



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington June 2015 - June 2015

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

August 10, 2015

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	A02	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3,076	3,076	100.00%							
June 2015	WA	A02	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	57	57	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.667875	-1.406039
June 2015	WA	A02	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	3,076	3,076	100.00%							
June 2015	WA	A02	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	600	0.00%		0	65,155	0.00%			
June 2015	WA	A02	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	1	0.00%		3,815	398,170	0.96%	9.74%	-0.098356	-1.059797
June 2015	WA	A02	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	0	648	0.00%	0.00%						-3
June 2015	WA	A02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	0	648	0.00%							
June 2015	WA	A02	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	0	1	0.00%							
June 2015	WA	A02	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	A02	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	A02	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	1	1	100.00%							
June 2015	WA	A07	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	209,759	209,759	100.00%							
June 2015	WA	A07	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	338	338	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-1.62327	-1.986878
June 2015	WA	A07	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	16	18	88.89%	31.43%	-0.344124	-1.209212
June 2015	WA	A07	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	0	1	0.00%							
June 2015	WA	A07	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	5	20.00%							
June 2015	WA	A07	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	3	6	50.00%	50.00%	13	15	86.67%	33.99%	1.202675	-0.268826
June 2015	WA	A07	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	17	31	54.84%	49.77%	-0.893193	-1.543023
June 2015	WA	A07	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	17	31	54.84%	49.77%	-0.893193	-1.543023
June 2015	WA	A07	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1:42	1	1:42	0.00	44:53	11	4:05	2:19	-0.985832	-1.599343
June 2015	WA	A07	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	7:09	1	7:09	0.00	14:43	2	7:21	3:17	-0.051733	-1.031451
June 2015	WA	A07	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	55:37	5	11:07	6:14	14:43	2	7:21	3:17	0.649524	-0.605118
June 2015	WA	A07	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	26:24	6	4:24	2:14	41:47	9	4:39	2:02	-0.226329	-1.137598
June 2015	WA	A07	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	129:18	13	9:57	8:50	131566:19	3,438	38:16	36:19	-2.80672	-2.706364
June 2015	WA	A07	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1:34	1	1:34	0.00	145:53	29	5:02	3:33	-0.961195	-1.584365
June 2015	WA	A07	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	2:54	1	2:54	0.00	145:53	29	5:02	3:33	-0.591199	-1.359423
June 2015	WA	A07	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	2	18	11.11%	31.43%	-0.344124	-1.209212
June 2015	WA	A07	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1	0.00%	0.00%	0	2	0.00%	0.00%		
June 2015	WA	A07	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	5	0.00%	0.00%	0	2	0.00%	0.00%		
June 2015	WA	A07	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	6	0.00%	0.00%	2	18	11.11%	31.43%	-0.75	-1.455968
June 2015	WA	A07	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	2	13	15.38%	36.08%	413	3,750	11.01%	31.31%	0.180091	-0.890512
June 2015	WA	A07	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	5	31	16.13%	36.78%	-0.431623	-1.262408
June 2015	WA	A07	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	5	31	16.13%	36.78%	-0.431623	-1.262408
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	84	2.38%	15.25%	49	3,210	1.53%	12.26%	0.317303	-0.807094
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	192	0.00%		0	65,155	0.00%			
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	1	0.00%		3,815	398,170	0.96%	9.74%	-0.098356	-1.059797
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	337	0.30%	5.44%	2	1,287	0.16%	3.94%	-0.006341	-1.003855
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	5	1,486	0.34%	5.79%	2	1,287	0.16%	3.94%	1.207232	-0.266055
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	7	1,165	0.60%	7.73%	46	3,114	1.48%	12.06%	-2.115127	-2.285906
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A	0	4	0.00%		49	3,477	1.41%	11.79%	-0.238978	-1.145288
June 2015	WA	A07	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	13	6,045	0.22%	4.63%	4,652	579,440	0.80%	8.92%	-5.094502	-4.097237
June 2015	WA	A07	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	0	120	0.00%	0.00%						-3
June 2015	WA	A07	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	0	120	0.00%							
June 2015	WA	A07	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	107	1	107.00%	0.00						
June 2015	WA	A07	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - DS1 Capable	Parity	N/A	140	3	46.67	34.06	260	6	43.33	83.93	0.253347	-0.845976
June 2015	WA	A07	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%	0.00%						
June 2015	WA	A07	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	2	3	66.67%	47.14%	6	6	100.00%	0.00%		
June 2015	WA	A07	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	38	38	100.00%							
June 2015	WA	A07	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	9	10	90.00%	30.00%	0	1	0.00%	0.00%		
June 2015	WA	A07	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	15	15	100.00%							
June 2015	WA	A07	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	5	5	100.00%							
June 2015	WA	A07	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	62	24	2.58							
June 2015	WA	A07	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	50	10	5.00							
June 2015	WA	A07	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	56	14	4.00							
June 2015	WA	A07	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	25	5	5.00							
June 2015	WA	A07	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	2	100.00%	0.00%	2	2	100.00%	0.00%		
June 2015	WA	A07	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	40	42	95.24%	21.30%	2	2	100.00%	0.00%	-1.341667	-1.815676
June 2015	WA	A07	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	9	10	90.00%	30.00%	10	10	100.00%	0.00%	0	-1
June 2015	WA	A07	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	15	15	100.00%	0.00%	3,035	3,225	94.11%	23.55%	-0.966797	-1.587771
June 2015	WA	A07	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	110	135	81.48%							
June 2015	WA	A07	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	110	111	99.10%							
June 2015	WA	A07	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	0:42	1	0:42							
June 2015	WA	A07	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	13:08	5	2:38							
June 2015	WA	A07	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	99	99	100.00%							
June 2015	WA	A07	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	34	38	89.47%							
June 2015	WA	A07	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	0	2	0.00%	0.00%	7	93	7.53%	26.38%	-1.068422	-1.649554
June 2015	WA	A20	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	145,932	145,932	100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	A20	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	166	166	100.00%							
June 2015	WA	A20	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	210	211	99.53%	6.87%	73,165	73,738	99.22%	8.78%	-0.500759	-1.30444
June 2015	WA	A20	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	166	166	100.00%							
June 2015	WA	A20	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	0	1	0.00%							
June 2015	WA	A20	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	2	50.00%							
June 2015	WA	A20	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	3	5	60.00%	48.99%	13	15	86.67%	33.99%	0.678555	-0.587468
June 2015	WA	A20	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	4	50.00%							
June 2015	WA	A20	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	A20	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	3	4	75.00%	43.30%	17	31	54.84%	49.77%	-0.76255	-1.463598
June 2015	WA	A20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	7:21	1	7:21	0:00	14:43	2	7:21	3:17	-0.002069	-1.001258
June 2015	WA	A20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	13:32	2	6:46	8:50	14:43	2	7:21	3:17	-0.179943	-1.109397
June 2015	WA	A20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	25:13	5	5:03	4:44	41:47	9	4:39	2:02	0.671346	-0.59185
June 2015	WA	A20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	7:43	2	3:51	2:01	131566:19	3,438	38:16	36:19	-1.339658	-1.814454
June 2015	WA	A20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	24:10	4	6:02	3:55						
June 2015	WA	A20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1:29	1	1:29	0:00						
June 2015	WA	A20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	12:33	4	3:08	1:54	145:53	29	5:02	3:33	-1.001694	-1.608987
June 2015	WA	A20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	65:27	9	7:16	5:49	36098:49	827	43:39	56:19	-1.927185	-2.171645
June 2015	WA	A20	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1	0.00%	0.00%	0	2	0.00%	0.00%	0	-1
June 2015	WA	A20	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2	2	50.00%	50.00%	0	2	0.00%	0.00%	0	-1
June 2015	WA	A20	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	1	5	40.00%	48.99%	2	18	11.11%	31.43%	0.86443	-0.474464
June 2015	WA	A20	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0	2	0.00%	0.00%	413	3,750	11.01%	31.31%	-0.497389	-1.302391
June 2015	WA	A20	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	4	0.00%	0.00%						
June 2015	WA	A20	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%	0.00%						
June 2015	WA	A20	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	4	25.00%	43.30%	5	31	16.13%	36.78%	-0.116547	-1.070855
June 2015	WA	A20	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	1	9	11.11%	31.43%	107	902	11.86%	32.33%	-0.069371	-1.042175
June 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	95	0.00%	0.00%	49	3,210	1.53%	12.26%	-1.195954	-1.727088
June 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	674	0.00%	0.00%	0	65,155	0.00%			
June 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	5	345	1.45%	11.95%	2	1,287	0.16%	3.94%	2.5171	0.530288
June 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	686	0.44%	6.60%	2	1,287	0.16%	3.94%	1.513987	-0.079562
June 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	9	710	1.27%	11.19%	46	3,114	1.48%	12.06%	-0.417754	-1.253976
June 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	11	3,979	0.28%	5.25%	4,652	579,440	0.80%	8.92%	-3.70805	-3.254334
June 2015	WA	A20	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A	0	168	0.00%	0.00%						-3
June 2015	WA	A20	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A	0	168	0.00%							
June 2015	WA	A20	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop Analog	Parity	N/A	2	1	2.00	0.00	52,570	476	110.44	114.02	-0.950085	-1.57761
June 2015	WA	A20	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	208	476	43.70%	49.60%	-0.880052	-1.535034
June 2015	WA	A20	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	10	10	100.00%	0.00%	0	1	0.00%	0.00%		
June 2015	WA	A20	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	6	7	85.71%							
June 2015	WA	A20	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	21	29	72.41%							
June 2015	WA	A20	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%	4	8	50.00%	50.00%	-1.264911	-1.769011
June 2015	WA	A20	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	20	22	90.91%							
