWYN, and CARL R. DANNER,
- 22 having been first duly sworn, were called as witnesses
- 23 herein and were examined and testified as follows:

24

JUDGE SCHAER: Thank you.

- 1 MR. FFITCH: Your Honor, at this time I would
- 2 like to make a continuing objection to any testimony
- 3 from any of the witnesses who have just been sworn with
- 4 regard to any aspect of the settlement or the support
- 5 for the settlement increasing Verizon's rates.
- 6 JUDGE SCHAER: And that is noted, and if you
- 7 wish to continue to note that you are making a
- 8 continuing objection as we go along, I think that would
- 9 be sufficient to inform the record and the Bench,
- 10 Mr. ffitch, of your concerns.
- 11 MR. FFITCH: Thank you, Your Honor, I just
- 12 wanted to make it at this point so that I wouldn't
- 13 interrupt the questioning as it went along.
- 14 JUDGE SCHAER: Thank you, I appreciate your
- 15 courtesy.
- Go ahead, please.
- 17 MS. SMITH: Thank you, Your Honor. I believe
- 18 counsel and the witnesses have decided that perhaps the
- 19 most efficient way to go about doing this would be to
- 20 have each of the experts give a brief description of
- 21 their particular issue in this case and how the
- 22 settlement agreement addresses that issue as opposed to
- 23 question and answer from counsel, and then perhaps have
- 24 the Bench ask any questions of the panel that they may
- 25 have.

- JUDGE SCHAER: Go ahead, Ms. Smith.
- MS. SMITH: Thank you. I guess I would ask
- 3 the witnesses in whatever order they want to begin to
- 4 begin with their presentations.
- DR. BLACKMON: Thank you, good morning. I
- 6 drew the short straw and have been asked to go first in
- 7 this presentation. I would like to note that throughout
- 8 the negotiations we were never as close as we are at
- 9 this moment.
- 10 But I do want to emphasize that this was the
- 11 result of a negotiation by parties who worked very hard
- 12 to represent their interests, and the three parties come
- 13 together in support of this settlement as one that is
- 14 reasonable and fair to the customers of this state, and
- 15 I think we would ask that the Commission give
- 16 considerable weight to the fact that such diverse
- 17 parties have been able to reach a common position on
- 18 this.
- 19 Speaking on behalf of the Staff and the
- 20 interests that we have in making sure that rates are
- 21 fair, just, reasonable, and sufficient,
- 22 nondiscriminatory and not preferential, in other words a
- 23 position of balance, we believe that by far the most
- 24 important result of this settlement is that it
- 25 eliminates a serious concern that we have had about

- 1 access charges. It's a general concern for which
- 2 Verizon was certainly, you know, one of the most
- 3 important companies on our list of concerns, because
- 4 they are second only to Qwest in terms of size, and they
- 5 operate until now with a relatively high level of
- 6 intrastate access charges. In our direct testimony, we
- 7 laid out why we believe that this was a cross-subsidy,
- 8 that it adversely affected customers all over the state,
- 9 not just Verizon customers, and this settlement
- 10 agreement achieves the result that we set out, which was
- 11 to bring access charges down to a level where there is
- 12 no longer the exporting of costs or the cross-subsidy
- 13 into the toll market itself.
- In percentage terms, you know, so I'm not
- 15 counting -- adjusting for the fact that Qwest is so much
- 16 bigger than Verizon, I believe that this is the largest
- 17 reduction in access charges that this state has yet
- 18 experienced, and it removes several pennies from the
- 19 imputation floor that constrains the toll pricing of
- 20 Verizon. And so we think that it will ultimately bring
- 21 tangible benefits to the toll customers throughout the
- 22 state, but in particular of Verizon in terms of more
- 23 competition, perhaps in the form of lower prices, but
- 24 certainly more competition and more choices.
- We also think that the settlement is

- 1 reasonable because it balances the needs of Verizon
- 2 stockholders, its owners, and the customers that it
- 3 serves in this state in terms of earnings, rate of
- 4 return, things like that. The overall effect of this
- 5 settlement will be to reduce Verizon's earnings because
- 6 it reduces their revenues. It does not, you know,
- 7 wholesale eliminate all the revenue that access charge
- 8 reduction would have done, but it does produce some
- 9 decrease in their revenue levels. It's a balanced
- 10 approach that we think is reasonable.
- In terms of the specific offsetting rate
- 12 increases that we have agreed to, when we went into that
- 13 as Staff, we looked primarily at what this Commission
- 14 had approved with respect to other companies in other
- 15 cases. A lot of it had to do with various examples from
- 16 US West or Qwest.
- 17 For instance, virtually every other company,
- 18 local exchange company, in the state has a late payment
- 19 charge. Verizon did not, so it seemed like a reasonable
- 20 thing to do to offset some of the decrease with the
- 21 addition of a late payment charge. That's a -- we think
- 22 the Commission has found that to be a reasonable thing
- 23 for a company to do. It helps the company keep the
- 24 revenues coming in on a timely basis, and, you know,
- 25 it's good for everybody when customers pay their bills

- 1 on time.
- 2 The private line rate increases that are
- 3 built in here, again they move rates toward so that they
- 4 cover cost and also so they match the interstate rates
- 5 for services that are really the same whether they are
- 6 interstate or intrastate.
- 7 Directory assistance charges are also modeled
- 8 more on what other companies do. Verizon among the
- 9 large companies was providing two free to residential
- 10 customers, where Sprint and Qwest were only providing
- 11 one. On the business side, Verizon provided a free one
- 12 that Sprint and Qwest did not. So that seemed to be a
- 13 reasonable way to raise additional revenues.
- Once we had gone through that list, we still
- 15 had a significant gap between the revenue decrease that
- 16 access charges would produce and the revenue increases
- 17 that we had identified, and so we turned then to the
- 18 basic local rates, and we were able to limit the
- 19 residential increase to \$2.
- 20 On the business side we have a \$2.50 increase
- 21 that -- those roughly match the level of rates that they
- 22 are paying today in terms of allocating the
- 23 responsibility between the two classes of customers.
- 24 Also though on the business side we were able to limit
- 25 the rate increase to the business rates that within the

- 1 business class were lower than substitute services,
- 2 things like Centrex Service or PBX trunk lines. One of
- 3 the things this Commission has done with US West or
- 4 Qwest was to align the various business services better
- 5 so that substitute products were priced more correctly
- 6 in relation to one another. We were able to move in
- 7 that direction on the business side the way we
- 8 structured the business increase here.
- 9 The \$2 increase on residential service is one
- 10 that, you know, we certainly weren't, you know, we wish
- 11 that it were not necessary, but we do feel that it is
- 12 necessary in this context and that it's a reasonable
- 13 level and one that produces a rate at the end of the day
- 14 that will be fair, just, reasonable, and sufficient.
- 15 And based on that, Staff recommends that the Commission
- 16 accept this settlement of this case.
- JUDGE SCHAER: Dr. Blackmon, at this point,
- 18 would you give your name and spell your last name to the
- 19 court reporter just so that we're certain that she knows
- 20 who you are in the record.
- DR. BLACKMON: Yes, thank you.
- Glenn Blackmon, B-L-A-C-K-M-O-N.
- JUDGE SCHAER: And would other counsel please
- 24 ask that as an introductory question for your witness as
- 25 we go forward.

- 1 MR. KOPTA: Yes, we certainly will.
- JUDGE SCHAER: Thank you.
- 3 MR. KOPTA: And with that, I will, I believe,
- 4 introduce Dr. Selwyn.
- 5 I will ask, first of all, Dr. Selwyn, will
- 6 you state your name and business address and spell your
- 7 name for the record, please.
- 8 DR. SELWYN: Yes, good morning, my name is
- 9 Lee L. Selwyn, spelled S-E-L-W-Y-N. My business address
- 10 is Suite 400, Two Center Plaza, Boston, Massachusetts
- 11 02108.
- 12 MR. KOPTA: And, Dr. Selwyn, did you prepare
- 13 or have prepared under your direction and control
- 14 Exhibits T-1 and T-2C, which are listed in Exhibit A of
- 15 the settlement stipulation?
- DR. SELWYN: Yes.
- MR. KOPTA: And have you prepared a statement
- 18 today to reflect AT&T's position on the settlement
- 19 agreement and to explain to the Commission the
- 20 relationship between the direct testimony that you have
- 21 prepared and the stipulation that AT&T is supporting
- 22 today?
- DR. SELWYN: Yes.
- MR. KOPTA: Would you provide that now?
- DR. SELWYN: Yes.

- Good morning Chairwoman Showalter,
- 2 Commissioners, Judge Schaer. This settlement I believe
- 3 addresses the specific concern raised by AT&T in its
- 4 complaint with respect to the price squeeze that was
- 5 being experienced between the access charges that were
- 6 being imposed upon AT&T by Verizon and the pricing of
- 7 toll services by Verizon.
- 8 First, I would like to personally thank the
- 9 Commission Staff for their herculean efforts at
- 10 facilitating this settlement, which I think has helped
- 11 to produce a win-win-win outcome for the parties
- 12 involved as well as for consumers in Washington, because
- 13 it will lead to increased competition and ultimately
- 14 lower prices for long distance services in Washington.
- 15 The settlement and the reduction in access
- 16 charges specifically, which is the subject of my direct
- 17 testimony, will accomplish several specific things. It
- 18 will help to prevent Verizon's long distance competitors
- 19 from being squeezed out of the market in Washington, it
- 20 will ensure that consumers have a continued choice of
- 21 long distance providers in the state, and it will guard
- 22 against and hopefully prevent erosion of competition in
- 23 the state that might otherwise have taken place.
- 24 The \$35.5 Million reduction in access charges
- 25 that is contemplated in the settlement agreement will

- 1 bring access charges closer to economic cost. It will
- 2 not bring them all the way to economic cost, which of
- 3 course remains a concern. However, the reduction is a
- 4 definite step in the right direction and will work to
- 5 eliminate the or certainly to reduce the potential for a
- 6 price squeeze. I think in the future the Commission
- 7 will need to readdress the issue of bringing access
- 8 charges for all of the incumbent local exchange carriers
- 9 in Washington closer to cost.
- 10 I believe that the settlement is squarely in
- 11 the public interest. It will help to create a more
- 12 competitive market environment that will lead to
- 13 increased competition and lower prices for long distance
- 14 services in the state, and there is strong evidence at
- 15 the national level over the past two decades that
- 16 supports this conclusion. Since the breakup of the Bell
- 17 system in 1984, long distance rates nationally have been
- 18 reduced in real terms by well over 80% and perhaps even
- 19 more than that for certain consumer discount plans. In
- 20 fact, competition in the long distance market is
- 21 probably one of the preeminent success stories arising
- 22 from the Bell system breakup and the affirmative
- 23 determination by the FCC and later by the U.S. Congress
- 24 in the 1996 Act to adopt regulations that facilitate the
- 25 development of competition. Those lower prices have

- 1 resulted through the combined effects of significantly
- 2 lower access charges at the interstate level and the
- 3 intense competition that those access charges have
- 4 spawned over the past two decades.
- 5 Bringing prices closer to cost is efficient
- 6 and produces efficient competition. It prevents the
- 7 incumbent from using its market power over bottleneck
- 8 essential facilities to increase its rivals' cost of
- 9 operation and thereby limit their ability to compete in
- 10 the market, and it creates the potential for continued
- 11 robust competition on an efficient level where
- 12 competitors invest in facilities that are capable of
- 13 being duplicated in the market and at the same time rely
- 14 on bottleneck facilities where it is most efficient for
- 15 them to do that.
- 16 Reducing rates to cost also helps to bring to
- 17 Washington consumers the benefits of the enormous
- 18 technological breakthroughs that have occurred in the
- 19 telecommunications industry over the past two decades,
- 20 particularly with respect to the costs of network usage.
- 21 Network usage costs today are just a small fraction of
- 22 what they were two decades ago when the access charge
- 23 regime first became effective. And we have seen at the
- 24 local level significant reductions in usage costs where
- 25 competition has been able to enter the market, and we're

- 1 beginning to see even with respect to the long distance
- 2 services the introduction of flat rate services in the
- 3 wire line and wireless environments that provide
- 4 consumers either large blocks and in some cases even
- 5 unlimited long distance calling for a very low price.
- 6 And these plans and these capabilities are a direct
- 7 consequence of reductions in access charges, so the
- 8 reductions that this settlement would put into effect in
- 9 Washington are a move in bringing Washington into that
- 10 same direction that we're seeing at the national level
- 11 and at the interstate level.
- 12 As I indicated earlier, the settlement will
- 13 remedy the concern expressed in AT&T's complaint with
- 14 respect to price squeeze, but ultimately it does not
- 15 really go as far as AT&T might have preferred with
- 16 respect to achieving cost based rates. As long as the
- 17 incumbent local exchange carrier is permitted to compete
- 18 in the same market for long distance services as firms
- 19 that do not have the legacy of a local service monopoly,
- 20 their ability to establish access charges significantly
- 21 in excess of cost provides a formidable competitive
- 22 advantage and enables them to discriminate in their
- 23 pricing relative to the prices that would be charged by
- 24 the services that would be offered by a non-integrated
- 25 long distance carrier. Accordingly, I believe that the

