Original Title Sheet

WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

This Tariff, WN U-1, issued by Consolidated Communications of Washington Company, LLC, cancels and replaces WN U-4 issued by Ellensburg Telephone Company d/b/a Consolidated Communications and WN U-5 issued by YCOM Networks, Inc. d/b/a Consolidated Communications in their entirety

Consolidated Communications of Washington Company, LLC UBI No. 192 002 434

The principal office for the Company is 121 S. 17th Street, Mattoon, IL 61938.

www.consolidated.com\regulatory

NAMING RATES FOR TELEPHONE SERVICE

for the

Ellensburg, Selah and Yelm Exchanges

And

CONTAINING RULES AND REGULATIONS GOVERNING SERVICE

Issued: March 7, 2019

Effective: April 16, 2019

Consolidated Communications of Washington Company, LLC Kevin J. Kastor, Director – Government Affairs

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EXPLANATION OF SYMBOLS

- C To signify changed condition or regulation
- D To signify discontinued rate, regulation or condition
- I To signify increase
- K To signify that material has been transferred to another sheet in the tariff
- M To signify that material has been transferred from another sheet in the tariff
- N To signify new rate, regulation, condition or sheet
- O To signify no change*
- R To signify reduction
- T To signify a change in text for clarification
- * The use of the symbol "O" shall be discretionary unless its use in the interest of clarity is evident or specifically requested by the Washington Utilities and Transportation Commission.

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SECTION 1 - DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a network interface device (jack).

Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to, the communications path of the telecommunications systems. These devices may not replace any of the component parts of the Company facilities or equipment nor be injurious to the telecommunications network.

Additional Listing

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

Air Line Mileage

The shortest distance between the points involved.

Applicant

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., applying to the Company for new service or reconnection of discontinued service.

Application

A request made verbally or in writing for telephone service and including a request for a change in existing service.

Authorized User

A person, firm or corporation (other than the customer) on whose premise a telephone, Private Branch Exchange, or Private Line Service or Channel is located and who may communicate over such channels in accordance with the terms of this tariff.

Average Power

The power averaged over any one tenth second.

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Base Rate Area

That section of an exchange area within which base rates apply without mileage charges and which usually contains the more compact continuous development.

Battery Power

Direct current electrical energy furnished on the customer's premises by means of a circuit from the central office or other source of supply to a private branch exchange system or other equipment requiring separate electrical energy.

Billed Number Screening

A service whereby the customer may restrict the capability for third-party and/or collect calls to be billed to his telephone number.

Branch Exchange Service

See Private Branch Exchange Service.

Bridged Lines

See Combination Main Service.

Building

The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures which are connected by an enclosed passageway in which the wires or cables of the Company may be placed without exposure to outside electrical circuits or the weather. In no case can pipes and conduit be considered as an enclosed passageway.

Business Service

Business service is exchange service furnished to customers whose actual or obvious use of service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use. Use of a telephone number on business cards, billboard and vehicle signs, or in newspaper and magazine advertising in conjunction with the continuing provision of goods or services, shall constitute business service.

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<u>CCSA</u>

<u>Common Control Switching Arrangements are switching arrangements provided on Company premises to interconnect channels for (1) private line telephone service, and (2) alternate private line telephone-data service.</u>

Central Office

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Central Office Connecting Facility

A facility furnished to another common carrier by the Company between the terminal location of the other common carrier and a point of connection on the Company premises for intra or interstate use.

Central Office Line

See "Exchange Access Line".

Channel

A path for communication between two or more stations or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof.

<u>Circuit</u>

A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

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SECTION 1 – DEFINITIONS (CONT'D.)

Class of service

A description of Exchange Access Line service furnished a customer in terms of:

- 1. For Exchange Service:
 - (a) Grade of Line: Individual line. (See also "Primary Class of Service")
 - (b) Type of Rate: Flat Rate or Message Rate.
 - (c) Character of Use: Business or Residence.
 - (d) Dialing Method: Touch Calling or Rotary.
- 2. For Long Distance Telecommunications Service:
 - (a) Type of Call: Station-to-station or person-to-person.

Coin Box Telephone Service

A telephone station set, either public or semi-public, equipped with a device for collecting money in payment of telephone message and used in connection with either public or semi-public telephone service.

Collect Call

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

Combination Main Service

This service provides for serving separate business and residence locations from the same line with separate rings for each location.

Commission

The Washington Utilities and Transportation Commission.

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SECTION 1 – DEFINITIONS (CONT'D.)

