SECRETARY'S CERTIFICATE

I, Doug Fisher, as Secretary of Rainier View Water Company, Inc. hereby certify that the Board of Directors of the Company has adopted the following policy:

CUSTOMER SERVICE POLICY-WATER QUALITY

Whenever the customer calls with a water quality complaint, the Company will investigate that complaint. If the Company can resolve the complaint efficiently, it will do so. If the Company cannot resolve the complaint or the customer seems to be dissatisfied in any way with the Company's response, the customer service representative will inform the customer of his or her right to contact the Department of Health concerning water quality matters and provide the customer with the contact phone number for the Department of Health.

This Certificate is executed this 4th day of April, 2019.

Rainier View Water Company, Inc.

Doug Figner

Its: Secretary