2022 Clean Energy Implementation Plan – Public Participation and Outreach

I. Introduction

In compliance with WAC 480-100-655(2), PacifiCorp d/b/a Pacific Power & Light Company (PacifiCorp or company) is pleased to establish this plan to encourage public participation throughout the development of the 2022 Clean Energy Implementation Plan (CEIP). The public participation plan is intended to address the ways in which PacifiCorp will seek and incorporate robust public feedback to inform the preparation and filing of the 2022 CEIP. Public participation for the 2022 CEIP will include existing processes and advisory groups including the Integrated Resource Plan (IRP) public-input meetings, the Demand-Side Management (DSM) Advisory Group, the Low-Income Advisory Group as well as the formation of the company's Equity Advisory Group (EAG).

Figure 1- PacifiCorp processes to support CEIP public participation

- Will build a foundation for future collaboration. with a focus on:
 - · Collaboratively defining equity;
 - · Listening and mutual sharing of perspectives and priorities;
 - Evaluating data sets to identify vulnerable populations; and
 - Discussing and co-developing customer benefit indicators.
- · Input will directly inform the entirety of the CEIP

Existing process that actively seeks feedback through a robust and inclusive public-input process

- · Has held 14 public-input meetings to date to support the development of the 2021 IRP, with an additional four meetings planned throughout the summer of 2021.
- · Output will inform the CEIP interim targets, specific actions, and incremental cost calculations.

· Existing process that provides technical advice on the company's energy efficiency and demand-side management programs in compliance with the Energy Independence Act and the Clean Energy Transformation Act.

· Meets quarterly, with opportunity for feedback through written questions.

 Input will inform the CEIP interim targets, specific actions, and incremental cost calculations.

· Existing process that provides an opportunity to inform the company's work to reduce energy burden on customers in Washington.

- · Meets on an as-needed basis and is currently focusing on how to reduce the burden and impact of COVID-19. Will meet in advance of CEIP filing.
- · Input will inform the incremental cost calculations, customer benefit indicators, and interim targets.

Passed in 2019, the Clean Energy Transformation Act (CETA) sets ambitious clean energy targets for Washington's energy future:

- By 2025, utilities will remove any coal-fired generation from Washington's allocation of electricity;
- By 2030, utilities' energy mix in Washington will be carbon-neutral;
- By 2045, energy mix in Washington will be 100 percent renewable and non-carbonemitting.

Along with these clean energy targets, utilities in Washington must ensure that all customers are benefitting equitably from the transition to renewable energy. PacifiCorp is working with the newly formed Equity Advisory Group – and incorporating learnings from the company's existing

advisory groups and public-input processes – to ensure that the health, safety, and well-being of its communities is considered in the CEIP development process.

The CEIP's focus is on near-term (four-year time horizon), community-based actions toward meeting the requirements of CETA. PacifiCorp's first CEIP will be filed with the Washington Utilities and Transportation Commission (Commission) no later than January 1, 2022 (with a draft filed beforehand) and will comply with the requirements of WAC 480-100, including:

- The establishment of a four-year clean energy strategy, as well as proposed specific actions to meet this outlined strategy;
- Customer Benefit Indicators co-developed by PacifiCorp and the Equity Advisory Group – to measure potential benefit and/or impact to communities of the resources proposed; and
- Discussion of how PacifiCorp should comply with the CETA requirements as we move toward 100 percent renewable and non-carbon emitting energy in Washington.

This CEIP public participation plan describes PacifiCorp's first-year vision and framework for how the EAG, Low-Income Advisory Group, DSM Advisory Group, and IRP public input process will contribute to development of the CEIP, as well as provide a roadmap for how PacifiCorp will encourage public participation and ensure that relevant information is accessible.

PacifiCorp is dedicated to the transformative effort put forward by the requirements of CETA and is prepared for the long-term work of learning, breaking down the traditional barriers to equity and inclusion, and advancing energy equity in Washington.

