



WASHINGTON WATER SERVICE

East Pierce Region P.O. Box 44168
Tacoma, WA 98448 Tel: (888) 490-3741

January 5, 2023

Dear Bethel Greenacres Water Association customer:

Washington Water Service recently entered into an agreement with Bethel Greenacres Water Association to purchase its water utility assets and provide regulated water service to its customers. We are in the process of asking the Washington Utilities & Transportation Commission (Commission), which regulates our operations, for authorization to transfer ownership of Bethel Greenacres. We expect this transfer, which is contingent upon approval by the Commission, to be completed later in 2023.

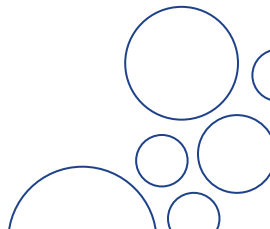
You may be aware that Washington Water has already been serving you by operating the Bethel Greenacres system since September 2022. Washington Water also currently provides regulated water utility service to about 38,500 customer connections in more than 425 neighborhoods and small communities in Clallam, Jefferson, Kitsap, Mason, Pierce, King, San Juan, and Thurston counties, along with wastewater service on Orcas Island.

Since we began operating here in 1999, we have been dedicated to being part of – and supporting – the communities we serve. Our employees, some of whom have more than 30 years of experience in the water industry, are committed to providing safe, clean water and excellent service to every one of our customers. We will continue to invest in the local infrastructure so that it remains reliable for our customers' every day and emergency needs, and we have a rigorous water quality assurance program that ensures the water we provide to customers meets all applicable water quality standards.

Additionally, your system will become part of our East Pierce service area, and Bethel Greenacres customers' rates will decrease as a result.

We plan for the same employees who have been serving you and your community to continue providing service to you. While operations will remain local, please know that the staff will have the support of a larger team to assist with any needs that arise.

Commission staff will make a recommendation to the Commissioners at an open meeting, which is scheduled for 9:30 a.m. on February 9, 2023. This open meeting will be conducted remotely. If you intend to listen or participate, call (360) 664-1234 for instructions at least the day before the meeting for instructions and to sign in. If you need reasonable accommodations to participate in this open meeting (or public comment hearing, workshop, etc.) please contact the commission at 888-333-9882 or email at consumer@utc.wa.gov. You may also comment by using the "Submit a Public Comment" feature on the Commission's web site at utc.wa.gov or by using the contact information below.





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Washington Utilities and Transportation Commission

P.O. Box 47250

Olympia, WA 98504-7250

E-mail: comments@utc.wa.gov

Telephone: (888) 333-WUTC (9882)

If you have any questions about this transaction and how it will affect you, please call our Customer Center toll-free at (877) 408-4060. We appreciate the opportunity to serve you and will keep you informed of the progress of this application.

Sincerely,

A handwritten signature in cursive script that reads "Matt Brown".

Matt Brown, P.E.
General Manager