June 2015	WA	A20	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	50	10	5.00							
June 2015	WA	A20	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	26	6	4.33							
June 2015	WA	A20	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	103	29	3.55							
June 2015	WA	A20	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	10	2	5.00							
June 2015	WA	A20	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	107	21	5.10							
June 2015	WA	A20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	29	29	100.00%	0.00%	2	2	100.00%	0.00%		
June 2015	WA	A20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	12	12	100.00%	0.00%	10	10	100.00%	0.00%		
June 2015	WA	A20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	29	29	100.00%	0.00%	3,035	3,225	94.11%	23.55%	-1.341382	-1.815502
June 2015	WA	A20	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	101	101	100.00%							
June 2015	WA	A20	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	1	3	33.33%							
June 2015	WA	A20	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	73	94	77.66%							
June 2015	WA	A20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	A20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	73	73	100.00%							
June 2015	WA	A20	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	5:03	3	1:41							
June 2015	WA	A20	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	60	60	100.00%							
June 2015	WA	A20	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	A20	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	33	35	94.29%							
June 2015	WA	A20	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	A20	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	1	1	100.00%							
June 2015	WA	A20	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	3	14	21.43%	41.03%	7	93	7.53%	26.38%	-1.838086	-2.117477
June 2015	WA	A41	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	6,768	0.00%		0	65,155	0.00%			
June 2015	WA	A41	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A	0	2,304	0.00%	0.00%						-3
June 2015	WA	A41	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A	4	2,376	0.17%							
June 2015	WA	A41	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	1,509	1,735	86.97%							
June 2015	WA	A41	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1,509	1,517	99.47%							
June 2015	WA	A41	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	70:06	51	1:22							
June 2015	WA	A41	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,350	1,350	100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	A41	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	221	221	100.00%							
June 2015	WA	A41	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	A41	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	12	12	100.00%							
June 2015	WA	A45	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	4,340	4,340	100.00%							
June 2015	WA	A45	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	60	60	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.685211	-1.416579
June 2015	WA	A45	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A	26:22	1	26:22	0.00	109790:44	2,736	40:08	36:03	-0.381624	-1.232011
June 2015	WA	A45	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/i MSA	Residence	Parity	N/A	0	1	0.00%	0.00%	309	2,881	10.73%	30.94%	-0.346552	-1.210689
June 2015	WA	A45	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	1	2	50.00%	50.00%	3,815	398,170	0.96%	9.74%	2.073223	0.26043
June 2015	WA	A45	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/i MSA	Residence	Parity	N/A	1	1	100.00%	0.00%	2,528	2,881	87.75%	32.79%	-0.373614	-1.227141
June 2015	WA	A45	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	11	20	55.00%							
June 2015	WA	A45	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	11	11	100.00%							
June 2015	WA	A45	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	1:03	1	1:03							
June 2015	WA	A45	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	8	8	100.00%							
June 2015	WA	A45	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	A73	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	232	232	100.00%							
June 2015	WA	A73	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	5	5	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.197877	-1.120301
June 2015	WA	B17	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	1,249	1,249	100.00%							
June 2015	WA	B17	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	15	15	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.34271	-1.208353
June 2015	WA	B22	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	15	15	100.00%							
June 2015	WA	B22	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	B22	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	3	33.33%							
June 2015	WA	B22	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	B22	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	3:56	1	3:56							
June 2015	WA	B22	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	B30	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,536	0.00%		0	65,155	0.00%			
June 2015	WA	B30	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/i TGSR	LIS Trunk	Parity	N/A	0	336	0.00%	0.00%						-3
June 2015	WA	B30	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/i TGSR ex	LIS Trunk	Parity	N/A	0	24	0.00%	0.00%						-3
June 2015	WA	B30	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	336	0.00%							
June 2015	WA	B30	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A	0	24	0.00%							
June 2015	WA	B30	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	89	89	100.00%							
June 2015	WA	B30	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	80	103	77.67%							
June 2015	WA	B30	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	80	81	98.77%							
June 2015	WA	B30	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	11:55	5	2:23							
June 2015	WA	B30	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	78	78	100.00%							
June 2015	WA	B30	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	23	23	100.00%							
June 2015	WA	B30	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	1	1	100.00%							
June 2015	WA	B33	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	1,333	1,333	100.00%							
June 2015	WA	B33	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	1,333	1,333	100.00%							
June 2015	WA	B33	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	912	0.00%		0	65,155	0.00%			
June 2015	WA	B33	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/i TGSR	LIS Trunk	Parity	N/A	0	336	0.00%	0.00%						-3
June 2015	WA	B33	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	336	0.00%							
June 2015	WA	B33	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	6	16	37.50%							
June 2015	WA	B33	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	6	6	100.00%							
June 2015	WA	B33	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	13:20	9	1:29							
June 2015	WA	B33	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	4	4	100.00%							
June 2015	WA	B33	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	C20	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	70,101	70,101	100.00%							
June 2015	WA	C20	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	141	141	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-1.049833	-1.638253
June 2015	WA	C20	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	3	5	60.00%							
June 2015	WA	C20	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	2	3	66.67%	47.14%	13	15	86.67%	33.99%	0.144882	-0.911918
June 2015	WA	C20	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - XDLSi	Diagnostic	N/A	0	1	0.00%							
June 2015	WA	C20	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	2	3	66.67%							
June 2015	WA	C20	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	17	31	54.84%	49.77%	0.078412	-0.952329
June 2015	WA	C20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	28:44	5	5:45	4:49	14:43	2	7:21	3:17	-0.585851	-1.356172
June 2015	WA	C20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	14:18	3	4:46	4:29	41:47	9	4:39	2:02	0.153505	-0.906676
June 2015	WA	C20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - XDLSi	Parity	N/A	5:31	1	5:31	0:00	44:53	11	4:05	2:19	0.74545	-0.546799
June 2015	WA	C20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	13:35	3	4:32	2:07						
June 2015	WA	C20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	19:09	1	19:09	0:00	145:53	29	5:02	3:33	1.716886	0.043793
June 2015	WA	C20	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	5	0.00%	0.00%	0	2	0.00%	0.00%		
June 2015	WA	C20	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	1	3	33.33%	47.14%	2	18	11.11%	31.43%	0.288541	-0.824579
June 2015	WA	C20	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - XDLSi	Parity	N/A	0	1	0.00%	0.00%	2	18	11.11%	31.43%	-0.344124	-1.209212
June 2015	WA	C20	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	3	0.00%	0.00%						
June 2015	WA	C20	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	5	31	16.13%	36.78%	-0.431623	-1.262408
June 2015	WA	C20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	8	2,232	0.36%	5.98%	2	1,287	0.16%	3.94%	1.472596	-0.104725
June 2015	WA	C20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	4	460	0.87%	9.28%	46	3,114	1.48%	12.06%	-1.00836	-1.613039
June 2015	WA	C20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDLSi	Parity	N/A	1	32	3.13%	17.40%	49	3,477	1.41%	11.79%	0.333072	-0.797507
June 2015	WA	C20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	1	0.00%		4,652	579,440	0.80%	8.92%	-0.089963	-1.054694

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	C20	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	29	29	100.00%							
June 2015	WA	C20	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	7	8	87.50%	33.07%	0	1	0.00%	0.00%		
June 2015	WA	C20	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	2	50.00%	50.00%	4	8	50.00%	50.00%	0	-1
June 2015	WA	C20	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	11	4	2.75							
June 2015	WA	C20	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	24	6	4.00							
June 2015	WA	C20	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	11	2	5.50							
June 2015	WA	C20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	29	29	100.00%	0.00%	2	2	100.00%	0.00%		
June 2015	WA	C20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	10	10	100.00%	0.00%	10	10	100.00%	0.00%		
June 2015	WA	C20	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	86	106	81.13%							
June 2015	WA	C20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	86	87	98.85%							
June 2015	WA	C20	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	23:27	6	3:54							
June 2015	WA	C20	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	51	51	100.00%							
June 2015	WA	C20	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	44	44	100.00%							
June 2015	WA	C20	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	1	2	50.00%	50.00%	7	93	7.53%	26.38%	-2.252649	-2.369513
June 2015	WA	C37	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	88,275	88,275	100.00%							
June 2015	WA	C37	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	36	36	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.530849	-1.322733
June 2015	WA	C37	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	3	5	60.00%	48.99%	16	18	88.89%	31.43%	0.86443	-0.474464
June 2015	WA	C37	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	17	31	54.84%	49.77%	0.078412	-0.952329
June 2015	WA	C37	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	21:22	5	4:16	1:40	44:53	11	4:05	2:19	0.217267	-0.867911
June 2015	WA	C37	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	4:49	1	4:49	0:00	145:53	29	5:02	3:33	-0.059326	-1.036068