Communications Systems

Denotes channels or other facilities and equipment which are capable, when not connected to long distance message telecommunications service, of 2-way communications between customer-provided terminal equipment or Company access lines.

The term "Communications Systems" when used in connection with communications systems provided by an Other Common Carrier (OCC), denotes channels and other facilities furnished by the OCC for private line services as such OCC is authorized by the Federal Communications Commission or Washington Utilities and Transportation Commission to provide.

Companion Service

See Combination Main Service.

Company

A corporation, association, partnership or individual engaged in the business of furnishing telephone and other telecommunication services to the public, under the jurisdiction of the Commission. Whenever used in this tariff "Company" refers to Consolidated Communications of Washington Company, LLC, unless the context clearly indicates otherwise.

Complete Disconnect

A discontinuance of service where a customer cannot receive incoming calls or place outgoing calls.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customerprovided facilities with the facilities of the Telephone Company.

Connecting Company

A corporation, association, partnership or individual owning or operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company inter-changes traffic.

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SECTION 1 – DEFINITIONS (CONT'D.)

Connection

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a "connection".

Connection Charge

See "Service Connection Charge".

Construction Charge

A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in Section 14.

Contiguous Exchanges

Two exchanges whose boundaries adjoin.

Continuous Property

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

Contract

The agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the applicable provisions of the tariff.

Cost

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses, and return requirement.

Customer

A person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., receiving service from the Company. Customer shall be synonymous with Subscriber.

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SECTION 1 – DEFINITIONS (CONT'D.)

Customer-Provided Terminal Equipment (CPE)

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically, or inductively.

CPE Trouble Premises Visit

A visit to a customer premises necessitated by trouble in the customer-provided terminal equipment (CPE).

Data Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Deposit

A cash payment made by the customer in aid of establishing or reestablishing credit with the Company. Such payment, or alternatives to such payment, which may be required before or during the period of service offsets the risk that the customer may make inadequate payment following a period of service. Interest is payable on all deposited amounts.

Dial Switching Equipment

A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a Private Branch Exchange System.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

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SECTION 1 – DEFINITIONS (CONT'D.)

Directory Assistance

A service provided to assist customers in obtaining telephone numbers which are, or are not, listed in the directory.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number of a listed customer station.

Disconnect Notice

The written notice sent to a customer following billing, notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

Drop Wire

That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

Due Notices

See "Disconnect Notice".

Duplex Service

A service which provides for simultaneous transmission in both directions.

Emergency

A situation which exists when serious sickness or public safety or public necessity is involved.

End User Common Line (EUCL)

Denotes a line, trunk or other facility provided to a subscriber under the general and/or local exchange service tariffs of the Company, terminated in a central office switch and which may be used to make and receive exchange service calls, intrastate message service calls or interstate message service calls no matter if the subscriber causes the line, trunk or facility to be arranged to prohibit any type of calls to be made or received.

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SECTION 1 – DEFINITIONS (CONT'D.)

Entrance Facilities

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

Equalized

A procedure which provides for the component frequencies of the material transmitted having about the same relationship at the two ends of the channel.

Exchange

An exchange is a specified area established for the furnishing of communication service. It usually embraces a city, town, village or unincorporated community and environs thereto and may consist of one or more central offices, together with the associated plant used in furnishing service within that area.

When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

Exchange Line

An exchange line denotes the line between the serving central office and the customer's premises. Exchange line is subdivided as follows:

- 1. Central Office Line: A circuit connecting an individual line or party line main station, KEY, PBX or Centrex system with a central office.
- 2. Station Line: A circuit connecting a secondary or additional station with a main station, or a circuit connecting a PBX station with the common equipment of a PBX system or with another PBX station.
- 3. Tie Line: A circuit connecting PBX systems and/or Centrex systems.

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SECTION 1 – DEFINITIONS (CONT'D.)

Exchange Service

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive local messages at charges in accordance with the provisions of this tariff.

- 1. Individual Access
 - (a) Individual access line service: A classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit.
- 2. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

Exchange Service Area

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

Existing Customers Only

Service and equipment that is in service and is restricted to the existing installation for the specific customer and may be expanded subject to the availability of in-stock equipment.

Extended Area Service

Interexchange telephone service furnished at flat or message rates between one or more exchanges.

Extension Station

An extension station is an additional station connected to a primary station.

Facilities

Facilities, supplemental equipment, apparatus, drop wire, poles, cables and other materials and mechanisms necessary to, or furnished in connection with telephone service.

