

**PUGET SOUND ENERGY  
Natural Gas Tariff**

**SCHEDULE 129  
LOW INCOME PROGRAM (Continued)**

**INCOME ELIGIBILITY CRITERIA:** With exceptions as noted, eligibility will be restricted to “very low-income households”, as defined by RCW 19.405.020(25). Currently that definition identifies households with an income not to exceed the higher of 80% of area median income or 200% of federal poverty level adjusted for household size. For purposes of this Program, in areas where 80% of median income exceeds 200% of federal poverty guidelines, eligibility will be capped at 80% of area median income; and in areas where 200% of federal poverty level exceeds 80% area median income, eligibility will be capped at 200% of federal poverty guidelines. Agencies may allow senior, disabled, and other steady-income customers to certify their Program eligibility for a two-year period. Such customers must meet the existing Program criteria and elect to certify eligibility for two years after demonstrating a steady income that meets existing Program criteria, established by steady-income payment documentation.

(D) (N)  
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| (N)  
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| (C)  
(D)


**INFORMATION SERVICES:**

1. Agencies will provide qualifying Customers with the following education and information.
  - a. Low-income weatherization program information.
  - b. Personal Energy Management (PEM) and, if applicable, Time of Day rate education.
  - c. Information on deferred payment arrangements and budget billing.
  - d. Conservation education and information.
2. The Company will provide qualifying Customers with the following information.
  - a. Information to Customers dealing with delinquent utility bills on how to access low-income assistance.

(Continued on Sheet No. 1129-A.1)

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**Title:** Director, Regulatory Affairs

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LOW INCOME PROGRAM (Continued)**

**ELECTRONIC APPLICATION PROCESS (continued):**

- 3. Alternatively, if a Customer is unable to submit their CACAP application through the electronic application process outlined above, they may contact the Company to request a paper application.

**AUTOMATIC CACAP BENEFIT DISTRIBUTION ELIGIBILITY CRITERIA:** After the initial effective date of this subsection and subsequently at its discretion, the Company will identify those Customers who meet both of the following two criteria and will automatically provide the CACAP benefit amount qualified for to the qualifying residential service account:

- a. Customers who have received any assistance since October, 1, 2019, through the Program, LIHEAP or the Company’s Warm Home Fund; and
- b. Customers who have an account balance greater than sixty days past the due date associated with the Company’s residential electric service or residential natural gas service.

The Customers receiving the CACAP benefit initially through automatic distribution are required to submit their CACAP application as described in the Electronic Application Process section of this tariff for any additional CACAP benefits.

**CUSTOMER INFORMATION:** The Customer grants to the Company the right to receive their personal information, relative to the CACAP. Personal information includes, but may not be limited to, date of birth, employment information, household information, and all other information necessary to process of the Customer’s CACAP application. The Company will make appropriate efforts to safeguard the Customer’s confidential information.


**SUPPLEMENTAL CRISIS AFFECTED CUSTOMER ASSISTANCE PROGRAM (“CACAP”) SECTION (N)**

**SUPPLEMENTAL CACAP AVAILABILITY/APPLICABILITY:** The benefits available under this separate section of Schedule 129 are available to residential Customers of the Company meeting the criteria described herein. This Supplemental CACAP is available to address the ongoing economic impact of the COVID-19 pandemic. (N)

(Continued on Sheet No. 1129-A.5)

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**SCHEDULE 129  
LOW INCOME PROGRAM (Continued)**

**SUPPLEMENTAL CACAP BENEFITS:** Benefits under the Supplemental CACAP are available through the Company and the Company will ascertain whether specific Customers are eligible for assistance under the Supplemental CACAP. (N)

The total benefits of the CACAP available to natural gas Customers are capped at \$10.845 million. The total benefits of the CACAP available to electric customers are capped at \$23.742 million. At the Company's discretion, all benefits will be available through September 30, 2022.

Total combined Supplemental CACAP benefits to an individual eligible Supplemental CACAP qualifying Customer under the Supplemental CACAP for both this schedule and under the Company's natural gas Schedule 129 are limited to a maximum of \$2,500 per Customer. The Company will determine the Supplemental CACAP benefit amount per Customer based on the total account balance at the time of distribution of benefits.

**SUPPLEMENTAL CACAP FUNDING:** The source of benefits available for the Supplemental CACAP is the collected but unspent PSE HELP funds collected under both of the electric and natural gas Schedule 129 Programs as of September 30, 2021.

**SUPPLEMENTAL CACAP ELIGIBILITY CRITERIA:** To be considered a CACAP qualifying Customer, the Customer must meet both of the following criteria:


1. Be a PSE residential Customer or co-Customer and the Customer or co-Customer must have a past due balance on their PSE electric or natural gas service account; and
2. Have a total net household income which is at or below the 200% of the Federal Poverty Level ("FPL") guidelines, based on household, as determined by the Company.

(N)

(Continued on Sheet No. 1129-A.6)

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