June 2015	WA	C37	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	5	0.00%	0.00%	2	18	11.11%	31.43%	-0.699379	-1.425192
June 2015	WA	C37	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	5	31	16.13%	36.78%	-0.431623	-1.262408
June 2015	WA	C37	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	5	668	0.75%	8.62%	49	3,210	1.53%	12.26%	-1.492101	-1.907133
June 2015	WA	C37	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,564	0.00%		0	65,155	0.00%			
June 2015	WA	C37	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	1	164	0.61%	7.78%	46	3,114	1.48%	12.06%	-0.897491	-1.545636
June 2015	WA	C37	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	0	936	0.00%	0.00%						-3
June 2015	WA	C37	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	0	936	0.00%							
June 2015	WA	C37	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	C37	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	0	1	0.00%	0.00%		
June 2015	WA	C37	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	10	2	5.00							
June 2015	WA	C37	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	5	1	5.00							
June 2015	WA	C37	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	10	10	100.00%	0.00%		
June 2015	WA	C37	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	4	5	80.00%							
June 2015	WA	C37	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	4	4	100.00%							
June 2015	WA	C37	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	4:19	2	2:09							
June 2015	WA	C37	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	21	21	100.00%							
June 2015	WA	C37	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	7	7	100.00%							
June 2015	WA	C52	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	80	80	100.00%							
June 2015	WA	C52	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	111	128	86.72%							
June 2015	WA	C52	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	111	111	100.00%							
June 2015	WA	C52	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0:16	1	0:16							
June 2015	WA	C52	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	106	106	100.00%							
June 2015	WA	C52	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	16	16	100.00%							
June 2015	WA	C68	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	158	158	100.00%							
June 2015	WA	C68	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	220	263	83.65%							
June 2015	WA	C68	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	220	221	99.55%							
June 2015	WA	C68	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	7:35	10	0:45							
June 2015	WA	C68	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	191	191	100.00%							
June 2015	WA	C68	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	41	41	100.00%							
June 2015	WA	C94	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	114	114	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.944153	-1.574005
June 2015	WA	E01	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	E03	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	117,041	117,085	99.96%							
June 2015	WA	E03	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3,840	3,840	100.00%							
June 2015	WA	E03	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	196	196	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-1.237306	-1.752229
June 2015	WA	E03	Billing	BI-4B	Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	3,840	3,840	100.00%							
June 2015	WA	E03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	3	0.00%	0.00%	16	18	88.89%	31.43%	2.431472	0.47823
June 2015	WA	E03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	3	66.67%							
June 2015	WA	E03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	1	4	25.00%	43.30%	13	15	86.67%	33.99%	1.78157	0.083118
June 2015	WA	E03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	16:50	3	5:37	1:09	44:53	11	4:05	2:19	1.084823	-0.340474
June 2015	WA	E03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	9:18	3	3:06	1:27	14:43	2	7:21	3:17	-1.418706	-1.862512
June 2015	WA	E03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	18:14	4	4:33	0:40	41:47	9	4:39	2:02	-0.068947	-1.041917
June 2015	WA	E03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	95:31	1	95:31	0:00	131566:19	3,438	38:16	36:19	1.468384	-0.107286
June 2015	WA	E03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	3	33.33%	47.14%	2	18	11.11%	31.43%	0.288541	-0.824579
June 2015	WA	E03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	3	0.00%	0.00%	0	2	0.00%	0.00%		
June 2015	WA	E03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	1	4	25.00%	43.30%	2	18	11.11%	31.43%	0.074943	-0.954438
June 2015	WA	E03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	413	3,750	11.01%	31.31%	-0.351754	-1.213851
June 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	3	105	2.86%	16.66%	49	3,210	1.53%	12.26%	0.750306	-0.543846

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	5,952	0.00%		0	65,155	0.00%			
June 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	410	0.73%	8.52%	2	1,287	0.16%	3.94%	1.31324	-0.201607
June 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1,561	0.00%		2	1,287	0.16%	3.94%	-1.047814	-1.637026
June 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	4	476	0.84%	9.13%	46	3,114	1.48%	12.06%	-1.072689	-1.652149
June 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	1	1,996	0.05%	2.24%	4,652	579,440	0.80%	8.92%	-3.761972	-3.287117
June 2015	WA	E03	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Parity	N/A	0	2,112	0.00%	0.00%						-3
June 2015	WA	E03	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Parity	N/A	0	144	0.00%	0.00%						-3
June 2015	WA	E03	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Diagnostic	N/A	0	2,112	0.00%							
June 2015	WA	E03	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Diagnostic	N/A	0	144	0.00%							
June 2015	WA	E03	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop Analog	Parity	N/A	0	1	0.00	0.00	52,570	476	110.44	114.02	-0.967607	-1.588263
June 2015	WA	E03	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	208	476	43.70%	49.60%	-0.880052	-1.535034
June 2015	WA	E03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	34	34	100.00%							
June 2015	WA	E03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	0	1	0.00%	0.00%		
June 2015	WA	E03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	4	6	66.67%							
June 2015	WA	E03	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	4	4	100.00%							
June 2015	WA	E03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	66	22	3.00							
June 2015	WA	E03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	5	1	5.00							
June 2015	WA	E03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	32	6	5.33							
June 2015	WA	E03	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	24	4	6.00							
June 2015	WA	E03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	56	56	100.00%	0.00%	2	2	100.00%	0.00%		
June 2015	WA	E03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	10	10	100.00%	0.00%		
June 2015	WA	E03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	6	6	100.00%	0.00%	3,035	3,225	94.11%	23.55%	-0.612307	-1.372256
June 2015	WA	E03	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%	2	2	100.00%							
June 2015	WA	E03	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	220	220	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	31	59	52.54%							
June 2015	WA	E03	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	59	70	84.29%							
June 2015	WA	E03	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	31	31	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	59	59	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	30:59	9	3:27							
June 2015	WA	E03	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	46	46	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	30	30	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	22	22	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	20	20	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	3	3	100.00%							
June 2015	WA	E03	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	6	9	66.67%	47.14%	7	93	7.53%	26.38%	-6.421361	-4.90391
June 2015	WA	E12	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	797	797	100.00%							
June 2015	WA	E12	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	4	4	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.176988	-1.107601
June 2015	WA	E29	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	936	0.00%		0	65,155	0.00%			
June 2015	WA	E29	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Parity	N/A	0	264	0.00%	0.00%						-3
June 2015	WA	E29	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Parity	N/A	0	48	0.00%	0.00%						-3
June 2015	WA	E29	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Diagnostic	N/A	0	264	0.00%							
June 2015	WA	E29	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Diagnostic	N/A	0	48	0.00%							
June 2015	WA	E29	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	6	9	66.67%	47.14%	0.253347	-0.845976
June 2015	WA	E29	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	8	8	100.00%	0.00%		
June 2015	WA	E29	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	20	20	100.00%	0.00%		
June 2015	WA	E29	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	2	2	100.00%							
June 2015	WA	E35	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	E37	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	2,834	2,834	100.00%							
June 2015	WA	E37	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	6	6	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.216762	-1.131782
June 2015	WA	E37	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	14	17	82.35%							
June 2015	WA	E37	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	14	14	100.00%							
June 2015	WA	E37	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	14	14	100.00%							
June 2015	WA	E37	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	3	3	100.00%							
June 2015	WA	F01	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	518	518	100.00%							
June 2015	WA	F01	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	111	111	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.931666	-1.566413
June 2015	WA	F01	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	5	0.00%		3,815	398,170	0.96%	9.74%	-0.219931	-1.133708
June 2015	WA	F02	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	99	99	100.00%							
June 2015	WA	F02	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	916	0.00%		0	65,155	0.00%			
June 2015	WA	F02	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Parity	N/A	0	240	0.00%	0.00%						-3
June 2015	WA	F02	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Parity	N/A	0	24	0.00%	0.00%						-3
June 2015	WA	F02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Diagnostic	N/A	0	240	0.00%							
June 2015	WA	F02	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex LIS Trunk	LIS Trunk	Diagnostic	N/A	0	24	0.00%							
June 2015	WA	F09	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	264	0.00%		0	65,155	0.00%			
June 2015	WA	F34	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	411	411	100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	F34	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	4	4	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.176988	-1.107601
June 2015	WA	F34	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	17	0.00%		3,815	398,170	0.96%	9.74%	-0.405526	-1.246542
June 2015	WA	F34	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	F34	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	F34	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	G01	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	380	380	100.00%							
