## TARIFF NO. $\underline{5}$

Company Name: BML Investments LLC (dba) Wenatchee Valley Shuttle

Certificate Number: C-64605

For the transportation of passengers in the following territory: By Reservation Only

(C)PASSENGER SERVICE BETWEEN: Pangborn Memorial Airport East Wenatchee and Seattle-Tacoma International Airport, with intermediate stops at Wenatchee, Peshastin, North Bend and Bellevue, by reservation only.

All passengers must originate or terminate in Wenatchee.

Issued by:

(C) Name: Monique Lott, CEO

Address: 1511 S. Wenatachee Ave.

City, State/Zip: Wenatchee, Washington 98801

(C)Telephone No: <u>(509)</u> 293-5773

(C) e-mail: manager@wenatcheevalleyshuttle.com

Issue Date: March 3, 2022		Effective Date: April 4, 2022
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Effective:	TC	LSN
Order/Other	By:	

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Company Name: BML In	vestments LLC (dba) Wenatchee	Valley Shuttle
Certif	icate Number: C-64605	
For the transp	oortation of passengers in the following By Reservation Only	owing territory:
The carrier holds the following authority:		
(C)PASSENGER SERVICE BETWEEN Pa stops at Wenatchee, Peshastin, North Bend		coma International Airport, with intermediate
All pass	engers must originate or Terminate in W	/enatchee.
	AND	
Charter and Excursion Services in the state granted with forbearance from rate and ser		
BETWEEN: All serviced cities for sporting e	events occurring at Safeco Field and Ce	ntury Link Stadium in Seattle
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Company Name: BML Investments LLC (dba) Wenatchee Valley Shuttle, C-64605

### PASSENGER RULES

\*Animals: Service animals only. We do not transport non-service animals. Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability. Otherwise they may lay or stand at the feet of the passenger.

\*Objectionable Passengers: This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers. This includes passengers refusing to wear a mask as per Washington State Guidelines.

**Children:** Small children under 8 years of age must be accompanied by an adult. Children less than 8 years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is eight years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required, the child must provide and install their own car or booster seat, for safety. It is required by our insurance that all occupants, including children, must always wear seatbelts while the shuttle is in motion.

(C)Baggage/Luggage Allowances: Passengers are allowed one carryon bag per person. There is a \$10 charge for each piece of luggage beyond one carryon. All Baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm. W.V.S. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported at your own risk.

**(C)Food Policy:** We allow food and drink to be carefully consumed on the shuttle. The shuttle will make a short 5-10 minute snack and restroom break in Cle Elum, WA. between Wenatchee to/from Sea-Tac Airport.

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Company Name: BML Investments LLC (dba) Wenatchee Valley Shuttle, C-64605

### PASSENGER RULES

Schedule Maintenance: Carrier will not be liable for delays caused by accidents, breakdowns, bad road conditions, snowstorms, or other conditions beyond the control of the carrier and does not guarantee arrival at, or departure from, any point at any specific time. The time schedules provided are schedules the carrier endeavors to maintain but does not guarantee to be able to always do so due to conditions listed above.

**Fares:** Fares are not all the same prices. Please refer to the rate schedules. However, when booking 3 or more people you receive a 20% discount on each passenger after the second.

**(N)Front seat reservation:** The front passenger seat, across from the driver, may be reserved for a passenger, but if available and is a first come, first serve request.

(C)Refunds, Ticket limitations, Changes, Cancellations: All tickets will be good for 180 days from the date of sale. Reservations may not be changed to a date more than 180 days from the date of the original reservation. If a reservation is cancelled more than 48 hours prior to shuttle departure time, the reservation can be refunded, minus a \$10 processing fee per person. If a reservation is cancelled in less than 48 hours to shuttle departure, the reservation cannot be refunded, but will be issued a voucher, to use within 6 months from date of travel. Cancellations are not allowed after the scheduled departure time of the reservation, unless its due to a flight delay or other extenuating circumstance, in which case passengers will be rebooked onto later shuttles as available. Customers who fail to show up by the scheduled departure time of their reservation at the designated pick-up point or who have not called to cancel or change their reservation prior to shuttle departure time are NOT eligible for a refund or a 'voucher and forfeit their ticket. Refunds will be made if the cancellation or change was caused by an airline delay or cancellation, minus the \$10 processing fee per person. The company does not over book shuttles, therefore if a passenger reserves a seat, and does not show up to use it, it has blocked that seat so other passengers could not reserve it; which causes loss to the company, making this cancellation policy firm. Passenger will be charged a rebooking fee of \$10 each time in addition to the first reservation changed.

**(C)Ticket redemption:** Unused tickets will be redeemed at the purchase price, minus the \$10 processing fee per person. Unused portions of round trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used and refunding the balance of the purchase price, minus the processing fee. A coupon code will be issued for cancellations with less than 48 hours notice, to be used within 180 days from the date of the original reservation or forfeited if not used. A coupon or reservation may be moved twice, however cannot be cancelled and dates changed more than 3 times. Once couponed, a reservation cannot be refunded.

**Holidays Observed**: The shuttle will not run on Thanksgiving Day or Christmas Day.

**Lost Items:** Items left by guests that are recovered will be retained for 7 days. Please contact the office at (509) 293-5773 to reclaim them.

