Case 22-038

M&L Construction vs Avista Avista Response and Documentation

The locator marked a locate signal for the gas service that ended up being a ghost signal. There are no dig laws pertaining to inaccurate false marks (i.e., marking a line where one does not exist). The correct location of the gas line referenced by M&L Construction ("M&L" or "Scot") was located accurately and before the legal start time of the ticket, which was time stamped at 2:17pm on July 7, 2022. (See Exhibits 1 and 2). The locate was requested on July 5, 2022, making the due date and time 7:00am on July 8, 2022. (See Exhibit 3).

As noted in M&L's documentation, Avista's ("Avista", "we", "our", or "us") serviceman responded to confirm an issue with the locate marks. Avista's subcontractor, ELM ("ELM"), was notified and also responded quickly to confirm the locating issue to identify the correct location of the gas line. It is Avista's intention to provide accurate and on-time locates, as well as to quickly respond to issues once notified to reduce excavator delay and provide necessary training.

Please note M&L started their excavation on July 21, 2022, sixteen (16) days after notification to the one-call center, in violation of RCW 19.122.030 (2), which requires the start of excavation to be within ten (10) days of notification to one-call. (See Exhibit 4). In an effort to be more transparent in the oversight of our locating contractor, we are committed to communicating with excavators when known issues arise. In this instance, Tyler Proszek ("Me" or "I") called Scot to explain the locating issue and what follow-up actions were being taken to address the issue. I then followed that call up with an email. Scot was unaware of the issue at the time of the phone call. M&L asked Avista for transparency and communication and then chose to use this information against us in a safety committee complaint. Our proactive communication shows that we are serious and committed to continually improving our locating efforts and damage prevention program.

Exhibit 1 – Time stamped photo of accurate marks on site prior to ticket due date and time.

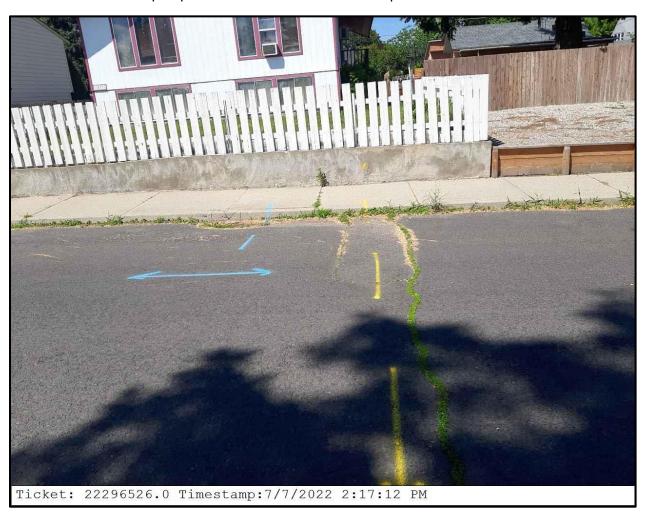


Exhibit 2 – Accurate marks on site at the same time as the inaccurate marks.

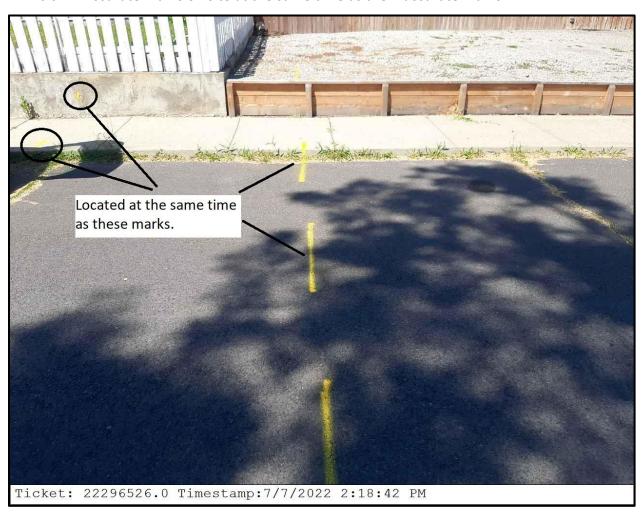


Exhibit 3 – Excavation ticket.

	Washington C	ne Call	
Ticket No: Original Call Date: Work to Begin Date: Expiration Date:	07/05/22 04:31 pm		2 FULL BUSINESS DAYS
TICKET ACTIONS			
CALLER INFORMATION	ON		
	M&L CONSTRUCTION INC STEPHANIE HATTENBURG	ype of Excavator: Phone: Phone: Fax Phone:	CONTRACTOR 509-991-4129
	4111 DALKE AVE SPOKANE, WA 99217-6520 stephanie@mlconstruction.com	rax Phone:	
DIG SITE INFORMATION			
Type of Work: Type(s) of Excavation Equipment: Work Being Done For:	DIRECTIONAL DRILLING, VACUUM EQUIPMENT	rectional Drilling:	YES
State: Place: Street: Intersecting Street:	SPOKANE E 33RD AVE	County: Address:	SPOKANE 3607
Remarks: Map Coord NW Lat:	AREA MARKED IN WHITE PAINT		-117.3636731 -117.3572557

Exhibit 4 – M&L work log explaining they mobilized to the site to start potholing and set up their directional drill on 07/21/22.

