

PacifiCorp Major Event Report

Customer Analysis

Washington		Customer Analysis 1/11/2024 through 1/12/2024					Customers Restored by Intervals								Major Event Only - metric by operating area customer counts		
PacifiCorp Major Events Report Customer Analysis*		Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
PC	PACIFICORP	9,790	0%	401,617	9	2,089,798	-	9,790	-	-	-	-	-	100%	0.19	0.005	41
PP	Pacific Power	9,790	1%	401,617	9	823,337	-	9,790	-	-	-	-	-	100%	0.49	0.012	41
WA	Washington	9,790	7%	401,617	9	138,254	-	9,790	-	-	-	-	-	100%	2.90	0.071	41
WA	SUNNYSIDE	9,790	38%	401,617	9	25,465	-	9,790	-	-	-	-	-	100%	15.77	0.384	41

*Only current event specific metric impact shown. Does not include values from other events which may have occurred in other regions during the same time period.

Customer Interrupted by Date 1/11/2024 through 1/12/2024		Customers Restored by Intervals								Major Event Only - metric by state customer counts						
Date*	Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Average Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
1/11/2024	9,790	7%	401,617	9	138,254	-	9,790	-	-	-	-	-	100%	2.90	0.071	41

Data as of
2/6/2024

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SSC by State Analysis

	Washington	Event 01/11/24 through 01/12/24						Month 01/01/24 through 01/31/24						YTD FY2025 01/01/24 through 01/31/24					
		Major Events Included			Major Event Excluded			Major Events Included			Major Events Excluded*			Major Events Included			Major Events Excluded*		
		SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
	PacifiCorp Major Events Report SSC by State																		
PC	PACIFICORP	1.80	0.012	155	1.61	0.007	232	65.59	0.161	406	8.97	0.066	135	65.59	0.161	406	8.97	0.066	135
PP	Pacific Power	3.84	0.018	208	3.35	0.007	513	158.09	0.327	484	14.38	0.085	168	158.09	0.327	484	14.38	0.085	168
WA	Washington	5.59	0.078	72	2.68	0.007	376	16.15	0.279	58	12.36	0.130	95	16.15	0.279	58	12.36	0.130	95
WA	SUNNYSIDE	5.38	0.076	70	2.472	0.005	451	8.02	0.236	34	4.22	0.087	48	8.02	0.236	34	4.22	0.087	48
WA	WALLA WALLA	0.03	0.000	93	0.03	0.000	93	0.87	0.018	50	0.87	0.018	50	0.87	0.018	50	0.87	0.018	50
WA	YAKIMA	0.18	0.001	135	0.18	0.001	135	7.26	0.025	292	7.26	0.025	292	7.26	0.025	292	7.26	0.025	292

*may include other regional major event exclusions during the same period. Operating areas are calculated by the state frozen customer count metrics.

Data as/of
2/6/2024