II. Timing, Methods, and Language Considerations in Seeking CEIP Public Participation

Timing

PacifiCorp is working to establish a CEIP public participation process that is open, transparent, and accessible. To meet these goals, we've begun the process of seeking public participation by embracing inclusive design and ensuring that communication with stakeholders is proactive and easy to understand. We are also prioritizing outreach to customers who have been identified as vulnerable and/or highly impacted as defined in the Washington Department of Health's Cumulative Impact Analysis mapping tool and PacifiCorp's Clean Energy Action Plan (CEAP) that is currently in draft form and under development as part of PacifiCorp's 2021 IRP, to be filed September 1, 2021.

PacifiCorp will look to highly impacted communities, tribes, vulnerable customer groups, equity and environmental justice organizations, and scholars in Washington to co-create the membership of the EAG and for input into the development of the CEIP public participation plan. In April 2021, PacifiCorp began conducting stakeholder interviews to solicit input and feedback on a draft version of the CEIP public participation plan. This included outreach to community leaders in the Yakima and Walla Walla communities that the company serves in Washington. This outreach was closely aligned with the process to establish vulnerable and highly-impacted community designations within the CEAP, and prioritized community leaders, community-based organizations, and those with lived experiences. This filing reflects

preliminary findings from these initial conversations and will remain subject to change based on input from the EAG and other stakeholders as the plan progresses. A full list of which organizations were contacted is included in Section III below.

PacifiCorp's existing Washington advisory groups have regularly met in 2021 and will continue to hold meetings to support CEIP development. The IRP Public-input process generally holds meetings on a monthly basis during development of an IRP; the DSM Advisory Group holds meetings quarterly; and the Low-Income Advisory Group generally holds meetings as needed. An indicative schedule showing the timing of existing Washington advisory group processes is shown in the table below, while the proposed schedule for the first-year EAG participation plan is included in Section V of this filing.

Public Process	Indicative timing
IRP Public-input meeting*	May 27-28, 2021
Low-income advisory group meeting	May 2021
IRP Public-input meeting*	June 24-25, 2021
DSM Advisory Group meeting	Q2 2021
Low-income advisory group meeting	June 2021
IRP Public-input meeting*	July 29-30, 2021
IRP Public-input meeting*	August 12, 2021 (if needed)
DSM Advisory Group meeting	Q3 2021

^{*}Note: timing and schedule of the currently planned meetings are subject to change. The IRP public-input meetings listed in the table above reflect the schedule of remaining public-input meeting scheduled for the 2021 IRP development. Public-input meetings for the 2021 IRP development began in January 2020. The 2021 IRP to be filed September 1, 2021 will include the 20-year least-cost, least-risk preferred portfolio along with a 10-year, Washington-specific Clean Energy Action Plan. That will inform development of the four-year 2022 CEIP.

Methods

PacifiCorp's initial EAG outreach was via both telephone and email, and RMI (formerly Rocky Mountain Institute) assisted the company through initial interviews in advance of the first meeting. These initial interviews provided context to stakeholders and to PacifiCorp as it scoped the initial EAG meetings and helped to identify EAG members.

Direct outreach methods to the IRP Public-input stakeholders occurs via email and through a dedicated IRP webpage that provides meeting materials, stakeholder feedback forms, and participation information for each meeting. Outreach for both the DSM Advisory Group and the Low-Income Advisory Group occurs via email to participants on the distribution list. PacifiCorp will continue to use these outreach methods as applicable during the development of the 2022 CEIP.

In addition to specific outreach to stakeholders, PacifiCorp has established a dedicated webpage for CETA information. The webpage includes information about CETA, the CEIP development processes, links to relevant documents, and will include:

• a schedule of advisory group meetings and a tentative schedule of topics to be addressed;

- meeting summaries and materials;
- information on how to participate in the development of the CEIP;
- data and information provided to support participant education as part of the EAG;
- stakeholder feedback received and utility responses; and
- links to filings and plans associated with CETA compliance (2021 IRP filing that will include the CEAP, CEIP filing, etc.) posted no later than thirty days following final action by the Washington Utilities and Transportation Commission.