June 2015	WA	G09	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	486	486	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-1.944542	-2.182197
June 2015	WA	G09	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	3	4	75.00%	43.30%	370	712	51.97%	49.96%	-0.919482	-1.559006
June 2015	WA	G09	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	7	18	38.89%							
June 2015	WA	G09	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	7	7	100.00%							
June 2015	WA	G09	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	6	6	100.00%							
June 2015	WA	G09	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	5	5	100.00%							
June 2015	WA	G15	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	1,923	1,923	100.00%							
June 2015	WA	G15	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	2	2	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.125151	-1.076086
June 2015	WA	G15	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	0	2	0.00%							
June 2015	WA	G19	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	1,256	1,256	100.00%							
June 2015	WA	G19	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	4	4	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.176988	-1.107601
June 2015	WA	H11	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	120	0.00%		0	65,155	0.00%			
June 2015	WA	H11	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSI	LIS Trunk	Parity	N/A	0	48	0.00%	0.00%						-3
June 2015	WA	H11	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSI	LIS Trunk	Diagnostic	N/A	0	48	0.00%							
June 2015	WA	H11	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	14	14	100.00%							
June 2015	WA	H11	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	19	20	95.00%							
June 2015	WA	H11	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	19	19	100.00%							
June 2015	WA	H11	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	18	18	100.00%							
June 2015	WA	H11	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	H32	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	0	0	100.00%							
June 2015	WA	H32	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	0	0	100.00%							
June 2015	WA	H32	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	2,328	0.00%		0	65,155	0.00%			
June 2015	WA	H32	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSI	LIS Trunk	Parity	N/A	1	240	0.57%	0.70%						-1.284
June 2015	WA	H32	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSI	LIS Trunk	Diagnostic	N/A	1	240	0.57%							
June 2015	WA	I03	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	282	282	100.00%							
June 2015	WA	I03	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	4	4	100.00%							
June 2015	WA	I03	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	4	4	100.00%							
June 2015	WA	I03	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,056	0.00%		0	65,155	0.00%			
June 2015	WA	I03	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSI	LIS Trunk	Parity	N/A	0	456	0.00%	0.00%						-3
June 2015	WA	I03	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0	96	0.00%	0.00%						-3
June 2015	WA	I03	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSI	LIS Trunk	Diagnostic	N/A	0	456	0.00%							
June 2015	WA	I03	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A	0	96	0.00%							
June 2015	WA	I27	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	684	684	100.00%							
June 2015	WA	I27	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	2	2	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.125151	-1.076086
June 2015	WA	I27	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	4	0.00%		3,815	398,170	0.96%	9.74%	-0.196712	-1.119593
June 2015	WA	I42	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	63	63	100.00%							
June 2015	WA	I92	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	0	1	0.00%							
June 2015	WA	I92	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	1:21	1	1:21							
June 2015	WA	I92	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	I92	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	L01	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	154	154	100.00%							
June 2015	WA	L01	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	154	154	100.00%							
June 2015	WA	L01	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	5,520	0.00%		0	65,155	0.00%			
June 2015	WA	L01	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSI	LIS Trunk	Parity	N/A	0	2,280	0.00%	0.00%						-3
June 2015	WA	L01	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0	24	0.00%	0.00%						-3
June 2015	WA	L01	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSI	LIS Trunk	Diagnostic	N/A	0	2,280	0.00%							
June 2015	WA	L01	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A	0	24	0.00%							
June 2015	WA	L01	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	6	9	66.67%	47.14%	-0.904534	-1.549918
June 2015	WA	L01	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	8	8	100.00%	0.00%	8	8	100.00%	0.00%		
June 2015	WA	L01	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	10	10	100.00%	0.00%	20	20	100.00%	0.00%		
June 2015	WA	L01	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	8	8	100.00%							
June 2015	WA	L05	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	2,697	2,697	100.00%							
June 2015	WA	L05	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	2,697	2,697	100.00%							
June 2015	WA	L05	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,248	0.00%		0	65,155	0.00%			
June 2015	WA	L05	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSI	LIS Trunk	Parity	N/A	0	696	0.05%	0.15%						-2.856207
June 2015	WA	L05	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSI	LIS Trunk	Diagnostic	N/A	0	696	0.05%							
June 2015	WA	L05	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	2,108	2,108	100.00%							
June 2015	WA	L05	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	140	253	55.34%							
June 2015	WA	L05	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	140	143	97.90%							
June 2015	WA	L05	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	5:23	3	1:48							
June 2015	WA	L05	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	14:34	11	1:19							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	L05	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	132	132	100.00%							
June 2015	WA	L05	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	106	106	100.00%							
June 2015	WA	L05	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	3	3	100.00%							
June 2015	WA	L11	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	3,790	3,790	100.00%							
June 2015	WA	L11	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	2	3	66.67%	47.14%	370	712	51.97%	49.96%	-0.50856	-1.309182
June 2015	WA	L11	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A	3:13	1	3:13	0.00	29732:54	658	45:11	57:55	-0.72421	-1.440288
June 2015	WA	L11	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A	0	1	0.00%	0.00%	92	693	13.28%	33.93%	-0.39097	-1.237693
June 2015	WA	L11	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	380	0.00%		0	65,155	0.00%			
June 2015	WA	L11	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	1	6	16.67%	37.27%	3,815	398,170	0.96%	9.74%	1.588007	-0.03456
June 2015	WA	L11	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A	1	1	100.00%	0.00%	584	693	84.27%	36.41%	-0.431712	-1.262462
June 2015	WA	L11	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	0	72	0.00%	0.00%						-3
June 2015	WA	L11	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A	0	72	0.00%							
June 2015	WA	L11	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due t	LIS Trunk	Parity	N/A	59	2	29.50	0.71						
June 2015	WA	L11	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	LIS Trunk	Parity	N/A	0	2	0.00%	0.00%						
June 2015	WA	L11	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	L11	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	1	2	50.00%							
June 2015	WA	L11	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	L11	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0:47	1	0:47							
June 2015	WA	L11	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	L11	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	L16	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	36	36	100.00%							
June 2015	WA	L16	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	317	0.00%		0	65,155	0.00%			
June 2015	WA	L16	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	0	96	0.00%	0.00%						-3
June 2015	WA	L16	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0	120	0.08%	0.16%						-2.766
June 2015	WA	L16	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A	0	96	0.00%							
June 2015	WA	L16	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR e	LIS Trunk	Diagnostic	N/A	0	120	0.08%							
June 2015	WA	L20	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	451	451	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-1.873656	-2.139102
June 2015	WA	M01	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	77,673	77,673	100.00%							
June 2015	WA	M01	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	49	53	92.45%	26.42%	73,165	73,738	99.22%	8.78%	3.155964	0.91869
June 2015	WA	M01	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	16	18	88.89%	31.43%	-0.344124	-1.209212
June 2015	WA	M01	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2:48	1	2:48	0.00	44:53	11	4:05	2:19	-0.530253	-1.322371
June 2015	WA	M01	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	11:04	1	11:04	0:00	131566:19	3,438	38:16	36:19	-0.748949	-1.455329
June 2015	WA	M01	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	21:40	1	21:40	0:00	36098:49	827	43:39	56:19	-0.390077	-1.23715
June 2015	WA	M01	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	2	18	11.11%	31.43%	-0.344124	-1.209212
June 2015	WA	M01	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	413	3,750	11.01%	31.31%	-0.351754	-1.213851
June 2015	WA	M01	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	107	902	11.86%	32.33%	-0.366664	-1.222916
June 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	238	0.42%	6.47%	49	3,210	1.53%	12.26%	-1.343166	-1.816587
June 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,950	0.00%		0	65,155	0.00%			
June 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	19	0.00%		2	1,287	0.16%	3.94%	-0.17071	-1.103784
June 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	254	0.00%		46	3,114	1.48%	12.06%	-1.876469	-2.140812
June 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	2	1,785	0.11%	3.35%	4,652	579,440	0.80%	8.92%	-3.265411	-2.985229
June 2015	WA	M01	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	1	624	0.23%	0.55%						-2.298462
June 2015	WA	M01	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A	1	624	0.23%							
June 2015	WA	M01	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	0	1	0.00%	0.00%		
June 2015	WA	M01	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	5	5	100.00%							
June 2015	WA	M01	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	5	6	83.33%							
June 2015	WA	M01	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	2	1	2.00							
June 2015	WA	M01	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	18	4	4.50							
June 2015	WA	M01	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	18	4	4.50							
June 2015	WA	M01	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	10	10	100.00%	0.00%		
June 2015	WA	M01	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	5	5	100.00%	0.00%	3,035	3,225	94.11%	23.55%	-0.559044	-1.339875
June 2015	WA	M01	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	28	28	100.00%							
June 2015	WA	M01	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	28	37	75.68%							