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Company Name: BML Investments LLC (dba) Wenatchee Valley Shuttle, C-64605

#### RATE SCHEDULE

ADULT FARES IN DOLLARS AND CENTS PER PERSON ONE-WAY EXCEPT AS OTHERWISE INDICATED

Between	_	born port	Wena	tchee	Pesh	astin	_ ,	Bend/ Elum	Bell	levue		-Tac port
And	Base Fare	Max Fare (A)										
Pangborn Airport							57.00	71.25	57.00	71.25	57.00	71.25
Wenatchee							49.00	61.25	50.00	62.50	52.00	65.00
Peshastin							49.00	61.25	50.00	62.50	50.00	62.50
North Bend/ Cle Elum	57.00	71.25	49.00	61.25	49.00	61.25						
Bellevue	57.00	71.25	50.00	62.50	50.00	62.50						
Sea-Tac Airport	57.00	71.25	52.00	65.00	50.00	62.50						

- Note 1: **(C)Payment:** Payment for fares by cash, debit, and credit cards only. \*\*\*\* No personal checks will be accepted.
- Note 2: **Children's fares:** Are same as adult fares.
- Note 3: **Booking 3 or more:** Except otherwise shown booking fares of three or more passengers, receive 20% off each passenger after the second.
- Note 4: **Home pick up/drop off**: We no longer offer home pick up or drop offs. If a passenger needs a ride, please ask a friend/family member or call a taxi.
- Note 5: **Car seats**: All children less than eight years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is eight years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required the adult accompanying the child must provide and install their own car or booster seat, for safety. Wenatchee Valley Shuttle will neither supply nor install car seats.

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Company Name: BML Investments LLC (dba) Wenatchee Valley Shuttle, C-64605

#### Time Schedule No. 4

#### BML Investments LLC (dba) Wenatchee Valley Shuttle

#### **Providing Passenger Service**

(C) PASSENGER SERVICE BETWEEN Pangborn Memorial airport East Wenatchee and Seattle-Tacoma International Airport, with intermediate stops, Wenatchee (train station), Peshastin (Big Y Park-n-Ride), North Bend (Safeway)/Cle Elum, Bellevue (Shell), by reservation only.

Service from Wenatchee (train station) to Gorge Amphitheatre during Summer concert season.

Service from Wenatchee (train station) to Spokane for events.

Service from Wenatchee (train station) to Chelan for events.

All passengers must originate in Wenatchee.

#### BY RESERVATION ONLY

The Actual time the vehicle will arrive to pick up passengers depends on the number of passengers making reservations, Wenatchee Valley Shuttle will develop actual routes, and pick up and drop off at central locations to balance passenger convenience and company efficiency.

#### Service is available:

(C)Leaving Pangborn (1*)	between 5:00 a.m. to	11:59 p.m. 7	days a week.
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- (C)Leaving Wenatchee (2\*) between: 5:00 a.m. to 11:59 p.m. 7 days a week.
- (C)Leaving Peshastin (3\*) between: 5:00 a.m. to 11:59 p.m. 7 days a week.
- (C)Leaving North Bend/Cle Elum (4\*) between: 5:00 a.m. to 11:59 p.m. 7 days a week.
- (C)Leaving Bellevue (5\*) between: 5:00 a.m. to 11:59 p.m. 7 days a week.

Leaving Sea-Tac Airport between: 5:00 a.m. to 11:59 p.m. 7 days a week.

Leaving Gorge Amphitheatre between: 5:00 a.m. to 11:59 p.m. 7 days a week.

Leaving Spokane between: 5:00 a.m. to 11:59 p.m. 7 days a week.

Leaving Chelan between: 5:00 a.m. to 11:59 p.m. 7 days a week.

- (1\*) Pangborn Memorial Airport, 1 Pangborn Dr. East Wenatchee, WA. 98802
- (2\*) Wenatchee Train Station, 1 Kittitas St & S Columbia St, Wenatchee, WA 98801
- (3\*) Peshastin Big Y Park-n-Ride, 9351 Jeske Road, Peshastin, WA 98847
- (C) (4\*) North Bend Safeway Parking lot, 460 SW Mt Si Blvd, North Bend, WA 98045 Warriors Quick Stop Parking lot, 901 W. First St., Cle Elum, WA 98922
- (C) (5\*) Bellevue Shell station parking lot, 3725 150<sup>th</sup> Ave SE, Bellevue, WA 98006

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#### Company Name: BML Investments LLC (dba) Wenatchee Valley Shuttle, C-64605

Time Schedule No. 4

#### BML Investments LLC (dba) Wenatchee Valley Shuttle

- Note 1: The company is not responsible for delays caused be weather, accidents, breakdowns or other circumstances.
- (C) Note 2: Reservations must be made online at least 2 hours in advance or by phone, during business hours, or before departure time.
- Note 3: Transportation is limited to picking up and dropping off passengers that originate at Wenatchee as follows:
- (C)Pangborn (Wenatchee, Peshastin) to North Bend/Cle Elum, returning, North Bend/Cle Elum to Pangborn (Wenatchee, Peshastin)
- (C)Pangborn (Wenatchee, Peshastin) to Bellevue, returning, Bellevue to Pangborn (Wenatchee, Peshastin)
- (C)Pangborn (Wenatchee, Peshastin) to Sea-Tac Airport, returning, Sea-Tac Airport to Pangborn (Wenatchee, Peshastin)

#### In other words:

- (C)Pick up at Pangborn, Wenatchee, Peshastin. Drop off at North Bend/ Cle Elum, Bellevue, Sea-Tac Airport (By reservation only).
- (C)Pick up at Sea-Tac Airport, Bellevue, North Bend/ Cle Elum. Drop off at Peshastin, Wenatchee, Pangborn (By reservation only)

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Effective: TC- LSN By:	-