The website can be found at: https://www.pacificorp.com/energy/washington-clean-energy-transformation-act-equity.html.

The CETA-specific webpage is designed to provide information to the public regarding how to participate in the CEIP development process as well as a schedule and indicative agenda of upcoming meetings related to the development of the CEIP. The webpage launched at the time of this filing will be updated with materials such as in response to stakeholder feedback and in compliance with WAC 480-100-655(2)(g).

The company has also set up a dedicated email address, CEIP@pacificorp.com, that is posted on the webpage and will facilitate timely response to any stakeholder questions.

We will continue to work with stakeholders to determine additional outreach methods that could encourage public participation in the 2022 CEIP.

Language Considerations

PacifiCorp understands that accessibility is key to ensuring an inclusive public participation process. PacifiCorp is working with a translation service to provide a Spanish version of the company's CEIP website, which is consistent with the company's current outreach process in Washington. PacifiCorp will work with EAG stakeholders to continually assess how to make the public participation materials more accessible and may include translation support in additional languages if needed.

The website will include translated versions of past meeting materials, instructions regarding how to participate in future meetings as well as a tentative schedule for topics to be addressed during future meetings, and a link to contact PacifiCorp to request translation services at future CEIP meetings.

III. Incorporating Learnings from Existing Advisory Groups

PacifiCorp has historically considered input throughout the planning process from the company's existing Washington advisory groups: DSM, low-income programs, and the IRP public participation process. These processes will continue to inform how the company approaches long- and intermediate-term planning, and the input from these stakeholders will inform the resource, strategy, and customer benefit indicators considered in the development of the 2022 CEIP.

Generally, the input from the stakeholder groups discussed in this section may be used in the following ways to inform the company's 2022 CEIP:

- Development of the 2021 IRP preferred portfolio and Washington-specific CEAP (IRP public participation process, DSM Advisory Group);
- Identification of vulnerable and highly-impacted communities within the CEIP (Low-income Advisory Group);
- Consideration of energy burden as part of the incremental cost calculation in the CEIP (Low-income Advisory Group);
- Development of the utility interim targets within the CEIP (informed by the Washington-specific CEAP and DSM Advisory Group);
- Development of the CEIP specific actions (informed by the Washington-specific CEAP, DSM Advisory Group, Low-Income Advisory Group).

Incorporating Stakeholder Feedback from Low-Income Advisory Group

PacifiCorp's Low-Income Advisory Group meets regularly to discuss issues related to energy burden, as well as to advise the company on programs designed to increase limited-income customers' ability to pay their monthly bills through energy assistance, efficiency measures, and bill discounts. The group currently has three existing programs in its purview:

- Bill Discount Program: which included 6,100 participating households in 2019 with a total assistance amount of \$3.1 million;
- Fuel Fund: which provides assistance through customer and employee donations, and assisted 211 households in 2019; and
- Low-income weatherization: which has provided weatherization funding to over 7,800 homes since the program began. This program assists customers at or below 150 percent of the federal poverty level.

Under Section 12 of CETA, this group will also discuss the methods by which utilities must make funding available on July 31, 2021, for low-income households with income that do not exceed the higher of eighty percent of area median income or 200 percent of federal poverty level. This CETA-directed change will modify the eligibility threshold of the current low-income bill assistance program, and Pacific Power plan to schedule meetings in early May 2021 to seek advice from the advisory group on meeting CETA income guidelines.

Members of the Low-Income Advisory Group include: Commission Staff, The Energy Project, Public Counsel, NW Energy Coalition, Pacific Power and the three local Community Action Agencies that administer Low Income Bill Assistance Program (Schedule 17) (Blue Mountain Action Council in Walla Walla, Northwest Community Action Center in Toppenish, and Opportunities Industrialization Center in Yakima).

