

Moving & Storage 8637 S. 212th Street

Kent, WA 98031 (206) 444-9000 FAX (253)

FAX (253) 437-1228

RECEIVED RECORDS MANAGEMENT

03 JAN 24 AM 9: 43

STATE OF WASH. UTIL. AND TRANSP. COMMISSION

1/24/03

Carole J. Washburn, Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47520 Olympia, WA 98504-7250

Re: Docket No. TV-021248 Taut v. All My Sons Moving & Storage

Dear Ms. Washburn:

Please find attached several copies of items indicating our attempts at delivering Ms. Gertraude Taut a final billing. This correspondence does not dispute the final order by the Commission.

As of today we have not received payment per the final order given by the Commission. The purpose of this letter is to document the attempts we have made in delivering this to Ms. Taut and receive release in order to conclude this matter.

On January 16, 2003, All My Sons Moving & Storage received the Final Order from the Commission regarding the above referenced docket. All My Sons prepared a final billing for Ms. Taut (attached).

On January 17, 2003, All My Sons Moving & Storage contacted Ms. Tani Thurston with the Commission in order to affirm that the final billing was correct and within the guidelines set forth by the Commissions order.

Additionally, during the conversation with Ms. Thurston, All My Sons Moving & Storage indicated that the only address that we had been given for Ms. Taut was the P.O. Box listed in her complaint. Ms. Thurston indicated that she had a physical address in Milton that she was instructed to use to deliver the commissions paperwork. She also indicated that there were instructions to deliver items to the back of the residence.

As the commission order required a billing within 3 days of the final notice date, All My Sons Moving & Storage was required to overnight Saturday delivery via airborne express the billing to Ms. Taut. Airborne Express does not overnight to P.O. Boxes, so we indicated to Ms. Thurston that we would forward via regular mail an additional copy of the billing to Ms. Taut's P.O. Box.

On January 18, 2003, Airborne Express contacted our office and indicated that Ms. Taut did not reside at that location and the residents were unaware of who she was. We

indicated to Airborne Express to return the letter to our office. Please see that attached tracking information affirming that an attempt was made on 1/18/03 to deliver the final billing.

On January 22,. 2003, All My Sons Moving & Storage spoke with Ms. Thurston from commission and indicated that our attempts at certifying a delivery to Ms. Taut had failed and Ms. Thurston indicated that it would be in our interest to mail another copy of the final billing to the P.O. Box via certified U.S. Mail. This was subsequently done on the same day per the attached receipt.

As you can see, All My Sons has attempted within all reasonable ways to deliver this billing to Ms. Taut and we believe we have fully complied with the Commissions order.

At this point, in order to prevent further delays or "stonewalling" tactics by Ms. Taut we would like to be informed that we may proceed to collect the debt Ms. Taut has incurred.

Should you have any questions or comments, please feel free to contact me at the number listed the heading of this letter.

Sincerely

Operations Manager

Attachments

Sender Account Number	Preprint Format No.	4 Payment Origin	Airbill Numbe	1 30
160861357	DETARETE	Sender will be bijted unless marked otherwise	9327	DA1551
TOM (Company)	and a second of the second of	Account # (F	equired it and Party)	5 Service
ALL MY SONS		Receiver 3rd Party		One son swet
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State	ZIP CODE (Required)	Billing Reference (will appear on invol	<u> </u>	Next Affections
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nt by (Name/Dept) Phone	•	S of Plans 7 Wolghi(LES) 8 Packs	ging One box must be checked Supress Diner	Heat Afternoon to Bold Rad No. 1 A (Batterson)
2	16-444-9000		Pack Packaging	dectinations are only.
TO (Company)		Special instructions		38.99
Dertruke Taut	• •	aturday Delivery	Hold at Airborne	
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State	ZIP CODE (Required)	Declayed Full Shipmer	nt Valuation	ARRENT A HIGHER RHEPURAT VALUATION
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ention: (Name/Dept) Phone (Important)				I COMPECUENTIAL DAMAGES ASS NOT
Deliver to Back of	Residence	Airborne/Signature		RECOVERABLE, BEE TENSE AND CONDITIONS ON REVENUE BIDE OF THIS ROYALE ARRELL SCANDING FEED LD. NO. 51-9827469
soription		Daty Time	Route No.	
		1/17/20 14:10	VIY	/IRBORNE
Senders Signature	Date /	Received At	11	EXPRESS.
ne	1/17/03	☐ Orop Box #	Airborna Terminai	20 207 40 25477 5 104 2547
w.airborne.com	SEND	R'S COPY		PO BOX 862, SEATTLE, WA 98111-0862 1-800-247-2678