June 2015	WA	M01	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	22	26	84.62%							
June 2015	WA	M01	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	28	28	100.00%							
June 2015	WA	M01	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	22	22	100.00%							
June 2015	WA	M01	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	5:16	1	5:16							
June 2015	WA	M01	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	23	23	100.00%							
June 2015	WA	M01	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	20	20	100.00%							
June 2015	WA	M01	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	16	16	100.00%							
June 2015	WA	M01	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	8	8	100.00%							
June 2015	WA	M02	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	7,016	7,016	100.00%							
June 2015	WA	M02	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	133	133	100.00%							
June 2015	WA	M02	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	40	40	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.559549	-1.340181
June 2015	WA	M02	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	572	572	100.00%							
June 2015	WA	M02	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,565	0.00%		0	65,155	0.00%			
June 2015	WA	M02	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	7	0.00%		3,815	398,170	0.96%	9.74%	-0.260225	-1.158205

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	M02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%		2	1,287	0.16%	3.94%	-0.039436	-1.023975
June 2015	WA	M02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	380	0.00%		4,652	579,440	0.80%	8.92%	-1.753135	-2.065831
June 2015	WA	M02	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	384	0.00%	0.00%						-3
June 2015	WA	M02	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0	24	0.00%	0.00%						-3
June 2015	WA	M02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	384	0.00%							
June 2015	WA	M02	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	0	24	0.00%							
June 2015	WA	M02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	6	9	66.67%	47.14%	-0.67082	-1.40783
June 2015	WA	M02	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	8	8	100.00%	0.00%		
June 2015	WA	M02	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	20	20	100.00%	0.00%		
June 2015	WA	M02	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	300	300	100.00%							
June 2015	WA	M02	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	23	84	27.38%							
June 2015	WA	M02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	23	25	92.00%							
June 2015	WA	M02	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	102:02	18	5:40							
June 2015	WA	M02	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	19	19	100.00%							
June 2015	WA	M02	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	57	57	100.00%							
June 2015	WA	M16	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	2,136	0.00%		0	65,155	0.00%			
June 2015	WA	M16	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	284	284	100.00%							
June 2015	WA	M16	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	23	43	53.49%							
June 2015	WA	M16	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	23	26	88.46%							
June 2015	WA	M16	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	13:57	5	2:47							
June 2015	WA	M16	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	22	22	100.00%							
June 2015	WA	M16	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	18	18	100.00%							
June 2015	WA	M19	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	5,089	5,089	100.00%							
June 2015	WA	M19	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	6	6	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.216762	-1.131782
June 2015	WA	M19	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	0	5	0.00%							
June 2015	WA	M19	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	4:00	2	2:00							
June 2015	WA	M19	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	5	5	100.00%							
June 2015	WA	M20	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	10	14	71.43%							
June 2015	WA	M20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	10	10	100.00%							
June 2015	WA	M20	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0:19	1	0:19							
June 2015	WA	M20	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	10	10	100.00%							
June 2015	WA	M20	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	M47	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	10,660	10,660	100.00%							
June 2015	WA	M47	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	93	93	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.852891	-1.518521
June 2015	WA	M47	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	2	2	100.00%	0.00%	370	712	51.97%	49.96%	-1.357745	-1.82545
June 2015	WA	M47	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	2	11	18.18%							
June 2015	WA	M47	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	2	2	100.00%							
June 2015	WA	M47	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	3	3	100.00%							
June 2015	WA	M52	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	M82	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	439	439	100.00%							
June 2015	WA	M82	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	6,963	0.00%		0	65,155	0.00%			
June 2015	WA	M82	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	1,656	0.00%	0.00%						-3
June 2015	WA	M82	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0	120	0.00%	0.00%						-3
June 2015	WA	M82	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	1,656	0.00%							
June 2015	WA	M82	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	0	120	0.00%							
June 2015	WA	N02	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	189,462	189,462	100.00%							
June 2015	WA	N02	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	1,284	1,284	100.00%							
June 2015	WA	N02	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	142	142	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-1.053542	-1.640508
June 2015	WA	N02	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	1,284	1,284	100.00%							
June 2015	WA	N02	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%	16	18	88.89%	31.43%	-0.474342	-1.288379
June 2015	WA	N02	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	4	5	80.00%	40.00%	13	15	86.67%	33.99%	-0.255618	-1.155405
June 2015	WA	N02	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	5:09	2	2:34	0:36	44:53	11	4:05	2:19	-0.847088	-1.514993
June 2015	WA	N02	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	15:02	5	3:00	1:56	41:47	9	4:39	2:02	-1.442171	-1.876778
June 2015	WA	N02	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	2	0.00%	0.00%	2	18	11.11%	31.43%	-0.474342	-1.288379
June 2015	WA	N02	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	5	0.00%	0.00%	2	18	11.11%	31.43%	-0.699379	-1.425192
June 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	388	0.52%	7.16%	49	3,210	1.53%	12.26%	-1.53423	-1.932746
June 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	4,308	0.00%		0	65,155	0.00%			
June 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1,742	0.00%		2	1,287	0.16%	3.94%	-1.073315	-1.652529
June 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	5	812	0.62%	7.82%	46	3,114	1.48%	12.06%	-1.812163	-2.101717
June 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	1,307	0.00%		4,652	579,440	0.80%	8.92%	-3.248737	-2.975092
June 2015	WA	N02	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	1,152	0.00%	0.00%						-3
June 2015	WA	N02	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0	96	0.00%	0.00%						-3
June 2015	WA	N02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	1,152	0.00%							
June 2015	WA	N02	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	0	96	0.00%							
June 2015	WA	N02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	7	7	100.00%							
June 2015	WA	N02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	10	10	100.00%							
June 2015	WA	N02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	6	6	100.00%	0.00%	0	1	0.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	N02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	1	2	50.00%							
June 2015	WA	N02	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	N02	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	11	3	3.67							
June 2015	WA	N02	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	30	6	5.00							
June 2015	WA	N02	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	16	2	8.00							
June 2015	WA	N02	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	10	2	5.00							
June 2015	WA	N02	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	10	10	100.00%	0.00%	2	2	100.00%	0.00%		
June 2015	WA	N02	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	5	6	83.33%	37.27%	10	10	100.00%	0.00%	0.318639	-0.806281
June 2015	WA	N02	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	2	2	100.00%	0.00%	3.035	3.225	94.11%	23.55%	-0.353735	-1.215056
June 2015	WA	N02	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	8	8	100.00%							
June 2015	WA	N02	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	3	13	23.08%							
June 2015	WA	N02	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	45	62	72.58%							
June 2015	WA	N02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	3	4	75.00%							
June 2015	WA	N02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	45	45	100.00%							
June 2015	WA	N02	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	35	36	4.27							
June 2015	WA	N02	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	51	51	100.00%							
June 2015	WA	N02	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	3	3	100.00%							
June 2015	WA	N02	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	35	35	100.00%							
June 2015	WA	N02	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	7	7	100.00%							
June 2015	WA	N02	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	0	3	0.00%	0.00%	7	93	7.53%	26.38%	-0.823263	-1.500508
June 2015	WA	N16	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	769	769	100.00%							
June 2015	WA	N16	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	N16	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	4	0.00%		3,815	398,170	0.96%	9.74%	-0.196712	-1.119593
June 2015	WA	N18	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	4,811	4,811	100.00%							
June 2015	WA	N18	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	24	24	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.433472	-1.263532
June 2015	WA	N18	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	13	15	86.67%	33.99%	0.887147	-0.460653
June 2015	WA	N18	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	5:01	1	5:01	0:00	41:47	9	4:39	2:02	0.603765	-0.632937
June 2015	WA	N18	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	2	18	11.11%	31.43%	-0.344124	-1.209212
June 2015	WA	N18	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	19	0.00%		2	1,287	0.16%	3.94%	-0.17071	-1.103784
June 2015	WA	N18	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	1	52	1.92%	13.73%	46	3,114	1.48%	12.06%	-0.109202	-1.06639
June 2015	WA	N18	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	0	1	0.00%	0.00%		
June 2015	WA	N18	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	5	1	5.00							
June 2015	WA	N18	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	10	10	100.00%	0.00%		
June 2015	WA	N18	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	9	9	100.00%							
June 2015	WA	N18	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	9	11	81.82%							
