

Original Sheet No. 1  
WN U-3  
Cancelling  
WN U-2

Stroh's Water Company, Inc.

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NAMING RATES FOR

STROH'S WATER COMPANY, INC.

At

GIG HARBOR,

WASHINGTON

And

CONTAINING RULES AND REGULATIONS

GOVERNING SERVICE

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**By:** Kurt Rothenberg

**Title:** Manager

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 1 – Adoption of Rules of Regulatory Authorities**

The rules pertaining to water service prescribed by the Washington Utilities and Transportation Commission (Commission) described in Revised Code of Washington (RCW) Title 80 and Washington Administrative Code (WAC) Title 480 are thereby adopted and made a part of this tariff. See generally and without limitation, Chapter 80.28 RCW and Chapter 480-110 WAC.

**Rule 2 – Schedules and Conditions**

The schedules and conditions specified in this tariff for water service are subject to change according to the public service laws of the State of Washington. The amount of water furnished is subject to the Washington State Department of Health (DOH) required standards of quantity and quality. The water resources and water rights are subject to the Washington State Department of Ecology (DOE) required standards of issued permits and certificates for ground water withdrawal. All schedules for water service apply to customers receiving water service from the Utility.

**Rule 3 – Application and Agreement for Service**

Each prospective customer desiring water service is required to sign the Utility's standard form of application before service is supplied. *The application shall state fully and truly all the purposes for which water may be required. The application is contingent upon approval by the Utility.*

An application for service is notice that the prospective customer desires water service from the Utility and represents agreement to comply with the Utility's rules and regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application for water service, the delivery of water by the Utility through a standard connection and the taking thereof by the customer will constitute an agreement by and between the Utility and the customer for the delivery and acceptance of service under the applicable rate schedule(s) and these rules and regulations. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

See WAC 480-110-325.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 4 – Definition of Service**

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase and receiving approval from the Utility. In the event of such increase, the customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made. See WAC 480-110-365.

**Rule 5 – Disconnection Visit Charge**

When a Utility employee is dispatched to disconnect service, that employee must accept payment of a delinquent account and disconnect visit charge if specified in **Schedule X**. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess of the amount due and owing. Any excess payment will be credited to the customer's account. The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from the customer have been made.

**Rule 6 – Reconnection Visit Charge**

A reconnection visit charge, as specified in **Schedule X**, will apply for reconnection of the customer's service to the Utility's distribution system. Such charge applies where service has been discontinued: (i) for non-payment; (ii) at the request of the customer; (iii) for cross connection control (no proof of backflow assembly); (iv) for backflow assembly testing (annual testing report is not provided); (v) refusal to make proper repairs; or (vi) similar cause. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility.

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WATER SERVICE  
RULES AND REGULATIONS

**Rule 7 – Installation of Service Pipes and Meters**

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

'Utility Meter Installation' – The Utility may meter any flat rate service at its discretion. The Utility's metered service rates will become effective after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit cost to the customer.

See, WAC 480-110-415 and WAC 480-110-445.

**Rule 8 – Distribution Main Extension**

'Utility Allowance' – Where elevation and construction conditions allow and one or more bona fide potential customer(s)\* request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

'Customer Prorate Share' – The cost of main extension in excess of the estimated customer(s) revenue for three (3) years (Utility allowance) must be paid by the potential customer(s)\* in advance.

'Construction Contract' – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WACs for special contracts for water utilities and distribution extensions.

See, WAC 480-110-435.

\*As defined in WAC 480-110-245.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 9 – Responsibility for, and Maintenance of Services**

'Point of Delivery' – The point at which water will be delivered to and received by the customer will be on the property line of the customer's property at a point designated by the Utility.

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed upon point on the property of the customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

The customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or escape of water furnished by the Utility after water has passed the Point of Delivery. If the customer has an Approved Backflow Prevention Assembly installed, the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until the leaking or defective pipes or fixtures are properly repaired. The Utility may require any service to be equipped with freeze prevention devices to be used during cold weather conditions instead of permitting water to run continuously from faucets. See, WAC-480-110-445.

**Rule 10 – Access to Premises**

The Utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, maintenance, testing, inspection, installation, connection, disconnection, repair or removal of the Utility's property. See, WAC 480-110-305.

