## Docket No. TE-180219 - Vol. II

## In the Matter of Tiger Express Shipping Corporation d/b/a Tiger Travel

June 4, 2018



206.287.9066 I 800.846.6989

1325 Fourth Avenue, Suite 1840, Seattle, Washington 98101

www.buellrealtime.com

email: info@buellrealtime.com



I	Page 28	Page 30
BEFORE THE WASHINGTON	1	OLYMPIA, WASHINGTON; JUNE 4, 2018
UTILITIES AND TRANSPORTATION COMMISSION	2	1:30 P.M.
In the Matter of Determining )DOCKET NO. TE-180219	3	000
the Proper Carrier ) Classification of, and )	4	PROCEEDINGS
Complaint for Penalties )	5	
Against, )	6	(All proceedings were translated by the interpreter, and
) TIGER EXPRESS SHIPPING )	6	all answers given were through the interpreter,
CORPORATION D/B/A TIGER ()	7	an answers given were unough the interpreter,
TRAVEL )	'	unless otherwise noted.)
<del></del>	- 8	unicoo othorwice riotea.)
TRANSPORTATION COURT, VOLUME II	9	JUDGE CHARTOFF: Okay. Let's be on the
	10	record. Good morning. This is Docket TE-180219, which
Pages 28-37	11	is captioned In the Matter of Determining the Proper
ADMINISTRATIVE LAW JUDGE LAURA CHARTOFF	12	Carrier Classification of and Complaint for Penalties
	13	Against Tiger Express Shipping Corporation, doing
June 4, 2018	14	business as Tiger Travel.
1:30 p.m.	15	My name is Laura Chartoff, and I am an
·	16	administrative law judge with the Washington Utilities
Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive Southwest	17	and Transportation Commission. I am the presiding
Olympia, Washington 98504	18	officer for today's hearing being conducted at the
REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358	19	Commission's headquarters in Olympia. Today is Monday,
Buell Realtime Reporting, LLC 1325 Fourth Avenue	20	June 4th, 2018, and the time is 1:30 p.m.
Suite 1840	21	Madam Interpreter, are you going to be
Seattle, Washington 98101 (206) 287-9066   Seattle	23	Let's go off the record for a minute. (Pause in the proceedings.)
(360) 534-9066   Olympia	24	JUDGE CHARTOFF: Let's be back on the
(800) 846-6989   National	25	record. Okay. So let's start by taking short
www.buellrealtime.com	23	record. Okay. 30 let's start by taking short
1	Page 29	Page 31
1 APPEARANCES	1	appearances starting with Commission Staff. So please
2 ADMINISTRATIVE LAW JUDGE:	2	state your name and job title.
3	3	MR. RAUB: My name is Justin Raub. Last
LAURA CHARTOFF 4 Washington Utilities and		
Transportation Commission	4	name is spelled R-a-u-b. I'm a compliance investigator
Transportation Commission	4 5	name is spelled R-a-u-b. I'm a compliance investigator within consumer protection.
1 ransportation Commission 5 1300 South Evergreen Park Drive SW Olympia, Washington 98504		within consumer protection.
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 6 (360) 664-1160	5	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504	5 6 7	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F,
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 6 (360) 664-1160 7 8 FOR COMMISSION STAFF:	5 6 7 8	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 6 (360) 664-1160 7 8 FOR COMMISSION STAFF: 9 JUSTIN RAUB	5 6 7 8 9	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  JUSTIN RAUB Compliance Investigator	5 6 7 8 9	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF: 9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and	5 6 7 8 9 10	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 6 (360) 664-1160 7 8 FOR COMMISSION STAFF: 9 JUSTIN RAUB 10 Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission	5 6 7 8 9 10 11 12	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250	5 6 7 8 9 10 11 12 13	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's Zhongxiang Ye, last name Y-e.
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 Olympia, Washington 98504	5 6 7 8 9 10 11 12 13	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 13 Olympia, Washington 98504 (360) 664-1108 14 justin.raub@utc.wa.gov	5 6 7 8 9 10 11 12 13 14	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9  JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 13 Olympia, Washington 98504 (360) 664-1108 14 justin.raub@utc.wa.gov	5 6 7 8 9 10 11 12 13 14 15	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 Olympia, Washington 98504 (360) 664-1108 14 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:	5 6 7 8 9 10 11 12 13 14 15 16	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 13 Olympia, Washington 98504 (360) 664-1108 14 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  16 PATRICK J. FELDMAN	5 6 7 8 9 10 11 12 13 14 15	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a charter party or excursion services carrier without the