- 1 settlement is an important step in the right direction
- 2 and for that reason would strongly urge the Commission
- 3 to accept it. Thank you.
- 4 MR. CARRATHERS: Good morning, Mr. Danner,
- 5 would you please state your name and address for the
- 6 record.
- 7 DR. DANNER: Yes, my name is Carl R. Danner,
- 8 D-A-N-N-E-R. My business address is Suite 1650, 100
- 9 Bush Street, San Francisco, California 94104.
- 10 MR. CARRATHERS: Did you prepare a brief
- 11 summary for this morning?
- DR. DANNER: Yes, I did.
- MR. CARRATHERS: Please go ahead.
- DR. DANNER: Thank you very much.
- 15 Good morning Commissioners, good morning Your
- 16 Honor, other parties. First off, I would like to echo
- 17 Dr. Selwyn in expressing Verizon's appreciation for the
- 18 efforts of Staff and the willingness of the Commission
- 19 to accommodate the settlement negotiations that we have
- 20 concluded. Verizon agrees that the settlement is in the
- 21 public interest and will represent a step forward for
- 22 consumers in Washington. I believe that one of the
- 23 beauties of the settlement is that it has found common
- 24 ground in a series of presentations by the various
- 25 parties that did not always agree on every point, but we

- 1 can agree on the principles and outcome that this
- 2 settlement represents.
- 3 In terms of Verizon's position in coming to
- 4 this proceeding, I think the overarching concern from
- 5 the start has been its currently compromised financial
- 6 situation in terms of the earnings that Verizon is now
- 7 experiencing as reflected by its books. This ties, as
- 8 my direct testimony observed, into the necessity for any
- 9 telecommunications company to recover its total economic
- 10 costs of service, a predicate that Verizon is not now
- 11 satisfying in Washington, so the principal concern
- 12 coming into the proceeding for Verizon was not to
- 13 exacerbate that situation further.
- 14 At the same time, Verizon agrees in principle
- 15 and has supported as far as I know for many years, even
- 16 as the former GTE, pricing reform, which includes
- 17 bringing all costs, all prices, pardon me, of services
- 18 closer to their costs on a more cost based basis, and
- 19 reductions in access charges certainly fulfill that
- 20 criterion.
- 21 And so in my direct testimony I did support
- 22 reductions in access charges provided they could be
- 23 accomplished consistent with not harming Verizon's
- 24 situation further, recognizing the need to recover total
- 25 economic costs of the company. And indeed, as the other

- 1 gentlemen sitting with me have affirmed, the settlement
- 2 does do that. It achieves a sharp reduction in access
- 3 charges. As a result, toll rates should fall in
- 4 Washington, which will create benefits for consumers.
- 5 As an offset, there are other rates that are
- 6 increased in the settlement. I think Dr. Blackmon
- 7 described fairly aptly in our view many of the
- 8 rationales for increasing the particular rates that were
- 9 increased. I think one further point we would add is
- 10 that it is Verizon's analysis, and I don't -- I'm not
- 11 going to debate the point, but we do consider that the
- 12 loop is a cost of basic service, and in that respect
- 13 from an economic standpoint the increases to basic
- 14 residential rates in particular are consistent with
- 15 achieving more cost based pricing, will bring those
- 16 residential rates closer to covering their costs, and
- 17 should on the local side reduce to some extent a current
- 18 impediment to local competition. So that's an
- 19 additional benefit to the settlement at least from
- 20 Verizon's standpoint that we would offer for your
- 21 consideration.
- 22 As a general characterization of the price
- 23 increases that will occur, Verizon would offer that they
- 24 do shift costs and markups more to where they belong.
- 25 They do make some market based increases, as

- 1 Dr. Blackmon described, which are not riskless for the
- 2 company. There is some greater exposure to competition
- 3 as a result. But overall, Verizon believes that the
- 4 results are fair, just, and reasonable and represent a
- 5 significant pricing reform consistent with economic
- 6 principles and consistent, as it happens, with a
- 7 discussion that Dr. Blackmon and I conducted with this
- 8 very Commission I think about five years ago, myself on
- 9 behalf of GTE, to discuss possibilities for pricing
- 10 reform. So I think with this settlement, we have made a
- 11 step forward.
- 12 Finally, with respect to the revenue impact,
- 13 Dr. Blackmon did observe that there is a reduction in
- 14 this for Verizon, and I have noted the compromised
- 15 situation they're facing now. What Verizon would
- 16 suggest to that respect is that this is the result of a
- 17 settlement, and in the context of a settlement Verizon
- 18 is willing to live with the results on those bases.
- 19 I would also note, again without wanting to
- 20 belabor the point, Verizon has some different points of
- 21 view regarding other issues in the proceeding, whether
- 22 or not there is a current price squeeze, Verizon does
- 23 not believe so. Some of the other points that were in
- 24 dispute of course we have covered in pre-filed testimony
- and I don't think we need to review today.

1	Again, I would emphasize that I think the
2	settlement has done a good job at finding a common
3	ground between the parties and will benefit consumers
4	and competition in Washington. Thank you very much.
5	JUDGE SCHAER: Commissioners, did you have
6	questions?
7	Let's be off the record for just a moment.
8	(Discussion off the record.)
9	JUDGE SCHAER: While we were off the record,
10	the court reporter was able to perform some useful
11	function with her equipment.
12	Go ahead.
13	CHAIRWOMAN SHOWALTER: Good morning. I have
14	a clarifying question, and it is on page 4 of the
15	settlement, and it is in the sentence in the middle of
16	paragraph 3 or item number 3 where it says that:
17	For one year after the date Verizon
18	files tariffs implementing the
19	settlement stipulation, no participating
20	party nor the Commission
21	And that's my focus, nor the Commission.
22	will initiate, request the Commission
23	to initiate, or support any third party
24	request for the Commission to initiate

any proceeding regarding the access

- charges, overall revenues, or earnings
- of Verizon.
- 3 My question is, did you pick the word
- 4 Commission with care? Had it said Commission Staff, I
- 5 would have understood it one way. I understand it a
- 6 very different way that it says Commission. That's my
- 7 first question. And if this requires a later answer
- 8 after consultation, that's fine.
- 9 MR. CARRATHERS: Your Honor, Charles
- 10 Carrathers from Verizon, I believe that language was
- 11 lifted if not verbatim almost from the Commission's
- 12 order in the GTE-Bell Atlantic settlement.
- 13 CHAIRWOMAN SHOWALTER: Well, I guess what
- 14 that says to me is you didn't think about it this time,
- 15 you lifted the language from somewhere else.
- MR. CARRATHERS: Oh, no, no, we thought about
- 17 it.
- 18 CHAIRWOMAN SHOWALTER: Okay.
- 19 MR. CARRATHERS: And wanted to express that
- 20 same intent that was in that merger order, that
- 21 basically it's a one year stay out provision.
- 22 CHAIRWOMAN SHOWALTER: Okay. If it means the
- 23 Commission, then it would seem to mean that the
- 24 Commission, if a third party, if some other party comes
- 25 in and complains against or would like to complain

- 1 against access charges, overall revenues, or earnings of
- 2 Verizon, the Commission would bar, this Commission?
- MR. CARRATHERS: That was the intent.
- 4 CHAIRWOMAN SHOWALTER: All right. The
- 5 question in my mind is whether that is a permissible
- 6 delegation of our authority, and it may be, but it's a
- 7 fairly significant one if it is the case. In other
- 8 situations, and I frankly don't remember whether I
- 9 raised this kind of question in the GTE merger, but I
- 10 have on other occasions resisted the notion that the
- 11 settlement can bind the Commission as opposed to the
- 12 parties. I realize we can bind ourselves and the
- 13 parties can attempt to bind us, but it's a fairly
- 14 serious restriction on our ability. And in some
- 15 situations, I'm not sure how it plays out on this one, I
- 16 think it might well violate other third party rights.
- 17 I'm not -- I'm just raising the question because I
- 18 haven't thought it through because I thought maybe you
- 19 would say, no, no, we meant to bind each other, the
- 20 parties, not the Commission.
- MR. CARRATHERS: Well, let me clarify,
- 22 because let's assume an unaffiliated third party or,
- 23 well, obviously it would be unaffiliated, wouldn't it, a
- 24 third party, not a party to this proceeding, files a
- 25 complaint, initiates a complaint with the Commission,

- 1 the Commission could act on it. What we're saying here
- 2 is that the Commission by deeming that this settlement
- 3 is just and reasonable is itself not going to initiate a
- 4 complaint. The parties to the settlement are not going
- 5 to initiate a complaint, nor will they support a third
- 6 party complaint. Therefore, if someone who is not here
- 7 today a month from now files a complaint with the
- 8 Commission and says Verizon is doing something bad with
- 9 toll or access charges, the Commission could act on it.
- 10 That's our understanding of the agreement. And again, I
- 11 think that was the understanding in the GTE-Bell
- 12 Atlantic merger order.
- 13 CHAIRWOMAN SHOWALTER: Okay, maybe it's the
- 14 sentence structure I'm not understanding. So you're
- 15 saying it's only that the Commission will not initiate.
- 16 You're not purporting to restrict the Commission from
- 17 supporting a third party request supposing it's
- 18 justified?
- 19 MR. CARRATHERS: Correct.
- 20 CHAIRWOMAN SHOWALTER: So this only goes to
- 21 initiating; is that correct?
- MS. SMITH: Yes, Your Honor, that was my
- 23 reading of it as well.
- 24 MR. KOPTA: We would echo that. I understand
- 25 where your confusion comes in, and you're right, this

- 1 could have been better drafted. But I mean it's sort of
- 2 if you break down the sentence, the Commission obviously
- 3 couldn't request the Commission to initiate, so the
- 4 intent was just to limit the Commission's participation
- 5 with respect to this sentence to the will initiate.
- 6 CHAIRWOMAN SHOWALTER: Okay. Well, then, hm,
- 7 when it says or support any third party request, who is
- 8 barred from supporting the third party request?
- 9 MS. SMITH: The participating parties, Your
- 10 Honor, I believe are bound by that.
- 11 CHAIRWOMAN SHOWALTER: It's not a very well
- 12 drafted sentence.
- MR. KOPTA: No, we will acknowledge that.
- MS. SMITH: No.
- 15 CHAIRWOMAN SHOWALTER: All right, with that
- 16 clarification, I think I understand the parties' intent.
- 17 I don't have any further questions.
- 18 COMMISSIONER HEMSTAD: Well, whether this is
- 19 clarifying or not, I think that's the elephant in the
- 20 room is why, how does this not become the roughly
- 21 substantial equivalent of a general rate case?
- 22 (Discussion on the Bench.)
- 23 COMMISSIONER HEMSTAD: I will withdraw the
- 24 question at this point.
- 25 CHAIRWOMAN SHOWALTER: I think what we're

- 1 struggling with here is we do want to have a full
- 2 discussion on the procedural issues, and it's a question
- 3 of when to have those and how much to continue the
- 4 examination of witnesses. But we're not precluding
- 5 ourselves or others from asking more questions of the
- 6 witnesses depending on when we want to have this
- 7 procedural discussion.
- 8 COMMISSIONER HEMSTAD: Well, at this point, I
- 9 don't have any other questions. I think the settlement
- 10 itself and what it is doing seems to be reasonably
- 11 clear.
- 12 COMMISSIONER OSHIE: I will just ask
- 13 Mr. Blackmon, perhaps you can speak for the panel, and
- 14 the other panel members can step in, but referring to
- 15 the settlement stipulation on page 3 on what is marked
- 16 as paragraph 9, and you have Verizon, you stated in the
- 17 first sentence:
- 18 Verizon shall reduce its interstate
- switched access charges by:
- 20 And the last sentence is:
- 21 The overall effect of these reductions
- is to reduce Verizon's revenue by \$36.5
- 23 Million using the projected 2003 units.
- 24 I thought you might clarify for me at least
- 25 what you meant or what the parties meant by projected

- 1 2003 units. What is a unit, as an example?
- DR. BLACKMON: In this instance, the units
- 3 are all minutes, because all the rates that are being
- 4 affected by this paragraph are charged by the minute.
- 5 And, you know, the telecom world is changing quickly,
- 6 and the most recent year, most of the testimony, not all
- 7 of it, but most of the evidence in this case used 2001
- 8 data, financial data and operational data. The rates
- 9 that are agreed to are, I mean they speak for
- 10 themselves. They are the rates that will be charged.
- 11 In terms of quantifying the effect of that on Verizon's
- 12 revenues, one could do the math using the access charge
- 13 -- the access minutes that the company actually
- 14 experienced in 2001. That would have produced a
- 15 different number, a higher number than what those same
- 16 rates would produce in 2003 at least based on our
- 17 projection of what the 2003 results are. So it's our
- 18 estimate of what within this year the rate changes that
- 19 we have agreed to will do to the access revenues of
- 20 Verizon.
- 21 COMMISSIONER OSHIE: Are the access revenues
- 22 in general trending down because of the minutes of use
- 23 are also being reduced?
- DR. BLACKMON: Yes.
- 25 COMMISSIONER OSHIE: Would you, perhaps

- 1 Mr. Blackmon, you can also continue to be the
- 2 spokesperson here, but in that same paragraph 9 under
- 3 section 2, there's an establishment, a proposed
- 4 establishment of a late payment charge of 1.5%. Would
- 5 you please give some detail as to what, how the parties
- 6 reached that number of 1.5%.
- 7 DR. BLACKMON: Well, it was the product of
- 8 negotiation, and all parties ended up agreeing that that
- 9 was a reasonable level. And I'm speaking for Staff that
- 10 it's one reason why it seems reasonable is it's what
- 11 AT&T charges its customers. The Commission itself
- 12 charges 2% when companies are late in paying their
- 13 regulatory fees to us. There are other companies that
- 14 charge 1%. There may be some companies left that still
- 15 don't have a late payment charge. So within that
- 16 context, 1.5% seemed like a reasonable number consistent
- 17 with the practices of other companies out there.
- 18 COMMISSIONER OSHIE: Okay, thank you.
- 19 CHAIRWOMAN SHOWALTER: Just a clarifying
- 20 question. On Commissioner Oshie's earlier question, he
- 21 cited a figure of \$36.5 Million, and on my version it's
- 22 \$35.5 Million. I just wanted to make sure we all have
- 23 the same figures.
- 24 COMMISSIONER OSHIE: My mistake.
- 25 CHAIRWOMAN SHOWALTER: Okay.

