

Date:Tue, 17 Sep 2019 10:04:59 -0700
From:Robert Ayers <robertayersinc@gmail.com>
To:robertayersinc@gmail.com

----- Forwarded Message -----

Subject:Re: bad locate
Date:Mon, 9 Sep 2019 18:46:31 -0700
From:Robert Ayers <robertayersinc@gmail.com>
To:Shane R. Muir <shane.muir@stakecenter.com>

Shane.

How did you fully comply with all WA 811 laws you have 48 hours to have marks down. My ticket was good to start digging on 08-28-19 at 12:00 am. your locator did not show up to my job till 08-29-19 at 1 pm

Thank you
Robert Ayers

On 9/9/2019 8:10 AM, Shane R. Muir wrote:

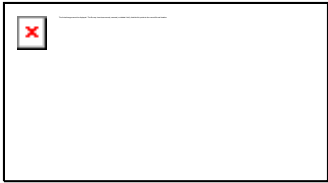
Good morning Mr. Ayers,

Thanks for your email and concerns; we will be denying your claim for \$4920.00 in its entirety.

We fully complied with all WA 811 Laws with respect to your dig tickets.

Respectfully submitted.

Shane Muir
Sr. Claims Specialist
Stake Center Locating
2920 W Directors Row
Salt Lake City, UT 84104
Office: 801.364.1063
Shane.Muir@stakecenter.com



From: Robert Ayers <robertayersinc@gmail.com>
Sent: Monday, September 9, 2019 7:43 AM
To: Shane R. Muir <shane.muir@stakecenter.com>
Subject: bad locate

Shane.

I was told to send you an email about ticket number 19371731. I called in locates for my job the day they should have cleared so I could start digging the next morning your locator called me at 8:30 the night before and said he has not made it to the site yet. I told him I have trucks lined up first thing in the morning another company out helping with the job I needed it to be marked out first thing in the morning. I called him a few times with no answer so I called to talk to a supervisor about getting out to locate the fiber line got no call back so I called locates back and said I need an emergency locate for the fiber ticket number 19377867 but the lady did not put it down as an emergency. Your locator guy showed up about 1pm -2pm First thing from him was the drawing show it to run to the pole down the road but it stops at the pole before your dig area so you are clear. So I'm trying to find out who is going to pay for the trucks I had on stand by and the other company I had out on the job my customers sewer line was backing up and needed to be fixed asap I was trying to get them back in service. I had two dump trucks there for 8 hours at \$120 each total cost me \$1920 and my time and the other company's time was \$3000 with other workers on the job site. because you guys did not complete your marks on time it cost me \$4920 How are we going to handle this?

Thank you

Robert Ayers

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R&D Construction
Po box 44394
Tacoma WA 98404

Thank you
Robert Ayers

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R&D Construction
Po box 44394
Tacoma WA 98404

Thank you
Robert Ayers

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Thank you
Robert Ayers