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SECTION 1 – DEFINITIONS (CONT'D.)

Fictitious Name

A name or style employed by an individual or a concern to direct attention to a commodity or service or for any purpose other than the actual conduct of the business.

Flat Rate Service

Service furnished at a fixed monthly charge including Extended Area Service where applicable.

Foreign Attachment

Equipment attached or connected to company facilities without authority of the company or without proper FCC conformance for use with telephone service furnished.

Foreign Exchange

In connection with foreign exchange service, that exchange which encompasses the central office from which the foreign exchange service is furnished.

Foreign Exchange Mileage

See "Mileage".

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Grade of Service

Refers to the number of parties serviced on a telephone line such as one-party, two-party, four-party, multi-party, etc.

Grandfathered Service

Existing service not available to new customers.

Grandfathered Terminal Equipment

Equipment listed by the FCC in conjunction with FCC Docket No. 19528 which may be connected to access services of the Company.

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<u>Harm</u>

Harm consists of hazards to personnel, damages to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice bank transmission path for call progress signals, and loss of capability to answer an incoming call.

Individual Line

See "Exchange Service".

Individual Line Service

See One-Party Service.

Inductive Coupler

A device which makes connection with the telephone line through induction as opposed to direct electrical connection.

Initial Service Period

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Installation Charge

An initial non-recurring charge made to cover all or a portion of the cost associated with the installation of telephone facilities.

Intercommunicating System

An arrangement consisting of two or more telephone stations installed on the customer's premises and one or more central office lines, each station being equipped with a switching device by means of which the station may be connected with any other station in its own system or with the central office. Calls from the central office may be transferred to any station of the system.

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SECTION 1 – DEFINITIONS (CONT'D.)

Interexchange Channel

As used in connection with private line services denotes that portion of a through channel which interconnects exchanges (or locations outside of exchanges) in which stations or channel terminations in Company offices are located.

Inter-Exchange Common Carrier (IXC)

The term "Inter-Exchange Common Carrier" denotes specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing telecommunications services as such carriers may be authorized by the Federal Communications Commission and the Washington Utilities and Transportation Commission.

Interexchange Receiving Service

A combination of exchange and toll service, whereby a business customer in one exchange may arrange to receive calls placed to a special number by customers from another exchange. The customer agrees to accept such calls on a prepaid station toll call basis. The special number may be published in the directory of the exchange where the call originates.

Interface

The point of interconnection between terminal equipment and Company communication facilities. This point is at the Standard FCC jack furnished by the Company. (Also see Standard Network Interface.)

Intraexchange Channel

A channel (which directly connects) between stations within an exchange and is not connected to an interexchange or location channel or to a channel terminal or to channel terminations in the Company office.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service.

Joint User Service

An arrangement whereby an individual, firm, or corporation, whose telephone needs are not such as to justify the provision of separate customer service, is permitted to use the service of a customer.

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SECTION 1 – DEFINITIONS (CONT'D.)

Key

A switching device for connecting and disconnecting circuits, equipped with push button or lever for manual operations.

Key Telephone System

A service arrangement consisting of multiline telephone sets equipped with either rotary dial or touch call pads with common equipment.

Key Trunk

A central office line providing service to a key telephone system.

Line Extension

A line extension is the outside plant required in addition to existing facilities to render telephone service, exclusive of facilities.

Local Channel

That portion of a channel which connects a station to an inter-exchange channel or a channel connecting two or more stations within an exchange area.

Local Exchange

In connection with foreign exchange service, that exchange in which the primary station is located.

Local Exchange Service

Exchange service whereby a customer can complete calls from his station to other stations within the exchange area without the payment of long distance charges and in accordance with the provisions of the Company's Tariffs.

Local Message

A communication between a calling station and any other exchange station within the local service area of the calling station.

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SECTION 1 – DEFINITIONS (CONT'D.)

Local Private Line

A line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer's stations located within the same local service area.

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Long Distance Message

See "Toll Message".

Maintenance of Service Charge

A charge applied when the use of customer-provided equipment or facilities causes impairment or harm to the Company's service or facilities.

Member of a Firm or Business

Individuals, firms, companies or associations engaged in the same business or profession on one premises, receiving service from the same facilities, are considered as members of a firm or business if the individuals or members of the firm, company or association file a joint income tax return and also if any individual member of a firm, company or association substantially participates in the earnings of his fellow members of such firm, company or association.

<u>Message</u>

A completed customer telephone call.