**Rule 11 – Interruption to Service**

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above. See, WAC 480-110-365.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 12 - Bills**

All bills shall be paid monthly in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to the customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

A customer may elect to receive an electronic billing in lieu of a paper bill that is mailed to the customer. If the customer makes this election, all bills shall be due and payable upon receipt and are considered delinquent no less than fifteen (15) days from the date of electronic mail. Bills will be deemed received upon sending of the electronic mail. In order to elect electronic billing, the customer must have enrolled in the Utility's auto-pay service. See, WAC 480-110-375.

**Rule 13 - Deposits**

The Utility may require a deposit in situations where a customer's service has been disconnected for non-payment of amounts owed to the Utility or when a customer is unable to establish or maintain credit with the Utility.

In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WAC's for establishing credit and deposits for water utilities. See, WAC 480-110-335.

**Rule 14 – Responsibility for Delinquent Accounts**

The Utility will not refuse or discontinue service to an applicant or customer who is not in arrears to the Utility even though there are unpaid charges due from the premises occupied by the applicant or a customer, due to the unpaid bill of a prior tenant unless there is evidence of intent to defraud.

The Utility may not permanently deny service to an applicant because of a prior obligation to the Utility. See, WAC 480-110-345.

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WATER SERVICE  
RULES AND REGULATIONS

**Rule 15 – Discontinuance of Service**

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in Commission rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.
11. Service obtained by fraud.
12. Failure to comply with cross connection control requirements.

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WATER SERVICE  
RULES AND REGULATIONS

**Rule 15 – Discontinuance of Service (Cont'd)**

The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

The Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

Discontinuance of service by a customer - Customer shall be required to give 24 hour notice to the Utility of their intention to discontinue service.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1<sup>st</sup>) notice as described above, provide a second (2<sup>nd</sup>) notice by one of the two options listed below.

- a. Delivered notice - The Utility must deliver a second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the date of delivery that allows the customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice - The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 15 – Discontinuance of Service (Cont'd)**

In addition to the foregoing, if a customer presents compelling evidence of financial difficulties acceptable to the Utility, in lieu of disconnection, the Utility will install a flow restrictor at the customer's agreement to such installation. The flow restrictor will be in place for a maximum of ninety (90) days to allow the customer the opportunity to bring the bill current. During that ninety (90) day period of time, the customer will be charged only the base rate as set out in **Schedule 1**. If the customer is not able to bring the bill current during that ninety (90) day period of time, then the Utility may initiate discontinuance of service pursuant to this rule and Commission rules. This opportunity will be offered to a customer no more than once each calendar year. See WAC 480-110-355.

**Rule 16 – Sprinkling and Irrigation**

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption.

No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

**Rule 17 - Rates**

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premise. Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff proscribes temporary or seasonal rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings (Accessory Dwelling Units), be supplied through a *non-metered service*, the consumers using water through a single connection are considered a single customer and will be charged the base charge as provided by the schedule of rates.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 17 – Rates (Cont'd)**

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings (Accessory Dwelling Units), be supplied through *one metered service*, consumers using water will be considered a single customer and will be charged the base charge as provided by the schedule of rates for the size of meter installed (if size of meter is applicable, if not, then base charge). If the consumption as shown by the meter exceeds the allowance or usage blocks for the size of the meter, the excess consumption charge will be computed at the regular rates for one customer for the size of meter installed.

See, RCW 80.28.050, RCW 80.28.080, WAC 480-110-431, WAC 480-110-433.

**Rule 18 – Account Set-Up Charge**

An account set-up charge as specified in **Schedule X** will be made for each new account or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to installation of a new meter.

**Rule 19 – Non-Sufficient Funds (NSF) Charge**

An NSF check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

**Rule 20 – Cross Connection Control**

The Utility's Cross Connection Control Program is designed to meet the requirements of WAC 246-290-490. The Cross Connection Control Program is a tool used for the protection of public health.

The program requires a cross connection control survey to be sent to customers no less often than every three years. The survey must be returned within 60 days. If the customer does not return the survey within 60 days, a second survey will be sent. If a completed survey is still not received within the following 30 days, the Utility will assume that a potential cross connection exists and the customer will be notified that an assembly is required for premise isolation.

Applicants for new service must complete a cross connection control survey as part of the application for service.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 20 – Cross Connection Control (Cont'd)**

The surveys are reviewed by the Utility's Certified Cross Connection Control Specialist (CCS), or designated responsible person, to determine if a cross connection hazard exists and if so, the degree of health hazard that the existing or proposed cross connection presents. Each service identified as a health hazard and not installed with a backflow prevention assembly will receive a *Notice to Install a Backflow Assembly* indicating the need for a backflow assembly and the type of backflow assembly required to be installed. The customer will be given 90 days from the date of the *Notice to Install a Backflow Assembly* to have an approved assembly installed. Installation will be at the customer's expense.

