

FIRST REVISION OF SHEET NO. 5
CANCELING
ORIGINAL SHEET NO. 5

WN U-4

SKYLINE TELECOM, INC.

II. DEFINITIONS

E. 9-1-1 Transport

A dedicated circuit between central offices or between the Company's CO and the facilities of another LEC serving the PSAP for the provision of 9-1-1 Service.

F. Automatic Location Identification (ALI)

The automatic display at the PSAP of the caller's telephone number, the service address for the telephone line and supplementary information.

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Issued by: Skyline Telecom, Inc.

By: Garrin Bott

Title: General Manager

FIRST REVISION OF SHEET NO. 6
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SKYLINE TELECOM, INC.

II. DEFINITIONS

- (D)
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(D)
- G. Automatic Number Identification (ANI) (T)
The feature by which the calling party's telephone number is forwarded to the customer's premises equipment for display.
- H. Caller (T)
An individual who places a 9-1-1 call in an effort to request assistance of a public safety nature.
- I. Central Office (CO) (T)
A company facility that houses the switching and trunking equipment serving telephones in a defined area.
- J. Code Recognition (T)
Enables a Central Office to accept 9-1-1 calls and direct them to 9-1-1 Transport.

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II. DEFINITIONS

- K. Company (T)
SKYLINE TELECOM, INC.
- L. Customer (T)
Governmental unit or other entity authorized to receive and process 9-1-1 calls.
- M. Customer Premises Equipment (CPE) (T)
Terminal equipment at the PSAP.
- N. Data Base (T)
A collection of information organized in a computer to facilitate rapid search and retrieval. Data Bases include ALI, Master Street Address Guide (MSAG), Emergency Service Number (ESN), and subscriber line data.
- O. Data Management System (DMS) (T)
The combination of manual procedures and computer programs used to create, store, manipulate, and update data required to provide Selective Routing and ALI.

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II. DEFINITIONS

P. Dedicated Circuit (T)

A telephone circuit used for one purpose only; e.g. transmission of 9-1-1 calls.

Q. Default Routing (T)

The capability to route a 9-1-1 call to a designated (default) PSAP when the incoming 9-1-1 call cannot be selectively routed due to an ANI failure, unreadable digits or other cause.

R. Diverse Routing (T)

The practice of routing calls through different circuit paths in an effort to prevent total loss of the 9-1-1 Service in the event an individual circuit is disabled.

S. Emergency Service Number (ESN) (T)

A number used in the DMS to designate the public safety agencies responsible for service to the location of each telephone number in a 9-1-1 service area, for the purpose of determining call routing.

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SKYLINE TELECOM, INC.

II. DEFINITIONS

- (D)
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(D)
- T. Individual Case Basis (ICB) (T)
- A condition in which regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.
- U. LEC (T)
- Local Exchange Telecommunications Company.
- V. Master Street Address Guide (MSAG) (T)
- A data base of street names and address ranges within their associated postal communities defining 9-1-1 Service Areas for 9-1-1 Enhanced Service.

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II. DEFINITIONS

- W. NXX (T)
- The first three digits of a local telephone number that identifies the Central Office switching location within its area code.
- X. P.01 Grade of Service (T)
- A measure of emergency telephone service in which no more than one call in 100 attempts will receive a busy signal during the average busiest hour.
- Y. PSAP Attendant (T)
- A person responsible for answering incoming 9-1-1 calls at a PSAP, determining the action to be taken, and executing the PSAP's procedures in the disposition of such calls.
- Z. Public Safety Answering Point (PSAP) (T)
- A facility equipped and staffed to receive 9-1-1 calls. A primary PSAP receives the calls directly. A secondary PSAP receives the 9-1-1 calls that are relayed or transferred from the primary PSAP.
- AA. Reverse Search (T)
- A query of the ALI database initiated at the PSAP to electronically obtain the ALI data associated with a known telephone number for purposes of handling an emergency call when that telephone number is not directly connected to the PSAP. It can also be used for an ANI failure on a telephone line that is connected to the PSAP.

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SKYLINE TELECOM, INC.

II. DEFINITIONS

BB. Selective Routing (T)

The capability of routing a 9-1-1 call to a designated PSAP based upon the location stored in a selective routing table based upon information stored in the ALI record.

CC. Serving Central Office (T)

The Central Office (CO) from which a PSAP is served.

DD. Subscriber (T)

A person or business that orders access line service from a telephone company.

EE. Subscriber Line Data (T)

The telephone number, service address for telephone line, and supplementary information for a subscriber for development and maintenance of ALI and MSAG.

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SKYLINE TELECOM, INC.

