

WN U-2

Third Revised Sheet R-9
Cancels Second Revised Sheet R-9

LEWIS RIVER TELEPHONE COMPANY, INC.
Washington

Rule 8 - Bills-Dishonored Checks

1. Subscriber Responsibilities.

The subscriber is responsible for all proper rates and charges in conjunction with the services furnished him, including calls originating and accepted received collect at the subscriber's access line.

2. Timing of Bills

Bills for flat rate exchange service may be rendered in advance. Bills for interexchange service will be rendered in arrears and in general will be presented with the bills for exchange service. Unless otherwise indicated in the rate schedules, the regular billing period will be once each month. If, however, it appears necessary or advisable, bills may be rendered at more frequent intervals.

3. Payment of Bills

Payment of bills for telephone service shall be made to the company or to a duly authorized collector of the company.

4. A. Delinquent - When

All bills are due and payable upon presentation and delinquent if not paid within fifteen days after presentation.

B. Late Payment Charges

1) A late payment charge applies to all past due balances and charges will be uniformly applied to all exchange customers. (T)

2) Charges

- a) Residential
- b) Business

<u>Per Month</u>
\$10.00 ⁽¹⁾
1%

(K)

(T)

(C)

(T)

(K)

⁽¹⁾ This rate will be effective on the Company's November's bill cycle date.
(K) Text previously shown here now appears on Sheet R9.1 of this Section.

ISSUED: October 8, 2019

EFFECTIVE: November 7, 2019

BY: _____

Joel Dohmeier



TITLE: Vice President

WN U-2

First Revised Sheet R-9.1
Cancels Original Sheet R-9.1
LEWIS RIVER TELEPHONE COMPANY, INC.
Washington

4.B. Late Payment Charges – Continued

- 3) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.
- 4) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
- 5) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.

(M) (K)

(M)

(M) Material shown here previously shown on Sheet R-9 of this Section

(K) Material now appears on Sheet 9.2 of this Section

(K)

ISSUED: October 8, 2019

EFFECTIVE: November 7, 2019

BY: _____

Joel P. Dohmeier
Joel Dohmeier

TITLE: Vice President

WN U-2

Original Sheet R-9.2
LEWIS RIVER TELEPHONE COMPANY, INC.
Washington

4.B. Late Payment Charges – Continued

- 6) The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161. If payments not made by the scheduled date, late payment charges shall apply.
- 7) The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In the case of certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).
- 8) When the customer contacts the Company to question certain charges made to the customer's billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.
- 9) When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.
- 10) Nonpayment of late payment charges associated with billing made by the Company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
- 11) Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payment charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

5. Dishonored Check - Charge

For each dishonored check returned to the company a service charge of \$10.00 will be made and collected by the company. A dishonored check is considered to be non-payment.

(M) Text shown here previously appeared on Sheet R-9.1 of this Section

ISSUED: October 8, 2019

EFFECTIVE: November 7, 2019

BY: _____


Joel Dohmeier

TITLE: Vice President

(M)

(M)