

**PUGET SOUND ENERGY  
 Electric Tariff G**

**SCHEDULE 129  
 LOW INCOME PROGRAM (Continued)**

**CRISIS AFFECTED CUSTOMER ASSISTANCE PROGRAM (“CACAP”) SECTION (N)**

**CACAP AVAILABILITY/APPLICABILITY:** The benefits available under this separate section of Schedule 129 are available to residential Customers of the Company meeting the criteria described herein on a first-come, first-served basis. This separate CACAP is available to address the economic impact of the COVID-19 pandemic.

**CACAP BENEFITS:** Benefits under the CACAP are available through the Company and the Company will ascertain whether specific Customers seeking assistance with their electric bills are eligible for assistance under the CACAP.

Total benefits available under the CACAP are capped at \$11,000,000 combined for both electric and natural gas. The total benefits of the CACAP available to natural gas Customers are initially capped at \$7,000,000. The total benefits of the CACAP available to electric customers are initially capped at \$7,800,000. Both the electric cap and natural gas cap combined together are subject to the overall cap of \$11,000,000. Therefore, it is possible that combined distributions may equal \$11,000,000, but each individual electric or natural gas cap may not be reached. The Company may re-evaluate these combined and individual cap amounts, at the point they become fully distributed.


A CACAP qualifying Customer may receive assistance through the CACAP once. Total combined CACAP benefits to an individual eligible CACAP qualifying Customer under the CACAP for both this schedule and under the Company's natural gas Schedule 129 are limited to a maximum of \$1,000 per Customer. The Company will determine the CACAP benefit amount per Customer based on the total March through August 2019 PSE energy bills for the premises where the Customer resides at the time of application. If energy bills for the time period of March through August 2019 are not available the Company will calculate the benefit using a fixed average per-day charge.

**CACAP FUNDING:** The source of benefits available for the CACAP is the undistributed carry-over of funds collected under both of the electric and natural gas Schedule 129 Programs that did not get distributed by September 30, 2019, of the 2018-2019 Program year.

(Continued on Sheet No. 129-A.3)

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**CACAP ELIGIBILITY CRITERIA:** To be considered a CACAP qualifying Customer, the Customer must meet both of the following criteria: (N)

1. Be a PSE residential Customer or co-Customer and the Customer or co-Customer must be unemployed, partially unemployed or unable to work for COVID-19 pandemic related reasons, beginning on or after March 1, 2020; and
2. Have a total household income for the month prior to applying for the CACAP at or below the 250% of the Federal Poverty Level ("FPL") guidelines, based on household.

**CACAP INCOME GUIDELINES:** A Customer will qualify for the CACAP if their household income is at or below the following FPL income limits:

Number of Persons in Household	Qualifying Monthly Household FPL Income Limit	Number of Persons in Household	Qualifying Monthly Household FPL Income Limit
1	\$2,658	6	\$7,325
2	\$3,592	7	\$8,258
3	\$4,525	8	\$9,192
4	\$5,458	9	\$10,125
5	\$6,392	10	\$11,058

**ELECTRONIC APPLICATION PROCESS:**

1. A Customer or a co-Customer on the PSE bill or an agent acting on a Customer's behalf must first submit a complete and accurate application to the Company. Instructions on how to apply are available at [www.pse.com](http://www.pse.com). The application will include all of the following information:
  - a. Proof or a self-declaration of unemployment or underemployment;
  - b. Photo ID with date of birth of the Customer or verification of the personal identifier on file with the Company.
2. The Customer will create and/or sign into their myPSE account either on [www.pse.com](http://www.pse.com) or via the myPSE mobile app for smartphones or other mobile devices. They will then access the Company's Energy Portal at [www.pse.com](http://www.pse.com) where they can apply through the CACAP portal link. All supporting documents can be either scanned or photographed to create a JPEG picture file which can be uploaded to the portal.

(Continued on Sheet No. 129-A.4)

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**ELECTRONIC APPLICATION PROCESS (continued):**

3. Alternatively, if a Customer is unable to submit their CACAP application through the electronic application process outlined above, they may contact the Company to request a paper application or apply over the phone.

(N)  
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**CUSTOMER INFORMATION:** The Customer grants to the Company the right to receive their personal information, relative to the CACAP. Personal information includes, but may not be limited to, date of birth, employment information, household information, and all other information necessary to process of the Customer's CACAP application. The Company will make appropriate efforts to safeguard the Customer's confidential information.

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(N)

(Continued on Sheet No. 129-B)

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