CENTURYLINK

1600 7th Avenue, Room 1506 Seattle, Washington 98191 (206) 733-5178 Facsimile (206) 343-4040

Maura E. Peterson

Paralegal Regulatory Law

April 24, 2014

Via email and Overnight Delivery

Mr. Steven King, Executive Director and Secretary Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47250 Olympia, WA 98504-7250

Re: Docket No. UT-140597

04/10/2014 Next Generation 911 System Outage

Major Outage Report

Dear Mr. King:

In accordance with WAC 480-120-439, please find enclosed CenturyLink's Major Outage Report concerning the April 10, 2014 Next Generation 911 System Outage.

Sincerely,

Maura E. Peterson

Enclosure