The advisory group is tentatively planning to meet in May and June 2021 to discuss potential modification to Schedule 17 - Low Income Bill Assistance Program (LIBA). Input from the low-income advisory group will help inform the customer benefit indicators developed as part of the 2022 CEIP, as well as the specific actions considered.

Incorporating Stakeholder Feedback from Demand-Side Management Advisory Group

PacifiCorp uses its DSM Advisory Group) to meet the requirements of WAC 480-109-110. The DSM Advisory Group was initially created under the June 16, 2000, Comprehensive Stipulation in docket UE-991832, which the Commission approved in the August 9, 2000, Third Supplemental Order in that docket, and its Integrated Resource Plan public input process created under WAC 480-100-238. PacifiCorp also has a separate Washington Low-Income Advisory Group that includes members representing customers with limited income. Any issues related to conservation programs for customers with limited income will be considered and reviewed by the Low-Income Advisory Group as well as by the DSM Advisory Group.

DSM Advisory Group topics are focused on energy efficiency (also known as conservation) and include, but are not limited to the Energy Independence Act (EIA or I-937) biennial target setting process, including program design and plans, adaptive management, budgets, and communication strategies to achieve the Commission-approved biennial target, cost recovery through the system benefit charge, cost effectiveness. Regulatory filings related to conservation must be provided to the DSM Advisory Group at least 30 days ahead of filing. Members are asked to provide written comments on conservation filings within 1-2 weeks so their review can be incorporated into the final filed documents.

The DSM Advisory Group meets at least four times per year. Some meetings in odd-numbered years are required (by Commission order) to occur at certain times: no later than July 1 to align with the EIA process. Prior to COVID-19, meetings were in-person at the Commission office building and are also online. Meeting dates are scheduled two to three weeks ahead on the current company platform (Teams) with proposed agenda topics. The meeting invitation also contains a request for additional agenda items. A power point presentation is provided 1-2 days in advance of the meeting. Supplemental files may also be provided. The meeting is typically conducted by one or more members of PacifiCorp's conservation delivery team. Company speakers rotate depending on subject matter. Subject matter experts outside the company may be asked to speak. Presentations are informal with questions encouraged and discussed in the presentation. Meeting notes are kept by the company, but not typically circulated back to the group. Specific group follow-ups are captured and included in the next meeting agenda.

Members include Commission staff, Energy Project, Public Counsel, NW Energy Coalition, and PacifiCorp. Representatives from Northwest Power and Conservation Council, Northwest Energy Efficiency Council, PacifiCorp customers, Puget Sound Energy, Avista and the Northwest Energy Efficiency Alliance have attended selected meetings in the past. PacifiCorp members have attended Puget Sound Energy and Avista advisory group meetings in the past.

The most recent DSM Advisory Group meeting was on April 28, 2021. Another meeting will be scheduled in the first part of June (contingent on draft IRP portfolio availability) to begin the 2022-2023 target setting process. A meeting will also be scheduled in July to further refine the target ahead of the August 2, 2021 date specified in Order 01 in docket UE-190908.

The DSM Advisory Group develops demand-side options that inform the company's preferred portfolio. As such, the advisory group will provide direct input on PacifiCorp's specific actions developed as part of the 2022 CEIP.

Incorporating Stakeholder Feedback from IRP Public-Input Process

PacifiCorp develops its 20-year IRPs on a biennial basis through a robust and inclusive public-input process that allows for stakeholder review and feedback on the company's long-term planning assumptions, methodologies, analysis, and results. The 2021 IRP development cycle public-input meetings began in January 2020 and there have been a total of 14 public-input meetings held to date, with four more scheduled before completion and filing of the 2021 IRP on September 1, 2021. In addition, PacifiCorp's IRP team has held topic-specific technical workshops to discuss development of its Conservation Potential Assessment – and has held state-specific meetings at the start of the IRP development cycle to receive input on energy policy topics relevant to each state.