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9  JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 Olympia, Washington 98504 (360) 664-1108 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  16  PATRICK J. FELDMAN Feldman & Lee 19303 - 44th Avenue West	5 6 7 8 9 10 11 12 13 14 15 16	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 120 1300 South Evergreen Park Drive SW P.O. Box 47250 Olympia, Washington 98504 (360) 664-1108 14 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  16 PATRICK J. FELDMAN Feldman & Lee 19303 - 44th Avenue West Lynnwood, Washington 98036	5 6 7 8 9 10 11 12 13 14 15 16 17	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a charter party or excursion services carrier without the
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9  JUSTIN RAUB 10 Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 Olympia, Washington 98504 (360) 664-1108 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  16  PATRICK J. FELDMAN Feldman & Lee 19303 - 44th Avenue West Lynnwood, Washington 98036 (425) 771-3600 19 pfeldman@feldmanlee.com	5 6 7 8 9 10 11 12 13 14 15 16 17 18	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a charter party or excursion services carrier without the required permit. The purpose of today's proceeding is
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  9  JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 13 Olympia, Washington 98504 (360) 664-1108 14 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  16  PATRICK J. FELDMAN Feldman & Lee 19303 - 44th Avenue West Lynnwood, Washington 98036 (425) 771-3600 pfeldman@feldmanlee.com	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a charter party or excursion services carrier without the required permit. The purpose of today's proceeding is to explain what your choices are and then hear from you regarding which option you wish to pursue. You can
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  JUSTIN RAUB Compliance Investigator Consumer Protection Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW P.O. Box 47250 Olympia, Washington 98504 (360) 664-1108 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  PATRICK J. FELDMAN Feldman & Lee 19303 - 44th Avenue West Lynnwood, Washington 98036 (425) 771-3600 pfeldman@feldmanlee.com  ALSO PRESENT: ZHONGXIANG YE	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a charter party or excursion services carrier without the required permit. The purpose of today's proceeding is to explain what your choices are and then hear from you regarding which option you wish to pursue. You can choose one of two options on behalf of your company.
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  7 8 FOR COMMISSION STAFF: 9 JUSTIN RAUB Compliance Investigator Consumer Protection 11 Washington Utilities and Transportation Commission 12 1300 South Evergreen Park Drive SW P.O. Box 47250 13 Olympia, Washington 98504 (360) 664-1108 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  FOR TIGER EXPRESS:  PATRICK J. FELDMAN Feldman & Lee 19303 - 44th Avenue West Lynnwood, Washington 98036 (425) 771-3600 pfeldman@feldmanlee.com  ALSO PRESENT: 22 ZHONGXIANG YE LIN HUEY	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a charter party or excursion services carrier without the required permit. The purpose of today's proceeding is to explain what your choices are and then hear from you regarding which option you wish to pursue. You can choose one of two options on behalf of your company.  Okay. The first option is to cease and
5 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160  FOR COMMISSION STAFF:  JUSTIN RAUB Compliance Investigator Consumer Protection Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW P.O. Box 47250 Olympia, Washington 98504 (360) 664-1108 justin.raub@utc.wa.gov  FOR TIGER EXPRESS:  PATRICK J. FELDMAN Feldman & Lee 19303 - 44th Avenue West Lynnwood, Washington 98036 (425) 771-3600 pfeldman@feldmanlee.com  ALSO PRESENT: ZHONGXIANG YE	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	within consumer protection.  MR. FELDMAN: Good afternoon, Your Honor.  Patrick Feldman, Feldman & Lee. Last name is spelled F, as in Frank, e-l-d-m-a-n. Counsel for Mr. Ye.  You want to identify yourself?  THE INTERPRETER: He wants to identify himself.  MR. YE: Hello, everyone. My name's  Zhongxiang Ye, last name Y-e.  JUDGE CHARTOFF: Thank you.  Okay. So you are here because the  Commission filed a complaint alleging that your company is performing or advertising to perform work as a charter party or excursion services carrier without the required permit. The purpose of today's proceeding is to explain what your choices are and then hear from you regarding which option you wish to pursue. You can choose one of two options on behalf of your company.