- 1 JUDGE SCHAER: Was there anything further for
- 2 the panel of witnesses?
- 3 CHAIRWOMAN SHOWALTER: Not at this time, but
- 4 my guess is they ought to stay there for the time being.
- 5 MR. FFITCH: Are you inquiring of counsel,
- 6 Your Honor?
- 7 JUDGE SCHAER: I was inquiring of
- 8 Commissioners or of counsel, although why don't you tell
- 9 me why you're asking, Mr. ffitch.
- 10 MR. FFITCH: I have one or two questions.
- JUDGE SCHAER: Why don't you go ahead,
- 12 please.
- MR. FFITCH: Thank you, Your Honor.
- I guess I will direct this question to
- 15 Dr. Blackmon initially. Dr. Blackmon, does the
- 16 settlement agreement require AT&T or WorldCom to reduce
- 17 any of their toll rates?
- DR. BLACKMON: No, it does not.
- MR. FFITCH: Now I'm going to ask you this
- 20 question in your capacity as a non-lawyer, this next
- 21 question. In your capacity as an experienced regulatory
- 22 expert, does this Commission have authority to order
- 23 AT&T and MCI to reduce, excuse me, WorldCom to reduce
- 24 its toll rates?
- 25 MS. SMITH: I would object to this question.

- 1 I really think it's a legal question even though it's
- 2 being asked to Dr. Blackmon as a non-lawyer. I think it
- 3 boils down to a legal opinion, and I don't think that's
- 4 a proper question to ask a witness.
- 5 MR. FFITCH: Well, Your Honor, I'm trying to
- 6 avoid asking it as a legal question. It's just his
- 7 understanding in his expert opinion as a regulatory
- 8 administrator, would that be something he believes the
- 9 Commission would have the authority to order.
- 10 JUDGE SCHAER: I'm going to allow the
- 11 question just based on your own experience as an expert
- 12 in this field. If you know an answer, would you provide
- 13 it, please, Dr. Blackmon.
- DR. BLACKMON: My understanding is that even
- 15 though the toll rates of AT&T and MCI WorldCom are
- 16 classified as competitive that they remain subject to
- 17 the substantive standards in Title 80 that they be fair,
- 18 just, and reasonable and that the Commission can
- 19 complain against those rates. In addition, RCW
- 20 80.36.320 would allow the Commission to reverse the
- 21 competitive classification of those companies and
- 22 therefore the rates that they charge.
- So I believe that the answer to your question
- 24 would depend on the circumstances or the reasons for a
- 25 Commission order that would lower their rates. In other

- 1 words, if they were ordering them lower because they
- 2 found that effective competition no longer existed, I'm
- 3 quite comfortable that the Commission would have that
- 4 authority. If there was some way in which the rates
- 5 themselves were not fair, just, and reasonable, then
- 6 again I think the Commission would have the authority to
- 7 order a different rate when they met that statutory
- 8 standard.
- 9 But broadly, the way you have answered or the
- 10 way you have asked the question, I guess I would have to
- 11 point out and say that I don't know about a blanket
- 12 ability of the Commission to order the companies to
- 13 lower their rates.
- 14 MR. FFITCH: Thank you. This I will direct
- 15 to you also, Dr. Blackmon. Does the access charge rate
- 16 agreed to in this settlement include a contribution to
- 17 the cost of the local loop?
- DR. BLACKMON: Yes.
- 19 MR. FFITCH: Thank you, those are all my
- 20 questions.
- Thank you, Your Honor.
- JUDGE SCHAER: Thank you, Mr. ffitch.
- 23 Anything further, Commissioners?
- 24 CHAIRWOMAN SHOWALTER: Not at this time.
- JUDGE SCHAER: Okay.

- 1 Anything from counsel?
- MS. SMITH: No, but if we're going to get to
- 3 the point where counsel are going to argue Public
- 4 Counsel's motion while these witnesses are subject to
- 5 recall, I would ask that they be allowed to step down
- 6 and move someplace a little more comfortable.
- 7 JUDGE SCHAER: I think that would be a wise
- 8 thing to do.
- 9 You are not excused from the hearing,
- 10 gentlemen, but you may step down from the witness bench
- 11 and take it easy for a few moments while counsel respond
- 12 to questions from the Bench.
- 13 At this point, I believe the Commissioners do
- 14 have a number of procedural questions that they would
- 15 like to discuss with counsel who are proposing the
- 16 settlement on behalf of their clients.
- 17 And would you like to go first?
- 18 CHAIRWOMAN SHOWALTER: Well, what I would
- 19 like to -- we have already heard from Mr. ffitch, if you
- 20 want to restate it that's okay, although we have it in
- 21 writing and you stated it this morning, but I would like
- 22 to hear from the other counsel what their responses are
- 23 to Mr. ffitch's motion. Again, I don't think we're
- 24 necessarily precluding further briefing on the topic if
- 25 that's required, but we've got something from Verizon,

- 1 I'm sorry, I haven't had a chance to read it. I think
- 2 what we're doing is we're getting back to Commissioner
- 3 Hemstad's question of does the settlement invoke our
- 4 statutes on general rate increases, the 3% test, et
- 5 cetera. And if so, what procedurally is necessary, what
- 6 procedurally is desirable, and what do you recommend.
- 7 MR. CARRATHERS: Your Honor, I guess I can
- 8 start, this is Charles Carrathers from Verizon, and then
- 9 allow my esteemed colleagues to chime in.
- 10 As an initial matter --
- 11 CHAIRWOMAN SHOWALTER: Well, I think
- 12 Mr. ffitch more or less indicated he had already stated
- 13 his --
- 14 JUDGE SCHAER: Did you have anything further
- 15 you wanted to state at this time now that we're getting
- 16 into this area now?
- 17 CHAIRWOMAN SHOWALTER: You're not on the
- 18 mike.
- 19 JUDGE SCHAER: Mr. ffitch, did you have
- 20 anything further you would like to start out with, a
- 21 more in-depth argument on your motions?
- 22 MR. FFITCH: I think, Your Honor, I'm willing
- 23 to go with the Chairwoman's suggestion that they have
- 24 our arguments in writing, I have summarized them this
- 25 morning, and just reserve the opportunity to respond

- 1 after we have heard from other counsel.
- JUDGE SCHAER: Thank you.
- Go ahead, Mr. Carrathers.
- 4 MR. CARRATHERS: Thank you, Your Honor.
- 5 Very briefly, as Mr. ffitch stated in his
- 6 summary, he had two principal concerns. The first is
- 7 that we were relying on evidence that this Commission
- 8 had stricken in a previous order that is having to do
- 9 with rate rebalancing. And I realize you haven't had a
- 10 chance yet to review our response because it was just
- 11 filed this morning, but we believe that Public Counsel
- 12 is confusing litigation with settlement. Although the
- 13 Commission struck the parties' rate rebalancing
- 14 testimony for purposes of litigating a phase in this
- 15 case, the parties are not precluded from using such
- 16 testimony to support a settlement. And in our papers,
- 17 we cite the Commission's rule 480-09-466, which
- 18 expressly encourages voluntary settlements and expressly
- 19 permits parties to submit "the evidentiary proof that
- 20 they believe appropriate to support it", and this is
- 21 precisely what the parties have done here. Indeed, to
- 22 adopt Public Counsel's argument would lead I think to
- 23 the illogical conclusion that in preparing a settlement,
- 24 the parties are bound by exactly what they filed, and I
- 25 don't think that would have the effect of encouraging

- 1 settlement.
- 2 The second principal point that Public
- 3 Counsel raised is that I believe his position is somehow
- 4 whenever you increase a basic rate, you need to have a
- 5 general rate case, and I would point the Commission to
- 6 the GTE-Bell Atlantic merger settlement. In that
- 7 settlement, rates were both increased and decreased.
- 8 Some residential rates were increased, some business
- 9 rates were increased, originating access was increased.
- 10 Indeed I understand, I don't have the document in my
- 11 hand, but I understand that one residential rate group
- 12 went from \$10 to \$13, certainly more than 3%. The
- 13 overall effect of that settlement was to reduce
- 14 Verizon's earnings. But my point is that there was a
- 15 settlement, that settlement settled a couple of, three
- 16 actually, very complicated dockets, there was no general
- 17 rate case, and yet an effective -- an increase of some
- 18 rates and decreases in others, which is again precisely
- 19 what we have here. And we believe the Commission acted
- 20 lawfully in approving the GTE-Bell Atlantic merger.
- 21 CHAIRWOMAN SHOWALTER: Well, in that case
- 22 though, first of all, was this issue raised to us, this
- 23 procedural issue? And I suspect the answer is no,
- 24 because I suspect that Public Counsel wasn't party to
- 25 that settlement. And so the fact of a settlement, does

- 1 -- well, that's what you're saying is that's precedent,
- 2 or I wouldn't say precedent, it's a practice but it's
- 3 not a precedent of this Commission, because we weren't
- 4 presented with the issue.
- 5 MR. CARRATHERS: Well, I would --
- 6 CHAIRWOMAN SHOWALTER: Aside from the fact
- 7 that it has been done apparently once before, what is
- 8 the answer of that -- your first argument has to do with
- 9 and Mr. ffitch's first argument has to do with can the
- 10 scope of a settlement be larger than the scope of the
- 11 litigation. Let's set that aside for a minute.
- 12 The question I'm interested in is, if parties
- 13 are proposing ultimately tariffs that require increases
- 14 beyond this 3% threshold, I was searching for the
- 15 statute, I don't have it in front of me, but if you look
- 16 at the let's just say the size of the residential
- 17 increase is sufficient to meet the statute, you might
- 18 want to answer that question first, if it does, how do
- 19 we avoid complying with the terms of those statutes,
- 20 particularly because this is -- that very issue was not
- 21 part of this case to begin with. It might be different,
- 22 I suppose, if the breadth of this case had been that
- 23 broad and there had been settlement that broad, and I
- 24 might add settlement including Public Counsel. But if
- 25 you grant, and I'm not sure you do, if you grant that

- 1 the settlement goes beyond the scope of the original
- 2 complaint, even though the parties to this settlement
- 3 may be entitled to settle among themselves, doesn't it
- 4 invoke the statute?
- 5 MS. SMITH: Perhaps, Chairwoman Showalter, I
- 6 could take the first stab at answering your question.
- 7 CHAIRWOMAN SHOWALTER: Sure.
- 8 MS. SMITH: With respect to the 3% rule, if
- 9 it is, I believe that that's a procedural rule of this
- 10 Commission, and the only source of that that I'm aware
- of, and I could be mistaken, is Procedural Rule
- 12 480-09-310 that discusses the filing requirements for
- 13 various tariff filings, and that's when a company does
- 14 choose to file a general rate case. Those are the kinds
- of things that the Commission wants to see in that
- 16 filing. This case, however, was not filed or pled as a
- 17 general rate case. This was a complaint proceeding
- 18 brought by one party against Verizon with respect to
- 19 access charges. That didn't invoke the general rate
- 20 case filing rule that contains that 3% criteria.
- 21 The other point too, with respect to the
- 22 rule, it's not -- the rule itself is not phrased in a
- 23 way that addresses a 3% increase in rates. It goes to
- 24 revenue. It goes to is this going to be an increase in
- 25 revenue. And with respect to the overall revenue, this

