

New Original Sheet No. 12.1
WN U-2
Roche Harbor Water System

For Commission's Receipt Stamp

Rule 17 – Discontinuance of Service (cont'd)

(N)

Heat Advisory –

- a. In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329) the Company will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert for the area in which the residential user’s address is located.

- b. In the event the National Weather Service (NWS) issues or intends to issue a heat-related alert in the customer’s area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting Roche Harbor Water System at 360-378-3500. Upon receipt of such a request, Roche Harbor Water System will promptly make a reasonable attempt to restore the customer’s water service and water service will remain active for the duration of the heat-related alert.

Roche Harbor Water System will not be liable for loss, damage, or claims that arise from or relate to the discontinuance of services as a result of any of the reasons described in the rule.

Issued	Effective
Date: <u>October 17, 2023</u>	Date: <u>November 17, 2023</u>

Issued	Roche Harbor Water System
By:	<hr/>

By: Brent Snow **Title:** General Manager