June 2015	WA	N18	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	9	9	100.00%							
June 2015	WA	N18	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	9	9	100.00%							
June 2015	WA	N18	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	9	9	100.00%							
June 2015	WA	N18	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	8	8	100.00%							
June 2015	WA	N18	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	N26	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	289	289	100.00%							
June 2015	WA	N39	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	444	444	100.00%							
June 2015	WA	N39	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	15	0.00%		2	1,287	0.16%	3.94%	-0.151912	-1.092356
June 2015	WA	N39	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	4	0.00%		46	3,114	1.48%	12.06%	-0.244739	-1.148791
June 2015	WA	N39	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	4	4	100.00%							
June 2015	WA	N39	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	4	100.00%	0.00%	2	2	100.00%	0.00%		
June 2015	WA	N39	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	0	3	0.00%							
June 2015	WA	N39	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	3	3	100.00%							
June 2015	WA	N44	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	8	8	100.00%							
June 2015	WA	N44	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	8	8	100.00%							
June 2015	WA	N44	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	600	0.00%		0	65,155	0.00%			
June 2015	WA	N44	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	0	360	0.00%	0.00%						-3
June 2015	WA	N44	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	360	0.00%							
June 2015	WA	N62	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	1,782	1,782	100.00%							
June 2015	WA	N62	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	5	5	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.197877	-1.120301
June 2015	WA	N62	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	4	5	80.00%							
June 2015	WA	N62	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	4	4	100.00%							
June 2015	WA	N62	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	2	2	100.00%							
June 2015	WA	N66	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	108	108	100.00%							
June 2015	WA	N66	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	O03	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	504,440	504,440	100.00%							
June 2015	WA	O03	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	904	905	99.89%	3.32%	73,165	73,738	99.22%	8.78%	-2.269807	-2.379945
June 2015	WA	O03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	16	18	88.89%	31.43%	1.003148	-0.390129
June 2015	WA	O03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	3	66.67%							
June 2015	WA	O03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	19	21	90.48%							
June 2015	WA	O03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	5	10	50.00%	50.00%	13	15	86.67%	33.99%	1.539449	-0.064081
June 2015	WA	O03	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	17	31	54.84%	49.77%	-0.893193	-1.543023

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	O03	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	2	100.00%							
June 2015	WA	O03	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	17	31	54.84%	49.77%	-0.893193	-1.543023
June 2015	WA	O03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	5:05	1	5:05	0:00	44:53	11	4:05	2:19	0.624956	-0.620054
June 2015	WA	O03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	10:44	3	3:35	1:54	14:43	2	7:21	3:17	-1.259529	-1.765739
June 2015	WA	O03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	43:23	21	2:04	2:51	14:43	2	7:21	3:17	-2.175104	-2.322369
June 2015	WA	O03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	107:58	10	10:48	15:32	41:47	9	4:39	2:02	1.405072	-0.145777
June 2015	WA	O03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	250:44	30	8:21	4:59	131566:19	3,438	38:16	36:19	-4.491783	-3.73081
June 2015	WA	O03	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2:57	1	2:57	0:00	145:53	29	5:02	3:33	-0.577324	-1.350988
June 2015	WA	O03	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	7:39	2	3:49	0:01						
June 2015	WA	O03	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	3:52	1	3:52	0:00	145:53	29	5:02	3:33	-0.32295	-1.196339
June 2015	WA	O03	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	11:52	1	11:52	0:00	36098:49	827	43:39	56:19	-0.563967	-1.342868
June 2015	WA	O03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	2	18	11.11%	31.43%	-0.344124	-1.209212
June 2015	WA	O03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	3	0.00%	0.00%	0	2	0.00%	0.00%		
June 2015	WA	O03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	21	0.00%	0.00%	0	2	0.00%	0.00%		
June 2015	WA	O03	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	2	10	20.00%	40.00%	2	18	11.11%	31.43%	0.120573	-0.926697
June 2015	WA	O03	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	2	30	6.67%	24.94%	413	3,750	11.01%	31.31%	-0.757469	-1.460508
June 2015	WA	O03	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	5	31	16.13%	36.78%	0.887147	-0.460653
June 2015	WA	O03	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	2	0.00%	0.00%						
June 2015	WA	O03	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	5	31	16.13%	36.78%	-0.431623	-1.262408
June 2015	WA	O03	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	107	902	11.86%	32.33%	-0.366664	-1.222916
June 2015	WA	O03	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	305	0.66%	8.07%	49	3,210	1.53%	12.26%	-1.185288	-1.720604
June 2015	WA	O03	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	2,592	0.00%	0.00%	0	65,155	0.00%			
June 2015	WA	O03	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	5	2,253	0.22%	4.71%	2	1,287	0.16%	3.94%	0.483362	-0.706137
June 2015	WA	O03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	21	7,219	0.29%	5.39%	2	1,287	0.16%	3.94%	1.136875	-0.308829
June 2015	WA	O03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	11	1,675	0.66%	8.08%	46	3,114	1.48%	12.06%	-2.244533	-2.364579
June 2015	WA	O03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	31	14,399	0.22%	4.63%	4,652	579,440	0.80%	8.92%	-7.80399	-5.744489
June 2015	WA	O03	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	480	0.00%	0.00%						-3
June 2015	WA	O03	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	264	0.00%	0.00%						-3
June 2015	WA	O03	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	480	0.00%							
June 2015	WA	O03	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	264	0.00%							
June 2015	WA	O03	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	171	7	24.43	2.44						
June 2015	WA	O03	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	7	7	100.00%	0.00%						
June 2015	WA	O03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	143	157	91.08%							
June 2015	WA	O03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	5	5	100.00%	0.00%	0	1	0.00%	0.00%		
June 2015	WA	O03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	57	60	95.00%							
June 2015	WA	O03	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	0	1	0.00%							
June 2015	WA	O03	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	4	8	50.00%	50.00%	-0.942809	-1.573187
June 2015	WA	O03	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	0	3	0.00%							
June 2015	WA	O03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	437	144	3.03							
June 2015	WA	O03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	15	4	3.75							
June 2015	WA	O03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	284	60	4.73							
June 2015	WA	O03	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	11	1	11.00							
June 2015	WA	O03	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	5	1	5.00							
June 2015	WA	O03	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	26	3	8.67							
June 2015	WA	O03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	161	165	97.58%	15.38%	2	2	100.00%	0.00%	-1.669882	-2.015216
June 2015	WA	O03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	6	6	100.00%	0.00%	10	10	100.00%	0.00%		
June 2015	WA	O03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	61	63	96.83%	17.53%	3,035	3,225	94.11%	23.55%	-0.907009	-1.551422
June 2015	WA	O03	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	O03	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	0	2	0.00%							
June 2015	WA	O03	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	304	362	83.98%							
June 2015	WA	O03	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	304	306	99.35%							
June 2015	WA	O03	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	57:15	12	4:46							
June 2015	WA	O03	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	270	270	100.00%							
June 2015	WA	O03	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	91	94	96.81%							
June 2015	WA	O03	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	O03	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	1	1	100.00%							
June 2015	WA	O03	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	9	42	21.43%	41.03%	7	93	7.53%	26.38%	-2.834337	-2.723155
June 2015	WA	O06	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	6:05	1	6:05							
June 2015	WA	O13	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	329	329	100.00%							
June 2015	WA	O18	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	7,275	7,275	100.00%							
June 2015	WA	O18	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	8	8	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.250292	-1.152167
June 2015	WA	O18	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	O18	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2:23	1	2:23	0:00						
June 2015	WA	O18	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1	0.00%	0.00%						
June 2015	WA	O18	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	12	0.00%		49	3,210	1.53%	12.26%	-0.430493	-1.261721
June 2015	WA	O18	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	336	0.00%		0	65,155	0.00%			
June 2015	WA	O18	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	0	1	0.00%		49	3,479	1.41%	11.78%	-0.119506	-1.072654

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	O18	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	273	0.37%	6.04%	2	1,287	0.16%	3.94%	0.154231	-0.906234
June 2015	WA	O18	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	2	0.00%		2	1,287	0.16%	3.94%	-0.05575	-1.033893
June 2015	WA	O18	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	2	0.00%		46	3,114	1.48%	12.06%	-0.173112	-1.105245
June 2015	WA	O18	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	240	0.00%	0.00%						-3
June 2015	WA	O18	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	240	0.00%							
June 2015	WA	O18	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	O18	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	P17	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	36	36	100.00%							
June 2015	WA	P17	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	947	947	100.00%							
June 2015	WA	P17	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	947	947	100.00%							
June 2015	WA	P17	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	3,072	0.00%		0	65,155	0.00%			
June 2015	WA	P17	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	744	0.00%	0.00%						-3
June 2015	WA	P17	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0	24	0.00%	0.00%						-3
June 2015	WA	P17	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	744	0.00%							
June 2015	WA	P17	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	0	24	0.00%							
June 2015	WA	P17	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	LIS Trunk	Parity	N/A	1	1	1.00	0.00						
