Docket No. UT-161082 - Vol. I

WUTC v. Angel Americas, LLC, et al.

November 9, 2016



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	Page 1		Page 3
	BEFORE THE WASHINGTON	1	OLYMPIA, WASHINGTON; November 9, 2016
	UTILITIES AND TRANSPORTATION COMMISSION	2	10:00 a.m.
	WASHINGTON UTILITIES AND) TRANSPORTATION COMMISSION,) Complainant,)	3	
	v.) DOCKET NO. UT-161082	4	JUDGE PEARSON: Good morning. Let's be
	ANGEL AMERICAS, LLC; CLEAR)	5	on the record in Docket UT-161082. It is 10:00 a.m.
	WORLD COMMUNICATIONS) CORPORATION; COAST)	6	on November 9, 2016, which is the time set for hearing
	INTERNATIONAL, INC.;) CONTINENTAL TELEPHONE, LLC;)	7	the Commission's complaint against 12
	HAMR COMMUNICATIONS, LLC;) LOCUS TELECOMMUNICATIONS,)	8	telecommunications companies seeking to revoke those
	INC.; PACIFIC TELECOM) COMMUNICATIONS GROUP; PEND)	9	companies' registrations for failure to file annual
	OREILLE VALLEY NETWORK, INC.;)	10	reports and pay regulatory fees.
	TELENATIONAL COMMUNICATIONS,) INC.; TOTAL CALL)	11	My name is Rayne Pearson. I'm the
	INTERNATIONAL, INC.;) WASHINGTON TELCO, LLC; WDT)	12	administrative law judge presiding over this
	WORLD DISCOUNT) TELECOMMUNICATIONS, CO.,)	13	proceeding. Let's begin by taking appearances.
	Respondents.)	14	Commission Staff is the only party with me in the
	REVOCATION OF REGISTRATION HEARING	15	hearing room today.
	VOLUME I	16	So, Mr. O'Connell, you may enter a brief
	PAGES 1 - 16		appearance when you're ready.
	ADMINISTRATIVE LAW JUDGE RAYNE PEARSON	17	MR. O'CONNELL: Thank you, Your Honor.
	ADMINISTRATIVE EAW 30DOE NATIVE FEARCOON	18	
	10:00 a.m.	19	My name is Andrew J. O'Connell, assistant attorney
		20	general, representing Commission Staff. I'm joined to
	NOVEMBER 9, 2016	21	my right by Mr. Sean Bennett who will be available to
	Washington Utilities and Transportation Commission	22	testify on behalf of Staff.
	1300 Šouth Evergreen Park Drive Southwest, Room 206 Olympia, Washington 98504-7250	23	JUDGE PEARSON: Okay. Thank you.
	REPORTED BY: Nancy M. Kottenstette, RPR, CCR 3377	24	So before we go into the list of the companies
		25	named in the complaint to see if any of them are
	Page 2		Page 4
1	APPEARANCES	1	appearing on the bridge line today, let's first
2	ADMINISTRATIVE LAW JUDGE:	2	address whether any of the companies have come into
3	Rayne Pearson Utilities and Transportation Commission PO Box 47250	3	compliance since the complaint was served.
4	PO Box 47250	4	MR. O'CONNELL: Thank you, Your Honor.
5	1300 South Evergreen Drive Southwest Olympia, WA 98504	5	Yes. Four of them have, and Staff would move to
6	300.004.1100	6	dismiss against those four companies. The four
7	FOR THE COMMISSION STAFF:	7	companies that have come into compliance since the
8	Andrew J_O'Connell, Esq. ATTORNEY GENERAL OF WASHINGTON 1400 South Eyergreen Park Drive S.W.	8	issuance of the complaint are Hamr Communications,
9	1400 South Evergreen Park Drive S.W. P.O. Box 40128	9	LLC; Washington Telco, LLC; WDT World Discount
10	PO Box 40128 green and Drive 3.vv. Olympia, WA 98504 360.664 1192 aoconnel@utc.wa.gov	10	Telecommunications Company.
11	aoconnel@utc.wa.gov	11	And the fourth one actually has not come into
12	INDEX OF EXAMINATION	12	compliance but requested the cancellation of its
13	PAGE	13	registration on its own, and the Commission at an open
14	SEAN BENNETT	14	meeting on October 27 granted that request. So it's
15	EXAMINATION	15	Staff's position that the Commission has already
16		16	resolved the registration as to that company and does
			not believe the Commission needs to do so twice. So
17	Questions By Judge Pearson: 12	17	
18	Questions By Mr. O'Connell: 14	18	it doesn't need to present or go forward against that
19	Questions By Judge Pearson: 15	19	company in this proceeding. So Staff would dismiss or
20		20	recommend dismissing against that company.