PacifiCorp's IRP public-input process uses stakeholder feedback forms as a vehicle outside of the public input meetings to receive and respond to stakeholder questions and recommendations – as of April 20, 2021, the company has received 78 stakeholder feedback forms comprised of more than 440 questions, comments or recommendations. PacifiCorp makes these stakeholder feedback forms and the company's responses publicly available on the company's IRP webpage. PacifiCorp also provides a summary of the public input process in Appendix C, Public Participation, within its filed IRP.

The company's IRP public-input process generates input that directly informs the development of the company's IRP. Most notably, this can be seen through the company's scenarios and sensitivities run as part of the portfolio modeling process, inputs to modeling assumptions such as the supply-side resource table and price-policy scenarios, and its portfolio modeling methodology and approach. The robust, transparent, and inclusive IRP public-input process provides for public input to ensure that PacifiCorp's IRP produces a 20-year resource portfolio that is reliable, least-cost and least-risk. This resource portfolio, the preferred portfolio, will inform the 10-year Washington-specific CEAP and subsequently, development of the four-year CEIP. IRP public-input meetings are open to the public, and to the extent that members of other advisory groups – or anyone interested in the process – would like to attend and provide feedback, PacifiCorp would welcome the participation.

IV. Establishing and Supporting the EAG; Addressing Barriers to Public Participation

In establishing the EAG and CEIP public participation process, PacifiCorp has taken an inclusive approach, consulting with experts and inviting stakeholder feedback and input from the very beginning of its outreach. This initial research, outreach, and co-design is the first phase of this effort. This section corresponds with *Phase 1 — Inclusive Design and Inception*, outlined in Section V, and reflects consultation with representatives from the following organizations:

- American Council for an Energy-Efficient Economy (ACEEE)
- Front and Centered

- Institute for Environmental Justice
- RMI
- The Public Counsel Unit of the Washington Attorney General's Office
- Washington Utilities and Transportation Commission Staff

The team has continued to work with stakeholders and expert advisors to:

- 1. Identify EAG members and participants
- 2. Define the workplan and collaboration schedule for the EAG
- 3. Clarify where and how PacifiCorp should use the EAG to review, advise, cocreate, or author inputs to the resource planning process, CEAP, and CEIP
- 4. Build an inclusive and accessible process of consultation and collaboration with the EAG that will enable meaningful participation and engagement by all EAG members

Identifying EAG Members and Participants

PacifiCorp's regional business managers, who are actively and consistently engaged in the communities served in Washington, helped identify prospective EAG participants and helped to conduct some initial stakeholder outreach. Interviews were conducted with stakeholders to gather their insights on energy-equity challenges in their communities. RMI also conducted interviews and asked for suggestions on EAG priorities and important perspectives to consider as EAG discussions are designed and facilitated. As part of these interviews, RMI asked for additional recommendations and referrals for potential EAG participants that have direct knowledge and experience with communities or populations identified as highly-impacted or vulnerable. As of the time of this filing, outreach has occurred with the following organizations:

- Asian Pacific Islander Coalition (APIC)-Yakima
- Blue Mountain Action Council (BMAC) of Walla Walla
- Central Washington Hispanic Chamber of Commerce
- The Energy Project
- Greater Yakima Chamber of Commerce
- La Casa Hogar
- Northwest Community Action Center (NCAC)
- Northwest Energy Coalition (NWEC)
- Opportunities Industrialization Center (OIC) of Washington
- People for People
- SonBridge
- University of Washington
- Walla Walla Sustainable Living Center
- Washington State Department of Commerce
- Washington State Department of Veterans Affairs
- Washington State Office of the Attorney General
- Washington Utilities & Transportation Commission Staff
- Yakama Nation
- Yakima County Development Association

• Yakima County Health District

Based on input from these stakeholders, a core group of EAG members is being formalized that will include representatives from the following backgrounds and perspectives:

- Environmental justice
- Public health
- Tribal
- Asian Pacific Islander community
- Hispanic community
- Veterans
- Low-income population
- Agricultural workers
- Local social service leader
- Local business owner

Other input captured from stakeholder interviews includes priorities related to energy equity, suggested topics to cover in EAG meetings, reasonable expectations to have of EAG members, as well as EAG member accommodations and support. Stakeholders were also asked to provide any other contacts for additional organizations or individuals to reach out to about this effort.

