

**NORTHWEST NATURAL GAS COMPANY**

WN U-6

Original of Sheet 231.1

**SCHEDULE 231**  
**TEMPORARY ADJUSTMENTS TO RATES FOR RESIDENTIAL BILL DISCOUNT PROGRAM**

**APPLICABLE:**

To identify adjustments to rates in the Rate Schedules listed below that relate to the amortization of a balancing account for the Company's residential bill discount program (Schedule L).

**APPLICABLE:**

Schedule 1      Schedule 2      Schedule 3      Schedule 27      Schedule 41      Schedule 42  
 Schedule 43

**APPLICATION TO RATE SCHEDULES:****Effective: November 1, 2023**

The Total Adjustment amount shown below is included in the Temporary Adjustments reflected in the above-listed Rate Schedules. NO ADDITIONAL ADJUSTMENT TO RATES IS REQUIRED.

Schedule	Block	Adjustment (per therm)	Schedule	Block	Adjustment (per therm)
1R		\$0.02519	42I SI	Block 1	\$0.00157
1C		\$0.02131		Block 2	\$0.00141
2		\$0.01486		Block 3	\$0.00108
3C		\$0.01326		Block 4	\$0.00086
3I		\$0.01198		Block 5	\$0.00058
27		\$0.01504		Block 6	\$0.00022
41C SF	Block 1	\$0.01041	42 CTF	Block 1	\$0.00062
	Block 2	\$0.00918		Block 2	\$0.00056
41C IS	Block 1	\$0.00997		Block 3	\$0.00043
	Block 2	\$0.00879		Block 4	\$0.00034
41 CFT	Block 1	\$0.01051		Block 5	\$0.00023
	Block 2	\$0.00926		Block 6	\$0.00009
41 IFT	Block 1	\$0.00921	42 ITF	Block 1	\$0.00074
	Block 2	\$0.00812		Block 2	\$0.00066
41I FS	Block 1	\$0.00915		Block 3	\$0.00051
	Block 2	\$0.00806		Block 4	\$0.00041
41I SI	Block 1	\$0.00910		Block 5	\$0.00027
	Block 2	\$0.00802		Block 6	\$0.00010
42C SF	Block 1	\$0.00177	42CTI	Block 1	\$0.00355
	Block 2	\$0.00158		Block 2	\$0.00318
	Block 3	\$0.00121		Block 3	\$0.00244
	Block 4	\$0.00097		Block 4	\$0.00195
	Block 5	\$0.00065		Block 5	\$0.00130
	Block 6	\$0.00024		Block 6	\$0.00049
42I SF	Block 1	\$0.00154	42ITI	Block 1	\$0.00077
	Block 2	\$0.00138		Block 2	\$0.00069
	Block 3	\$0.00105		Block 3	\$0.00053
	Block 4	\$0.00084		Block 4	\$0.00042
	Block 5	\$0.00056		Block 5	\$0.00028
	Block 6	\$0.00021		Block 6	\$0.00011
42C SI	Block 1	\$0.00084	43TF		\$0.00012
	Block 2	\$0.00075	43TI		\$0.00012
	Block 3	\$0.00057			
	Block 4	\$0.00046			
	Block 5	\$0.00031			
	Block 6	\$0.00011			

(continue to Sheet 231.2)

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**NORTHWEST NATURAL GAS COMPANY**

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Original of Sheet 231.2

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**SCHEDULE 231**  
**TEMPORARY ADJUSTMENTS TO RATES FOR RESIDENTIAL BILL DISCOUNT**  
**PROGRAM**  
(continued)

(N)

**GENERAL TERMS:**

This Schedule is governed by the terms of this Schedule, the General Rules and Regulations contained in this Tariff, any other schedules that by their terms or by the terms of this Schedule apply to service under this Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

(N)

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Original of Sheet L.1

(N)

**SCHEDULE L  
RESIDENTIAL BILL DISCOUNT PROGRAM –  
OPTIONAL FOR QUALIFYING CUSTOMERS**

**APPLICABLE:**

The purpose of this schedule is to implement an optional bill discount program for income-qualifying residential customers.

**AVAILABLE:**

To all income-qualified Residential Customers. Income qualified is defined as Customers with gross household income at or below 200% Federal Poverty Level (FPL) or 80% Area Median Income (AMI), whichever is greater.

**DESCRIPTION:**

Participating income-qualified Customers will receive the following credit on their monthly bill:

	Household Income Qualifying	Bill Discount Percentage
Tier 0	0-60% FPL	80%
Tier 1	61-120% FPL	40%
Tier 2	121%-150% FPL	20%
Tier 3	The greater of 151%-200% FPL or 80% AMI	15%

**SPECIAL CONDITIONS:**

1. An Applicant for this bill assistance program must be the account holder and is required to provide an application that includes a self-declaration of household size and income. Household size reflects all permanent residents in the home, including adults and children. Qualifying income refers to total gross annual income, both taxable and nontaxable, from all sources for all persons in the applicant's household.
2. Renewal of a Customer's enrollment is required every two years. It is the customer's responsibility to notify the Company if there is a change in income qualification status.
3. NW Natural may also auto-enroll eligible customers that have received energy assistance or have participated in any of the Company's low-income programs with a Tier 3 bill discount. Auto-enrolled customers may provide additional information to qualify for higher tier discounts and must re-enroll every two years.
4. Participants that were not auto-enrolled may be subject to post-enrollment income verification sampling, which may include a showing of proof of household size and income. Bill discounts may be suspended for Customers found to be ineligible or non-responsive during post-enrollment verification. Customers may re-apply for this program upon providing verification of eligibility.

(N)

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Original of Sheet L.2

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**SCHEDULE L  
RESIDENTIAL BILL DISCOUNT PROGRAM –  
OPTIONAL FOR QUALIFYING CUSTOMERS**

**SPECIAL CONDITIONS (continued):**

5. Customers are only eligible to receive bill credits under this rate schedule at one residential location at any one time and only for new charges billed after enrollment or re-enrollment.

**GENERAL TERMS:**

This Schedule is governed by its terms, the General Rules and Regulations contained in this Tariff, any other Schedules that by their terms or by the terms of this Schedule apply to service under this Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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**NORTHWEST NATURAL GAS COMPANY**

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Cancels Eighteenth Revision of Sheet vii

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Fourteenth Revision of Sheet viii

Cancels Thirteenth Revision of Sheet viii

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(continued)
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