

WN U-2

Original Sheet No. 1129-A.7

**PUGET SOUND ENERGY  
Natural Gas Tariff**

**SCHEDULE 129  
LOW INCOME PROGRAM (Continued)**

**ARREARAGE MANAGEMENT PLAN (“AMP”) SECTION**

(N)

**AMP AVAILABILITY:** The benefits available under this Arrearage Management Plan (“AMP”) are available beginning October 1, 2024, to Customers taking Gas Service on Schedule 23, who are also receiving service under Schedule 23BDR at the time of enrollment.

**AMP PURPOSE:** The AMP, also referred to as Past Due Bill Forgiveness, incrementally reduces a Customer’s past due balance, or “arrearage”, over 12 bill periods by providing an incentive for each, on-time payment of a Customer’s current bill in the form of a bill credit (one-twelfth of the past due balance), with a maximum benefit of \$2,500 per enrollment. Enrollment in the AMP will prevent the disconnection of service for a Customer with a past due balance.

**AMP ELIGIBILITY:** A Customer may participate in this service once every 2 years (from the date of the prior enrollment). To enroll in this service under this Schedule, a Customer must:

- A. Meet the income eligibility requirements set forth in natural gas Schedules 23BDR and 129 of this tariff,
- B. Declare their eligibility during the enrollment process,
- C. Have received bill assistance through the PSE HELP program during the current Program Year at the time of enrollment, and
- D. Be past due by a minimum dollar amount and amount of time as determined by the Company.

**AMP ENROLLMENT:** The Customer must complete the Company’s enrollment process to participate in this service. Initiation of service under this Schedule will occur following acceptance and processing of the enrollment request by the Company. A Customer may contact the Company or designated agencies that meet the criteria for a “Qualifying Organization” as defined in RCW 82.16.0497 to collectively enroll in this Schedule and other bill assistance programs. In order to maintain enrollment in service under this Schedule, the Customer must pay their most current charges on time and in full, with a limited number of late or missed payments allowed during the enrollment term. A Customer must pay (catch-up on) charges for bill periods when a payment has been missed or late.

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**Title:** Director, Regulatory Affairs

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**SCHEDULE 129  
LOW INCOME PROGRAM (Continued)**

**AMP DE-ENROLLMENT BY COMPANY:** If the Customer has three missed and/or late payments, they will be removed from this service. Upon successful completion of the terms of their AMP, a Customer will be de-enrolled from this service. De-enrollment from this Schedule will be effective during the billing period for which it occurs.

(N)

**AMP DE-ENROLLMENT BY CUSTOMER:** The Customer must contact the Company via phone call prior to their desired termination date of the service. Termination of service under this Schedule will follow receipt and processing of the termination by the Company. Although there is no minimum term for this service, the Customer will only be eligible for this service once every 2 years (from the date of prior enrollment).

**AMP FUNDING:** The benefits provided under the AMP are collected under electric and natural gas Schedule 129 Low Income Programs as of October 1, 2024.

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