III. CONDITIONS

- A. The Company shall not be required to provide 9-1-1 Service to less than an entire Central Office serving area.
- B. The Company does not answer and/or forward 9-1-1 calls. The Company furnishes the use of its facilities to enable the Customer's personnel to receive such calls.
- C. The Company does not have a Serving Central Office. As a result, the Company does not provide Default Routing or Selective Routing.
- D. There will be no charge to the calling party by the Company for originating a 9-1-1 call.
- E. The calling party forfeits any privacy rights afforded by a non-published or non-listed service when placing a 9-1-1 call.
- F. If a 9-1-1 call is originated via a telecommunications company other than the Company or by any other non-Company source such as an alternative operator provider, shared service provider, or by a cellular provider or any other radio based source (whether provided by the Company or not) the completeness and accuracy of the ANI and ALI information forwarded can not be and will not be assured.
- G. The Company's 9-1-1 Service is limited to the transport of a 9-1-1 call from a Caller to connection with the facilities of another LEC which transports the 9-1-1 call to a PSAP. (T)

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SKYLINE TELECOM, INC.

III. CONDITIONS

- H. 9-1-1 Service is restricted to one-way service from the Company's CO to the facilities of another LEC. If the Customer desires dedicated facilities from its PSAP to a response agency (Police, Fire, Emergency Medical, etc.) located in the Company's service territory, the Customer must purchase those facilities out of the Company's special access tariff.
- I. Rates charged for 9-1-1 Service include normal monitoring of 9-1-1 dedicated facilities to discover errors, defects, and malfunctions in the network, but do not include any additional monitoring. If available, the Company may provide additional inspection and monitoring of facilities for an additional charge upon customer request.
- J. Options for Diverse Routing will be reviewed at the time 9-1-1 Service is ordered and also at the annual anniversary of the provision of 9-1-1 Service. The Customer shall purchase sufficient facilities to allow a minimum level of Diverse Routing. Additional charges for Diverse Routing shall apply on an Individual Case Basis (ICB).
- K. The Company will build and maintain the MSAG file in concert with Customer, utilizing standard service addresses (i.e. house number, street names, and postal communities) in populating the DMS (Data Management System). The use of addressing which is not in this format will be at a price established on an Individual Case Basis (ICB). (T)

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III. CONDITIONS

- M. Routine MSAG changes will be made within two business days of receipt. Special or large volume changes and annexations may require more than two business days. Charges for Customer-initiated changes and rearrangements affecting the Subscriber's service address and ALI database records (e.g., street name and number changes, emergency services zone and name change, jurisdictional boundary changes and rearrangements, etc.), other than those processed in normal updates, will be based upon the actual cost for such changes and rearrangements. In such cases a valid comparative listing of changes must be supplied by the Customer providing direct and individual references to existing designations. (T)
- N. The Company will maintain a table of Emergency Service Numbers (ESN). Customer requested changes to the ESN will be charged at actual cost.
- O. The maintenance of the ALI database, as well as the 9-1-1 call routing, for those telephone accounts in locations outside of their normal Central Office serving territory will require special procedures and will be provided at actual cost. Telephone lines terminated in locations outside of their Central Office territory may not be able to be served by normal 9-1-1 routing or ALI records. The Company will determine how this will be handled and advise the Customer.
- P. The Customer will process all 9-1-1 calls 24 hours per day, 7 days per week, 52 weeks per year, that come in from the Company's facilities whether or not a specific 9-1-1 call is outside the Customer's jurisdiction.

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III. CONDITIONS

- Q. The 9-1-1 Service is not a replacement for a telephone number of the PSAP. The PSAP will have at least one 7-digit unlisted and one 7-digit listed number, each available 24 hours a day, for a total of two 7-digit numbers.
- R. Customer will make application for 9-1-1 service in writing. The Customer or agent for the Customer must provide satisfactory proof of appointment. 9-1-1 jurisdictional disputes between municipalities and/or counties and resolutions thereof are between the municipalities and/or counties and shall not be the responsibility of the Company.
- S. A PSAP may only Reverse Search the Automatic Location Identification (ALI) database to secure information about lines from which 9-1-1 calls have been placed but the connection has been lost and to the extent authorized by WAC 480-120-452 as now enacted or hereafter amended. (T)
- T. The Customer must purchase 9-1-1 service elements contained within the tariff sufficient to maintain a P.01 Grade of Service. A minimum of two circuits is required between the Central Office and the Serving Central Office. (T)
- U. Prior to dispatch, the PSAP Attendant dispatcher will attempt to obtain the location of the incident from the Caller. The address information maintained by the Company may not be the actual location of the Caller's need. (T)
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SKYLINE TELECOM, INC.

IV. LIABILITY

- E. The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBX's or shared tenant services, except to the extent that such information if provided to the Company by the person or entity owning or managing such private telecommunications system and being Company's subscriber of record with respect thereto. Where applicable to the type of 9-1-1 Service being provided, the Company will integrate any records furnished to it by such Subscriber in a Company standard format for inclusion in a 9-1-1 data base. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a Subscriber and shall not be liable or responsible to any person, corporation or other entity for any changes, of whatever nature or description, arising from or related to any inaccuracy or incompleteness of such data for any indirect, incidental, or consequential damages associated with the provision of this data or the inclusion of such data in any 9-1-1 database. (T)
- F. The Company, and its directors, officers, employees and agents, shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 Service when there is a failure of or interruption in 9-1-1 Service due to the attachment of any equipment by a customer or Subscriber to Company facilities or a failure of or interruption in any facilities provided by any person or entity other than the Company. (T)

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