Message Rate Service

A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

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SECTION 1 – DEFINITIONS (CONT'D.)

<u>Mileage</u>

A charge applying for the use of part or all or a circuit furnished by the Company.

- 1. Airline Measurement: The shortest distance between two points.
- 2. Off-Premises Line Mileage: The measurement applying on an off-premises line for which a circuit charge is made in accordance with tariff provisions.
- 3. Foreign Exchange Mileage: The measurement applying to a circuit connecting a customer's main station, KEY, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus extra exchange line mileage if any apply.
- 4. Route Measurement: The actual length of a circuit between two points.
- 5. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with tariff provisions.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Modular Connecting Device

A type of jack and plug arrangement as defined by the FCC.

Move and Change Charges

Initial non-recurring charges made to cover in whole or part the cost of changes in location or type of facilities or in wiring on a customer's premises at the request of the customer, where there is no interruption to service, other than that incident to the work involved, and where such changes are not required for the proper maintenance of the equipment or service.

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SECTION 1 – DEFINITIONS (CONT'D.)

Multi-Party Service

Party line service, other than two or four-party services.

Network Control Signaling

The transmission of signals into the telephone system which perform functions such as supervision (control, status and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions and alerting) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Network Interface Device

See Standard Network Interface

Non-Contiguous Exchanges

Two exchanges whose boundaries do not adjoin.

Nonrecurring Charge

A one-time charge associated with certain installations, changes or transfers of services either in lieu of or in addition to recurring monthly charges.

Normal Working Day

The normal working day for installation, repair and construction will be all days between the hours of 8:00 a.m. and 5:00 p.m. except Saturdays, Sundays, and legal Holidays.

<u>Notice</u>

See "Disconnect Notice".

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SECTION 1 – DEFINITIONS (CONT'D.)

Off-Premises Stations and Extensions

Off-Premises stations are primary appearances of private branch exchange station lines in premises other than that in which is located the switchboard or switching equipment.

Off Premises extensions are additional appearances of a private branch exchange station line, or an additional appearance of a one-party or party line main station, at a location outside the premises in which is housed the primary station.

One-Party Service

A grade of exchange service furnished by means of a central office line arranged to serve one primary station only, although additional stations may be connected to the line as extensions.

Partial Disconnect

The suspension of either incoming or outgoing service to a subscriber, initiated by the utility for nonpayment of the bill, for a period not to exceed 15 days, after the subscriber has been advised of the restricted usage.

Party Line Service

A grade of exchange service furnished by means of a central office line arranged to serve more than one primary station and with distinctive ringing for each main station on that line.

PBX Trunk

A central office line providing service to a private branch exchange.

Permanent Disconnect

A discontinuance of service in which the facilities used for that service become available for use in providing other service.

Person

A Natural Person and any partnership, corporation, agency of government, association, trust or other legal entity.

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SECTION 1 – DEFINITIONS (CONT'D.)

Point of Connection

Denotes the location of a customer premises where facilities, provided by the Company, terminate at which point transmitting or receiving terminal equipment or switching equipment used for communications with terminal equipment on the premises may be connected.

Preassigned Telephone Number

A telephone number preassigned in the "Telephone Number Space" of the service order with a specific (predetermined) in-service date.

Premises

The buildings, portion, or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where the roof in adjoining buildings is made continuous and all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Primary Station

A primary station is the main telephone station (excluding extension stations) of a customer's service.

Private Branch Exchange Service (PBX)

Commercial private branch exchange service and private automatic branch exchange service is furnished by means of trunk lines directly connected from a Company central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations for the exclusive use of the customer or his employees.

Private Line

A non-switched circuit provided to furnish communications between two or more points.

Push Button Service

Exchange service furnished by means of assemblies of one or more individual, party, PBX, Centrex, private line, or local private line station lines, and associated apparatus arranged for various combinations of cutoff, holding, intercommunicating, pickup or signaling within the capacity of the equipment.

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SECTION 1 – DEFINITIONS (CONT'D.)

Registration

A program whereby the FCC grants a Registration Number to a particular terminal device which meets particular criteria prescribed by the FCC. Registration may be granted for terminal equipment or protective circuitry. A registration number will appear on all equipment so certified.

Registered Protective Circuitry

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of FCC Rules and Regulations.

<u>Regrade</u>

An application for a different class and/or grade of service.

Resale of Service

An activity wherein one entity subscribes to the communications services and facilities of another entity and then re-offers communications service and facilities to the public (with or without adding value) for profit.

