

WN U-4
Fourth Revised Sheet 36
Cancels Third Revised Sheet 36

McDANIEL TELEPHONE COMPANY
Washington

RULES AND REGULATIONS (CONTINUED)

11. Credit, Deposits and Discontinuance of Service

Rules relating to telephone companies are provided in Chapter 480-120, of the Washington Administrative Code (WAC). Rules covering Credit and Deposits are published as WAC 490-120-122, DEPOSITS. Rules covering Discontinuance of Service are published as WAC 480-120-087, DISCONTINUANCE OF SERVICE. Both are available upon request.

The Company does not take deposits or advanced payments unless stated elsewhere in this tariff.

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12. Complaints and Disputes

Rules (as in 11 above) covering Complaints and Disputes are published as WAC 480-120-165, COMPLAINTS AND DISPUTES, and are available upon request.

13. Access to Premises

Access to subscriber's premises, during normal business hours, will be given to representatives of the Utility for the purpose of inspecting, repairing, testing or removing any part of the Utility's facilities.

14. Allowance for Interruptions

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer or force majeure, a credit in accordance with state rules will be provided at a minimum from the time the interruption is reported or detected by the company, whichever comes first.

ISSUED: March 2, 2020

EFFECTIVE: April 3, 2020

BY: _____

Joel P. Dohmeier
Joel Dohmeier

TITLE: Vice-President