

First Revision of Sheet No. 6
Cancels Original Sheet No. 6
Suncadia Water Company

For Commission's Receipt Stamp

**WATER SERVICE
RULES AND REGULATIONS**

billing cycles as a result of conditions for which the customer was responsible, and the utility employee or agent is dispatched to access the meter and continues to not have access to the meter.

During the winter months when snow and ice prevent access to the meter boxes, the lack of access shall not be considered the responsibility of the customer. For the purposes of this tariff, the "winter no-read period" is defined as the months during which meters cannot be read due to snow and ice. During the winter no-read period, the utility will bill the customer only the applicable monthly charges. Consumption charges will continue to accrue during the winter no-read period, but they will not be payable until they can be measured. Following a winter no-read period, the consumption charge for that period will be calculated using the rates shown in **Schedule 2**, and the customer will have the option of paying that consumption charge in equal payments over the same number of months as the winter no-read period.

Rule 10 - Interruption to Service

The utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the utility will give advance notice to its customers of such scheduled shut-off. However, the utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice.

Rule 11 – Bills / Late Payment Charge

All bills for active services shall be paid monthly in arrears. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read due to conditions unique to a particular property, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available. Estimating shall not be done for more than two consecutive months.

Ready-To-Serve bills will be sent out quarterly (every three months) and shall be paid in arrears. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address.

Bills are due and payable upon receipt. Bills are considered delinquent if unpaid twenty (20) days after the bill mailing date. A Late Payment Charge, as specified in **Schedule X**, may be added to each account for each month the bill is delinquent. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for twenty (20) days

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Issued: **March 16, 2020**
Issued by: **Suncadia Water Company, LLC.**
By: **Tim Smith**

Effective: **April 15, 2020**
Title: **General Manager**