- 1 case, that this settlement presents a reduction in
- 2 revenue. And I am not sure I can answer the question as
- 3 to whether one particular customer class will be
- 4 increased, the gross revenue provided by any customer
- 5 class would increase by 3% or more. That's something
- 6 that I'm not prepared to answer, and perhaps the panel
- 7 of experts could, I can't.
- 8 But at bottom, I don't believe that this rule
- 9 applies to this case, and I don't believe that there is
- 10 any statute in Title 80 that requires the Commission to
- 11 hold a hearing before allowing an increase to any rate.
- 12 The Commission certainly has that discretion. It has a
- 13 discretion to suspend a rate filing if it believes that
- 14 that's necessary. But while the Commission has that
- 15 discretion, it is not required by the statutes to hold a
- 16 hearing before increasing rates or decreasing rates.
- 17 CHAIRWOMAN SHOWALTER: All right. So first,
- 18 I stand corrected, we are talking about a rule, not a
- 19 statute.
- MS. SMITH: As far as I know, Your Honor.
- 21 CHAIRWOMAN SHOWALTER: I do apologize for not
- 22 having this in front of me, but with regard to WAC
- 480-09-300(ff), if anyone does have it in front of him
- 24 or her, doesn't this have three tests? The first one is
- 25 the increase in revenues, but what is the second, I

- 1 think it's B?
- 2 MS. SMITH: It's tariffs, B reads:
- 3 Tariffs are restructured such that the
- 4 gross revenue provided by any customer
- 5 class would increase by 3% or more.
- 6 CHAIRWOMAN SHOWALTER: Right.
- 7 MS. SMITH: And again, that goes to revenue,
- 8 not rates.
- 9 If I could defer to Dr. Blackmon.
- 10 COMMISSIONER HEMSTAD: I would just make the
- 11 general comment, it's beyond debate, isn't it, that the
- 12 increases to residential and business customers will
- 13 surely exceed 3% of revenues?
- MS. SMITH: I don't know the answer to that
- 15 question. It may be, but I can't --
- 16 CHAIRWOMAN SHOWALTER: Maybe our experts can
- 17 answer that question.
- 18 MS. SMITH: -- vouch for that.
- 19 MS. ENDEJAN: Your Honor, could I take a
- 20 crack at that? I hate to interject, but it seems to me
- 21 if you look at the literal language of the rule we're
- 22 hung up on, it's 480-09-310(1)(b), it says:
- 23 Tariffs are restructured such that the
- 24 gross revenue provided by any customer
- class would increase by 3% or more.

- 1 Now the question there is, you have to take
- 2 into consideration customer class, we're not talking
- 3 about just simply an increase in residential rates,
- 4 we're talking about the impact from a customer class,
- 5 res and bus, and how that affects the company's overall
- 6 gross revenues. You have to take into account the
- 7 commensurate benefits that might come to that customer
- 8 class from offsetting reductions that they might pay for
- 9 interstate interexchange services.
- 10 CHAIRWOMAN SHOWALTER: Okay.
- 11 MS. ENDEJAN: The language of the statute or
- 12 the rule is not crystal clear, but I think Ms. Smith is
- 13 correct. What we're talking about here is we're not
- 14 altering, if anything we're reducing the company's
- 15 overall gross revenues. And it is when you are
- 16 attempting in a general rate case to increase the
- 17 overall company's gross revenues that we submit you
- 18 would be triggering the filing requirements of a general
- 19 rate case.
- 20 CHAIRWOMAN SHOWALTER: But that's A. I want
- 21 to stick on B. And setting aside the fact that this is
- 22 a settlement, I just want -- because what my interest is
- 23 is this. If the settlement is achieving something that
- 24 had it been done directly by tariff this rule would have
- 25 been invoked, that's what I would like to know. So I

- 1 think my question now is, are the tariffs, the
- 2 compliance filing tariffs that would be required as a
- 3 result of this settlement, do they -- are they such that
- 4 the gross revenue, gross revenue, provided by the
- 5 residential class let's say first would increase by 3%?
- 6 MS. SMITH: Well, there are two classes.
- 7 There's a residential class and a business class.
- 8 Access itself is not a separate class, so the reductions
- 9 to access revenue would need to be counted along with
- 10 any increase to the general rates.
- 11 CHAIRWOMAN SHOWALTER: Why?
- MS. SMITH: Because we're talking about
- 13 revenue. We're not talking about -- we're not talking
- 14 about rates. So when you talk about the company's
- 15 revenue, you have to include in that the reductions to
- 16 access charges.
- 17 CHAIRWOMAN SHOWALTER: And why? Because this
- 18 one is talking about gross revenue provided by any
- 19 customer class. It seems like we might have three
- 20 classes here, but isn't this residential and the
- 21 external people, and the external is going to get to
- 22 reduce their revenue, and the internal, i.e., business
- 23 and res, are going to increase their revenue --
- MS. SMITH: But there --
- 25 CHAIRWOMAN SHOWALTER: -- to the company.

- 1 MS. SMITH: But there are only two classes
- 2 though, and there's a WAC at 480-120-102 that only --
- 3 that defines only two classes, residential and business,
- 4 and there's not a third class.
- 5 CHAIRWOMAN SHOWALTER: Yeah, but that doesn't
- 6 mean that 100% of the revenue comes from those two
- 7 classes, does it? Isn't the access charges that are
- 8 paid by AT&T part of the revenue of the company?
- 9 MS. SMITH: They're part of the revenue of
- 10 the company, but they're not allocated to a separate
- 11 class. So there are only two classes, residential and
- 12 business.
- 13 CHAIRWOMAN SHOWALTER: Not --
- MS. SMITH: Not access. So when you need --
- 15 when you look at the revenue of the company and you look
- 16 at it in terms of residential and business, you would
- 17 have to include access charges to that mix as well, but
- 18 not -- but they're not a separate class.
- 19 CHAIRWOMAN SHOWALTER: Well, I understand
- 20 that, but it seems like what we're just focusing on for
- 21 the moment is whether the gross revenue provided by the
- 22 business class increases by 3% or more and whether the
- 23 gross revenue provided by the residential class
- 24 increases by 3% or more.
- 25 MS. SMITH: And I may not be explaining this

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- 1 very well, and I apologize for that, but the residential
- 2 class will -- the revenue -- the residential class and
- 3 the business class are each responsible for also in some
- 4 degree the company's access revenue. Even though
- 5 they're paid by other companies, it's part of the whole
- 6 thing. So you have to look at the company's revenue and
- 7 take into account the reduction in access charges.
- 8 CHAIRWOMAN SHOWALTER: But if you drew a pie
- 9 chart of the company's gross revenues, wouldn't there be
- 10 a wedge for business, a wedge for residential, and there
- 11 would be a wedge for these access charges.
- 12 MS. SMITH: But in the context of the -- I
- 13 mean in the context of the company's revenue, that may
- 14 very well be correct, and there may be other, there may
- 15 be other pieces to that pie as well. This rule only
- 16 addresses the two customer classes that this Commission
- 17 by rule has defined, and that's the residential class
- 18 and the business class.
- 19 And the other thing too that's important to
- 20 note is that this rule doesn't apply to compliance
- 21 filings. It applies to tariffs to increase rates in a
- 22 general rate case. These tariffs would be compliance
- 23 filings, so this rule wouldn't apply to these tariffs by
- 24 definition.
- 25 CHAIRWOMAN SHOWALTER: All right, but let me

- 1 get to the purpose of the rule or what one would think
- 2 is the purpose of the rule, which is essentially that if
- 3 a rate is big enough, it needs to be supported by some
- 4 evidence. And arguably, I don't know that this is this
- 5 rule or not, but arguably the people who are going to
- 6 have to pay it need an opportunity of some kind to
- 7 examine the charge that's about to be laid on them. And
- 8 maybe that's the most fundamental issue here is maybe it
- 9 isn't a matter of statute or rule, I'm not sure.
- 10 Fundamentally this is a significant increase of business
- 11 rates and residential rates, and yet the case and the
- 12 parties don't represent the business customers at all,
- 13 and then Public Counsel is not a party to the
- 14 settlement. I am not particularly suggesting it's an
- insurmountable problem, but isn't there some process
- 16 that's due?
- 17 MS. SMITH: I think -- I have two comments on
- 18 that. One, the purpose of this rule is not to create
- 19 some sort of substantive right to a hearing whenever a
- 20 company comes in or whenever the Commission considers a
- 21 settlement that affects rates or affects revenues in a
- 22 way that's described by this rule. This rule is the
- 23 Commission's procedural rule with respect to general
- 24 rate filings. Its purpose is to give the Commission a
- 25 running start when a general rate case comes in.

- 1 Because when a general rate case comes in, the ten month
- 2 clock is triggered when the Commission suspends that.
- 3 So to get all of this information with the rate filing
- 4 gives the Commission an opportunity to really get
- 5 started to decide that rate filing within the ten month
- 6 clock.
- 7 This rule isn't designed to preclude any
- 8 settlements such as the settlement that's before you
- 9 today where parties in a global sense are reaching a
- 10 compromise on one set of rates versus another set of
- 11 rates. This rule really has no application to this
- 12 proceeding. It doesn't create a substantive right to a
- 13 hearing on behalf of any particular customer class when
- 14 a company comes in or when the parties agree to a
- 15 situation like this one where there are changes to
- 16 particular rates.
- 17 CHAIRWOMAN SHOWALTER: Okay. Well, then this
- 18 rule aside, under the settlement we would provide 30
- 19 days notice.
- MS. SMITH: Yes.
- 21 CHAIRWOMAN SHOWALTER: To the parties.
- 22 Supposing at that time either the business customers or
- 23 the residential customers or both, they get the notice,
- they come in and say we want a hearing of some sort on
- 25 why \$2.50 and why \$2; what is the appropriate response?

- 1 MS. SMITH: I think the appropriate response
- 2 is one that the Commission should consider pretty
- 3 carefully. Those customers themselves don't have a
- 4 right to a hearing on a rate change. There is no
- 5 constitutional right for customers to come in when this
- 6 Commission issues rate orders, approves compliance
- 7 filings that affect those customers' rates. Now the
- 8 Commission oftentimes and I would say in many cases
- 9 holds hearings. It holds hearings because a company
- 10 comes in for a rate increase, the Commission suspends
- 11 that, all of the interested parties intervene, and the
- 12 Commission has a rate case.
- What the statute provides for customers is 30
- 14 days notice unless the Commission decides to approve a
- 15 rate filing on less than 30 days notice. The Commission
- 16 could do that for good cause shown, approve any change
- 17 to a rate on less than the 30 days notice. Oftentimes
- 18 the Commission doesn't do that, but the Commission
- 19 could. Nothing in the statute requires the Commission
- 20 to hold a hearing, and nothing in the statutes give
- 21 customers the right to a hearing before there is an
- 22 adjustment to a rate.
- 23 CHAIRWOMAN SHOWALTER: Okay. So your opinion
- 24 is that there's no statutory requirement, there's no
- 25 rule requirement that we provide anything other than --

- 1 well, I don't even know about the notice, but that
- 2 there's no requirement that we have a hearing,
- 3 evidentiary or otherwise, for customers who face these
- 4 increases?
- 5 MS. SMITH: That's correct, Chairwoman, that
- 6 is our argument.
- 7 CHAIRWOMAN SHOWALTER: All right, then, and I
- 8 appreciate the legal argument, my next question is as a
- 9 matter of policy. Is it appropriate to give those
- 10 customers some opportunity, I'm not sure what it would
- 11 be and what it would look like, to either contest,
- 12 examine, oppose?
- MS. SMITH: We believe it's appropriate to
- 14 have the customers who are affected by this, all of the
- 15 parties agree that it's appropriate for the customers
- 16 who are affected by this to come to a hearing and
- 17 express their opinion. Now what the customers may not
- 18 know is that customers may not know that the particular
- 19 rate increase that they see on their bill is accompanied
- 20 by these other changes, the access charge reduction that
- 21 could spur competition, could eventually perhaps lower
- 22 toll rates, and those other things, and those are things
- 23 that the Commission needs to keep in mind when it
- 24 listens to the public testimony. But all of us here
- 25 agree, all of the parties agree that it is appropriate

- 1 for the customers to come in and make their point, as
- 2 this Commission hears public testimony in many cases.
- 3 CHAIRWOMAN SHOWALTER: Well, and aside from a
- 4 public hearing, what about supposing some attorneys,
- 5 either for the residential customers or business
- 6 customers or both, say we would like to have an
- 7 adjudication about these new rates, is it are they too
- 8 late because the right adjudication is the one we're in?
- 9 MS. SMITH: I wouldn't say that the
- 10 Commission couldn't disapprove of this settlement and
- 11 hold an evidentiary hearing. Whether or not to accept
- 12 this settlement is within the Commission's discretion.
- 13 If the Commission hears from parties who come in to a
- 14 public hearing and the Commission is convinced that this
- 15 settlement should not be approved, I believe the
- 16 Commission has the discretion not to approve it.
- 17 We would urge against that. We believe that
- 18 this settlement is in the public interest. We believe
- 19 that the corresponding revenue, overall revenue
- 20 reduction for Verizon should be taken into consideration
- 21 when the Commission looks at any particular complaint
- 22 about a rate that's changing. But I wouldn't suggest
- 23 the Commission's hands would be tied, that after hearing
- 24 the parties today, advocate for this settlement that the
- 25 Commission is now bound to accept it.

