

ETC ANNUAL REPORT PER WAC 480-123-070 AND WAC 480-123-080  
Contains Certifications Required by WAC 480-123-060 and 070  
July 1, 2021

Hood Canal Telephone Co., Inc. (the "Company") hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

1. Report 1: Report on use of funds: WAC 480-123-070(1)(a):

The Company used support from the federal high-cost fund in 2020 as follows:

For 2020, the Company's gross capital expenditures were \$971,000. The Company's 2020 operating expenses were \$2,042,000. Recent major projects included the following: 1) acquired furniture and office equipment for approximately \$11,000; 2) purchased a mobile office and other work equipment tools for approximately \$53,000; 3) upgraded core router for approximately \$24,500; 4) purchased new phone system for approximately \$11,400; 5) acquired new air conditioner for the central office switch costing approximately \$3,700; installed optical network devices for fiber hookups costing approximately \$93,100; 7) upgraded to E6000 platform central office transmission equipment for approximately \$106,000; 8) continued work on fiber-to-the-home projects and installed fiber drops for approximately \$646,000; and 9) engaged in building a warehouse to house vehicles and heavy equipment for approximately for \$22,300. Also, the Company had plant under construction for approximately \$92,100 that remained open at yearend.

Per the direction of Commission Staff, the NECA -1 report for the calendar year 2019 is included in this filing. The NECA-1 report for the calendar year 2020 is not complete at the time of this filing and will be sent at a later date when available.

2. Report 2: WAC 480-123-070(1)(b): The Company reports that the investments and expenses report under Report 1, above, benefited the customers as follows:

The customers served by the Company benefited from the use of high-cost fund support by continuing to receive high quality telecommunications services. The Company completed a fiber-to-the-home project in 2020 with approximate costs of \$174,900 that benefits 27 subscribers at the Timber Tides site of its study area. The Company plans to continue to install fiber-to-the-home throughout its study area in the coming years.

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C § 254 of providing quality telecommunications services to customers in the service area for which the Company is designated as an ETC.<sup>1</sup> The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1 above, generally

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<sup>1</sup> The term "ETC" is used in the same sense as the term is used in Chapter 480-123 WAC.

benefit all customers receiving the federal high-cost fund supported services from the Company within its designated ETC service area. The Company has expanded its network over the past several years so that it is capable of providing access to broadband services throughout most of the Company's designated ETC service area. The Company offers services that are comparable to services offered in urban areas at rates that are comparable to rates for such services in urban areas.

3. Report 3: Local Services Outage Report: WAC 480-123-070(2):

None

4. Report 4: Report on Failure to Provide Service: WAC 480-123-070(3):

None

5. Report 5: Report on Complaints per 1000 Connections: WAC 480-123-070(4):

None

6. Report 6: Annual Plan: WAC 480-123-080(1):

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington State for the period January 1, 2022, through December 31, 2022, are projected to be \$1,000,000 for gross capital expenditures and \$2,002,000 for operating expenses. The major project consists of upgrading its remaining serving area to fiber-to-the-home over a three to four year period costing approximately \$3,700,000 and the Company is currently researching funding options.

7. Report 7: Plan of Investments and Expenditures: WAC 480-123-080(2):

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington State for the period January 1, 2022, through December 31, 2022, will remain relatively the same as those it experienced in calendar year 2020, subject to the effects of inflation, other commonly experienced changes in cost of labor and materials, and increased depreciation on new investment placed in service. The Company does not anticipate major adjustments in staffing levels for the relevant period. Major projects are disclosed as referenced in Report 6, above. The Company has not completed its budgeting process and does not have final numbers prepared for investment and expense levels for 2022. The Company expects that the continued receipt of federal high-cost support will allow the Company to continue to provide the supported services at rates that are comparable to the rates for such services in urban areas. All customers in the Company's designated ETC service area will benefit from the expected level of support by continuing to have available to them services that are comparable to the telecommunications services offered in urban areas at rates that are comparable to the rates for such services in urban areas.