Reserved Telephone Number

A telephone number reserved for use by the customer at some undetermined future date. Usually so noted on the service order.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes.

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Remote Call Forwarding

An arrangement to automatically forward all incoming calls placed to the remote call forwarding number, to another telephone number.

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SECTION 1 – DEFINITIONS (CONT'D.)

Service Connection Charge

The nonrecurring charges intended to cover, in part, the expense incurred by the Company for work performed at the customer's request associated with a Service Order, Central Office Work, Line Connection, and/or Time and Material charges.

Service Point

When used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used at least in part for communications with stations or customer-provided terminal equipment.

Service Station

Service Station service is exchange service furnished to customers beyond the Base Rate Area by means of lines and stations which are owned and maintained beyond a designated junction by organized associations of customers.

Speculative Project

An undertaking of a speculative nature which, in the opinion of the Company, appears to involve risk of failure.

Standard Network Interface

- 1. The Standard Network Interface is a standard FCC approved jack which serves as the point of demarcation between those facilities owned by the Company and those facilities which may or may not be owned by the customer in the provision of exchange access, WATS, or Private Line Services.
- 2. The Standard Network Interface may be located inside or outside the customer premises, as determined by the Company, but within close proximity to the protector or equivalent.
- 3. For existing installation, the protector or point where the facilities enter a customer premises may be established as the point of demarcation.

Station

Network control signaling unit and other equipment at the customers premises which enables the customer to establish the communications connection and to effect communications through such connections.

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GENERAL SERVICES TARIFF

SECTION 1 – DEFINITIONS (CONT'D.)

Subscriber

See Customer

Suburban Area

A grade of exchange service furnished in the suburban area without mileage charges.

Supersedure

The transfer of service, including the telephone number, from one customer to another with the express consent of the relinquishing customer and with the agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type or location of equipment.

Supplemental Equipment

Equipment furnished to meet the special needs or convenience of the customer.

Supplemental Island Base Rate Area

A base rate area encompassing an area of relatively high density of population, entirely separated from the main base rate area of an exchange and in which mileage charges do not apply.

Suspension of Service

A temporary discontinuance of service without terminating the contract. Suspension of service may be divided into two general classifications as follows:

- 1. At Customer's Request: Temporary suspension of service at customer's request.
- 2. Initiated by Company: Partial suspension (denial) for nonpayment of service charges either local and/or toll.

<u>Tariff</u>

The rates, charges, rules and regulations adopted and filed by the Company and filed with the Washington Utilities and Transportation Commission.

Telecommunications Service

The service offered by the Company accessing the exchange switching network.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 1 – DEFINITIONS (CONT'D.)

Telephone Company

See "Company".

Telephone Network

The public switched telephone network.

Telephone Service

Telephone service consists of both exchange and interexchange service.

Telephone Station Set

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

Teletypewriter

A teletypewriter consists of apparatus designed for the sending and receiving, or receiving only, of typewritten messages transmitted electrically.

Temporary Disconnect

The suspension of both incoming and outgoing service to a subscriber, initiated by the utility for nonpayment of the bill, for a period not to exceed 15 days, during which the facilities used for that service are reserved for the subscriber and following which it becomes a permanent disconnect.

Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses etc. Also, service to a domicile which does not have the building, waste water and ground water permits necessary for legal occupancy shall be considered temporary.

Terminal Equipment

Customer-provided devices utilized for transmission or reception of communications when attached to the telecommunications network facilities at a point on the customer's side of the station protector, network interface or other point of demarcation. And includes, but not limited to telephone station sets, speaker phones, answering devices, dialers, data sets, computer terminals, paging systems, alarm systems, key systems, PBX's, etc.

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Consolidated Communications of Washington Company, LLC Kevin J. Kastor, Director – Government Affairs

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GENERAL SERVICES TARIFF

SECTION 1 – DEFINITIONS (CONT'D.)

Terminal Hunting

A general designation for a group of individual lines or PBX trunks, in a dial system office, so arranged that the switching equipment will search over a group to find an idle line or trunk.

Terminal Loop

The wire facility used in providing off-premise station.

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

Tie Line

A telephone circuit entirely within an exchange connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

Tie Line Mileage

See "Mileage".

Toll Access Line

A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

Toll Center

A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 1 – DEFINITIONS (CONT'D.)

Toll Message

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

- 1. Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.
- 2. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone number or switchboard.
- 3. Collect Message: A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- 4. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
- 5. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

Toll Rate

The charge prescribed for a toll message usually based upon time and distance of the call.