- 1 CHAIRWOMAN SHOWALTER: I recognize that, and
- 2 I was wondering whether within perhaps not the express
- 3 terms of the settlement, which is limited to the 30 day
- 4 notice, there couldn't be additional process of some
- 5 kind, essentially some more, some kind of process on the
- 6 proposed settlement that may be more than a public
- 7 hearing. And these are -- it's not my particular
- 8 suggestion to do that, I'm just trying to understand the
- 9 legal but also the policy considerations around rate
- 10 increases for customers who weren't part of an original
- 11 proceeding.
- MS. SMITH: Your Honor, ordinarily the
- 13 customers themselves aren't part -- well, I take that
- 14 back. Many times large customer groups are part of a
- 15 hearing. Public Counsel represents rate payers as a
- 16 whole. Public Counsel was a part of this proceeding.
- 17 But we believe that the customer notice and the customer
- 18 hearing requirement in this settlement is sufficient to
- 19 give the notice and to give an opportunity to opine
- 20 about the rate increase to all affected customers. We
- 21 believe that's sufficient, and that's why we have
- 22 provided for that in this settlement. Certainly I don't
- 23 believe it's legally required for this Commission to
- 24 hold a public hearing with respect to the terms of this
- 25 settlement. We believe it's a good idea as a matter of

- 1 policy, and that's what we have provided for in the
- 2 settlement. There isn't a legal requirement for it, we
- 3 just think it's a good idea.
- 4 MR. KOPTA: And if I may just add a couple of
- 5 things to that discussion. To answer your question more
- 6 directly, Chairwoman Showalter, I'm not aware of
- 7 anything in the Commission's rules that would preclude
- 8 the Commission from taking additional procedural steps.
- 9 If the Commission felt it was necessary to have
- 10 additional evidentiary type hearings in response to a
- 11 request from someone who wasn't a party to this that is
- 12 affected by the settlement, I'm not aware that there's
- 13 anything that would preclude the Commission should it
- 14 decide to do that from taking that step. And indeed, if
- 15 one looks to the Superior Court practice, judges at the
- 16 Superior Court certainly can do that if presented with a
- 17 settlement, can have additional proceedings on the
- 18 settlement, including additional evidentiary
- 19 proceedings, so nothing would preclude that. I think we
- 20 agree, those that are the settling parties, that that
- 21 isn't necessary. So from an advocacy position, we
- 22 agree. But to answer your question more directly, there
- 23 is nothing that would preclude the Commission from
- 24 disagreeing with us and establishing some sort of
- 25 additional procedural steps if it believes that that's

- 1 necessary before rendering a decision on the proposed
- 2 stipulation.

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- Just to take another step back, I know it's
- 4 kind of difficult to conceptualize the revenue versus
- 5 rate issue, and we certainly agree with Commission Staff
- 6 in terms of the applicability of the rule, but something
- 7 that might help you to visualize it that was kind of one
- 8 of the issues that was in the complaint or in the
- 9 testimony in support of or in opposition to the
- 10 complaint and although not part of the testimony that we
- 11 are stipulating into as to be admitted into the record
- 12 for supporting the settlement, Dr. Selwyn's rebuttal
- 13 testimony that was pre-filed has a chart on page 49 that
- 14 shows the different types of services, the costs of each
- 15 of those services, and the revenues from each of those
- 16 services in terms of what are the revenues that are
- 17 generated by the customer class of the residential
- 18 customers. And that might give you an idea of what
- 19 Ms. Smith was trying to explain in terms of how access
- 20 revenues are attributed to the customer class of
- 21 residential customers. So in terms of if that's an
- 22 issue that you are grappling with, you might want to
- 23 look at that as kind of a visual aid in terms of
- 24 understanding what Ms. Smith was arguing about.
- 25 CHAIRWOMAN SHOWALTER: Well, actually, I

- 1 don't -- I would sort of like to hear from Mr. ffitch at
- 2 this point just to follow up on some of these, but go
- 3 ahead, I'm sure we'll get there.
- 4 COMMISSIONER HEMSTAD: Right. Well, pursuing
- 5 a bit further, maybe this conversation has answered this
- 6 question, but changing facts slightly with a
- 7 hypothetical, all right, you have a complaint brought
- 8 raising a single issue say like here, not an
- 9 insignificant issue, but a single issue. And then
- 10 assume the parties here, Staff, the Defendant, and the
- 11 Complainant, agree on a settlement that is, in fact, a
- 12 full blown rate case settlement, not a partial one, but
- 13 a complete settlement of the rate case. Would it be
- 14 your position apparently then that that would fall
- 15 within both the letter and the spirit of both our rules
- 16 and the statutes?
- MS. SMITH: Commissioner Hemstad, I don't
- 18 believe that's the case.
- 19 COMMISSIONER HEMSTAD: No, but -- what is not
- 20 the case --
- MS. SMITH: That --
- 22 COMMISSIONER HEMSTAD: -- to my hypothetical?
- MS. SMITH: Maybe I will let another counsel
- 24 take the first stab at this, because I need to get that
- 25 hypothetical back in my mind.

- 1 MR. CARRATHERS: All right, this is Chuck
- 2 Carrathers from Verizon. If the question is, let's
- 3 assume a complaint is filed on a single issue, and as a
- 4 result, a settlement does, in fact, result in something
- 5 that would be -- that would fall within the general rate
- 6 case definition of the rule, what happens. First, I
- 7 think as Ms. Smith pointed out earlier, the rule and its
- 8 purpose and intent applies when a general rate case is
- 9 filed where no one is filed here.
- 10 I think your question is broader perhaps as a
- 11 policy matter, you know, can you do indirectly that
- 12 which you can't do directly. And again following up on
- 13 Ms. Smith's comments, I think you've got to look at is
- 14 notice required, and what kind of notice is required,
- 15 and whether a public hearing is required. And I think
- 16 we come back to her explanation that under the law it is
- 17 not.
- 18 And when you take it a step further, and let
- 19 me come back again to the GTE-Bell Atlantic merger and
- 20 other potential merger settlements, to read this rule as
- 21 Public Counsel suggests, whenever you have a settlement
- 22 that would increase any class, however you define it,
- 23 customer class revenues by 3%, you would have to stop
- 24 and say, oops, that's a general rate case. And if you
- 25 didn't, it would be unlawful. And again, I suggest that

- 1 that certainly wasn't the case in past settlements,
- 2 including the GTE-Bell Atlantic merger. And under, you
- 3 know, under that case, you know, a customer's or a
- 4 potential set of customers' rates went I believe from
- 5 \$10 to \$13, but the Commission looked at the overall
- 6 effect of it and had a, I understand, I wasn't here, but
- 7 had a hearing similar to the one that happened this
- 8 morning and approved it.
- 9 COMMISSIONER HEMSTAD: Well, but in a rate
- 10 case filing, the company is required to come in with its
- 11 costing data and then with its case arguing that it
- 12 needs a change in revenues. At least that data then
- 13 provides a basis for whether there's ultimately a
- 14 settlement or whether it's litigated to determine, for
- 15 example, on residential and business pricing whether
- 16 adjustments in those rates are appropriate under the
- 17 statute, fair, just, reasonable, and sufficient. And
- 18 all of that is put in front of the Commission to
- 19 evaluate either in an adjudication or in a settlement as
- 20 to whether it is defensible. Do we have that in front
- 21 of us now?
- 22 MS. SMITH: Your Honor, Commissioner Hemstad,
- 23 I believe that there is sufficient information before
- 24 the Commission now for the Commission to approve this
- 25 settlement. What's in the record now, what was offered

- 1 with the expert panel, is more information than is
- 2 required by the WAC in a rate case. The Commission has
- 3 that information before it upon which to approve this
- 4 settlement. So I think it's here.
- 5 And if Verizon, in going back to your
- 6 hypothetical, and I apologize for not answering this in
- 7 the first instance, I believe that if Verizon were to
- 8 come in before this Commission with tariffs that reduce
- 9 its access charges and increase certain other rates,
- 10 including residential rates, the Commission, and
- 11 assuming Verizon supported that with documentation, the
- 12 Commission could approve that at an open meeting without
- 13 having to have a hearing.
- 14 So we have a similar situation here except
- 15 for this is in the context of a complaint where AT&T has
- 16 alleged that the access charges are excessive, and
- 17 Verizon has answered that in terms by saying, well, even
- 18 if they are, we have to be allowed to increase some
- 19 other rates, because we can't take this reduction in
- 20 revenue. And so we have had a litigation mode, we have
- 21 had a complaint mode as opposed to a tariff filing mode
- 22 at this point in time, but the result is the same. The
- 23 Commission can approve the settlement just as it could
- 24 accept the tariff filings that Verizon may have filed.
- 25 As I prefaced this, if Verizon came in and

- 1 said we're reducing our access charges and we're
- 2 increasing other rates to make up for some of the lost
- 3 revenue and we would like you to approve this at an open
- 4 meeting, the Commission could do that without a hearing.
- 5 And from what I understand, the Commission has looked at
- 6 those kinds of issues with smaller companies at open
- 7 meetings and has approved those. So this is a bigger
- 8 company, and this is a larger amount of revenue in terms
- 9 of the access charges and in terms of some other rate
- 10 increases, but it's about the same -- it's the same
- 11 situation.
- 12 CHAIRWOMAN SHOWALTER: Okay, but I think the
- 13 question is notice. That is first let's take the
- 14 complaint angle. Forget about the rule. There's a
- 15 complaint comes in. It is about some kind of topic,
- 16 let's say access charges. Customers out there,
- 17 attorneys for customers, are aware of the complaint,
- 18 they make a decision, should I jump into this case,
- 19 should I not jump into this case, what is the case
- 20 about. And so the nature of the complaint informs a
- 21 person as to whether they ought to get involved. And if
- 22 -- I have a feeling if you were looking at this as
- 23 access charges and you were saying -- representing big
- 24 business customers, you might not think that this was
- 25 going to be your case.

- 1 Now I think maybe you think you have cured
- 2 that by saying, well, now we'll give the notice, but the
- 3 notice is for the purpose of people coming and arguing
- 4 they want to either be in the case or they want
- 5 adjudication. Open meeting, same thing. We provide
- 6 everybody notice, here's what this issue is about, if
- 7 people show up at the open meeting, we listen to what
- 8 they want to do. If they want a hearing, an
- 9 adjudication, they have to convince us that there's
- 10 something worth having an adjudication about. But here,
- 11 the complaint didn't get at residential and business
- 12 rates, and a public hearing notice doesn't, to get back
- 13 to Mr. Kopta's suggestion that, well, all right, maybe
- 14 all we need is some more process here, we kind of know
- 15 what the settling parties would think, but there may be
- 16 a need to open the door to some more process.
- MS. SMITH: I understand your point,
- 18 Chairwoman Showalter, and I would add something to that.
- 19 Not only are the issues -- not only is the public
- 20 informed by the complaint as to what the issues are, the
- 21 public is also informed by the response. And I believe
- 22 that, and counsel for Verizon can correct me if I'm
- 23 wrong, it's been a while since I have read the response,
- 24 but I believe Verizon when it responded to AT&T's
- 25 complaint said, well, we're going to need to increase

- 1 other rates if you're going to increase our access
- 2 charges. That has been an element to this case since
- 3 Verizon filed its answer, and in some degree I think
- 4 Verizon's earlier motion to dismiss incorporated that
- 5 issue. So for those parties who were aware of the
- 6 complaint, they have notice with the complaint and the
- 7 answer and the motion to dismiss that Verizon may
- 8 actually be bringing its other rates into the scope of
- 9 this proceeding, and Verizon did.
- 10 CHAIRWOMAN SHOWALTER: So we issue an order
- 11 narrowing the scope and pointing out that if Verizon
- 12 needed a rate increase they could file one.
- MS. SMITH: That is correct, Chairwoman
- 14 Showalter, and that order I believe is subject to some
- 15 motions for clarification and some other motions with
- 16 respect to that order. But even if you assume up until
- 17 that time, that order was issued on either February 7th
- 18 or February 14th, the complaint was filed last summer.
- 19 That's a lot of time, that's nine months of time for
- 20 folks to perhaps intervene in this proceeding and be
- 21 heard with respect to any other rate rebalancing or rate
- 22 increases that Verizon may wish to do.
- 23 So the fact that we -- and the notice
- 24 requirement, the statutory notice requirement is from
- 25 when the tariffs are filed, that increase of rate.

