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Solmar Water System, Inc.

For Commission's Receipt Stamp

Rule 31 – Water Leak Procedures (cont'd)

this amount according to the usage rate shown on Schedule 2.

- 2. Billing the 'excess usage' during the relevant period using one-half (1/2) the usage rate shown on **Schedule 2**.
- 3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

'Projected Normal Usage' – as an estimate of what the customer's water consumption would have been had there been no leak.

'Excess Usage' – as the actual metered usage minus the projected normal usage.

Rule 32 – Extreme Heat Disconnection/Reconnection

In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329) Utility will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert for the area in which the residential user's address is located.

In the event the National Weather Service (NWS) issues or intends to issue a heat-related alert in the customer's area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting Solmar Water System, Inc. at 360-683-7191. Upon receipt of such a request, Utility will promptly make a reasonable attempt to restore the customer's water service and water service will remain active for the duration of the heat-related alert.

Issued September 25, 2023	Effectiv	eOctober 4, 2023	
Issued by Solmar Water System, Inc.			
By Kate O'Claire	Title	President	-