COMFORT ZONE FOR WASHINGTON

New Rates in November

On September 12, 2019, NW Natural filed a Purchased Gas Adjustment (PGA) request with the Washington Utilities and Transportation Commission (WUTC).

The PGA request includes the following adjustments:

- Rates for residential customers using 57 therms per month will be about \$2.45 more a month.
- Rates for small-commercial customers using 248 therms a month will be about \$10.44 more a month.

The annual PGA trues up differences between estimated and actual natural gas costs from the previous year. The changes also include other year-to-year adjustments and costs approved by regulators.

Continued on [back page]...

Continued from [front page]...

The combined effects of the following filings for the PGA contribute to changes for Washington customers:

1. Purchased Gas Adjustment

A 4.1 percent or \$2.03 increase on the average monthly residential bill, and a 4.5 percent or \$8.84 increase on the average small-commercial bill. The filing trues up the differences between the estimated and actual cost of natural gas, and it establishes the customer costs for natural gas from Nov. 1, 2019 – Oct. 31, 2020.

2. Energy Efficiency Programs

A 1.0 percent or \$0.47 increase on the average monthly residential bill, and a 0.9 percent or \$1.82 increase on the average monthly small-commercial bill for energy efficiency programs that support cost-effective natural gas conservation.

3. Low-Income Assistance

A 0.1 percent or \$0.06 decrease on the average monthly residential bill, and a 0.01 percent or \$0.22 decrease on the average monthly small-commercial bill for programs that help low-income residential customers install energy efficiency improvements and stay warm during the winter.

Combined, the proposed PGA changes for natural gas rates are:

Type of Service	Schedule Number	Percent Change
General Residential Sales Service	1	4.0%
General Commercial Sales Service	1	4.3%
Residential Sales Service	2	5.0%
Commercial Sales Service	3	5.3%
Industrial Sales Service	3	4.9%
Residential Heating Dry-Out Service	27	6.1%
Commercial Firm Sales	41	7.4%
Non-Residential Firm Transportation	41	0.0%
Industrial Firm Sales	41	6.8%
Large Volume Commercial Firm Sales	42	10.2%
Large Volume Commercial Interruptible Sales	42	11.5%
Large Volume Industrial Firm Sales	42	9.1%
Large Volume Industrial Interruptible Sales	42	8.2%
Large Volume Firm Transportation	42	0.0%
Large Volume Interruptible Transportation	42	0.0%

The percentages for Rate Schedule 41 and Rate Schedule 42 do not include the effect of demand costs.

In addition to the PGA request, Washington rates will be adjusted as a result of NW Natural's pending general rate case. The combined effects of these requests will determine new rates for Washington, starting on November 1.

NW Natural's filings are requests, subject to public review and a decision by the WUTC. Customers may comment on the proposed rate changes by clicking "Submit a Comment" at www.utc.wa.gov, emailing comments@utc.wa.gov, calling 1-888-333-9882 (WUTC), or mailing Washington Utilities and Transportation Commission, PO Box 47250, Olympia, WA 98504-7250. Customers can also request more information, review the filing, and find out about open meetings.

For more information, visit the Rates and Regulations section of nwnatural.com, send a letter to NW Natural Rates and Regulatory, 220 NW 2nd Avenue, Portland, OR 97209; call 503-226-4211 and ask for the Rates and Regulatory Department, or email from nwnatural.com/ContactUs/Email.