

**IMPORTANT NOTICE**

Date: October 16, 2023

Dear Mashell Telecom, Inc. dba Rainier Connect Customer,

Mashell Telecom, Inc. dba Rainier Connect (“Mashell Telecom”) has filed for approval by December 1, 2023, from the Washington Utilities and Transportation Commission (“Commission” or “WUTC”) for a telephone rate increase. If approved, the increase will take effect December 31, 2023. The rate increase is set forth in the table below.

Please note that if the proposed rate is approved, the currently billed Access Recovery Charge or ARC of \$3.00 per month will be eliminated. This means the total increase on your bill will be \$0.79 per month. Also, please note that this proposal does not apply to customers subscribing to our non-tariff digital voice service that is provided in conjunction with our broadband service.

WUTC last approved new rates for Mashell Telecom on May 1, 2016.

Overall costs to provide service, such as wages, taxes and other factors, have increased and, as always, regulatory compliance costs continue to rise.

<b>Eatonville Exchange</b>	<b>Current Tariff Charge</b>	<b>Tariff Rate Increase</b>	<b>New Tariff Rate</b>
Residence - Individual Line	\$18.00	\$4.75	\$22.75

The Commission has the authority to set final rates that may be lower or higher than the Company’s request, depending on the outcome of its investigation. You can submit comments by going to [www.utc.wa.gov](http://www.utc.wa.gov) and clicking “Submit a Comment,” or by one of the following options:

Washington Utilities and Transportation Commission  
P.O. Box 47250, Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the Commissioners at 9:30 a.m. on November 22, 2023. You will have an opportunity to comment at this meeting. The UTC building is closed to the public until further notice. This open meeting will be conducted remotely. If you intend to listen or participate, call 360-664-1234 at least a day before the open meeting for instructions and to sign in.

If you have any questions concerning this filing, please call Mashell Telcom at 800-832-5725.

Sincerely,

Mashell Telecom, Inc. dba Rainier Connect