

United Telephone Company of the Northwest d/b/a CenturyLink

WN U-11
ACCESS SERVICE
WASHINGTON

SECTION 2
1st Revised Sheet 2-6
Cancels Original Sheet 2-6

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE TELEPHONE COMPANY (Cont'd)

2.1.7 CHANGES AND SUBSTITUTIONS

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in Section 6, following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICE

- A. If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice (**by mail or by email if the customer is billed electronically or consents to receiving electronic notification**) to the person designated by that customer to receive such notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer at any time thereafter.

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If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the non-complying customer without further notice.

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2. GENERAL REGULATIONS**2.1 UNDERTAKING OF THE TELEPHONE COMPANY****2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICE (Cont'd)**

- B. If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice (**by mail or by email if the customer is billed electronically or consents to receiving electronic notification**) to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the non complying customer at any time thereafter. In the case of such discontinuance, all applicable charges, including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the non-complying customer without further notice. (C)
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- C. The Telephone Company shall deny service to a nonregistered telecommunications company that intends to use the service requested to provide telecommunications for hire, sale, or resale to the general public within the state of Washington. Any telecommunications company requesting service from a local exchange company shall state in writing whether the service is intended to be used for intrastate telecommunications for hire, sale, or resale to the general public.

2.1.9 LIMITATION OF USE OF METALLIC FACILITIES

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication PUB AS No. 1.

2.1.10 NOTIFICATION OF SERVICE-AFFECTING ACTIVITIES

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.