If proof of installation is not received within 90 days from the date of the *Notice to Install a Backflow Assembly* the customer will be sent a *Disconnection Notice* indicating that water service will be disconnected 45 days from the date of the notice if the Utility does not receive proof that a backflow assembly has been installed. Water service will be reconnected when the Utility confirms a backflow assembly is installed. If service is disconnected, the Utility will charge the customer its current Reconnection Charge, listed on **Schedule X** of this Tariff.

**Rule 21 – Backflow Assembly Testing and Inspection**

If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list or the residential customer may elect the Utility to provide this service and charge the customer its current annual Backflow Assembly Testing & Report Fee listed on **Schedule X**. The Utility service for annual backflow assembly testing shall be subscribed to on an annual basis and is not subject to cancellation or reduction for partial periods.

The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC's for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect the customer's service as specified in **Rule 15** of this tariff.

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as specified in **Schedule X** of this tariff.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 22 – Credit/Debit Card Processing and Chargeback Fees**

The Utility now accepts bill payment via VISA or MasterCard by telephone, and customers may use either credit or debit cards. When a customer makes a payment using this service, a credit card convenience fee will be charged per transaction as specified in **Schedule X** to offset the Utility's associated costs. No charge will be made for a customer enrolled in auto-pay.

**Rule 23 – Limitations of Liability**

The Utility's liability, if any, for its gross negligence, willful misconduct or violation of RCW Chapter 19.122 is not limited by this tariff. With respect to any other claim or suit, by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility's liability, if any shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

THERE SHALL BE NO LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. THE UTILITY EXPRESSLY DISCLAIMS ALL WARRANTIES, STATED OR IMPLIED, EXCEPT THOSE SPECIFICALLY SET FORTH IN THIS TARIFF, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

**Rule 24 – Unauthorized Use of Service**

Where service has been disconnected either through the request of the customer or through action of the Utility, and the service – which includes, but is not limited to, the saddle, curb stop, piping, meter setter, angle stop, check valve, meter – has been locked, authorized service cannot be restored without the Utility first reinitiating service.

In addition, the Utility will charge the customer receiving unauthorized service the tariff rate for all service that the Utility estimates was taken plus all of the Utility's costs resulting from the unauthorized use and all applicable fees for discontinuing of service.

See, RCW 80.28.240

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 25 – Damage and Repairs Charge**

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if a customer or the customer's contractor, invitee or agent causes damage to the meter box, fire hydrant, pipes, mains or other equipment of the Utility's infrastructure, the customer will be responsible for paying for the damage and repairs at time and materials basis.

**Rule 26 – Compound Meter Procedures**

'Compound Meter' – is a combination of a large meter and a small meter, with a special change-over valve to accurately measure an extremely broad range of flow rates.

When the Utility determines that a compound meter is needed to accurately measure flow rates, then a compound meter is billed as a single customer; this is done by applying the larger meter size to determine the monthly metered rate service per **Schedule 1** for base rate and usage blocks; the total billed usage amount is determined by combining the usage of both the large and small meters.

**Rule 27 – Water Leak Procedures**

When the Utility determines that a leak has occurred on the customer's property, the Utility will adjust the customer's bill; after the customer submits a bill from a plumber or other evidence that the leak has been repaired, the Utility must re-calculate the customer's bill for the '*relevant time period*'. The '*relevant time period*' for this adjustment will not exceed two (2) months for any given leak. The customer's bill will be adjusted by:

- Estimating the customer's '*projected normal usage*' during the relevant period(s) and billing this amount according to the usage rate shown on **Schedule 1**.
- Billing the '*excess usage*' during the relevant period using 50% the usage rate(s) shown on **Schedule 1**.
- Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2

*'Projected Normal Usage' – as an estimate of what the customer's water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.*

*'Excess Usage' – as the actual metered usage minus the projected normal usage.*

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 28 – Landlord Reversion Agreement**

The Utility will automatically revert accounts into the landlord's name and responsibility, when tenants move out if the Landlord Reversion Authorization has been submitted to the Utility. The form is available for download at the Utility's website or a hard copy can be requested by the landlord. Reversion will remain on file with the Utility and can only be canceled with a 30-day written notification.