21

25

22 International?

 $24\;$ is Total Call International, Inc.

21

23

24

JUDGE PEARSON: That's Total Call

 $\label{eq:mr.oconnell} \mbox{MR. O'CONNELL: And, yes, that company}$

JUDGE PEARSON: Okay. So, yes, I agree

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ſ		Page 5		Page 7
	1	with you that because that registration has already	1	time Staff asks the Commission to find these
	2	been canceled by the Commission, then it's appropriate	2	respondents in default and proceed with the hearing
	3	to dismiss the complaint with respect to that company.	3	and dispose of the substantive issues.
	4	So I will grant Staff's motion to dismiss the	4	JUDGE PEARSON: Okay. The companies
	5	complaint against Hamr Communications, LLC; Washington	5	that will be held in default are Angel Americas, LLC;
	6	Telco, LLC; WDT World Discount; and Total Call	6	Clear World Communications Corporation; Coast
	7	International.	7	International, Inc.; Continental Telephone, LLC; Locus
	8	MR. O'CONNELL: Thank you, Your Honor.	8	Telecommunications, Inc.; Pacific Telecom
	9	JUDGE PEARSON: I will now take a roll	9	Communications Group; Pend Oreille Valley Network,
	10	call for the remaining companies named in the	10	Inc.; and Telenational Communications; Inc.
	11	complaint to see if any of them are appearing on the	11	Those companies have not come into compliance
	12	bridge line, although I have not heard anyone access	12	and also have not made an appearance here today, so
	13	the bridge line this morning.	13	they will be held in default.
	14	The first is Angel Americas, LLC. Okay.	14	And before we move on and I swear in
	15	Hearing nothing.	15	Mr. Bennett so he can testify, would you like to move
	16	Clear World Communications Corporation.	16	to admit the other exhibits for the companies that
	17	Hearing nothing.	17	we for which we dismissed the complaint?
	18	Coast International, Inc. Hearing nothing.	18	MR. O'CONNELL: Yes, Your Honor.
	19	Continental Telephone, LLC. Hearing nothing.	19	The motion to dismiss has already been
	20	Locus Telecommunications, Inc. Hearing	20	granted, and Staff would offer Exhibits SB-2, SB-3,
	21	nothing.	21	and SB-4 in support of that dismissal. SB-2 is the
	22	Pacific Telecom Communications Group. Hearing	22	annual report for Hamr Communications. SB-3 is the
	23	nothing.	23	annual report for Washington Telco, and SB-4 is a copy
	24	Pend Oreille Valley Network, Inc. Hearing	24	of the letter requesting cancellation submitted to the
	25	nothing.	25	Commission by Total Call International.
Ī		Page 6		Page 8
	1	Finally is Telenational Communications, Inc.	1	There is not an exhibit in support of the
	2	Okay. Hearing nothing.	2	motion to dismiss WDT World Discount
	3	We can proceed. So, Mr. O'Connell, go ahead	3	Telecommunications Company because that company
	4	when you're ready with a motion for default.	4	already submitted an annual report. They needed to
	5	MR. O'CONNELL: Thank you, Your Honor.	5	file or submit their annual regulatory fee. And
	6	So Staff intends to ask that the Commission	6	Staff is prepared to offer testimony regarding the
	7	find each of the companies that you just named in	7	submission of that regulatory fee.
	8	default. The companies were all listed in the	8	JUDGE PEARSON: Okay. That's okay.
	9	complaint and were served by the Commission. The	9	I'll take you at your word. And with respect to
	10	proof of service is on file in the records center and	10	Exhibits SB-2 through SB-4, I will just take official
	11	has been marked for identification in this case as	11	notice of those since they are already Commission
	12	Exhibit SB-1. Staff has a copy available here as	12	records, and I don't like to create duplicate records
	13	well.	13	if I can avoid that.
	14	According to this proof of service, the	14	MR. O'CONNELL: I believe that's
	15	respondents were served by first-class mail and by	15	appropriate, Your Honor.
	16	certified mail at the addresses on file with the	16	JUDGE PEARSON: Okay. Thank you.
	17	Commission. The service was valid under the	17	So if at this point I can swear Mr. Bennett in
	18	Commission's service rule authorizing the Commission	18	so he can testify with respect to the companies that
	19	service notices, complaints, and orders by mail	19	have been held in default.
	20	properly addressed with first-class postage prepaid.	20	
	21	With that, Staff offers Exhibit SB-1, the proof of	21	SEAN BENNETT, witness herein, having been
	22	service.	22	first duly sworn on oath,
- 1			1	

23

24

25

24 will admit that and mark it as Exhibit SB-1.