Toll Service

Telephone service between exchanges or locations for which a toll rate is charged.

Toll Station

A telephone instrument connected for toll service only and to which message telephone toll rates apply for each call made therefrom.

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GENERAL SERVICES TARIFF

SECTION 1 – DEFINITIONS (CONT'D.)

Toll Terminal Service

Toll terminal service involves a telephone line which is connected directly to toll switchboard positions.

Touch Calling Service

A service arrangement permitting the use of telephone instruments equipped with keys/buttons, each of which generates a distinctive tone, for the origination of calls. Touch Calling Service is offered for use with customer lines served from a central office equipped to furnish the service.

Trenching Costs

Costs of excavating, backfilling and compacting, and, where necessary, cost of breaking and replacing pavement and of restoring landscaping.

Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a Company central office.

Type of Service

Refers to flat rate service, message rate service, or payphone service.

Underground Service Connection

A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

A. APPLICATION OF REGULATIONS

- 1. The regulations set forth herein apply to intrastate services and facilities furnished within the state of Washington by the Company, subject to jurisdiction of the Washington Utilities and Transportation Commission.
- 2. No officer, employee or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or cancelled only with the consent or approval of the Commission.
- 3. The Company furnishes exchange, toll, and private line service throughout the territory it serves, as shown by its filed rates, regulations and maps. The Company also furnishes inter-exchange toll service to the territory served by connecting companies, subject to their rates and regulations.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

B. APPLICATION FOR SERVICE

- 1. Anyone desiring service may be required to make application in writing on forms prescribed by the Company and in accordance with this filed tariff. An application shall be deemed to be a notice to the Company that the applicant desires service and an expression of this willingness to conform to such rules and regulations as are in effect and on file with the Washington Utilities and Transportation Commission. Such application shall clearly state the character of service for which applied.
- 2. Shared use of service is generally prohibited.
- 3. The Company shall be the sole provider of public and semi-public service.
- 4. An application is merely a request for service and does not in itself bind the Company to serve except under reasonable conditions, nor does it bind the applicant to take service. An application for service cancelled by the applicant or the Company prior to the establishment of the service applied for is subject to the following conditions:
 - (a) If cancellation is requested by applicant prior to the time facilities are installed on applicant's premises, the application will be cancelled by the Company and no charge will be made against the applicant except as may be specifically covered by a written contract.
 - (b) If cancellation is requested by applicant subsequent to the time facilities are installed on applicant's premises but not connected for service, the application will be cancelled by the Company, and the Company will collect service

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

B. APPLICATION FOR SERVICE (CONT'D.)

- (b) connection charges applicable to the facilities actually installed at the time of requested cancellation, or such other amount as may be specifically provided for by a written contract previously made.
- (c) If cancellation is requested by the applicant subsequent to the time facilities are installed on applicant's premises and connected for service, such cancellation being in effect a regular discontinuance of service, the conditions of the above paragraph (b) and the minimum requirements of the rate will be applicable.
- (d) If the applicant refuses to comply with the Company's Rules and Regulations prior to the establishment of service, the Company may cancel the application, in which event any amount collected from the applicant will be refunded.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

C. ESTABLISHMENT AND FURNISHING OF SERVICES

- 1. Provision of Equipment
 - a. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
 - b. Customer-owned terminal equipment and communications systems may be connected with the facilities furnished by the Company in accordance with Part 68 of the Federal Communications Commission (FCC) rules and regulations. In these instances, the Company will take all reasonable precautions to assure that the telecommunications network is not exposed to harmful or hazardous voltages as a result of interconnection with customer-owned equipment.
- 2. Customer Billing
 - a. The customer is responsible for all proper rates and charges in conjunction with the services furnished him, including calls originating and accepted received collect at the customer's access line.
 - b. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to governmental agencies.
 - c. Bills shall be payable immediately upon receipt and past due fifteen days after the date of the bill or after any preferred payment date previously established by agreement between a customer and the telephone company.
 - d. For billing purposes, each month is presumed to have thirty days. The regular bill period will be once each month.
 - e. Retroactive billing adjustments will not be made for a period exceeding three years.
 - f. The Company may temporarily suspend service in the event the customer fails to pay amount due in compliance with WAC 480-120-172.

