



WASTE CONNECTIONS
Connect with the Future

Coming soon to your area...

AUTOMATED GARBAGE SERVICE
12115 NE 99th St., Suite 1830, Vancouver, WA 98662

May 30th, 2023

Dear Valued Customer,

Waste Connections of Washington, Inc. is notifying you that we have filed with the Washington Utilities and Transportation Commission (UTC) to propose a change in your solid waste service. We plan to deliver (2) 96- gallon carts during the months of July and August to replace every 1yd of current service., i.e. 1.5yd will receive (3) 96-gallon carts, 2yd will receive (4) 96-gallon carts. Beginning with the first service day after verification of delivery of your carts, you will be charged for the new cart service. Your service day will not change.

PROPOSED GARBAGE SERVICE OPTIONS AND RATES

1yd-3yd service will only be available for customers who meet the criteria of a commercial, institutional, or industrial generator, as long as the truck can safely service the container off the roadway and have a safe turnaround space if needed. If a customer does not meet the Commercial Customer definition, they will be delivered 96-gallon carts. Other cart service options are available if you have not been regularly filling your container.

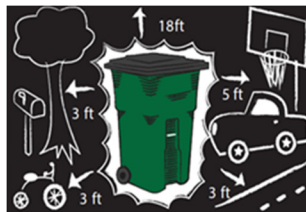
Options include:

- 1 -32-gallon cart \$15.89/month; Occasional extras \$4.32 per 32 gallon
- 1 -64-gallon cart \$23.15/month; Occasional extras \$4.32 per 32 gallon
- 1- 96-gallon cart \$34.37/month; Occasional extras \$4.32 per 32 gallon
- 2 -96-gallon carts \$68.74/month; Occasional extras \$4.32 per 32 gallon

If you would like to request one of the listed options, please contact Waste Connections' Customer Service at 360.892.5370 to assess the most safe and efficient way to meet your needs.

CART PLACEMENT DETAILS

Cart must be placed no more than **5 feet** from the sidewalk or curb by **6:00am** to ensure collection. Carts require 3-5 feet of clearance on all sides and 18 feet of clearance overhead to allow for safe collection. Please make sure the opening is facing the road (handle towards curb) and the lid closes completely to avoid any extra unit fees.



BENEFITS OF ROLL CARTS VS. CONTAINERS

- Carts are easier to maneuver or strategically place around the property for on-the-spot cleanups.
- The refuse volume of 2 carts is very close to that of a 1-yard container.
- Carts contribute to a clean and more attractive neighborhood.
- Lower rates because carts can be collected safely by our efficient automated collection vehicles.

Extras - Bag all trash and place next to the cart. Extras will not be picked up in customer owned cans. The driver will need to load into the cart to dump into the truck. Any garbage above the top of the cart (i.e. the lid is not closed completely) will be charged for an extra unit.

PUBLIC MEETING

In order to extend the benefits of automation to the greatest number of customers, Waste Connections of Washington, Inc. has filed a request to reduce the number of containers in service with the UTC. The Company is not requesting a change in rates; however, the amounts customers pay may change as service levels are reconfigured to meet the new policy.

The Company proposes to add the following note to Page 35 of its tariff on file with the UTC:

Service under Item 240 is intended for customers who meet the criteria of a Commercial Customer as defined in Section 480-70-041 of the Washington Administrative Code (WAC). If a customer does not meet the Commercial Customer definition as defined in WAC 480-70-041, and requests services as defined under Item 240, they may contact the Company to assess the most safe and efficient way to meet the customer's needs. Shall service to a non-commercial customer be provided under Item 240, additional "Time Rates" under Item 160 of the tariff may apply for any special pick-ups. Please contact the Company for additional information.

If approved, the policy will become effective July 1, 2023. If you have any questions regarding this matter, please contact Waste Connections of Washington, Inc. between 8:00 a.m. and 5:00 p.m. Monday through Friday.

UTC staff will make a recommendation to the Commissioners at an open meeting which is scheduled for 9:30 a.m. on Thursday, June 29, 2023. You will have an opportunity to provide your comments at this meeting either in person or remotely. If you intend to listen or participate remotely, call 360-664-1234 at least a day before the open meeting for instructions and to sign in. You should also call this number if you plan to attend in person to verify that the case has not been rescheduled to a later open meeting date. The UTC's street address is 621 Woodland Square Loop SE, Lacey. The UTC is committed to providing reasonable accommodation for participants with disabilities. If you need reasonable accommodation to participate in this open meeting, please contact the UTC at 1-888-333-9882 or email consumer@utc.wa.gov.

You can also comment by using the "Submit a Comment" feature at the UTC's Web site at www.utc.wa.gov or by using the contact information below.

Washington Utilities and Transportation Commission
Post Office Box 47250
Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)