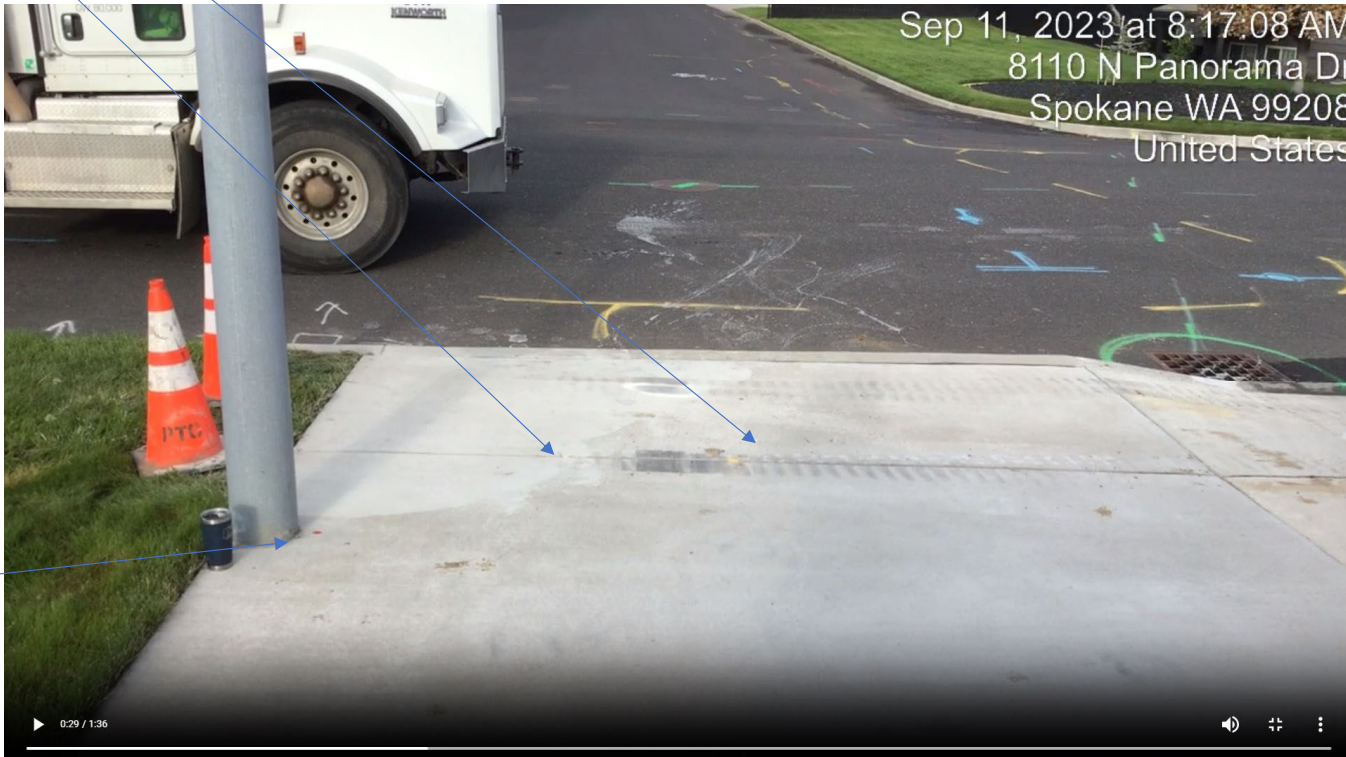


Complaint 23-093 Panorama

- On 9/11 and 9/12 we discovered that the gas and power locates were not sufficient enough for us to successfully complete our work. Our crew had ELM come out and remark a gas service at 8110 Panorama.
- The locates were not done in a manner that gave us enough information to complete the work.
- On 9/12 we had to call ELM onsite again to remark 3 locations: 8023 Panorama, 7922 Panorama, 8014 Panorama.
- The site foreman walked with the ELM locator to these areas to ask for them to be relocated.
- The locator left the site without communicating the status of the locates or asking for any additional information.
- The crew tried to communicate with ELM for simple locates but were left stranded.

