

WHIDBEY TELECOM & HAT ISLAND TELEPHONE COMPANY - NON SUFFICIENT FUNDS/RETURNED CUSTOMER PAYMENTS

# Of Returned Items - Fees Billed To Customers									\$40./Hr Labor Expense Average of 15 Minutes Per Item		
Year	WT Items	\$15 Fee	HITC Item	\$15 Fee	Pt. Roberts Items	\$15 Fee	Total Items	Total Fees	Labor Hours	Total Labor	Total Fees & Labor
2021	54	\$ 810.00	0	\$ -	13	\$ 195.00	67	\$ 1,005.00	16.75	\$ 670.00	\$ 1,675.00
2022-YTD	83	\$ 1,245.00	0	\$ -	16	\$ 240.00	99	\$ 1,485.00	24.75	\$ 990.00	\$ 1,995.00
								\$ 2,490.00		\$ 1,660.00	

# Of Returned Items - Charges Paid By WT										
Year	Wells Fargo		Heritage Bank		Banner Bank		Umpqua Bank		Totals	
	Items	\$12 Charge	Items	\$22 Charge	Items	\$10 Charge	Items	\$35 Charge	Total Items	Total Fees
2021	14	\$ 168.00	40	\$ 880.00	13	\$ 130.00	0	\$ -	67	\$ 1,178.00
2022-YTD	37	\$ 444.00	46	\$ 1,012.00	5	\$ 50.00	11	\$ 165.00	99	\$ 1,671.00
										\$ 2,849.00

Year	Fees Billed To Customer	Charges Billed To WTC	Total Labor	Unrecouped Costs
2021	\$ 1,005.00	\$ 1,178.00	\$ 670.00	\$ (843.00)
2022-YTD	\$ 1,485.00	\$ 1,671.00	\$ 990.00	\$ (1,176.00)
				\$ (2,019.00)

Unrecouped Costs By Totals	
Total Fees	\$ 2,490.00
Total Charges	\$ 2,849.00
Total Labor	\$ 1,660.00
	\$ (2,019.00)

Annual Estimated 120 Items @ \$35 Proposed Customer Fee & Current Bank Charge Rate							
Service Area	Items	Total Fees Billed	Heritage \$22 Charge	Umpqua \$35 Charge	Estimated Labor Hours	Total Estimated Labor \$40/Hr	Total Bank Charges & Labor
South Whidbey	96	\$ 3,360.00	\$ 2,112.00		24	\$ 960.00	\$ 3,072.00
Pt. Roberts	17	\$ 595.00		\$ 595.00	4.25	\$ 170.00	\$ 765.00
Hat Island Telephone	7	\$ 245.00	\$ 154.00		1.75	\$ 70.00	\$ 224.00
		\$ 4,200.00	\$ 2,266.00	\$ 595.00		\$ 1,200.00	\$ 4,061.00

	WTC	HITC
Total Annual Estimated Customer Fees Billed	\$ 3,955.00	\$ 245.00
Total Annual Estimated Bank Charges & Labor	\$ 3,837.00	\$ 224.00
Total Annual Estimated Revenues By Company	\$ 118.00	\$ 21.00