Overall, these stakeholders expressed passion for the importance of this work and its related outcomes. Stakeholders emphasized the importance of including new voices, creating an accessible public process, and ensuring that the perspectives captured adequately reflect these communities. We also heard about challenges that the communities are facing and how energy equity directly relates to the conditions and situations that people are facing. Challenges shared included the COVID pandemic, access to computers and internet, language barriers, heating homes with wood-burning stoves, and a lack of equitable economic development.

Defining the Workplan and Collaboration Schedule for the EAG

In Section IV. EAG Collaboration Plan (below), PacifiCorp presents a workplan and schedule for EAG collaboration that reflects input that we have recently received from conversations with prospective EAG members and CETA stakeholders. Further, it is our intent that the workplan and collaboration schedule for the EAG will remain flexible, so that we can work with the EAG to adapt the schedule, areas of focus, and activities of the group as we move forward in development of the 2022 CEIP and subsequent CEIP development efforts.

Clarifying How PacifiCorp Should Use the EAG

We acknowledge that there are many ways that the EAG can support our resource planning work in Washington through our open and transparent development process. There are also specific components where we will inform, consult, involve, or otherwise engage the EAG. Given the breadth of opportunity to collaborate with the EAG while acknowledging that we will

have limited time to work with them, we will also seek input on the following ways the EAG could be a resource:

- In the development of the 20-year IRP and the subsequent 10-year CEAP in the development of the CEIP generally, and specifically in the:
 - o consideration and evaluation of socioeconomic and sensitivity factors,
 - o identification of vulnerable populations (based on the socioeconomic and sensitivity factors),
 - o development of customer benefit indicators,
 - o design of weighting factors or weighting criteria to use with the customer benefit indicators, and
 - development and identification of other data or resources to support the EAG.
- In supporting PacifiCorp's long-term commitment to equity and an equitable transition to clean energy in the state of Washington.

Building an Inclusive and Accessible Process – Addressing Barriers to Public Participation

For the engagement of the EAG to be meaningful meetings and collaboration process should be designed in a way that supports full and authentic participation by all. As such, during this design phase of the EAG, we will invite feedback from our prospective EAG members on the following aspects of our EAG stakeholder process:

- Outreach methods and channels to use, to include:
 - websites (including PacifCorp.com/ceip),
 - o portals,
 - o collaboration tools (e.g., MURAL digital workspace), and
 - other communications channels or approaches.
- Timing and schedules of meetings, to include:
 - o meeting times,
 - o meeting lengths,
 - o meeting frequency, and
 - meeting location and/or format (e.g., in-person or virtual).
- Language considerations and translation support.
- Participant compensation and/or stipends.
- Other tools, aspects, or accommodations in our process that would address barriers to participation that may exist from language, cultural, economic, or other factors or would otherwise support an inclusive environment and full participation by all EAG members.

Through our interviews with experts and prospective EAG members, we will strive to ensure that feedback, concerns, and aspirations for the Company's EAG plan are understood and directly considered in the final design choices that we consider for the final EAG plan.

¹ Given the timing of the EAG inception and 2021 collaboration plan coinciding with the final stages of the 2021 Integrated Resource Planning process, there will be limited opportunities for the EAG to provide input to the 2021 IRP. However, going forward, opportunities for EAG input into future IRPs will not be similarly time constrained.

Stakeholder Notification and Opportunities for Education

As referenced in Section II of this filing, PacifiCorp has established a website dedicated to information about CETA and the CEIP public participation process.

EAG meetings will be open to the public for observation. Active participation in discussion and breakout rooms will be limited to EAG members. Following each EAG meeting, meeting notes will be posted on the Company's CETA website for public review and comment.

