

WN U-1

First revised sheet replacing Original Sheet No. 12.1

Oasis Water Company

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 14 – Discontinuance of Service** (cont'd)

In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329), utility will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert (all of which is an “alert”) for the area in which the residential user’s address is located.

In the event the National Weather Service (NWS) issues or intends to issue a heat-related alert in the customer’s area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting Oasis Water at the phone number listed in the disconnection notice. Upon receipt of such a request, Oasis Water will promptly make a reasonable attempt to restore the customer’s water service and water service will remain active for the duration of the heat-related alert.

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**Issued:** October 2, 2023**Effective:** November 1, 2023**Issued by:** Oasis Water Corporation**By:** Paul Christensen**Title:** President