Page 32 Page 34 1 option, you will need to demonstrate what you have done 1 guess, have me talk to the Staff now to see if we can 2 2 to shut down your business either completely or work to a mutual agreement, and if not, I guess come 3 3 back in front of the Court after a break. partially to avoid further enforcement action by the 4 4 JUDGE CHARTOFF: Yes. Commission. The Commission is going to want to see 5 sufficient proof that you are no longer performing 5 Anything further from Staff? 6 unlawful services. 6 MR. RAUB: No, Your Honor. 7 7 JUDGE CHARTOFF: Okay. So I'll be in my If you choose to cease and desist, I will 8 allow you to make a statement explaining how you plan to 8 office and please notify me when I need to come back. 9 do that. Depending on what proof you can provide, you 9 So we will be in recess. 10 should be able to reach an agreed order resolving this 10 (Recess taken from 1:44 p.m. 11 matter with Commission Staff, and we will take a recess 11 until 2:33 p.m.) 12 to provide Commission Staff time to meet with you if you 12 JUDGE CHARTOFF: Let's be back on the record. So I have the order. I have a couple of 13 choose that option. 13 14 MR. FELDMAN: And, Your Honor, if I may step 14 questions for Mr. Ye, so I need to swear you in. 15 in at this point. That is the option that we want to (Zhongxiang Ye sworn.) 15 16 take. We've had a chance to discuss that option. I 16 JUDGE CHARTOFF: Okay. Mr. Ye, did you have 17 have documentation I'll provide I guess at some point 17 a chance to go through the order? 18 showing that he's already taken steps to shut down the 18 THE INTERPRETER: Yes, yes, he does. 19 19 JUDGE CHARTOFF: And do you understand all business. 20 JUDGE CHARTOFF: Okay. Okay. So you don't 20 five pages prior to the signature page? 21 THE INTERPRETER: He read all of them, and need me to explain about asking for a classification 21 22 the attorney explained all to him, and he fully 22 hearing? 23 23 MR. FELDMAN: No, Your Honor. We did understand. 24 discuss option B privately, and we want to proceed with 24 JUDGE CHARTOFF: Okay. Thank you. 25 option A. 2.5 Okay. And for the record, it looks like Page 33 Page 35 1 JUDGE CHARTOFF: Okay. So -- okay. At this 1 Staff has recommended two violations in this case, one 2 2 time, I'm going to swear in Mr. Raub. for conducting operations and one for advertising 3 3 (Justin Raub sworn.) operations. And for the record, you are agreeing to 4 JUDGE CHARTOFF: Thank you. Okay. 4 shut down the charter party and excursion business Mr. Feldman has indicated they intend to pursue a cease 5 5 unless and/or until you get a permit? 6 and desist order. Is that acceptable to Staff? 6 MR. YE: Yes. MR. RAUB: Yes, Your Honor. 7 7 JUDGE CHARTOFF: Thank you. Okay. And the 8 JUDGE CHARTOFF: Okay. So at this point, 8 penalty amount is \$5,000. A \$4,500 portion of the 9 then, we're going to take a recess, and I'll give you 9 penalty is suspended for a period of two years from the 10 the opportunity to speak with Staff and see if you can 10 date of this order and then waived provided Tiger Travel 11 11 agree on an order for entry. refrains from further operations as a charter party or 12 MR. FELDMAN: Okay. Thank you, Your Honor. 12 excursion carrier in the state of Washington. Okay --13 JUDGE CHARTOFF: Essentially, that order 13 provided Tiger Travel doesn't get a permit. And the will say that you agree you were operating without a 14 remainder of the penalty I understand was paid today? 14 MR. YE: (In English) Yes. 15 permit, that you advertised without a permit, and that 15 16 JUDGE CHARTOFF: Okay. And I just wanted to 16 you agree to stop operating until you get a permit if 17 17 you decide to apply for one. mention that consistent with that on Appendix A, I wrote 18 in that -- that the due date of the \$500 was today. I Once you are satisfied that you understand 18 all the terms of the order, you and Staff will both sign 19 19 think that was just a --20 it. It will include but most -- most likely an 20 MR. FELDMAN: Sorry. Yes, Your Honor. 21 agreement as to the amount of the penalty to be imposed, 21 JUDGE CHARTOFF: -- fixing an error. 22 but if not, you can make your case about why the penalty 22 MR. FELDMAN: Yeah, we'll acknowledge that, 23 should be different than what Staff is recommending. 23 Your Honor. Thank you. 24 MR. FELDMAN: And just one moment, Your 24 JUDGE CHARTOFF: Okay. Okay. So I will go 25 25 Honor. Okay, Your Honor. I think we're prepared to, I ahead and sign this. Any questions?