June 2015	WA	P17	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
June 2015	WA	P17	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	10	10	100.00%	0.00%	6	9	66.67%	47.14%	-1.538968	-1.935626
June 2015	WA	P17	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	3	3	100.00%	0.00%	8	8	100.00%	0.00%		
June 2015	WA	P17	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	13	13	100.00%	0.00%	20	20	100.00%	0.00%		
June 2015	WA	P17	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	P17	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	P17	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	P17	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	11	11	100.00%							
June 2015	WA	P35	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	67	67	100.00%							
June 2015	WA	P35	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	3	0.00%		3,815	398,170	0.96%	9.74%	-0.170358	-1.10357
June 2015	WA	P36	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	1,925	1,925	100.00%							
June 2015	WA	P36	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	99	99	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.879938	-1.534964
June 2015	WA	P36	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	P36	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	P36	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	P48	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	3,000	0.00%		0	65,155	0.00%			
June 2015	WA	P48	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	600	0.01%	0.02%						-2.97
June 2015	WA	P48	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	600	0.01%							
June 2015	WA	P48	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	6	9	66.67%	47.14%	-0.67082	-1.40783
June 2015	WA	P48	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	20	20	100.00%	0.00%		
June 2015	WA	P48	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	4	8	50.00%							
June 2015	WA	P48	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	4	4	100.00%							
June 2015	WA	P48	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	2:02	1	2:02							
June 2015	WA	P48	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	4	4	100.00%							
June 2015	WA	P48	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	4	4	100.00%							
June 2015	WA	P52	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	2,073	2,073	100.00%							
June 2015	WA	P52	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	8	8	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.250292	-1.152167
June 2015	WA	P52	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A	1	1	100.00%	0.00%	2,025	4,345	46.61%	49.88%	-1.070241	-1.65066
June 2015	WA	P52	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	21:01	1	21:01	0.00	35455:40	794	44:39	57:02	-0.414144	-1.251782
June 2015	WA	P52	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	1	1	100.00%	0.00%	3	16	18.75%	39.03%	0.721522	-0.561346
June 2015	WA	P52	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	1	198	0.51%	7.09%	49	3,479	1.41%	11.78%	-1.049307	-1.637933
June 2015	WA	P52	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Sub-Loop Unbundling	Diagnostic	N/A	3	1	3.00							
June 2015	WA	P52	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	3	3	100.00%							
June 2015	WA	Q09	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	0	2	0.00%							
June 2015	WA	Q09	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	1:22	1	1:22							
June 2015	WA	R01	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	178	178	100.00%							
June 2015	WA	R01	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	R01	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	R02	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	368	0.00%		0	65,155	0.00%			
June 2015	WA	R02	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0	120	0.00%	0.00%						-3
June 2015	WA	R02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	0	120	0.00%							
June 2015	WA	R02	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	3	4	75.00%	43.30%	8	8	100.00%	0.00%	0.430727	-0.738136
June 2015	WA	R02	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	4	4	100.00%	0.00%	20	20	100.00%	0.00%		
June 2015	WA	R02	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	4	4	100.00%							
June 2015	WA	R02	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	10	12	83.33%							
June 2015	WA	R02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	10	10	100.00%							
June 2015	WA	R02	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	4:09	1	4:09							
June 2015	WA	R02	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	9	9	100.00%							
June 2015	WA	R02	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	R02	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	1	1	100.00%							
June 2015	WA	R02	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	0	5	0.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	S01	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	28	28	100.00%							
June 2015	WA	S01	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	4	4	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.176988	-1.107601
June 2015	WA	S01	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	144	0.00%		0	65,155	0.00%			
June 2015	WA	S01	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	96	0.00%	0.00%						-3
June 2015	WA	S01	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	96	0.00%							
June 2015	WA	S01	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	1	1	100.00%							
June 2015	WA	S13	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,680	0.00%		0	65,155	0.00%			
June 2015	WA	S13	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	408	0.00%	0.00%						-3
June 2015	WA	S13	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A	0	216	0.00%	0.00%						-3
June 2015	WA	S13	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	408	0.00%							
June 2015	WA	S13	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	0	216	0.00%							
June 2015	WA	S27	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	16	16	100.00%							
June 2015	WA	S27	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	16	19	84.21%							
June 2015	WA	S27	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	16	16	100.00%							
June 2015	WA	S27	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0.00	1	0.00							
June 2015	WA	S27	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	16	16	100.00%							
June 2015	WA	S27	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	3	3	100.00%							
June 2015	WA	S39	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	3,388	3,388	100.00%							
June 2015	WA	S39	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	169	0.00%		2	1,287	0.16%	3.94%	-0.482187	-1.293149
June 2015	WA	S39	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	13	0.00%		46	3,114	1.48%	12.06%	-0.440573	-1.26785
June 2015	WA	S47	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	5	5	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.197877	-1.120301
June 2015	WA	S56	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	358	358	100.00%							
June 2015	WA	T02	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	10,133	10,133	100.00%							
June 2015	WA	T02	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	426	426	100.00%							
June 2015	WA	T02	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	24	24	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.433472	-1.263532
June 2015	WA	T02	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	426	426	100.00%							
June 2015	WA	T02	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	5,112	0.00%		0	65,155	0.00%			
June 2015	WA	T02	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	1	0.00%		3,815	398,170	0.96%	9.74%	-0.098356	-1.059797
June 2015	WA	T02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	125	0.00%		2	1,287	0.16%	3.94%	-0.421105	-1.256014
June 2015	WA	T02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	589	0.00%		4,652	579,440	0.80%	8.92%	-2.182243	-2.326709
June 2015	WA	T02	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	768	0.00%	0.00%						-3
June 2015	WA	T02	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A	0	48	0.00%	0.00%						-3
June 2015	WA	T02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	768	0.00%							
June 2015	WA	T02	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	0	48	0.00%							
June 2015	WA	T02	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	1,400	1,400	100.00%							
June 2015	WA	T02	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	15	36	41.67%							
June 2015	WA	T02	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	0	1	0.00%							
June 2015	WA	T02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	15	15	100.00%							
June 2015	WA	T02	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	12.28	5	2.30							
June 2015	WA	T02	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	14	14	100.00%							
June 2015	WA	T02	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	1	1	100.00%							
June 2015	WA	T02	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	17	17	100.00%							
June 2015	WA	T24	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	3,224	3,224	100.00%							
June 2015	WA	T24	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3	3	100.00%							
June 2015	WA	T24	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	3	3	100.00%							
June 2015	WA	T24	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	17	0.00%		49	3,210	1.53%	12.26%	-0.511992	-1.311269
June 2015	WA	T24	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	192	0.00%		0	65,155	0.00%			
June 2015	WA	T24	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	60	0.00%		2	1,287	0.16%	3.94%	-0.298706	-1.181601
June 2015	WA	T24	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	5	0.00%		46	3,114	1.48%	12.06%	-0.273582	-1.166326
June 2015	WA	T24	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	168	0.03%	0.03%						-2.91
June 2015	WA	T24	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	168	0.03%							
June 2015	WA	T24	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	T24	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	1	1	100.00%							
June 2015	WA	T24	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	T26	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	14,517	14,517	100.00%							
June 2015	WA	T26	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	1,097	1,097	100.00%							
June 2015	WA	T26	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	15	15	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.34271	-1.208353
June 2015	WA	T26	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	1,097	1,097	100.00%							
June 2015	WA	T26	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	16	18	88.89%	31.43%	-0.344124	-1.209212
June 2015	WA	T26	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	17	31	54.84%	49.77%	-0.893193	-1.543023
June 2015	WA	T26	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2.13	1	2.13	0.00	44.53	11	4.05	2.19	-0.771847	-1.469249
June 2015	WA	T26	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	3.58	1	3.58	0.00	145.53	29	5.02	3.33	-0.2952	-1.179469
June 2015	WA	T26	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	2	18	11.11%	31.43%	-0.344124	-1.209212
June 2015	WA	T26	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	5	31	16.13%	36.78%	-0.431623	-1.262408
June 2015	WA	T26	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	65	3.08%	17.27%	49	3,210	1.53%	12.26%	0.616635	-0.625112
June 2015	WA	T26	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	2,596	0.00%		0	65,155	0.00%			
June 2015	WA	T26	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	4	1,320	0.30%	0.60%						-2.1