- 1 They're not from any other time. So once Verizon files
- 2 its tariffs, under the statute that's when the notice
- 3 requirement kicks in. At this point in time, Verizon
- 4 hasn't filed tariffs. We're asking, I believe, that we
- 5 notify customers and have a hearing I think prior to
- 6 that time. But under the statutory scheme, it's upon a
- 7 filing of a tariff.
- 8 CHAIRWOMAN SHOWALTER: I would like to ask
- 9 Mr. ffitch a question. I'm sure he has lots of
- 10 responses here, but there is one thing I would like to
- 11 ask you, which is, if you are correct, what we know
- 12 substantively at this point is that the parties here,
- 13 the settling parties that is, think that access charges
- 14 need to be reduced, business and residential rates need
- 15 to be increased, and that they have examined it, and
- 16 they think that their settlement is a fair result. So
- 17 if you were to have more process of any kind, whether
- 18 it's to reject this settlement and there's a filing of a
- 19 general rate increase or whether we add additional
- 20 process into this proceeding, one way or another you
- 21 have a sense of what three significant parties think
- 22 about the substance.
- 23 So what I'm wondering is, what is it that you
- 24 would really like to get to? You interpose certain
- 25 legal objections, and we will address them on their

- 1 merits. But when you look just functionally, you're
- 2 dealing with the company and the Commission Staff are
- 3 being -- are supportive of business increases and
- 4 residential increases. Who knows, if it went to full
- 5 blown litigation, there might be some different result,
- 6 but you could be fairly certain that their positions
- 7 would coalesce a little bit around those positions. I
- 8 may have overstated that point a bit, but.
- 9 MR. FFITCH: Well, I guess what I would say,
- 10 I think what you're asking is, you know, how would
- 11 things turn out differently if there was a general rate
- 12 case, or what other interests would be raised, what
- 13 other issues would be explored. I mean my first answer
- 14 to that is that's exactly the problem with this kind of
- 15 settlement. We haven't had the kind of full blown
- 16 review that you have in a general rate case, and we
- 17 haven't had either the participation or at least the
- 18 opportunity for participation of multiple voices. We
- 19 haven't had the chance to look at whether there are
- 20 other services that should have either rate increases or
- 21 decreases. We haven't had a full opportunity to look at
- 22 the company's earnings levels. This company and its
- 23 predecessor, GTE, have not been in front of this
- 24 Commission for a general rate review in so long that I
- 25 don't know how long it is. I believe it may be as much

- 1 as ten years or more since there has been a full blown
- 2 rate case for GTE. So there would be significant
- 3 benefits, I think, to having a more careful review of
- 4 the company's status, particularly in light of the fact
- 5 that there has been a merger since the last general rate
- 6 case. So those kinds of things I don't think have
- 7 really been fully explored yet, and I don't think that
- 8 -- we actually can't necessarily imagine all issues that
- 9 might be identified by other participants, by business
- 10 customers, by low income customers, other folks who just
- 11 aren't here because, as you pointed out, this was an
- 12 access charge case.
- MR. CARRATHERS: Your Honor, may we respond
- 14 to that briefly? Chuck Carrathers for Verizon. I think
- 15 we need to go back a little bit and see what we argued
- 16 in the case, what evidence was presented. As Ms. Smith
- 17 pointed out, we in our response to AT&T's complaint
- 18 brought up the rate rebalancing issue. We filed direct
- 19 testimony that supports the settlement, that shows what
- 20 our earnings are, shows what the rate design should be.
- 21 Indeed, we proposed a rate increase on residential
- 22 customers of more than \$4.50.
- In response, AT&T said, well, you don't need
- 24 to do that, let me look at your earnings, let me attack
- 25 them. Staff did the same thing. They submitted

- 1 voluminous, as you know, discovery on those issues.
- 2 Public Counsel filed nothing. Public Counsel asked no
- 3 questions. Public Counsel was content presumably to
- 4 rely on the efforts of AT&T and Staff.
- 5 Then what happened? What happened, Public
- 6 Counsel filed a motion to strike, and this Commission
- 7 struck the rate rebalancing testimony. However,
- 8 however, there are pending motions for clarification.
- 9 This, for example, the Commission did not strike Nancy
- 10 Heuring's testimony. The Commission did not strike --
- 11 which goes to our earnings issue. And there are pending
- 12 motions for clarification on our cost studies that show
- 13 the TSLRIC of basic service as well as the earnings
- 14 issue.
- So from my perspective, Public Counsel in
- 16 essence let AT&T and Staff prove its case, and it did so
- 17 at its danger, and it should be prepared to address the
- 18 issues, since this was the time the hearing was
- 19 scheduled for, on our earnings and on -- because again,
- 20 that testimony was not stricken -- and on our cost
- 21 studies, again because that was a pending motion for
- 22 clarification. And, in fact, Verizon has every one of
- 23 those witnesses here today, and Public Counsel then
- 24 should be ready to cross-examine them, and he is more
- 25 than welcome to do so.

- 1 JUDGE SCHAER: Mr. ffitch, did you have
- 2 anything further at this point?
- 3 MR. FFITCH: I do have some further
- 4 responses, and I will try to be brief. I think just to
- 5 quickly respond to the last statement, Verizon has had
- 6 the opportunity from the beginning to file a general
- 7 rate case at any time, and they still have the
- 8 opportunity to file a general rate case to engage in the
- 9 rate rebalancing that they're suggesting is necessary.
- 10 Public Counsel has approached this case from
- 11 the beginning as it was noticed in the initial complaint
- 12 as an access charge case. And it is correct that we
- 13 have believed that the issues would be in general
- 14 adequately addressed by the other parties on the access
- 15 charge issues, that there was a pretty good
- 16 representation of issues. But we have -- our posture in
- 17 this case has been to view this as an access charge case
- 18 and not as a general rate case, and we have taken that
- 19 position all the way along, and that's reflected in our
- 20 most recent motions.
- 21 I think that Mr. Carrathers' suggestion that
- 22 notwithstanding the Commission's narrowing of or
- 23 clarification of the scope of this hearing this week
- 24 that we're somehow or any other interested party
- 25 supposed to be in a position today to conduct

- 1 essentially a full blown general rate case examination
- 2 on the time schedule of a small claims court I think is
- 3 just further illustration of the notice problems and the
- 4 adequacy of the procedure here that's being suggested
- 5 for this kind of significant rate increase.
- 6 So those are kind of immediate reactions to
- 7 Mr. Carrathers' statement. Let me just kind of walk
- 8 through here and see if I had any other points that I
- 9 wanted to raise.
- 10 With regard to the GTE-Bell Atlantic
- 11 settlement, I will just note that there was -- that that
- 12 settled three dockets. There was actually an ongoing
- 13 earnings review underway at that time, although it had
- 14 not been initiated into formal adjudicated proceedings.
- 15 And while I haven't had a chance to go back and look at
- 16 those pleadings, certainly the breadth of the pleadings
- 17 in the dockets before the Commission at that time,
- 18 including the issues raised by a merger case, I think
- 19 did a far better job of accomplishing notice to affected
- 20 persons of the types of issues that would be before the
- 21 Commission in the settlement. And it was a, as I
- 22 recall, an uncontested settlement in which we
- 23 participated.
- 24 We disagree with the reading of the filing
- 25 requirements rule, which says that there are only two

- 1 classes, that the revenue reductions experienced by the
- 2 interexchange, or excuse me, the rate reductions
- 3 experienced by the interexchange carriers are to be
- 4 offset against the rate increases experienced by other
- 5 customer classes to determine if they have a 3% increase
- 6 or not, we disagree with that reading of the rule.
- 7 I guess I will note -- I will just note that
- 8 one of the problems here I think, and that's been
- 9 alluded to, is that we have no tariff filing by the
- 10 company. Some of the procedural, follow-up procedural
- 11 suggestions that have been made I think are kind of
- 12 murky at best as to how they might work. Ordinarily the
- 13 company files a proposed tariff, and then there's notice
- 14 to customers of that proposal. And I'm still not clear
- 15 in my own mind what the parties are proposing in their
- 16 settlement here. There's a 30 day notice proposed to
- 17 customers, but it appears to be before action by the
- 18 Commission.
- 19 So one question I have is, is there a
- 20 proposal that a tariff be filed prior to any Commission
- 21 order or any compliance tariff requirement that -- is
- 22 there to be a tariff filed by Verizon incorporating the
- 23 provisions of this settlement and then 30 days notice
- 24 given to customers, or is there just 30 days notice of
- 25 the proposed settlement followed by an order followed by

- 1 a compliance tariff. It's unclear to me what the
- 2 proposal is. I'm not sure any of those, in fact,
- 3 sitting here today, I would have to say I don't think
- 4 any of those satisfy our concerns, but certainly rather
- 5 unclear about what the proposal is.
- 6 You know, I mentioned tariff, because that's
- 7 sort of the basic notice that customers get of what the
- 8 company is planning to do in terms of a proposed rate,
- 9 and we don't have that here yet. We don't have a
- 10 proposed tariff filing. So that's I think just a
- 11 feature or facet of the absence of notice that we have
- 12 here.
- 13 I think there's already been discussion of
- 14 the fact that the only hearing that is proposed in the
- 15 settlement is a public comment hearing, not a hearing
- 16 for expert witnesses or counsel or other parties to
- 17 participate, but simply a public comment hearing for the
- 18 general public to come in and comment on something. I'm
- 19 not sure what they would be commenting on. Perhaps it's
- 20 just the proposed settlement. But we hear the parties
- 21 arguing strenuously that that will suffice, that is all
- 22 that is required, and that that is not even required.
- 23 So we have the troubling scenario frankly of the parties
- 24 suggesting that this hearing today and nothing more is
- 25 required for imposition of a rate increase of this size

- 1 on Verizon's customers.
- I was going to comment that there were a
- 3 couple of other issues that weren't being discussed.
- 4 There was I think a pretty good discussion of the
- 5 general tariff filing requirements and the sort of the
- 6 3% rule, if you will. We're also I think concerned or
- 7 we also base our position on the ruling in the Fifth
- 8 Supplemental Order, which narrowed the scope of this
- 9 hearing today. So regardless of the other issues, the
- 10 fact that this Commission very recently said that this
- 11 hearing this week was going to be about the access
- 12 charge complaint we think precludes having the hearing
- 13 turned into a hearing on a general rate increase for
- 14 Verizon.
- 15 In addition to that, a second argument that
- 16 hadn't really been discussed at this point was the lack
- 17 of notice. And this is perhaps a lawyer's argument, but
- 18 I think an important and significant one. Given the
- 19 Commission's ruling in the Fifth Supplemental Order,
- 20 there has been no notice that there will be a hearing
- 21 today on the issue of a general rate increase for
- 22 Verizon in our view based upon the record in this
- 23 proceeding and the Commission's orders.
- 24 CHAIRWOMAN SHOWALTER: I have a question for
- 25 you. You seem to have no objection to the settlement as

- 1 to access charges only. So if the reduction in access
- 2 charges were accepted and imposed and Verizon filed a
- 3 deferral petition or something that would preserve its
- 4 option, let's say they filed a new general rate
- 5 increase, a general rate increase case, which would
- 6 preserve as the date they filed a potential of getting
- 7 increases as of the date of deferral. In other words,
- 8 what I'm really suggesting here is supposing this
- 9 settlement is broken up into two pieces, the access
- 10 charge piece, which would go into effect because it's
- 11 agreed upon, but then the other side of the equation is
- 12 not agreed upon, so then there's a general rate case
- 13 kicking along. Is that what you would regard as a
- 14 desirable outcome? And I think it gets back to you, of
- 15 course, are going to be bearing in mind kind of where
- 16 the parties came out on this informally in their
- 17 settlement, where the settling parties came out on it.
- 18 MR. FFITCH: Yes, I think that is what we
- 19 would recommend and what we would have in mind, although
- 20 with a caveat. We would want to review any petition for
- 21 deferral, and I don't want to make a final commitment on
- 22 behalf of Public Counsel right now on a deferral
- 23 petition, but in general I agree with you. You are
- 24 correct, we don't oppose a settlement of the access
- 25 charge issue here. We wouldn't object to the settlement

- 1 that has been arrived at today. Mr. Blackmon has on the
- 2 record satisfied a concern that I had, I just need to
- 3 have clarified about whether there was a contribution to
- 4 the cost of the local loop, which I think is a
- 5 requirement of this Commission in telecom pricing of
- 6 services. And so we wouldn't be objecting to the access
- 7 charge piece of this settlement, and we would recommend
- 8 and hope that the next step would, if Verizon believes
- 9 that it needs rate relief as a result of the access
- 10 charge reductions, that we then move on to make that
- 11 analysis. That its customers would receive advance
- 12 notice that the company is going to be proposing a
- 13 significant rate increase for them, and that we could
- 14 then proceed to examine at the normal course, and that
- 15 we could have an opportunity for all other interested
- 16 parties to come in and participate in that review and
- 17 make their recommendations to the Commission.
- 18 CHAIRWOMAN SHOWALTER: But in that scenario,
- 19 if that were what happened, wouldn't you expect rather
- 20 promptly in that case Staff and Verizon to come in with
- 21 a proposed settlement? I'm not trying to bind them, and
- 22 this is all hypothetical, but wouldn't we just get to
- 23 the point that we're close to today anyway? Okay,
- 24 here's the general rate case, here's the proposed
- 25 settlement, and presumably you would not be agreeing to

