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UTIL. AND TRANSP.
COMMISSION

March 29, 2022

Via Electronic Filing

Ms. Amanda Maxwell
Executive Director/Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Re: Notice of Discontinuance of Certain Services of MCImetro Access Transmission Services LLC

Dear Ms. Maxwell:

Pursuant to WAC 480-120-083(2), MCImetro Access Transmission Services LLC (“MCI”) hereby notifies the Washington Utilities and Transportation Commission (“Commission”) of the planned discontinuance of Local Line, Single Line, and Business Line analog-type services to its existing business customers.¹ The discontinuance will become effective on or after April 30, 2022. A reasonable transition period beyond April 30, 2022 may be permitted for those customers of

¹¹ Because MCI is not discontinuing the services in full to all customers, it is unclear that WAC 480-120-083(2) is applicable; however, MCI filing this out of an abundance of caution.

withdrawn services that have contacted MCI prior to April 30, 2022 where MCI determines that additional time is needed to establish a replacement service.

MCI will continue to offer its regulated and non-regulated services.

Accordingly, MCI does not plan to cancel its Registration.

The name and address of MCI is:

MCImetro Access Transmission Services LLC
One Verizon Way`
Basking Ridge, NJ 07920

The MCI contact information is:

Karl Tucker
Director-State Government Relations
5055 North Point Parkway
Alpharetta, GA 30022

MCI provides telecommunications services in the state of Washington.

Authorization was granted by this Commission in Docket UT-941287 on November 10, 1994.

MCI is discontinuing Business Line service because demand has declined significantly as the voice market continues to migrate rapidly to IP and other solutions. MCI's goal is to migrate customers from Business Line service to modern solutions, which offer flexibility and reliability and are suitable for next-generation applications. Those customers will also have ample opportunity to migrate to alternative providers that can offer similar TDM-based voice services as well as more modern replacement services. MCI will work closely with affected customers throughout the state of Washington to ensure continuity of service. The discontinuance will become effective on or after April 30, 2022. MCI will continue to offer its other services and provide non-regulated services in Washington. There

are approximately 100 affected customers of this subset of services and they are located in the following localities: Algona, Anacortes, Auburn, Bellevue, Bellingham, Blaine, Bothell, Burlington, Centralia, Colville, Duvall, East Wanatchee, Edmonds, Everett, Federal Way, Fife, Issaquah, Kelso, Kennewick, Kent, Kirkland, Lacey, Lake Stevens, Liberty Lake, Longview, Lynnwood, Marysville, Mercer Island, Moses Lake, Newport, Olympia, Pasco, Pullman, Puyallup, Quincy, Redmond, Renton, Richland, Sammamish, Seatac, Seattle, Silverdale, Snohomish, Spokane, Spokane Valley, Sumner, Tacoma, Tukwila, Tulalip, Tumwater, Union Tap, Vancouver, Walla Walla, Woodinville, and Yakima.

At any time prior to the discontinuance date, E-911 records will be unlocked as part of the normal porting process for customers who migrate to an alternative provider. MCI expects that customers that migrate to alternative providers (including MCI affiliates) will choose to port their existing telephone numbers. Number ports will be implemented through industry-standard processes. MCI will retain some or all of the numbering resources assigned to it in order to support the services it will continue to provide after the transaction is fully implemented.

MCI has notified all affected customers of the discontinuance of these by a letter dated January 24, 2022 sent via U.S. mail. An additional customer notice letter will be sent via U.S. mail in March 2022. A bill message, regarding the discontinuation, was included in the September 2021, October 2021, November 2021, December 2021, and January through March 2022 bills and will continue to be included in bills monthly through April 2022. Emails were also sent to remind the

customers of the discontinuance in December 2021 and March 2022. A copy of the January 24, 2022 customer notice letter is attached as Exhibit A.

Please contact me with any questions you may have regarding the discontinuance of these services in Washington.

Sincerely,

A handwritten signature in cursive script that reads "Karl Tucker".

Karl Tucker
Director, State Government and
Regulatory Affairs

Attachment

ATTACHMENT A

Text for envelope:

Important notice about changes to your communications services

Verizon
One Verizon Way
Basking Ridge, NJ 07920

January 24, 2022

Name of primary point of contact
Business Name
Billing Address 1
Billing Address 2
City, State ZIP

Account number

Notice of Discontinuation of Verizon Business Lines Service provided by MCImetro Access Transmission Services LLC and MCImetro Access Transmission Services of Virginia, Inc.

You must choose a new service provider for a certain Verizon service by April 30, 2022

Dear Valued Customer,

Thank you for trusting Verizon with your communication needs. This is a reminder notification about important upcoming changes to the Business Lines service offered by Verizon subsidiaries MCImetro Access Transmission Services LLC and MCImetro Access Transmission Services of Virginia, Inc. (collectively "Verizon"). On or after April 30, 2022, Verizon will discontinue the Business Lines service listed below¹.

We are sending this notice to advise you of these changes and to ask that you review if your service is impacted. Verizon appreciates your business and would be pleased to work with you to transfer any of these services to alternative Verizon solutions, as available. You can also choose to switch your services to other providers.