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	T26	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	4	1,320	0.30%							
June 2015	WA	T26	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	6	9	66.67%	47.14%	-0.904534	-1.549918
June 2015	WA	T26	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	20	20	100.00%	0.00%		
June 2015	WA	T26	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	T26	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2	6	33.33%							
June 2015	WA	T26	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2	2	100.00%							
June 2015	WA	T26	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	3:36	1	3:36							
June 2015	WA	T26	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	5	5	100.00%							
June 2015	WA	T26	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	2	2	100.00%							
June 2015	WA	T26	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	6	6	100.00%							
June 2015	WA	T26	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	T32	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	547	547	100.00%							
June 2015	WA	T39	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	61	61	100.00%							
June 2015	WA	T39	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	58	76	76.32%							
June 2015	WA	T39	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	58	60	96.67%							
June 2015	WA	T39	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0:10	4	0:02							
June 2015	WA	T39	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	57	57	100.00%							
June 2015	WA	T39	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	18	18	100.00%							
June 2015	WA	T48	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	555	555	100.00%							
June 2015	WA	T48	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	624	0.00%		0	65,155	0.00%			
June 2015	WA	T48	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	31	0.00%		2	1,287	0.16%	3.94%	-0.217058	-1.131962
June 2015	WA	T48	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	96	0.00%	0.00%						-3
June 2015	WA	T48	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	96	0.00%							
June 2015	WA	T49	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	6,356	6,356	100.00%							
June 2015	WA	T49	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	T49	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	16	18	88.89%	31.43%	-0.344124	-1.209212
June 2015	WA	T49	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2:20	1	2:20	0:00	44:53	11	4:05	2:19	-0.723531	-1.439875
June 2015	WA	T49	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	2	18	11.11%	31.43%	-0.344124	-1.209212
June 2015	WA	T49	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	41	2.44%	15.43%	49	3,210	1.53%	12.26%	0.069197	-0.957931
June 2015	WA	T49	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	1,056	0.00%	0.00%						-3
June 2015	WA	T49	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	1,056	0.00%							
June 2015	WA	T49	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	4	13	30.77%							
June 2015	WA	T49	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	4	4	100.00%							
June 2015	WA	T49	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	6:56	6	1:09							
June 2015	WA	T49	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	2	2	100.00%							
June 2015	WA	T49	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	1	100.00%							
June 2015	WA	T49	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	9	9	100.00%							
June 2015	WA	T50	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	131	131	100.00%							
June 2015	WA	T50	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	3	3	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.153277	-1.093186
June 2015	WA	T57	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	72	0.00%		0	65,155	0.00%			
June 2015	WA	T57	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	24	0.00%	0.00%						-3
June 2015	WA	T57	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	24	0.00%							
June 2015	WA	T61	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	120	0.00%		0	65,155	0.00%			
June 2015	WA	T61	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	0	96	0.00%	0.00%						-3
June 2015	WA	T61	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	96	0.00%							
June 2015	WA	T61	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	1	1	100.00%							
June 2015	WA	T69	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	252	252	100.00%							
June 2015	WA	T69	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.088496	-1.053802
June 2015	WA	T69	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	9	0.00%		3,815	398,170	0.96%	9.74%	-0.295067	-1.179388
June 2015	WA	U02	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	158	158	100.00%							
June 2015	WA	U02	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	3	3	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.153277	-1.093186
June 2015	WA	U02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%		46	3,114	1.48%	12.06%	-0.122428	-1.074431
June 2015	WA	U17	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	23	25	92.00%							
June 2015	WA	U17	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	23	23	100.00%							
June 2015	WA	U17	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	2:48	1	2:48							
June 2015	WA	U17	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	23	23	100.00%							
June 2015	WA	U17	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%							
June 2015	WA	UNK	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A	1,562	1,562	100.00%							
June 2015	WA	UNK	Collocation	CP-2C	Collocations with Intervals Longer than 120 Da	All	Diagnostic	N/A	6	6	100.00%							
June 2015	WA	UNK	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	4,046,679	3,844,546	1.05							
June 2015	WA	UNK	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	16233.92	61,103	0.27							
June 2015	WA	UNK	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,440	0.00%		0	65,155	0.00%			
June 2015	WA	UNK	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A	4	12,192	0.04%	0.19%						-2.893051
June 2015	WA	UNK	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGS	LIS Trunk	Parity	N/A	0	12,007	0.00%	0.04%						-2.991665
June 2015	WA	UNK	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	4	12,192	0.04%							
June 2015	WA	UNK	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	0	12,007	0.00%							
June 2015	WA	UNK	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	20	20	100.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	WA	UNK	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	14,411	14,411	100.00%							
June 2015	WA	V15	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	678	678	100.00%							
June 2015	WA	V15	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	561	561	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-2.088148	-2.269504
June 2015	WA	V15	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	1	0.00%		3,815	398,170	0.96%	9.74%	-0.098356	-1.059797
June 2015	WA	V18	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	1	0.00%		3,815	398,170	0.96%	9.74%	-0.098356	-1.059797
June 2015	WA	V20	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	268	323	82.97%							
June 2015	WA	V20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	268	271	98.89%							
June 2015	WA	V20	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	76.54	3	25.38							
June 2015	WA	V20	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	18.29	12	1.32							
June 2015	WA	V20	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	260	260	100.00%							
June 2015	WA	V20	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	56	56	100.00%							
June 2015	WA	V20	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	5	5	100.00%							
June 2015	WA	W23	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	20,282	20,282	100.00%							
June 2015	WA	W23	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	667	667	100.00%							
June 2015	WA	W23	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	20	20	100.00%	0.00%	73,165	73,738	99.22%	8.78%	-0.395714	-1.240577
June 2015	WA	W23	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	667	667	100.00%							
June 2015	WA	W23	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	96	0.00%		49	3,210	1.53%	12.26%	-1.20205	-1.730794
June 2015	WA	W23	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,392	0.00%		0	65,155	0.00%			
June 2015	WA	W23	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	348	0.00%		2	1,287	0.16%	3.94%	-0.652955	-1.396969
June 2015	WA	W23	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	22	0.00%		46	3,114	1.48%	12.06%	-0.572313	-1.347942
June 2015	WA	W23	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A	0	552	0.01%	0.06%						-2.962174
June 2015	WA	W23	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	552	0.01%							
June 2015	WA	W23	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	3	3	100.00%							
June 2015	WA	W23	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	7	7	100.00%							
June 2015	WA	W23	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	3	3	100.00%							
June 2015	WA	W23	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	7	7	100.00%							
June 2015	WA	W23	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	1.22	1	1.22							
June 2015	WA	W23	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	14	14	100.00%							
June 2015	WA	W23	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	3	3	100.00%							
June 2015	WA	W34	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,704	0.00%		0	65,155	0.00%			
June 2015	WA	W34	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A	0	600	0.00%	0.00%						-3
June 2015	WA	W34	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	600	0.00%							
June 2015	WA	W34	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	216	244	88.52%							
June 2015	WA	W34	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	216	217	99.54%							
June 2015	WA	W34	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	2.28	9	0.16							
June 2015	WA	W34	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	195	195	100.00%							
June 2015	WA	W34	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	28	28	100.00%							
June 2015	WA	X02	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	1,680	0.00%		0	65,155	0.00%			
June 2015	WA	X02	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A	0	528	0.00%	0.00%						-3
June 2015	WA	X02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	528	0.00%							
June 2015	WA	X02	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2	29	6.90%							
June 2015	WA	X02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2	2	100.00%							
June 2015	WA	X02	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	19.01	4	4.45							
June 2015	WA	X02	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	12	12	100.00%							
June 2015	WA	Y03	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	768	0.00%		0	65,155	0.00%			
June 2015	WA	Y03	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A	0	456	0.00%	0.00%						-3
June 2015	WA	Y03	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	0	456	0.00%							
June 2015	WA	Y03	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	19	19	100.00%							
June 2015	WA	Y03	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	26	28	92.86%							
June 2015	WA	Y03	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	26	26	100.00%							
June 2015	WA	Y03	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0.00	3	0.00							
June 2015	WA	Y03	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	26	26	100.00%							
June 2015	WA	Y03	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%							