**Rule 29 – Meter Accuracy Testing**

The Utility will perform a meter accuracy test and share the results with the customer when requested. The test will be at no charge to the customer, except when multiple tests are requested by the customer within a twelve-month period. After the first test, additional tests in a twelve month period shall be billed to a customer at a time and material basis. See, WAC 480-110-405.

**Rule 30 – Water Use Efficiency**

Water Use Efficiency rules require that water systems demonstrate good stewardship and efficient use of Washington State's water resources. To do so, each water system is required to set goals for reducing water loss and for effecting sustained reductions in customer consumption through conservation. Water systems are required to report their progress toward meeting these goals annually. Water systems report calendar year performance to the Washington State Department of Health, Office of Drinking Water, on or before July 1st of each year. These reports are accessible and available to the public at the Office of Drinking Water web site at <http://www.doh.wa.gov/ehp/dw>.

Stroh's Water Company, Inc. has established and currently strives to achieve three goals for all of the Group A water systems (i.e., those serving 15 or more residences or routinely serving a population of 25 people or more per day) that it owns, as follows:

**Distribution System Leakage Goal**

The goal is to have no drinking water system exceed an annual Distribution System Leakage (DSL) rate of 10%.

**Supply Side Goal**

The companywide goal is to have no drinking water system needing to withdraw or divert from its source more than 0.40 acre-feet per year per residence or Equivalent Residential Unit (ERU) in order to produce and deliver the drinking water required at its customers' meters.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 30 – Water Use Efficiency (Cont'd)**

**Customer (Demand Side) Conservation Goal**

The companywide goal is to have no drinking water system exceed an annual metered customer consumption rate of 0.36 acre-feet per year per ERU. This is the equivalent to an average of approximately 1300 cubic feet per month or 320 gallons per day.

**Rule 31 – Water Availability Analysis Charge**

Any prospective customer seeking a water availability letter (sometimes called Lender Letter) or certificate of water availability from the Utility must first pay the appropriate charge as specified in **Schedule X**. A Lender Letter simply states a prospective customer's property is within the Utility's service area and that the Utility can potentially provide water service to the property. The Utility is not required to provide service to applicants requesting a Lender Letter, nor are applicants required to receive service.

If a customer needs a more detailed analysis and cost projection as to what it would take to provide service to their property or project, they must pay the Water Availability Analysis Charge as specified in **Schedule X**. If the applicant's property consists of  $\leq 2$  Equivalent Residential Units (ERUs), the  $\leq 2$  ERUs charge applies; if the applicant's property consists of  $\geq 3$  ERUs, the  $\geq 3$  ERUs charge applies. An ERU is defined using the definition provided in DOH Publication 331-441. A letter and cost projection will be provided to the applicant outlining the costs and process for moving forward to obtain water service. If a contract to provide service is not entered into by both the applicant and the Utility, the cost projection expires in 30 days. Once a contractual agreement is made, and the applicant meets the requirements of that agreement, the Utility is obligated to provide service. Once the physical infrastructure has been installed to provide service to the property or project, the applicant is required to receive service, either as a ready-to-serve or active customer.

**Rule 32 – Construction Meters**

Temporary water service maybe requested for customers engaged in construction and temporary activities within the Utility service area. Note that construction meters may also be referred to as hydrant meters. Monthly quantity rates and service charge listed on **Schedule No. 1** will apply to service furnished under this rule. The following conditions apply to this rule:

1. Where it is necessary to obtain a temporary or construction meter, the customer will be required to sign an agreement and deposit \$2,400 for a construction meter with a Reduced Pressure (RP) or backflow prevention assembly (BPA).

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Stroh's Water Company, Inc.

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WATER SERVICE  
RULES AND REGULATIONS

Rule 32 – Construction Meters (Cont'd)

2. If hardware is lost, stolen, damaged beyond repair, relocated without Utility approval, or not inspected and tested according to requirements set forth by the Department of Health, the customer will forfeit the entire deposit. The deposit less the cost of any repairs other than those due to normal depreciation will be returned to the customer after termination of the service for which the meter was obtained.
3. If Utility requires customer to call, fax, or email the meter reading, it is the customer's responsibility to do so by the 15<sup>th</sup> of each month. Customers that do not call, fax, or email the meter reading by the 15<sup>th</sup> of each month will be charged for 10,000 cubic feet of water use.
4. In the event of failure to provide a meter read for a period of:
  - Two months, meter may be removed and permit revoked (if utility is unable to contact customer).
  - Six months, the meter will be considered abandoned, and deposit forfeited.
5. Meter can only be used in locations approved by the local fire department and Utility; and meter cannot be relocated without utility approval.
6. Once water passes through meter it is no longer potable.
7. Water taken from a utility hydrant may not be transported out of the Utility's designated service area unless authorized by Stroh's Water Company, Inc. in writing.
8. Meter must be inspected annually by Utility. Customer is responsible for arranging inspection appointment.
9. RP and BPA must be tested according to the requirements set forth by the Department of Health by a certified backflow specialist. Fee for testing is the responsibility of customer.
10. Utility will require customer to apply for a permanent service to obtain potable water to a premises. This rule gives customer no implied rights for obtaining building permits and permanent extensions to serve customers are to be made under Rule 8.

