



July 24, 2009

William Weinman  
Washington UTC  
P.O. Box 47250  
Olympia, WA 98504-7250

Dear William Weinman :

You may have read or heard that CenturyTel and EMBARQ are merging to create one of the leading communications providers in the country. The combined company will continue to deliver a complete portfolio of services and an exemplary customer experience. In addition to creating a much stronger, more diverse company with the ability to deliver a broader range of products and services, the combination unites two very similar corporate cultures that share a traditional commitment to our customers and the communities we serve.

I am pleased to have this opportunity to introduce myself as the Vice President and General Manager for the combined company within the state of Washington. I am responsible for all field operations, including local customer support. Customers continue to be our first priority, and I have a strong, dedicated team of employees in the state who remain focused on providing quality service to our customers.

The combined company, which will be known as CenturyLink, will be introduced later this year. Until then, there will be no changes in brand names for our customers. The combined company will continue to operate under both the EMBARQ and CenturyTel brands.

Should you or your constituents have any questions related to the transition please feel free to contact Mary Taylor, our Governmental Affairs Manager, who can be reached at 360-943-6996 or [mary.taylor@centurytel.com](mailto:mary.taylor@centurytel.com)

I am proud to represent the new company and eager to work with local leaders to help drive the growth and success of the communities we serve.

Sincerely,

Tim Grigar  
Vice President and General Manager  
Washington and Oregon