25

JUDGE PEARSON: Okay. Thank you. I

MR. O'CONNELL: Thank you. So at this

was examined and testified

as follows:

12

EXAMINATION BY O'CONNELL / BENNETT

- JUDGE PEARSON: Go ahead when you're
- 2 ready, Mr. O'Connell.
- MR. O'CONNELL: Thank you, your Honor.
- 4 EXAMINATION
- 5 BY MR. O'CONNELL:
- 6 Q Would you please state your name and spell it
- 7 for the record.
- A Sean Bennett, S-E-A-N, B-E-N-N-E-T-T.
- 9 Q And what is your occupation?
- 10 A I'm a regulatory analyst within the financial
- 11 services here at the Utilities and Transportation
- 12 Commission.
- Q And how long have you been employed by the
- 14 Commission?
- 15 A I've been here since March of this year.
- 16 Q What are your duties?
- 17 A I track and process the annual report -- the
- 18 annual report process. Additionally, I investigate
- 19 whether companies have complied by providing their
- 20 annual reports and regulatory fees as required by
- 21 statute and Commission rule.
- 22 Q And is that how you're involved in this
- 23 matter?
- 24 A It is.
- 25 Q Can you please explain what Commission Staff

EXAMINATION BY O'CONNELL / BENNETT

- 1 did this year regarding annual reports and regulatory
- 2 fees?
- 3 A Yeah. In February, my predecessor requested
- 4 that the company information be populated from our
- 5 company database into the Annual Report Tracking
- 6 System, also known as ARTS. We use this system to
- $7\,\,$ mail out annual reports as a courtesy to all regulated
- companies. That was done on February 29.
- 9 The due date for the annual reports is May 1,
- 10 and that is indicated on the instruction page. It
- $11\ \ \mbox{also}$ does spell out the companies can file for an
- 12 extension. None of these companies have done so.
- 13 This year all annual reports and regulatory fees were
- 14 due on May 2 as May 1 was a weekend. None of these
- 15 companies have filed at that time.
- 16 I then used the ARTS system to generate a
- noncompliance list that we then used to issue penalty
- 18 assessments advising companies that they are still not
- 19 in compliance. Again, a lot of companies do provide
- 20 either annual reports and regulatory fees. However,
- 21 these companies have not.
- 22 At that point, it then became early August,
- 23 and the companies still had not filed their annual
- 24 report and regulatory fees. So I reached out via
- 25 e-mail to all of the e-mails listed in our company

EXAMINATION BY O'CONNELL / BENNETT

- 1 database advising them that the annual report/annual
- 2 regulatory fees were not provided. Additionally, on
- 3 August 9, I mailed notices of noncompliance, once
- 4 again, informing them that annual reports were missing
- 5 or incomplete, regulatory fees were not provided, and
- 6 that we may potentially look to cancel their
- 7 registration.
- 8 Q So regarding the remaining eight companies who
- 9 have failed to come into compliance since the filing
- 10 of this complaint, will you please explain Staff's
- 11 recommendation regarding these companies?
- 12 A Yes. These companies have not completed an
- 13 annual report and/or paid their regulatory fees. It
- 14 is Staff's recommendation that their certificates be
- 15 revoked. There is one company, Pend Oreille Valley
- 19 Tovokour Thoro to one company, Fond Grome valle,
- 16 Network, Incorporated, that has paid their regulatory
- fees. They did provide an annual report. However,
- 18 the annual report was incomplete.
- 19 As a requirement, telecommunication companies
- 20 are required to provide an income statement. The
- 21 income statement they provided listed revenue whereas
- their total company, total Washington and interstate
- 23 revenue on the annual report, was blank. As there was
- 24 a discrepancy, it made me have a concern that maybe if
- 25 there's that inconsistency, the Washington interstate

