

CONSOLIDATED COMMUNICATIONS OF WASHINGTON COMPANY, LLC

BILL MESSAGE – CUSTOMER NOTIFICATION

Effective October 1, 2023, the Convenience Fee will be increasing to \$4.95. This fee is charged for any bill payment transaction conducted over the phone, using either the automated system or a live agent.

Consolidated continues to offer other bill payment options free of charge. You may pay your bill or elect to receive invoices electronically on our website at www.consolidated.com and enroll to make recurring monthly payments or to make a convenient one-time payment. You may also pay your bill through the US Postal Service by submitting a check or money order along with the payment stub in the return envelope provided with your monthly statement. If you have any questions, please contact us at 1.844.YOUR.CCI (1.844.968.7224).