8110 Panorama

Gas line marks



Power dot

<https://youtu.be/IIW-YWKK-Qk>

8023 Panorama

Red dot



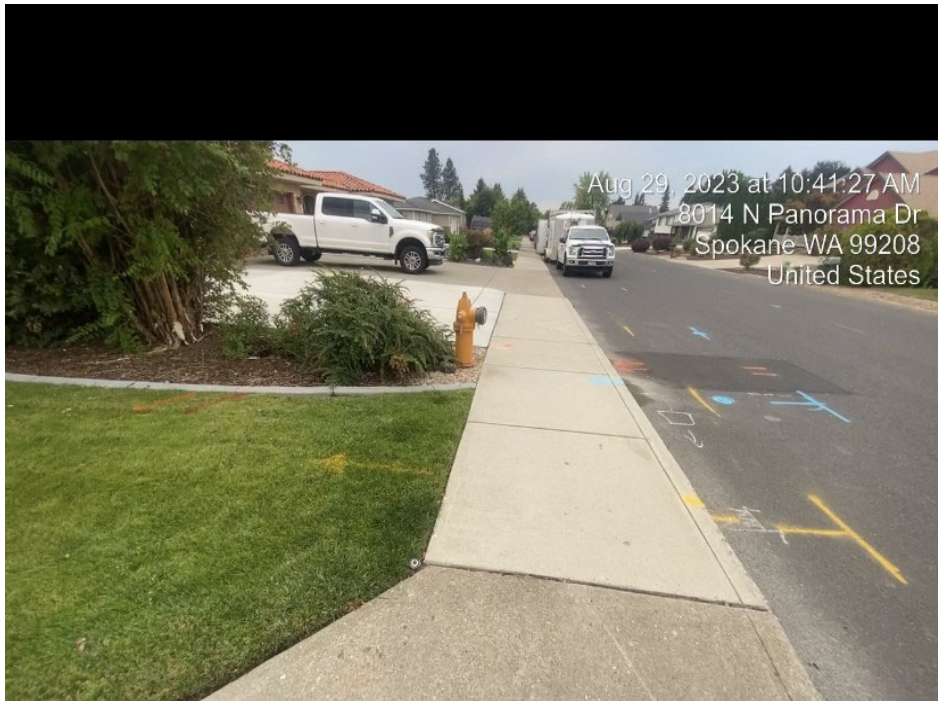
7922 Panorama

Operator was concerned gas tee would be in the grass where equipment would be excavating. I asked tech to mark out to the tee



"Gas marks"

Property line of 8008 and 8014 Panorama



We potholed gas at the arrow but wanted to make sure there wasnt another line in the area



Dig ticket

Washington One Call

Ticket number 23340117 **Type/header** 2 FULL BUSINESS DAYS IX
Original call date 08/23/23 03:35 pm
Work to begin date 08/28/23 05:00 am
Expiration date 10/07/23 03:30 pm

Excavator information

Company name M&L CONSTRUCTION INC **Type of excavator** CONTRACTOR
Contact name TOM TREVINO **Phone** 509-723-3096
Alt. contact STEPHANIE **Phone** 509-850-5489
Address 4111 DALKE AVE **Fax phone**
 SPOKANE, WA 99217-6520
Email address stephanie@miconstruction.com

Excavation information

Type of work INSTALL FIBER CONDUIT
Directional drilling Yes
Type(s) of excavation equipment Backhoe / Trackhoe, Boring, Directional Drilling, Vacuum Equipment
Work being done for TDS

Location information

State WA **County** SPOKANE
Place SPOKANE
Address/Street N PANORAMA DR
Intersecting street W STRONG RD
Location of work MARKING INSTRUCTIONS: MARK 35 FEET EITHER SIDE OF THE ROUTE MARKED IN WHITE PAINT. MARK FOLLOWING THE ROUTE S FOR 423 FEET, THEN SSW 164 FEET, THEN SW 174 FEET, THEN S 1033 FEET, THEN SSW 726 FEET, THEN S 1444 FEET.
 DRIVING DIRECTIONS: FROM THE INTERSECTION OF N PANORAMA DR AND W STRONG RD, HEAD EAST ON W STRONG RD FOR 9 FT. TURN RIGHT ONTO N PANORAMA DR FOR 311 FT. HEAD W FOR 2 FEET TO THE BEGINNING OF THE ROUTE.

Remarks AREA MARKED IN WHITE PAINT, LOCATE ROW TO ROW, LARGE PROJECT - CALL DUSTY FOR PHASING 509-954-7486

NW Lat 47.7361140 **Lon** -117.4351332 **SE Lat** 47.7255205 **Lon** -117.4321732

Members notified

District	Company name	Marking concerns	Customer service	Repair	Status
AVSP101	AVISTA	888-728-9343	800-227-9187	800-227-9187	Not yet responded
AVSP201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Not yet responded

2nd Dig Ticket

Washington One Call

Ticket number 23368320 **Type/header** 2 FULL BUSINESS DAYS IX
Original call date 09/12/23 12:05 pm
Work to begin date 09/15/23 05:00 am
Expiration date 10/27/23 12:00 pm

Excavator information

Company name M&L CONSTRUCTION INC **Type of excavator** CONTRACTOR
Contact name DUSTY HATTENBURG **Phone** 509-954-7486
Alt. contact STEPHANIE **Phone** 509-850-5489
Address 4111 DALKE AVE **Fax phone**
 SPOKANE, WA 99217-6520
Email address stephanie@miconstruction.com

Excavation information

Type of work INSTALL FIBER CONDUIT
Directional drilling Yes
Type(s) of excavation equipment Backhoe / Trackhoe, Boring, Directional Drilling, Vacuum Equipment
Work being done for TDS

Location information

State WA **County** SPOKANE
Place SPOKANE
Address/Street N PANORAMA DR
Intersecting street W CAROLINA WAY

Location of work MARKING INSTRUCTIONS: MARK 50 FEET EITHER SIDE OF THE ROUTE MARKED IN WHITE PAINT. MARK FOLLOWING THE ROUTE S FOR 567 FEET, THEN SSW 874 FEET, THEN S 1424 FEET.
 DRIVING DIRECTIONS: FROM THE INTERSECTION OF N PANORAMA DR AND W CAROLINA WAY, HEAD EAST ON W CAROLINA WAY FOR 9 FT TO THE BEGINNING OF THE ROUTE.

Remarks AREA MARKED IN WHITE PAINT. LOCATE 30FT BEHIND CURB ON BOTH SIDES OF ROAD AND EVERYTHING IN BETWEEN. DEMARC TO DEMARC ON BOTH SIDES OF STREET. LARGE PROJECT CALL DUSTY 509-954-7486 FOR PHASING.

NW Lat 47.7330089 **Lon** -117.4351727 **SE Lat** 47.7251871 **Lon** -117.4328428

- M&L called in this second ticket on 9/12 after the lines were not located, due to the ELM locator walking off site.
- This ticket is to make sure ELM would return to the site and locate these lines for the safety of the construction crew, homeowners and everyone in the area.
- The ELM locator also told his supervisor that the lines we asked to be located were paint refreshers. Even though we asked for new paint.