	Page 36	
1	MR. FELDMAN: Nothing further from our side,	
2	Your Honor. Thank you.	
3	JUDGE CHARTOFF: Okay. So I will sign this,	
4	I'll hand this to Staff, and they will make a copy for	
5	you. And once you get your copy, you're free to go.	
6	MR. FELDMAN: Thank you very much, Your	
7	Honor.	
8	JUDGE CHARTOFF: Okay. We are adjourned.	
9	(Adjourned at 2:38 p.m.)	
10	(, tajoa	
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
	Page 37	
1	Page 37	
1 2	Page 37	
2	CERTIFICATE	
2	CERTIFICATE STATE OF WASHINGTON	
2 3 4	CERTIFICATE	
2 3 4 5	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON	
2 3 4 5 6	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand	
2 3 4 5 6 7	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby	
2 3 4 5 6	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and	
2 3 4 5 6 7 8	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby	
2 3 4 5 6 7 8 9	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and	
2 3 4 5 6 7 8 9	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and	
2 3 4 5 6 7 8 9 10 11 12	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	CERTIFICATE  STATE OF WASHINGTON COUNTY OF THURSTON  I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	

3 (Pages 36 to 37)

Page 38

	C	31:5	<b>Express</b> 28:7 29:15	35:23 36:2,7
ability 37:9	C 29:1 30:4 37:1,1	<b>copy</b> 36:4,5	30:13	HUEY 29:23
able 32:10	captioned 30:11	Corporation 28:8		
acceptable 33:6	carrier 28:4 30:12	30:13	<b>F</b>	I
accurate 37:9	31:18 35:12	Counsel 31:8	<b>F</b> 31:7 37:1	<b>identify</b> 31:9,10
acknowledge 35:22	case 33:22 35:1	<b>COUNTY</b> 37:4	<b>Feldman</b> 29:16,17	II 28:10
action 32:3	CCR 28:20 37:13	<b>couple</b> 34:13	31:6,7,7 32:14,23	imposed 33:21
adjourned 36:8,9	cease 31:23 32:7	Court 28:10 34:3	33:5,12,24 35:20	<b>include</b> 33:20
administrative	33:5		35:22 36:1,6	indicated 33:5
28:12 29:2 30:16	Certified 37:6	D	<b>filed</b> 31:16	intend 33:5
advertised 33:15	certify 37:8	<b>D</b> 30:4	<b>first</b> 31:23	interpreter 29:23
advertising 31:17	chance 32:16 34:17	<b>D/B/A</b> 28:8	<b>five</b> 34:20	30:5,6,21 31:10
31:24 35:2	charter 31:18,25	date 35:10,18	<b>fixing</b> 35:21	34:18,21
afternoon 31:6	35:4,11	decide 33:17	foregoing 37:8	investigator 29:10
agree 33:11,14,16	Chartoff 28:12	demonstrate 32:1	<b>Fourth</b> 28:21	31:4
agreed 32:10	29:3 30:9,15,24	<b>Depending</b> 32:9	<b>Frank</b> 31:8	т
agreeing 35:3	31:14 32:20 33:1	desist 31:24 32:7	<b>free</b> 36:5	<u>J</u>
agreement 33:21	33:4,8,13 34:4,7	33:6	<b>front</b> 34:3	J 29:16
34:2	34:12,16,19,24	<b>Determining</b> 28:4	<b>fully</b> 34:22	<b>job</b> 31:2
ahead 35:25	35:7,16,21,24	30:11	<b>further</b> 32:3 34:5	judge 28:12 29:2
alleging 31:16	36:3,8	different 33:23	35:11 36:1	30:9,16,24 31:14
allow 32:8	Chinese-Mandarin	discuss 32:16,24		32:20 33:1,4,8,13
amount 33:21 35:8	29:23	<b>Docket</b> 28:4 30:10	$\frac{\mathbf{G}}{\mathbf{G} \cdot \mathbf{G} \cdot \mathbf{G}}$	34:4,7,12,16,19
and/or 35:5	choices 31:20	documentation	<b>G</b> 30:4	34:24 35:7,16,21
answers 30:6	choose 31:22,25	32:17	Garlinghouse	35:24 36:3,8
appearances 31:1	32:7,13	<b>doing</b> 30:13	28:20 37:6,13	June 28:14 30:1,20
Appendix 35:17	classification 28:5	<b>Drive</b> 28:17 29:5,12	give 33:9	<b>Justin</b> 29:9 31:3
apply 33:17	30:12 32:21	due 35:18	given 30:6	33:3
asking 32:21	come 34:2,8		<b>go</b> 30:22 34:17	justin.raub@utc
attorney 34:22	Commission 28:2		35:24 36:5	29:14
<b>Avenue</b> 28:21	28:17 29:4,8,11	E 29:1,1 30:4,4	going 30:21 32:4	K
29:17	30:17 31:1,16	37:1,1	33:2,9	knowledge 37:9
avoid 32:3	32:4,4,11,12	e-l-d-m-a-n 31:8	Good 30:10 31:6	Kilowieuge 37.9
	Commission's	either 32:2	guess 32:17 34:1,2	$\overline{\mathbf{L}}$
B	30:19	enforcement 32:3	H	Laura 28:12 29:3
<b>B</b> 32:24	<b>company</b> 31:16,22	English 35:15	hand 36:4	30:15
back 30:24 34:3,8	complaint 28:5	entry 33:11 error 35:21	headquarters	law 28:12 29:2
34:12	30:12 31:16		30:19	30:16
<b>behalf</b> 31:22	completely 32:2	Essentially 33:13	hear 31:20	Lee 29:17 31:7
<b>best</b> 37:9	compliance 29:10	<b>Evergreen</b> 28:17	hearing 30:18	let's 30:9,22,24,25
Box 29:12	31:4	29:5,12	32:22	34:12
<b>break</b> 34:3	conducted 30:18	excursion 31:18,25 35:4,12	Hello 31:12	LIN 29:23
<b>Buell</b> 28:21	conducting 35:2	35:4,12 explain 31:20 32:21	Honor 31:6 32:14	LLC 28:21
<b>business</b> 30:14 32:2	consistent 35:17	_	32:23 33:7,12,25	longer 32:5
32:19 35:4	consumer 29:10	explained 34:22 explaining 32:8	33:25 34:6 35:20	looks 34:25
		explaining 52.8	33.23 3 1.0 33.20	
		•	•	•

