

**PUGET SOUND ENERGY
Natural Gas Tariff**

**SCHEDULE 129
LOW INCOME PROGRAM (Continued)**

CRISIS AFFECTED CUSTOMER ASSISTANCE PROGRAM (“CACAP”) SECTION

CACAP AVAILABILITY/APPLICABILITY: Beginning April 12, 2021, the benefits available under this separate section of Schedule 129 are available to residential Customers of the Company meeting the criteria described herein on a first-come, first-served basis. This separate CACAP is available to address the economic impact of the COVID-19 pandemic and is consistent with Order 01 of Docket U-200281. (C)

CACAP BENEFITS: Benefits under the CACAP are available through the Company and the Company will ascertain whether specific Customers seeking assistance with their natural gas bills are eligible for assistance under the CACAP. (C)

The total benefits of the CACAP available exclusively to natural gas residential service are capped at \$7,700,000. The total benefits of the CACAP available exclusively to electric residential service are capped at \$20,000,000. All benefits will be available until funds are fully distributed. (C)

Total combined CACAP benefits to an individual eligible CACAP qualifying Customer under the CACAP for both this schedule and under the Company’s electric Schedule 129 are limited to a maximum of \$2,500 per Customer per program year. A qualifying Customer may receive assistance under the CACAP more than once during a program year, until the maximum benefit of \$2,500 has been awarded. The Company will determine the CACAP benefit amount per Customer based on the eligibility criteria detailed in the CACAP Eligibility Criteria section of this tariff. (C)


CACAP FUNDING: Cost recovery of the deferral of costs to fund this CACAP program, including grant distributions and education costs, will be addressed in either the next Schedule 129 filing or in the next general rate case. (C)

RESPONSIBILITY FOR APPLICATION FOR BENEFITS: It is the responsibility of the Customer to complete the application for benefits under the CACAP and to provide any and all requested documentation in order for the Company to determine their eligibility. The Company shall not be held responsible to notify any individual Customer who may potentially qualify to receive benefits under the CACAP. (N)

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Issued: February 26, 2021
Advice No.: 2021-04

Effective: March 28, 2021

By: 

Issued By Puget Sound Energy

Jon Piliaris

Title: Director, Regulatory Affairs

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CACAP ELIGIBILITY CRITERIA: To be considered a CACAP qualifying Customer, the Customer must meet both of the following criteria:

- 1. Be a PSE residential Customer or co-Customer and the Customer or co-Customer must have a past due balance on their PSE electric or natural gas service account; and (C)
- 2. Have a total household income for the month prior to applying for the CACAP at or below the 200% of the Federal Poverty Level ("FPL") guidelines, based on household. (C)

CACAP INCOME GUIDELINES: A Customer will qualify for the CACAP if their household income is at or below the following FPL income limits:

Number of Persons in Household	Qualifying Monthly Household FPL Income Limit	Number of Persons in Household	Qualifying Monthly Household FPL Income Limit		
1	\$2,147	6	\$5,930	(R)	(R)
2	\$2,903	7	\$6,687		
3	\$3,660	8	\$7,443		
4	\$4,417	9	\$8,200		
5	\$5,173	10	\$8,957	(R)	(R)


ELECTRONIC APPLICATION PROCESS:

- 1. A Customer or a co-Customer on the PSE bill or an agent acting on a Customer's behalf must first submit a complete and accurate application to the Company. Instructions on how to apply are available at www.pse.com. The application will include all of the following information:
 - a. Proof of income; (C)
 - b. Photo ID with date of birth of the Customer or verification of the personal identifier on file with the Company.
- 2. The Customer will create and/or sign into their myPSE account either on www.pse.com or via the myPSE mobile app for smartphones or other mobile devices. They will then access the Company's Energy Portal at www.pse.com where they can apply through the CACAP portal link. All supporting documents can be either scanned or photographed to create a JPEG picture file which can be uploaded to the portal.

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Issued: February 26, 2021
Advice No.: 2021-04

Effective: March 28, 2021

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ELECTRONIC APPLICATION PROCESS (continued):

- 3. Alternatively, if a Customer is unable to submit their CACAP application through the electronic application process outlined above, they may contact the Company to request a paper application. (C)

AUTOMATIC CACAP BENEFIT DISTRIBUTION ELIGIBILITY CRITERIA: After the initial effective date of this subsection and subsequently at the beginning of each program year, the Company will identify those Customers who meet both of the following two criteria and will automatically provide the CACAP benefit amount qualified for to the qualifying residential service account: (N)

- a. Customers who have received any assistance since October, 1, 2019, through the Program, LIHEAP or the Company's Warm Home Fund; and
- b. Customers who have an account balance greater than sixty days past the due date associated with the Company's residential electric service or residential natural gas service.

The Customers receiving the CACAP benefit initially through automatic distribution are required to submit their CACAP application as described in the Electronic Application Process section of this tariff for any additional CACAP benefits. (N)

CUSTOMER INFORMATION: The Customer grants to the Company the right to receive their personal information, relative to the CACAP. Personal information includes, but may not be limited to, date of birth, employment information, household information, and all other information necessary to process of the Customer's CACAP application. The Company will make appropriate efforts to safeguard the Customer's confidential information.

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Issued: February 26, 2021
Advice No.: 2021-04

Effective: March 28, 2021

By: 

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Title: Director, Regulatory Affairs