- 1 that settlement, or maybe you would because it had more
- 2 process, I don't know, but.
- 3 MR. FFITCH: Well, it's not just process,
- 4 it's substance. We have not conducted a general rate
- 5 case in this access charge proceeding. We have not
- 6 retained expert witnesses. Other parties have not
- 7 participated and retained their experts. We have not
- 8 conducted an analysis of the company's books. And
- 9 notwithstanding the statements of the other parties, I
- 10 don't think we have had the scope of discovery and
- 11 examination of the issues for this company that has been
- 12 out for so long and has gone through a merger. I don't
- 13 think we have had that level of analysis in this
- 14 proceeding.
- 15 So it's true that the company could file a
- 16 GRC, Staff could stand pat and say we already know the
- 17 answer, and that could happen. Other parties would not
- 18 be standing pat. Other parties would be conducting
- 19 discovery, filing testimony, and the Staff may well take
- 20 a look at the discovery that other folks are doing and
- 21 think, you know, because I assume they wouldn't, you
- 22 know, if this settlement is not approved, they wouldn't
- 23 go in and say we're still bound, they would want to keep
- 24 their options open, and they might take a fresh look and
- 25 learn some things that they hadn't learned before and be

- 1 persuaded that there perhaps is a different way to skin
- 2 the cat as to which services, if any, were best for rate
- 3 increases, how is the balance between res and bus best
- 4 established, all kinds of issues like that.
- 5 And so I just can't -- I can't predict, but
- 6 it may well, you know, it may well be that Staff itself
- 7 would avail itself of the opportunity to modify its
- 8 recommendations.
- 9 CHAIRWOMAN SHOWALTER: Okay, we need to take
- 10 a break because of a conference call, so we will be
- 11 recessed until 11:30.
- 12 COMMISSIONER HEMSTAD: Is it the intent of --
- 13 are we off the record.
- JUDGE SCHAER: We're off the record.
- 15 (Discussion off the record.)
- 16 JUDGE SCHAER: While we were off the record,
- 17 there was a brief discussion of whether witnesses could
- 18 be excused from the remainder of today's hearing, and
- 19 the Commission has determined that the remainder of the
- 20 hearing will be regarding legal process issues and that
- 21 witnesses who are here may be excused.
- Thank you for your testimony, and we're off
- 23 the record.
- 24 (Recess taken.)
- 25 JUDGE SCHAER: Let's be back on the record

- 1 after our morning recess, and at this point,
- 2 Commissioner Hemstad has some remaining questions.
- 3 COMMISSIONER HEMSTAD: This is addressed to
- 4 the company. I'm curious, a bit puzzled, your testimony
- 5 is to the effect that you're not making or authorizing
- 6 your return, the settlement actually reduces your
- 7 revenues by what, another \$8 Million. Are you prepared
- 8 to provide us an indication if the settlement is
- 9 accepted, would you plan to file a rate case after one
- 10 year?
- 11 MR. CARRATHERS: Thank you, Your Honor, are
- 12 we on the record? Charles Carrathers for Verizon.
- JUDGE SCHAER: Yes, we are back on the
- 14 record, Mr. Carrathers.
- 15 MR. CARRATHERS: What the company will do at
- 16 the end of the one year stay out provision obviously is
- 17 not fully determined yet. You are right in that our
- 18 direct testimony that we explained our earning
- 19 situation. And like any other settlement, AT&T and
- 20 Staff had very different opinions based on a number of
- 21 adjustments, and so we, you know, compromised on that
- 22 issue and agreed to the rates set forth in the
- 23 settlement. And we do have a one year stay out
- 24 provision, so the company is prepared to, you know, do
- 25 which it agreed to do. And what happens at the end of

- 1 that one year period, I can't say at this time. We may
- 2 very well file a rate case, but I can not commit one way
- 3 or the other now.
- 4 COMMISSIONER HEMSTAD: Well, as much musing
- 5 as anything, what if the Commission were to condition
- 6 the settlement on your filing such a case?
- 7 MR. CARRATHERS: Well, the settlement
- 8 explains that if the Commission does not accept it in
- 9 whole that any party can withdraw its consent, which
- 10 comes back to a hypothetical raised before the break
- 11 about, well, approving access reductions and going
- 12 forward with a general rate case, well, Verizon would
- 13 withdraw its support of a settlement, and we're back to
- 14 where we started.
- 15 COMMISSIONER HEMSTAD: I understand, but I'm
- 16 not requiring you to answer that question, but, of
- 17 course, you don't have to, but what if such a condition
- 18 were imposed?
- 19 MR. CARRATHERS: I'm sorry, let me be very --
- 20 condition imposed on what, if the Commission said --
- 21 COMMISSIONER HEMSTAD: We'll accept the
- 22 settlement on the condition that you file a rate case at
- 23 the end of the stay out period.
- MR. CARRATHERS: I can not answer that
- 25 question at this time.

- 1 COMMISSIONER HEMSTAD: All right.
- 2 Mr. ffitch, would that mollify you at all?
- 3 MR. FFITCH: I'm afraid not, Your Honor,
- 4 because Verizon customers would be paying that, the rate
- 5 increase, for the intervening year. As I understand
- 6 your hypothetical, the rates would go into effect
- 7 immediately, and the customers would -- in fact, it may
- 8 turn out that if that condition were imposed it wouldn't
- 9 be necessarily any different than what might happen
- 10 anyway. If the Commission were to accept the settlement
- 11 as is, Verizon might very well file a rate case in a
- 12 year and a day in any event. So from the customers'
- 13 point of view.
- 14 COMMISSIONER HEMSTAD: But you are arguing
- 15 that it's been a long time since there has been a full
- 16 blown review of the company's books. That would be
- 17 available in a general rate case. But even the company
- 18 itself was suggesting the solution where residential
- 19 rates would go up substantially more.
- 20 MR. FFITCH: Right. But I guess our point
- 21 and our concern and our position is that the rates
- 22 shouldn't go up before the rate case, and your
- 23 hypothetical has that occur, and that's our problem. We
- 24 would be happy to get to the rate case now if the
- 25 company feels like it needs rates. And that really is

- 1 kind of a fundamental issue for us. Verizon feels like
- 2 it needs rate relief, let's get to it, let's have a
- 3 look, let's have them come in, let's have them go to
- 4 their customers and the public and say, okay, we need
- 5 rate relief, and we're going to open up our books, and
- 6 let's have a rate case. And, you know, they need to
- 7 make that decision, and I'm not sure if they would or
- 8 not. We don't know. You know, they're saying today
- 9 they're, you know, they would need the rate relief, but.
- 10 CHAIRWOMAN SHOWALTER: But if they -- I mean
- 11 I guess we never know exactly what a company would do,
- 12 but if there is, in fact, agreement on a very
- 13 significant reduction in access charges and that's as
- 14 far as things go, it would be the most likely event that
- 15 Verizon, as they stated they would, would come in and
- 16 ask for a general rate increase, at which point they
- 17 would be asking for more than they're settling for now,
- 18 they would be asking for rates that are greater than the
- 19 settlement is now, at least for residential customers.
- 20 MR. FFITCH: And they would have the burdon
- 21 of proof that --
- 22 CHAIRWOMAN SHOWALTER: And they would have
- the burden of proof.
- MR. FFITCH: -- that they would need that
- 25 level of a rate increase in order to make a reasonable

- 1 rate of return.
- 2 CHAIRWOMAN SHOWALTER: I don't want to
- 3 inquire into the process of the settlement too far, but
- 4 I do, if it's appropriate and tell me if it's not, I
- 5 would like to know how familiar you are with I guess the
- 6 basis for the settlement or the thinking behind the
- 7 settlement or the information that all the parties had
- 8 when they settled. It would seem that the more privy
- 9 you are to that information, the more informed your
- 10 decision is about this settlement and its reasonableness
- 11 aside from the legal and due process questions. And I
- 12 know you yourself were not the attorney here. I suppose
- 13 what I'm wondering is, is there benefit to your taking a
- 14 closer look at what is behind this settlement in terms
- of maybe satisfying yourself?
- 16 MR. FFITCH: Well, Your Honor, with respect,
- 17 that's not exactly the issue about whether our office by
- 18 itself is comfortable with the substance of this
- 19 settlement. We just feel very strongly for policy and
- 20 legal reasons that it's not appropriate to transform
- 21 this access charge complaint case into what amounts to a
- 22 general rate case with a very significant impact on the
- 23 customers with the small group of parties that we have
- 24 here. And we have consistently from the beginning
- 25 indicated to the other parties that we did not believe

- 1 it was appropriate to address general rate issues or to
- 2 settle them here.
- We have been kept advised of discussions. I
- 4 can -- I would probably need to confer with Mr. Cromwell
- 5 to get more detail about the substance of the meetings
- 6 that he attended. I know we have attended some of the
- 7 meetings, but we certainly because of our position were
- 8 not at the table negotiating the size of the residential
- 9 rate increase. So our concerns are with the process,
- 10 and we're not, because of the failings in the process,
- 11 we're not convinced that this is the best outcome that
- 12 we can have.
- MR. KOPTA: I need to interject something at
- 14 this point and provide a little bit of history and a
- 15 little bit of perspective, at least from AT&T's
- 16 perspective.
- 17 We filed our complaint almost a year ago, and
- 18 in its answer to our complaint Verizon said, we don't
- 19 think an access charge reduction is appropriate, and
- 20 even if it were, we would want to rebalance it with
- 21 increase in other rates. The company has consistently
- 22 maintained that position.
- 23 Public Counsel did not initially participate
- 24 in this proceeding, perhaps because they considered it
- 25 simply an access charge complaint. However, at the

- 1 pre-hearing conference that was conducted after the
- 2 Commission denied Verizon's motion to dismiss, Public
- 3 Counsel appeared. At that pre-hearing conference, the
- 4 parties discussed a schedule. The suggestion was at
- 5 that time from Judge Schaer we should try and schedule
- 6 something with hearings in December. This was, I
- 7 believe, in August. That was something that AT&T was
- 8 prepared to do. Verizon on the other hand said, no, we
- 9 need to present additional evidence including cost
- 10 studies that support our position that we are not
- 11 overearning and, in fact, are underearning, and that we
- 12 are entitled to offset any reductions in access charges
- 13 with increases in other rates. The parties with that
- 14 understanding developed a schedule, the current schedule
- that we're in today, with Public Counsel's
- 16 participation. If Public Counsel believed that it was
- 17 inappropriate in the context of this proceeding to deal
- 18 with any increases in other rates as an offset to a
- 19 reduction in access charges, we believe it was incumbent
- 20 on them to raise it at that time. They didn't.
- 21 AT&T and Staff filed opening testimony,
- 22 Public Counsel filed nothing. In December Verizon filed
- 23 its testimony, December 3rd. It included cost studies
- 24 and rate earnings information and testimony saying
- 25 exactly what Verizon had been saying all along, if there

- 1 is any reduction in access charges, then we are entitled
- 2 to an increase in other rates, and they specified
- 3 residential service rates. Again, if Public Counsel
- 4 believed that that was inappropriate, they should have
- 5 moved to strike that testimony then and there. They
- 6 didn't.
- 7 The parties conducted settlement discussions
- 8 shortly after that testimony was filed in which the
- 9 discussion of let's lower access but raise some other
- 10 rates was discussed. Public Counsel was there. There
- 11 was an agreement that additional procedures would go on
- 12 in terms of settlement, and proposals from different
- 13 parties were circulated to all the other parties,
- 14 including Public Counsel. Nothing came of those
- 15 discussions.
- 16 We then filed our rebuttal testimony, AT&T
- 17 filed its rebuttal testimony on January 31st, which was
- 18 what the schedule contemplated that all parties should
- 19 file. Staff requested a continuance of a week to file
- 20 their testimony because one of their witnesses had some
- 21 personal problems in terms of getting the testimony
- 22 done, and that was granted. But again, Public Counsel
- 23 did not conduct any discovery on Verizon's testimony and
- 24 did not file its own testimony. Instead, after the date
- 25 on which the testimony would have been due, it filed its

- 1 motion to request that any testimony on rate rebalancing
- 2 be stricken from the record.
- 3 AT&T's concern all along has been to try and
- 4 get our issues resolved as expeditiously as possible.
- 5 Now having settled with the other -- with Commission
- 6 Staff and with Verizon, now Public Counsel comes in and
- 7 says, no, no, no, no, you can't do that in the context
- 8 of this proceeding even though those issues have been a
- 9 part of this proceeding all along. I don't think that
- 10 Public Counsel at a minimum can claim that it lacked
- 11 notice that these were issues on the table in this
- 12 proceeding at least since August of last year. Now
- 13 maybe at least in terms of legal standing, I'm not sure
- 14 that they have a standing to raise anybody else's -- the
- 15 possibility that someone else may not have had due
- 16 notice, but Public Counsel certainly did. I don't think
- 17 there's any question that they did. And by sitting back
- 18 and waiting until right before the hearings to ask that
- 19 somehow this shouldn't be part of a proceeding and then
- 20 to oppose a settlement because it includes some of those
- 21 issues I don't think is something that this Commission
- 22 should believe is appropriate.
- I mean there may be additional proceedings
- 24 that go on, and that's what's contemplated in the
- 25 settlement, to allow customers affected, not counsel,

