

1st Revised Sheet No. 17
WN U-3

Solmar Water System, Inc.

For Commission's Receipt Stamp

Rule 31 – Water Leak Procedures (cont'd)

this amount according to the usage rate shown on **Schedule 2**.

2. Billing the 'excess usage' during the relevant period using one-half (1/2) the usage rate shown on **Schedule 2**.
3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

'Projected Normal Usage' – as an estimate of what the customer's water consumption would have been had there been no leak.

'Excess Usage' – as the actual metered usage minus the projected normal usage.

Rule 32 – Heat Advisory

In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329) Utility will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert for the area in which the residential user's address is located.

In the event a customer has been disconnected for non-payment prior to any heat-related warning issued by the National Weather Service, the customer may request reconnection of water service during the period in which the weather-related alert is active or is scheduled to be active. Water companies must include specific language on all customer disconnection notices about how to request water service reconnection if a heat-related alert occurs while service is disconnected.

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Issued by Solmar Water System, Inc.

By Kate O'Claire

Title President