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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

C. ESTABLISHMENT AND FURNISHING OF SERVICES (Cont'd.)

- 3. Minimum Contract Period
 - a. Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the established rate for one month.
 - b. Special contractual arrangements for special equipment or special assemblies of equipment are developed as required.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

C. ESTABLISHMENT AND FURNISHING OF SERVICES (Cont'd.)

4. Abuse or Fraudulent Use of Service

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.
- b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, in a manner which could reasonably be considered frightening, abusive, tormenting or harassing to others.
- d. The use of profane or obscene language.
- e. The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers.
- f. The impersonation of another with fraudulent intent.
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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

- 5. Service for Unlawful Purposes
 - a. The service is furnished, subject to Commission approval, that it shall not be used for the purpose of making or accepting bets, furnishing information or for any other purposes in connection with any gambling scheme, business or device, or for any similar unlawful purpose. Any customer whose service is to be discontinued or any applicant to whom service is to be denied under this regulation will be notified by the Company of his right to a hearing by the Commission to determine whether or not such service is being used or will be used in violation of this rule. Upon complaint to the Commission by any applicant or customer who is affected by the refusal or discontinuance of service in accordance with this rule, such service shall be provided, continued or restored if the Commission shall determine that the service has not been used or is not intended to be used in violation of this rule.
- 6. Termination of Service
 - a. The customer shall be required to give notice to the Company of his intention to discontinue service. The Company may discontinue service for nonpayment of bills, deposits or any other proper charge or reason as provided by the Company's tariff.
 - b. Before disconnecting service the Company shall make a good faith effort to notify the customer. Subsequent to a customer's account being delinquent, the Company shall serve written notice of disconnection on the customer either by mail or personal delivery of the notice to the customer's address. Service shall not be disconnected prior to the eighth business day following mailed notices or prior to 5 p.m. of the first business day following for personally delivered notices.

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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

- 6. Termination of Service (Cont'd.)
 - c. In all cases discontinuance of service by the Company must be in compliance with WAC 480-120-172.
- 7. Resale of Service
 - a. The resale of any local service provided by the Company is not permitted except as provided elsewhere in this tariff or as specifically authorized by the Company.
- 8. Telephone Numbers
 - a. The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
 - b. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

- 9. Application of Business and Residence Rates
 - a. Business rates apply if any one or more of the following criteria are met:
 - 1) In all locations of a business nature including clubs or lodges; public, private or parochial schools and colleges; hospitals; libraries; churches; government building and other similar institutions.
 - 2) Any location where the directory listing denotes association or affiliation with an enterprise of a commercial, social or religious nature.
 - 3) When the telephone number is regularly advertised for business purposes.
 - 4) When the place of business and residence of the customer occupy the same premises and the business use of the service is more than incidental.
 - 5) In any residence location where the principal use is of a business, professional or occupational nature.
 - 6) When the service is provided by the customer primarily for the use of patrons, patients, or the general public.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

- 9. Application of Business and Residence Rates (Cont'd.)
 - b. Residence rates apply if any one or more of the following criteria are met:
 - 1) In private residences, including the individual apartments of hotels, apartment buildings, boarding houses, and dormitory rooms where the service would not be classified as a business service by the regulations.
 - 2) In a residence of a person conducting business in the residence, providing the customer has other service at business rates. Where it is determined that a customer with residence service is using the service in a manner that should be classified as business service, the Company may discontinue service if the customer refuses to pay the applicable business rates.

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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

C. ESTABLISHMENT AND FURNISHING OF SERVICES (Cont'd.)

10. Directory Listings

The Company shall provide access to directory listings in accordance with WAC 480-120-251.

11. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's facilities, and the customer agrees to pay the Company's current charges for such changes.

12. Customer Service - Use of

Customer telephone service, as distinguished from public and semi-public telephone service is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semi-public character when the station is so located that the public-in-general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed provided the instrument is so located that it is not accessible for public use.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

D. DEPOSITS

All applicants for service will be required to establish satisfactory credit with the Company. This would most often be demonstrated through prior service with the Company, or a utility of the same type, of at least twelve months duration, ending no longer than one year prior to the date of application during which the service was not disconnected for failure to pay and no more than two delinquent notices were served upon the customer.

If satisfactory prior service, or other establishment of credit factors as identified in WAC 480-120-122 cannot be demonstrated for a residential customer, a deposit will be required. Deposits for business customers shall be in accord with WAC 480-120-123.

The Company may not impose any deposit requirements more stringent than those identified in WAC 480-120-122 and WAC 480-120-123.