EXAMINATION BY PEARSON / BENNETT

- 1 revenue is incomplete as well.
- 2 I did reach out to them, as I mentioned
- 3 earlier, with the e-mail in early August and the
- 4 notice of compliance on August 9 advising them that
- 5 they still had an incomplete annual report.
- Q And have they responded to your request for
- 7 that information that would complete their annual
- 8 report?
- 9 A They have not.
- 10 Q So is it your recommendation that the
- 11 Commission proceed to revoke their registration?
- 12 A It is.
- 13 MR. O'CONNELL: I have no further
- 14 questions for Mr. Bennett, Your Honor.
- 15 JUDGE PEARSON: Okay. Thank you. So
- 16 before we finish up today, I do have a couple of
- 17 questions for you, Mr. Bennett.
- 18 EXAMINATION
- 19 BY JUDGE PEARSON:
- 20 Q Hamr Communications, can you tell me what date
- 21 they filed their annual report and whether there was
- 22 any regulatory fee due?
- 23 A There was a regulatory fee due of \$150. Hamr
- 24 Communications initially provided their annual report
 - on October 7, and they completed it on October 10.

	EXAMINATION BY PEARSON / BENNETT 13		EXAMINATION BY PEARSON / BENNETT 15
1	Q Did they pay their reg fee on the 7th as well?	1	providing it. I reviewed our revenue system, and no
2	A I do not have that in front of me. I do have	2	additional payments have been made.
3	it that they paid their regulatory fee; however, I	3	MR. O'CONNELL: Thank you. That's all
4	don't know the date.	4	I have.
5	Q What about Washington Telco, what date did	5	EXAMINATION
6	they file, and did they have a regulatory fee due?	6	BY JUDGE PEARSON:
7	A They did have a regulatory fee due also of	7	Q Do you still use the ARTS database?
8	\$150. Their annual report became complete on I	8	A We do, yes.
9	apologize, Your Honor.	9	Q And you checked that?
10	Q It's okay. I apologize. I think I'm	10	A I did as well, Your Honor.
11	operating under the old telco rules where sometimes	11	JUDGE PEARSON: Okay. Thank you.
12	they weren't required to pay regulatory fees. But	12	That's all I have. You as well?
13	they all pay one now; is that correct?	13	MR. O'CONNELL: Yes. I have nothing
14	A That is correct, Your Honor.	14	further. Thank you, Your Honor.
15	Q I'll stop asking that question.	15	JUDGE PEARSON: Then we are adjourned.
16	A Yeah, all telecommunication companies are	16	(The proceedings concluded at
17	required to pay a minimum regulatory fee of \$150.	17	10:15 a.m.)
18	Washington Telco provided their complete annual report	18	
19	on October 6, and they paid a regulatory fee of \$150.	19	* * * *
20	Q Okay. And how about WDT, what date did they	20	
21	file?	21	
22	A WDT actually filed their annual report on	22	
23	October 5, and I believe they paid the regulatory fee	23	
24	on October 24.	24	
25	JUDGE PEARSON: Okay. Great. Thank	25	
			Page 16
	EXAMINATION BY O'CONNELL / BENNETT 14	1	Page 16 CERTIFICATE
	you. Those are my only questions.	1 2	CERTIFICATE
2	you. Those are my only questions. So I will issue an order in this docket	2	CERTIFICATE STATE OF WASHINGTON
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2 3 4	you. Those are my only questions. So I will issue an order in this docket reflecting that eight companies were held in default for failing to appear today. Is that the correct	2	CERTIFICATE STATE OF WASHINGTON COUNTY OF KING
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2 3 4 5 6	you. Those are my only questions. So I will issue an order in this docket reflecting that eight companies were held in default for failing to appear today. Is that the correct number? Eight? MR. O'CONNELL: Yes, Your Honor.	2 3 4 5	CERTIFICATE STATE OF WASHINGTON COUNTY OF KING I, Nancy M. Kottenstette, a Certified Shorthand Reporter in and for the State of Washington,
2 3 4 5 6 7	you. Those are my only questions. So I will issue an order in this docket reflecting that eight companies were held in default for failing to appear today. Is that the correct number? Eight? MR. O'CONNELL: Yes, Your Honor. JUDGE PEARSON: I just wanted to check.	2 3 4 5 6	CERTIFICATE STATE OF WASHINGTON COUNTY OF KING I, Nancy M. Kottenstette, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript of the
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