- 1 but customers affected to come in and say what they have
- 2 to say. Their counsel has had multiple opportunities to
- 3 say what they have had to say, to investigate the
- 4 evidence that they claim they haven't had time or the
- 5 opportunity or whatever to be able to do to investigate
- 6 these issues, also to have input in the process.
- 7 If they didn't believe that the rate
- 8 increases that we were talking about here and were part
- 9 of the settlement agreement were appropriate, they said
- 10 nothing in terms of any additional suggestions. So I
- 11 just don't think that at this point in the process it's
- 12 appropriate to throw a monkey wrench into the gears that
- 13 we all tried to work together to bring something to this
- 14 Commission that we think is in the public interest. And
- 15 to derail that now and ask that we have additional
- 16 proceedings in the form of a rate case, because I know
- 17 right now that if this Commission says, gee, we're okay
- 18 with the access reductions but we're not going to do
- 19 anything about the increases, Verizon is going to say,
- 20 heck, no, we're not going to go for that. And we're
- 21 going to be back to having hearings on our complaint.
- 22 And the possibility is that even if the
- 23 Commission finds that access charges are appropriate,
- 24 Verizon is going to come back and say, well, now we need
- 25 to talk about offsetting increases. And whether that's

- 1 part of this proceeding or part of a rate case, we're
- 2 talking about not getting anything done for at least a
- 3 year, maybe two. And here we have a settlement where
- 4 the three parties have agreed to come up with something
- 5 that seems to be appropriate, and I think that it's too
- 6 late in the game for Public Counsel to come in and say,
- 7 wait a minute, I didn't know this was going to happen,
- 8 this is all news to me, we've got to have some more
- 9 process.
- 10 COMMISSIONER OSHIE: Mr. Kopta, do your
- 11 arguments apply to the business class as well as
- 12 residential?
- MR. KOPTA: Yes, they do, because the rate
- 14 increases are that as I understand it have to do with
- 15 small business rates as opposed to the larger customers.
- 16 Perhaps Staff can correct me if I'm wrong, but the
- 17 Centrex and the PBX rates stay the same, and those are
- 18 your larger business customers. So my understanding is
- 19 that Public Counsel's constituency is residential and
- 20 small business, and that's who we're talking about here.
- MS. SMITH: I agree.
- 22 MR. FFITCH: If I may just respond briefly, I
- 23 think perhaps Mr. Kopta has misunderstood my answer to
- 24 the Bench's question. We're not saying this is the
- 25 first we have heard of this. And, in fact, I believe

- 1 what I said was we have communicated to the other
- 2 parties throughout that we don't believe that rate
- 3 rebalancing is appropriate in this case.
- 4 Now procedurally were there times, and
- 5 Mr. Kopta is suggesting motions should have been made or
- 6 other formal communication of that occur, I'm not sure.
- 7 And, you know, it even occurs to me maybe that,
- 8 Mr. Cromwell is on the line, he was obviously present
- 9 for most of these proceedings and can address this more
- 10 clearly, and, you know, if we need a recess so he and I
- 11 can talk about a response to your question, that maybe
- 12 he can tell me if that would be useful or if he just
- 13 wants to chime in.
- But we're not saying we didn't know this was
- 15 happening and coming in at the last minute. That's not
- 16 what I'm saying. That's not the gist of our memorandum.
- 17 We're saying it shouldn't happen this way and that we --
- 18 that it's not fair or appropriate for these parties to
- 19 transform this into a general rate case and then
- 20 essentially require folks to, you know, to go down that
- 21 road. That's not how general rate cases and general
- 22 rate increases are brought forward. And our concerns
- 23 are just, you know, they're laid out in our memorandum.
- 24 CHAIRWOMAN SHOWALTER: Mr. Cromwell, you will
- 25 have a chance to talk to Mr. ffitch over the lunch hour,

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- 1 because I think what we anticipate doing is at least
- 2 coming back briefly after the lunch hour in case people
- 3 have thought of different ideas, but do you want to say
- 4 anything right now?
- 5 MR. CROMWELL: Your Honor, Robert Cromwell
- 6 for the record on the bridge line. I guess I'm willing
- 7 to address any questions you have. I'm not sure that
- 8 what Mr. Kopta raised is directly relevant to the matter
- 9 before you. I certainly don't contest that we are aware
- 10 and have been since Verizon filed its motion to dismiss
- 11 and answer last summer that the Commission ruled on that
- 12 their desire if access charges were reduced would be to
- 13 rebalance rates. I mean similarly I can not recall
- 14 whether it was on the record or off that I certainly
- 15 made our position clear at the pre-hearing conference
- 16 last summer. In fact, I made the suggestion, and I'm
- 17 pretty sure it was off the record during a general
- 18 scheduling discussion in the embryonic stage that one
- 19 solution would be to resolve access charges and bring a
- 20 rate case later, and the reaction was incredulous
- 21 laughter.
- I won't address the contents of the
- 23 settlement discussion as far as statements or positions
- 24 of other parties, but in the telephonic --
- 25 JUDGE SCHAER: Mr. Cromwell, you're going to

- 1 need to speak up a little bit, please.
- 2 MR. CROMWELL: Okay, is this better?
- 3 CHAIRWOMAN SHOWALTER: Not really.
- 4 MR. FFITCH: It may just be the medication.
- 5 MR. CROMWELL: I made it clear --
- JUDGE SCHAER: Much better.
- 7 MR. CROMWELL: I made it clear at any time
- 8 asked what our office's position is regarding rate
- 9 rebalancing, and the motion that the Commission ruled on
- 10 in its Fifth Supplemental Order addressed that. I
- 11 believe that as a legal matter at this point, the
- 12 Commission's position regarding that issue is on the
- 13 record in that order. Clearly there are pending motions
- 14 for clarification of the positions that might address
- 15 that, but the Commission to this point has not changed
- 16 its position.
- 17 Did you have any other questions?
- 18 CHAIRWOMAN SHOWALTER: No.
- 19 MS. SMITH: If I may make a couple of points.
- 20 I don't know if you want to hear those before we're
- 21 breaking for lunch, but I would like to address Public
- 22 Counsel's concern about the process. Public Counsel in
- 23 its opposition to the settlement, in its motions to
- 24 strike, has called the parties' proposal for process in
- 25 this case a sham, and that is not at all accurate. We

- 1 have proposed a settlement for the Commission's
- 2 consideration. The settlement is to decrease certain
- 3 rates and increase certain rates. Following this
- 4 presentation of this proposed settlement today, the
- 5 Commission will have 30 days after giving customer
- 6 notice of this to hear what else comes up, to hear if
- 7 anybody else objects to this, to listen to the public
- 8 and then make its decision. So the process that we have
- 9 proposed is fair, and it's not a sham, and there are
- 10 some possible outcomes, or there's some contingencies
- 11 within that 30 days.
- 12 For example, Public Counsel, not being a
- 13 party to the settlement, can if this -- if this
- 14 Commission were to approve the settlement, Public
- 15 Counsel could bring a complaint against Verizon's rates,
- 16 and Public Counsel could allege that the rate that the
- 17 Commission approved isn't fair. Public Counsel has
- 18 options other than just to throw this settlement out the
- 19 window. And the process that we have proposed is fair,
- 20 and the process that we have proposed is one that is a
- 21 matter of public notice, and we believe that it's not a
- 22 sham and that the Commission should approve the
- 23 settlement.
- MR. CARRATHERS: And, Your Honor, Charles
- 25 Carrathers for Verizon, very briefly following up on

- 1 Ms. Smith's comment. Public Counsel, one of its
- 2 principal claims is that, gee, Verizon hasn't had a
- 3 general rate case, we don't know what their earnings
- 4 are. I will point out that Public Counsel was a party
- 5 to the settlement in the GTE-Bell Atlantic merger where
- 6 Verizon's rates were found to be just, reasonable, and
- 7 sufficient. And under this settlement, as it's pointed
- 8 out, our revenues are not increasing, they're
- 9 decreasing. So I think what it really boils down to is
- 10 this, if Public Counsel believes that we are earning too
- 11 much, it can and has always had the ability to file a
- 12 complaint, as Ms. Smith suggested. To date, it has not
- done so.
- 14 CHAIRWOMAN SHOWALTER: Would you remind me
- 15 when we approved the merger settlement, what month and
- 16 year?
- MR. CARRATHERS: Approved in December 1999,
- 18 and that required rate changes to be phased in over a
- 19 couple of year period, and that's why in the settlement
- 20 there was a stay out provision until July 1st, 2000, I'm
- 21 getting my years confused, 2002.
- 22 JUDGE SCHAER: Commissioners, do you have any
- 23 other questions?
- 24 Anything further, Mr. ffitch?
- MR. FFITCH: Nothing, Your Honor.

- 1 CHAIRWOMAN SHOWALTER: Well, a question,
- 2 we're closing in on the lunch hour, and I guess the
- 3 question I would ask the parties is this. Should we all
- 4 go away, we'll take everything under advisement, or
- 5 would there be a benefit to getting back together at
- 6 least at 1:30 in case there are additional things people
- 7 want to say, additional ideas people have, or is that
- 8 worthwhile?
- 9 MR. CARRATHERS: We have said it all.
- 10 MR. KOPTA: From the point of view of AT&T, I
- 11 think we have said what we feel like we need to say, and
- 12 if the Commissioners have additional questions, we
- 13 certainly would return, but I wouldn't anticipate
- 14 anything more from the parties.
- 15 MS. SMITH: That's Staff's position as well.
- MR. CARRATHERS: That's Verizon's position as
- well.
- 18 CHAIRWOMAN SHOWALTER: How about you,
- 19 Mr. ffitch?
- 20 MR. FFITCH: That is also Public Counsel's
- 21 position.
- MR. CARRATHERS: We agree.
- MS. ENDEJAN: We agree on something.
- 24 CHAIRWOMAN SHOWALTER: Does anyone have a
- 25 desire to add more in writing to the motions of --

- 1 Mr. ffitch has put his in writing, Verizon has responded
- 2 in writing, is there any more process on that?
- 3 MS. SMITH: Not from the Commission Staff
- 4 perspective. However, if another party wants to raise
- 5 something, we would like the opportunity to respond.
- 6 MR. FFITCH: The only thing that occurs to
- 7 me, Your Honor, is if the Bench were to call for more
- 8 briefing on the point, we would be happy to assist in
- 9 that, but we're not requesting further briefing.
- 10 MS. SMITH: And one further point before we
- 11 go off the record, I think I could speak for all counsel
- 12 and move the admission of all of the exhibits that are
- 13 attached and the exhibit list to the settlement
- 14 stipulation, move those into the record.
- 15 MR. FFITCH: Your Honor, we would object to
- 16 the admission of the exhibits or portions of the
- 17 exhibits that were previously stricken pursuant to the
- 18 Fifth Supplemental Order and the other exhibits that we
- 19 have moved against in our pleading that was filed today
- 20 and any related evidence in the exhibits that goes to
- 21 the issue of rate increases.
- JUDGE SCHAER: Okay, at this point, we will
- 23 identify the exhibits as being those exhibits identified
- 24 by the attachment to Exhibit for identification 300,
- 25 which is the settlement agreement, and the Commission

- 1 will take their information under advisement at this
- 2 point.
- 3 CHAIRWOMAN SHOWALTER: Another question. We
- 4 have in front of us a proposed settlement. We also have
- 5 pending various petitions for clarification and
- 6 reconsideration, et cetera. Does anybody have any
- 7 opinion as to whether the proposal for the settlement
- 8 agreement ought to preempt for the time being until we
- 9 decide on those questions our issuing an order on all of
- 10 those other motions?
- 11 MS. SMITH: Yes, Chairwoman Showalter, it's
- 12 Commission Staff's position that that does -- that the
- 13 pending settlement stipulation does preempt any need for
- 14 that procedural order. However, if the Commission were
- 15 to reject the settlement and we were going to have to go
- 16 forward, I think we would appreciate some rulings on
- 17 those pending motions.
- JUDGE SCHAER: Do all parties agree?
- MR. CARRATHERS: Verizon grease.
- MR. KOPTA: AT&T agrees.
- MS. SINGER NELSON: WorldCom agrees.
- JUDGE SCHAER: Mr. ffitch.
- MR. FFITCH: Well, Your Honor, I think with
- 24 the understanding that where that leaves us is that the
- 25 Fifth Supplemental Order is the law of the case at this

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    point, we would also agree.
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               JUDGE SCHAER: Okay. Is there anything else
   to come before the Commission today?
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               Thank you all for your arguments and the
     testimony of your witnesses, and this proceeding is
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 6
    adjourned.
               (Hearing adjourned at 12:00 p.m.)
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