

WN U-17  
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2  
4<sup>th</sup> Revised Sheet 33  
Canceling  
3<sup>rd</sup> Revised Sheet 33

GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline Service (Continued)

b. Eligibility Requirements

Lifeline Service is only available to low income residential customers who meet the qualifications in 47 CFR 54.409.

Subscriber certification (and annual recertification) will comply with 47 CFR 54.410.

c. Terms and Conditions

**Effective March 13, 2020**, an applicant may request Lifeline assistance **directly** through the **on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier**. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website:

<https://www.lifelinesupport.org/ls/nv/default.aspx>.

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Advice No. 3362

Issued: January 23, 2020  
Issued by Frontier Communications Northwest Inc.  
By Allison Ellis, Senior Vice President of Regulatory Affairs

Effective: March 13, 2020

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Section 2  
6<sup>th</sup> Revised Sheet 34  
Canceling  
5<sup>th</sup> Revised Sheet 34

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RULES AND REGULATIONS

B. General Regulations (Continued)

11. Lifeline Service (Continued)

d. Rates and Charges

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A total credit amount applies to the Lifeline Service customer's monthly bill as follows:

	Monthly Rate
Federal and State Lifeline Credits for a One-Party Line:	
a. Federal Lifeline Support Credit	
- Broadband	\$9.25 <sup>1</sup>
- Voice	\$7.25 <sup>2</sup>

When a customer is no longer eligible for Lifeline Service, the credit amounts specified previously will be discontinued.

<sup>1</sup> Broadband = service that includes qualifying broadband service.

<sup>2</sup> Voice = voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2).

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