## Page 39

Lynnwood 29:18	32:25	<b>Proper</b> 28:4 30:11	short 30:25	35:23 36:2,6
	options 31:22	protection 29:10	Shorthand 37:6	think 33:25 35:19
M	order 32:10 33:6,11	31:5	showing 32:18	THURSTON 37:4
<b>Madam</b> 30:21	33:13,19 34:13,17	<b>provide</b> 32:9,12,17	shut 32:2,18 35:4	<b>Tiger</b> 28:7,8 29:15
matter 28:4 30:11	35:10	provided 35:10,13	side 36:1	30:13,14 35:10,13
32:11	33.10	providing 31:24	sign 33:19 35:25	time 30:20 32:12
meet 32:12	P	purpose 31:19	36:3	33:2
<b>mention</b> 35:17	<b>P</b> 29:1,1 30:4	pursue 31:21 33:5	signature 34:20	title 31:2
minute 30:22	<b>p.m</b> 28:15 30:2,20	pursue 31.21 33.3	skill 37:9	today 30:19 35:14
moment 33:24	34:10,11 36:9	Q	Sorry 35:20	35:18
<b>Monday</b> 30:19	<b>P.O</b> 29:12	questions 34:14	South 28:17 29:5	today's 30:18 31:19
morning 30:10	page 34:20	35:25	29:12	
mutual 34:2	pages 28:11 34:20	33.23	Southwest 28:17	transcript 37:8 translated 30:5
mutuai 54.2	paid 35:14	R		
N	Park 28:17 29:5,12	<b>R</b> 29:1 30:4 37:1	speak 33:10	Transportation
N 29:1 30:4	partially 32:3	<b>R-a-u-b</b> 31:4	<b>spelled</b> 31:4,7	28:2,10,17 29:4
name 30:15 31:2,3	partially 32.3 party 31:18,25 35:4	<b>Raub</b> 29:9 31:3,3	Staff 29:8 31:1	29:11 30:17
31:4,7,13	35:11	33:2,3,7 34:6	32:11,12 33:6,10	<b>Travel</b> 28:8 30:14
name's 31:12	Patrick 29:16 31:7	reach 32:10	33:19,23 34:1,5	35:10,13
National 28:24	Pause 30:23	read 34:21	35:1 36:4	true 37:8
need 32:1,21 34:8		Realtime 28:21	start 30:25	two 31:22 35:1,9
34:14	Penalties 28:5	recess 32:11 33:9	starting 31:1	U
noted 30:7	30:12	34:9,10	state 31:2 35:12	
notify 34:8	penalty 33:21,22	recommended 35:1	37:3,7	<b>understand</b> 33:18
Hothy 54.0	35:8,9,14	recommending	statement 32:8	34:19,23 35:14
0	perform 31:17	33:23	step 32:14	unlawful 32:6
O 30:4	performing 31:17	record 30:10,22,25	steps 32:18	unpermitted 31:24
<b>000</b> 30:3	32:5	34:13,25 35:3	<b>stop</b> 33:16	<b>Utilities</b> 28:2,17
offering 31:24	period 35:9	refrains 35:11	sufficient 32:5	29:4,11 30:16
office 34:8	permit 31:19 33:15	regarding 31:21	<b>Suite</b> 28:22	$\overline{\mathbf{v}}$
officer 30:18	33:15,16 35:5,13	remainder 35:14	suspended 35:9	violations 35:1
okay 30:9,25 31:15	pfeldman@feld	REPORTED 28:20	SW 29:5,12	<b>VOLUME</b> 28:10