Alternative approaches to public participation will be considered based on input from the EAG or at the request from the public and might include:

- Holding a one-hour meeting after the EAG meetings where the public is invited to interact with participants, ask questions, and gather information
- Hosting a public forum, separate from a scheduled EAG meeting
- Holding a public forum in the second half of an EAG meeting
- Utilizing other venues for the dissemination of information to the public

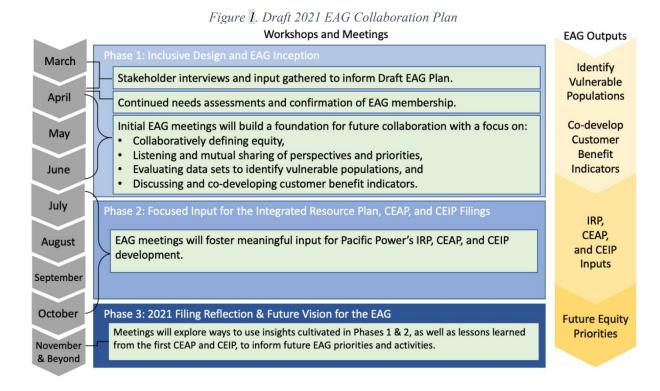
V. First Year EAG Collaboration Plan

PacifiCorp aims to engage our EAG across three initial phases.

Phase 1 – Inclusive Design and EAG Inception

Phase 2 – Focused Input for the Integrated Resource Plan, CEAP, and CEIP Filings

Phase 3 – 2021 Filing Reflection & Future Vision for the EAG



Phase 1 EAG work has already begun and will continue through the first EAG meetings. Phase 1 EAG activities will be focused on co-creating a common understanding of equity values, perspectives, and community needs and viewpoints. Additionally, Phase 1 will establish a common knowledge base of utility resource planning practices, legal requirements, and opportunities for change informed by EAG input. As described in the previous section, the EAG will provide feedback on this EAG Draft Plan. Additionally, in Phase 1 the EAG will begin the important work of identifying highly impacted communities and vulnerable populations as well as co-develop customer benefit indicators. Though presented here as a concrete and ambitious plan of activities, Phase 1 will remain flexible to allow for the EAG to provide input that will inform the timeline of activities and focus areas.

Phase 2 of EAG activities will be focused on using the insights developed in Phase 1 and translating those insights into development of the CEIP. There will be a specific focus on using the evaluation of socioeconomic and sensitivity factors, the specific needs of the identified vulnerable populations, and the customer benefit indicators in the 2022 CEIP.

First Year EAG Schedule (subject to change)

Date	Action
4/12/2021	Outreach to potential EAG members and initial stakeholder interviews began
5/13/2021	First EAG meeting: topics include initial introductions, collaboratively defining equity, and
	mutual sharing of perspectives and priorities
6/2021	Second EAG meeting held
7/2021	Third EAG meeting held
8/2021	Vulnerable Population Designation needed
8/2021	Fourth EAG meeting held

9/15/2021	Draft Customer Benefit Indicators co-developed
10/1/2021	Fifth EAG meeting held
10/15/2021	EAG recommended approaches for utility compliance
11/1/2021	Draft CEIP filed
11/20/2021	Customer Benefit Indicators Finalized
12/5/2021	Sixth EAG meeting held
1/1/2022	PacifiCorp CEIP filed

Phase 3 of EAG activities will begin to employ a broader view of how PacifiCorp can and will work with the EAG post-2022 CEIP development and beyond. With the immediate focus of development of the 2022 CEIP completed, the EAG can reflect upon Phases 1 and 2 to identify lessons learned and set priorities for future EAG engagement include possible opportunities to utilize the EAG in potentially other ways such as resource procurement, customer program design, and other aspects of PacifiCorp's service and operations in Washington.

These initial meeting phases are preliminary in scope and open to refinement based on the needs and priorities of the EAG and the Company. The vision for EAG meetings is that they will be iterative, and the progress and inputs from each meeting will inform subsequent meetings and future collaboration.