Affected services:

Services impacted	Other names of service	Description	States in which service is offered
Business Lines	Local lines, basic lines, plain old telephone service (POTS), analog lines.	A single analog voice communications circuit for a customer's telephone, key system, fax machine or modem; a solution for routine business telecommunications applications.	The contiguous United States including the District of Columbia.

*This notice relates only to Business Lines service sold by the **Verizon Business** MCI subsidiaries referenced above. Business Lines (POTS) provided by **Verizon Telecom** subsidiaries in Delaware, Maryland, New Jersey, New York, Pennsylvania, Virginia, Massachusetts, Connecticut, Rhode Island and the District of Columbia² are not affected by this notice*

¹ Verizon will waive any early termination charges associated with discontinued service(s).

² Verizon Telecom subsidiaries are: Verizon Delaware LLC, Verizon Maryland LLC, Verizon New Jersey Inc., Verizon Pennsylvania LLC, Verizon Virginia LLC, Verizon Washington, DC Inc., Verizon New England Inc., Verizon New York Inc., and the former GTE companies in VA and PA: Verizon North LLC and Verizon South Inc.

Action Required! You must select a new provider or providers for the affected services that you currently purchase from Verizon. You must do so as quickly as possible, but in any event do so no later than April 30, 2022, or you may lose your service.

These changes are subject to applicable contractual obligations and regulatory approvals, where necessary.³ We ask that you review the list above to see the affected services. To avoid loss of service (and access to 911 emergency services) you must, at the least, select a local service provider before the Discontinuance Day⁴ (20 days before the discontinuance in New York state.).

We would appreciate the opportunity to continue to work with you. Verizon's portfolio of services provides many options to help your team stay connected and we stand ready to review all of the possible connectivity options, both traditional wired and wireless, to help support your success. Customers have the right to choose an alternative carrier and customers subscribed to long distance (toll) calling plans with a different in-state or interstate toll provider may lose those plans when the customer selects a new local exchange carrier and may revert to higher-priced non-calling plan rates. The warning is to advise you that to ensure continued subscription to any toll calling plans you should call your in-state and interstate toll providers.

Next Steps

Verizon would like to remain your preferred telecommunications service provider. To assist with the transition of your Verizon services, we are currently offering promotions on a number of Verizon solutions to continue to support your needs.

We highly recommend orders for new Verizon services are placed before February 28, 2022.

We invite you to call us to request a quotation for replacement services.

Commercial customers:

- If your business has fewer than 500 employees, please call us on **888.999.5954**
- For enterprise customers (over 500 employees), please contact your assigned account executive or authorized Verizon partner to work with you to develop a solution to meet your needs. If you do not have an assigned account executive or authorized Verizon partner, you can contact us at **877.297.7816**

Public sector customers:

- For Federal, State and Local Government Agencies and Educational Institutions, please contact your assigned account executive to work with you to develop a solution to meet your needs. If you are uncertain whom to contact, you can email **public.sector.modernization@verizon.com**

Any deposits or credits held for Verizon customers that migrate to other carriers, or otherwise close their Verizon accounts, will be returned to you after being applied to any outstanding account balances, in accordance with Verizon's standard practices and applicable Commission requirements.

³ Including, in Maryland for certain intrastate services, approval by the Maryland Public Service Corporation (PSC).

⁴ The "Discontinuance Date" is defined as April 30, 2022.

We will waive any early termination charges associated with these services. Any of these services that are subject to automatic-renewal are no longer being automatically-renewed; however, we will continue to provide service until the discontinuance date.

Please be aware that you are responsible for paying your Verizon bills during this transition. You may be subject to suspension or termination of your phone service in accordance with Public Service Commission rules if you fail to pay charges due for certain services

If you currently purchase local telephone service (that is, dial tone services) from Verizon, after selecting a new local telephone provider you should also contact your current long distance provider to ensure that your current long distance calling plan is not changed as a result of your change in your local service. If you do not contact your long distance provider, you may be charged basic rates (non-calling plan rates) for long distance calls

If you have a preferred carrier freeze on your accounts, contact your new local telephone service provider LSP to arrange for a new preferred carrier freeze, if you wish to have this protection going forward.

You will be responsible for payment of all Verizon services received during migration of services. A final bill will be issued with appropriate debits and credits applied, e.g. refunds for any applicable deposits.

The address listed above is your Address of Record for the account number listed above. Any additional notices, including notices about changes to your account, will be sent to this address unless you provide us with a different Address of Record by updating your details on the Verizon portal, or contacting your sales representative, Client Services Manager (CSM) or Contract Manager.

We are committed to delivering world-class services backed by a team of experts who are constantly working to provide proven solutions. We value your business and look forward to helping you realize the benefits that our next-generation solutions can unlock for you. Please forward this letter to other members of your organization as necessary.

Best Regards,

Verizon Support Team

On behalf of MCImetro Access Transmission Services LLC and MCImetro Access Transmission Services of Virginia, Inc. The address for all these companies is: One Verizon Way, Basking Ridge, NJ 07920.

Important notes for customers in Pennsylvania: The service listed in this notice will be discontinued on or after April 30, 2022 ("Discontinuation Date") and to avoid loss of service (and access to 911 emergency services) you must, at the least, select a local service provider at least 10 days before the Discontinuance Date.