31:23 32:20,20	29:19		swear 33:2 34:14	VOLUME 28:10
33:1,1,4,8,12,25	<b>plan</b> 32:8	Reporter 37:7	sworn 33:3 34:15	
34:7,16,24,25	<b>please</b> 31:1 34:8	Reporting 28:21		waived 35:10
35:7,12,16,24,24	<b>point</b> 32:15,17 33:8	required 31:19	T	want 31:9 32:4,15
36:3,8	portion 35:8	resolving 32:10	<b>T</b> 37:1,1	32:24
Olympia 28:18,23	prepared 33:25	S	take 32:11,16 33:9	wanted 35:16
29:5,13 30:1,19	<b>PRESENT</b> 29:21	<b>S</b> 29:1 30:4	taken 32:18 34:10	wants 31:10
once 33:18 36:5	presiding 30:17	satisfied 33:18	<b>talk</b> 34:1	Washington 28:1
	<b>prior</b> 34:20		<b>Tayler</b> 28:20 37:6	$\cup$
operating 33:14,16	privately 32:24	Seattle 28:22,23	37:13	28:17,18,22 29:4
operations 35:2,3	proceed 32:24	see 32:4 33:10 34:1	<b>TE-180219</b> 28:4	29:5,11,13,18
35:11	proceeding 31:19	services 31:18,25	30:10	30:1,16 35:12
opportunity 33:10	proceedings 30:5	32:6	terms 33:19	37:3,7
option 31:21,23	30:23	<b>Shipping</b> 28:7	<b>Thank</b> 31:14 33:4	we'll 35:22
32:1,13,15,16,24	<b>proof</b> 32:5,9	30:13	33:12 34:24 35:7	we're 33:9,25
	<u> </u>	<u> </u>	<u> </u>	1

Page 40

			Page 40
<b>We've</b> 32:16	<b>425</b> 29:18		
West 29:17	425 29:18 44th 29:17		
wish 31:21	<b>47250</b> 29:12		
work 31:17 34:2	<b>4th</b> 30:20		
wrote 35:17	5		
www.buellrealti	<b>5,000</b> 35:8		
28:25	<b>500</b> 35:18		
X	<b>534-9066</b> 28:23		
	334-9000 26.23		
Y	6		
<b>Y-e</b> 31:13	<b>664-1108</b> 29:13		
<b>Ye</b> 29:22 31:8,12	<b>664-1160</b> 29:6		
31:13 34:14,15,16			
35:6,15	7		
<b>Yeah</b> 35:22	<b>771-3600</b> 29:18		
<b>years</b> 35:9	8		
$\overline{\mathbf{Z}}$	800 28:24		
Zhongxiang 29:22	<b>846-6989</b> 28:24		
31:13 34:15			
	9		
0	<b>98036</b> 29:18		
1	98101 28:22		
1	<b>98504</b> 28:18 29:5		
<b>1:30</b> 28:15 30:2,20	29:13		
<b>1:44</b> 34:10			
<b>1300</b> 28:17 29:5,12			
<b>1325</b> 28:21			
<b>1840</b> 28:22			
<b>19303</b> 29:17			
2			
<b>2:33</b> 34:11			
<b>2:38</b> 36:9			
<b>2018</b> 28:14 30:1,20			
<b>206</b> 28:23			
<b>28-37</b> 28:11			
<b>287-9066</b> 28:23			
3			
<b>3358</b> 28:20 37:13			
<b>360</b> 28:23 29:6,13			
4			
<b>4</b> 28:14 30:1			
<b>4,500</b> 35:8			
<b>7,500</b> 55.0			
	I	I .	I