/IIRBORNE EXPRESS

CUSTOMER SERVICES

INTERNATIONAL SERVICES

SMALL BUSINESS CENTER

TECHNOLOGY TOOLS

AROUT AIRBORNE

Ĺ		TLACK	TRANSIT TIMES	RATES	PICKUPS .	LOCATIONS
И	AND SETTINGUES FOR THE PLAN			Profession Actions	A STATE OF THE PARTY OF THE PAR	1,
e.	BY NUMBER	LY REFEREN	ICE BY EMAIL	signature P,	O.O. SKY CO	VELER SHIPMENTS

TRACKING RESULTS: DETAIL

Tracking Number:

9327081551

Shipment Summary:

Current Status: Returned on: Freight Returned. 21391866915

Shipment History:

DATE <u>TIME</u>
1/20/03 10:53 am
1/18/03 10:22 am

ACTIVITY AND COMMENTS

Freight Returned.

Delivery Attempted.

Please call 1-888-273-8876.

8:42 am 3:29 am Arrived at Airborne Station. Processed at Sort Facility.

6:15 pm Left Airborne Station. 2:10 pm Picked Up by Airborne. LOCATION

Tacoma, WA

Tacoma, WA Wilmington, OH

Seattle, WA Shipper's Door

Shipper:

1/17/03

ALL MY SONS Kent, WA 98031 United States

Receiver:

GERTRUDE TAUT Milton, WA 98354 United States

Shipment Detail:

Service: Special: Weight: Pieces:

Express Saturday Delivery 5 Ship Type: Description: Package

Description; Shipper's Reference:

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- * Tracking detail provided by Airborne Express: 1/22/2003, 9:08:38 am pt.
- + For assistance with US shipments, please call 1-800-AIRBORNE (1-800-247-2576) or write to us.
- For assistance with International shipments, please call international customer service.
- You are authorized to use Airborne Express tracking systems solely to track shipments tendered by c Airborne Express. Any other use of Airborne Express tracking systems and information is strictly prof

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CERTIFIED MAIL... RECEIPT
(Domestic Mail Only: No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com.

Poetage 0.37 UNIT ID: 0233

Certified Fee 2.30

Return Recipt Fee 2.30

Restricted Delivery Fee (Endorsement Required)

Restricted Delivery Fee (Endorsement Required)

Total Poetage 6. Feee \$ 4.42 DI/2808

Sent To Dev Hade to 1.75

Sinset AN. NO.: O. D. B. Bay 44333

City, State, 2014

Tacoma, WA 43444

PS Form 5000, Jone 5002

8637 S. 212th Street Kent, WA 98031 (206) 444-9000 FAX (253) 437-1228

copy

cc: W.U.T.C.

Ms. Gertrude Taut P.O. Box 44322 Tacoma, WA 98444

Dear Ms. Taut:

In response to the final order on the adjudicative proceeding, we are providing you with a billing in compliance with the commission's order.

125% of October Estimate's Moving costs = \$1,751.20 115% of October Estimate's Packing costs = \$1,146.78 Depreciated Value Protection (10,500lbs) = \$182.70 (\$.87 per \$100) Warehouse Handling In (10,500lbs) = \$148.05 (\$1.41 per 100lbs) Warehouse Handling Out (10,500lbs) = \$148.05 (\$1.41 per 100lbs) Storage per day (10,500lbs) = \$5.43 @ 8 days = \$43.44 (\$162.75 per 30 days based upon \$1.55 per 100lbs)

Total amount Due = \$3420.22 (if items are removed prior to the 8th day, storage will be credited at \$5.43 per day)

Per commission order, this amount is due by end of business on 1/23/03.

Sincerely,

Jim Bergstrom Operations Manager

• This was sent overnight Saturday delivery via Airborne Express to the following address:

Ms. Gertrude Taut 305-A 13th Avenue Milton, WA 98354-9526

Instructions to deliver to the back of residence were given. Airborne Tracking #9327081551