

Rates & Regulatory Affairs

ANNUAL COMMISSION BASIS REPORTFor the 12 Months Ended December 31, 2020

Description of Adjustments

- **a. Weather Normalization and Gas Costs -** This adjustment approximates the volumetric effects of weather on sales and gas costs and re-prices all volumes at end of period rates.
- **b. Miscellaneous Revenue Adjustment** This adjustment reflects the normalization of other tariffed utility fees and revenues to a historical three-year average.
- **c. Bonuses Adjustment -** This adjustment removes the Company's recorded expenses and normalizes levels to a three-year average of actual payments.
- **d. Uncollectible Accounts Adjustment -** This adjustment normalizes the test year accrual for Uncollectible expense to a three-year average of actual net bad debt write-offs.
- **e. Working Capital Adjustment -** This adjustment develops a return on investments in storage gas inventory and other critical assets necessary to perform the utility function
- **f. Advertising & Promotional Adjustment** This adjustment removes certain advertising, sales and customer communications expenses consistent with the settlement in the Company's 2008 rate case in docket UG-080546.
- **g. Claims Adjustment** This adjustment replaces accrued expenses with actual claims paid and adjusts extraordinary claims to a historical three-year average.