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**By:** Kurt Rothenberg

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Stroh's Water Company, Inc.

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WATER SERVICE  
RULES AND REGULATIONS

Rule 32 – Construction Meters (Cont'd)

11. Meter is not to be used for fire protection such as fire sprinkler or on-site fire hydrants. This rule does not imply that any fire protection standards required by local or state authorities are met.

12. It is the customer's duty to notify the local fire protection agency of any connection to a fire hydrant and to disclose the intended use of water.

13. Failure of a customer to use proper spanner wrenches on the Utility's fire hydrant operating nut, or any damage to the water distribution system by the customer, can result in the immediate termination of service and use of the meter. The costs for making repairs to the damaged facilities shall be borne by the customer.

14. Persons found using water from a Utility hydrant location without the use of proper metering equipment will receive a warning letter and citation. A second citation may result in the suspension of all hydrant use permits issued to that customer for a period of six months. Additionally, copies of the citations will be sent to the local law enforcement authorities and the fire department will be notified that all hydrant use permits have been revoked.

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Stroh's Water Company, Inc.

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SERVICE AREA

Stroh's Water Company, Inc. – Pierce County – DOH WFI # 84670 3

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SCHEDULE NO. 1  
METERED RATE SERVICE

AVAILABLE

Within the limits of all Water Service Areas.

MONTHLY RATES

For 3/4 inch meters and smaller	
First 500 Cubic Feet, or less	\$17.75
All over 500 Cubic Feet, per 100 cubic feet	.65
For 1 inch meters	
First 750 Cubic Feet, or less	\$27.00
All over 750 Cubic Feet, per 100 cubic feet	.65
For 1-1/2 inch meters	
First 1,500 Cubic Feet, or less	\$53.25
All over 1,500 Cubic Feet, per 100 cubic feet	.65
For 2 inch meters	
First 2,625 Cubic Feet, or less	\$93.19
All over 2,625 Cubic Feet, per 100 cubic feet	.65
For 3 inch meters	
First 5,750 Cubic Feet, or less	\$204.13
All over 5,750 Cubic Feet, per 100 cubic feet	.65
For 4 inch meters	
First 10,000 Cubic Feet, or less	\$355.00
All over 10,000 Cubic Feet, per 100 cubic feet	.65

CONDITIONS FOR MULTIPLE DWELLING:

In addition to the regular monthly minimum of \$17.75, the minimum for multiple dwelling units shall be \$17.75 for the second unit, \$15.50 per unit for the third and each unit thereafter.

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Stroh's Water Company, Inc.

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**SCHEDULE NO. 6**  
**SERVICE CONNECTION CHARGE**

The charge for installation of a new service employing meters of 3/4 inches or less in size is \$300.00 plus Federal Income Tax of \$116.67, which totals \$416.67. The charge for installation of a new service employing meters in excess of 3/4 inches in size, at the request of the prospective customer, will be the cost of labor, materials and applicable taxes.

**CONDITIONS**

1. The above charges related to the service connection from the utility's main to the customer's property line.
2. The service connection charge is not refundable.
3. The cost of the meter and its installation is borne by the utility.

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SCHEDULE X  
ANCILLARY CHARGES

Rule 5	Disconnection Visit Charge	\$15.00
Rule 6	Reconnection Charge	
	8:00 a.m to 4:00 p.m. Monday through Friday	\$25.00
	All other hours	\$70.00
Rule 18	Account Set-up Charge	\$15.00
	Account Set-up Charge with required meter reading	\$22.50
Rule 19	NSF Check Charge	\$15.00
Rule 22	Credit Card Convenience Fee	\$1.25
Rule 31	Water Availability Analysis Charge	
	Lender Letter	\$20.00
	< 2 ERUs	\$100.00
	> 3 ERUs	\$500.00

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