URGENT NOTICE

Assistance with your past due bill

We're committed to working with you, keeping you connected is important to us. You have options such as payment assistance, extended payment plans (for residential and small commercial accounts), level payment plans, and the ability to choose your own due date. To learn more visit **pse.com/payoptions** or call us at **1-888-225-5773** today. Customers participating in a long-term payment arrangements, bill assistance programs, or medical certificate protection actively on file will not be disconnected.

Depending on your income and household size you may qualify for up to \$2,000 from one or all of our payment assistance programs: PSE HELP, Federal LIHEAP. Visit **pse.com/assistance** to see if you qualify, or for LIHEAP and HELP contact your local Community Action Agency at **1-866-223-5425**.

A payment of \$1,009.71 is due by January 07, 2022. Please ensure you make a **payment or set up a payment arrangement** to avoid disconnection.

Important: If a remote disconnect/reconnect device is installed on your electric meter, we may not notify you in person at your service address prior to shutting off your service. Please note that if your electric utility service has been disconnected due to non-payment, you have the right to request reconnection on any day when the National Weather Service issues or intends to issue a heat-related alert for your area.

Make your payment online at pse.com, in-person at your local Fred Meyer or Walmart, using the **myPSE mobile app**, by calling **1-888-225-5773** (TTY: **1-800-962-9498**) with translation services available, or by mailing your payment in the envelope provided. If you have already submitted a payment, please contact us to let us know about your pending payment. If you have already made your payment, thank you and please disregard this notice.

How to reach us:

Email: customercare@pse.com |

Customer Service: 1-888-225-5773 7:30am - 6:30pm M-F



Account Number: TOTAL DUE

\$1,009.71

Your Ways to Pay

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy



Puget Sound Energy P.O. BOX 91269 Bellevue, WA 98009-9269