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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

E. OBLIGATION OF COMPANY

- 1. Furnishing of Service
 - a. The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
 - b. Where facilities beyond those normally required are provided to satisfy customer requests, charges based on the additional costs incurred will apply.
 - c. When a customer orders installations, move or changes which cannot be completed during scheduled working hours, he may be required to pay overtime charges. Such overtime charges will be the difference between straight time and overtime, and will be in addition to the normal installation, move or change charge. The customer must agree to this provision before such overtime work will be performed.
 - d. When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or part of the cost of construction is borne by the customer.
 - e. The Company will determine the type of outside plant facilities to be provided for the furnishing of a service.
 - f. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

E. OBLIGATION OF COMPANY (Cont'd.)

- 2. Maintenance and Repair
 - a. All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this tariff.
 - b. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause except from fire or unavoidable accidents.
 - c. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- 3. Allowance for Interruptions
 - a. In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made if the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.
 - b. The allowance will be the prorated portion of the monthly rate or monthly guarantee for the service or the portion of the service made inoperative. In no case will the credit allowance for any period exceed the total bill for exchange service for that period.
- 4. Relocation or Rearrangement of Facilities
 - a. The Company will be reimbursed for the actual costs associated with customer requests for relocation or rearrangement of facilities.

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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

E. OBLIGATION OF COMPANY (Cont'd.)

- 5. Liability
 - a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the customer, shall, in no event, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.
 - b. When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.
 - c. The Company is not liable for any unavoidable damage to the customer's premises resulting from the attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof.
 - d. Overcharges by the Company shall be refunded to the customer in compliance with WAC 480-120-163.
 - e. The Company is not liable for any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

E. OBLIGATION OF COMPANY (Cont'd.)

- 5. Liability (Cont'd.)
 - f. The Company is not liable for any of the following:
 - 1) Claims for libel, slander or infringement of copyright from the material transmitted or recorded over its facilities;
 - 2) Claims for infringement of patents arising from combining with or using in connection with facilities of the Company;
 - 3) Apparatus and systems owned by the customer; or
 - 4) All other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
 - g. To the extent required by law or judicial precedent, this tariff shall not be construed to limit the Company's Liability, if any, for its gross negligence or willful misconduct.

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GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

F. OBLIGATION OF CUSTOMER

The customer agrees not to move, alter or molest the wiring, protection or any Company owned telephone equipment on the customer's premises in any manner whatsoever, and agrees to pay all charges arising from such molestation or alterations or schedule charges of the Company for changing the location of the telephone apparatus under contract.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

G. SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS

Special assemblies of equipment or speculative projects for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.

- 1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
 - a. Maintenance expense
 - b. Depreciation expense including reusable and non-recoverable items
 - c. Administration expense
 - d. Taxes including Federal Income Tax
 - e. Any other specific items of expense that may be associated with the facility provided
 - f. A reasonable return on investment
- 2. The estimated installation cost used in the derivation of the various expense items shall include the following:
 - a. Material
 - b. Material overhead
 - c. Installation labor
 - d. Installation labor overhead

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

H. COMPLAINTS AND DISPUTES

1. Any complaint or dispute involving the Company and a customer shall be handled in accordance with WAC 480-120-165 and 166.

I. NOTICES

- 1. Notices the Company may give to a customer supplied with telephone service by the Company, may be given to the customer or his authorized representative orally unless otherwise provided by these Rules and Regulations and the rules of the Washington Utilities and Transportation Commission, or by written notice, either delivered at the customer's address hereinafter described or properly deposited in any United States Post Office, postage prepaid, addressed to the customer at the address specified on the customer's application for telephone service or at such address as may subsequently be given by the customer to the Company at its local business office.
- 2. Any notice from any customer to the Company may be given orally to the Company by the customer or his authorized representative at the Company's local business office where service is rendered to the customer unless otherwise provided by these Rules and Regulations, or by written notice properly addressed and mailed to the Company.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 3 – LOCAL EXCHANGE ACCESS LINE SERVICE

A. ELLENSBURG AND SELAH EXCHANGES

1. Business Service

Applicable to business service within those areas where local exchange service is provided in:

Ellensburg and Selah

Effective June 1, 2014, the rate centers of Ellensburg, Kittitas, Lauderdale, Thorp and Vantage will be consolidated into one rate center named Ellensburg.

Monthly Rate for Exchange Access Line:

One Party \$18.52

Volume/Term Discounts

	1 yr Term	2 yr Term	3 yr Term	5 yr Term
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

Description of service: Standard service is One-Party with Touch Calling capabilities.

Non-recurring charges from Section 14 apply in addition to the charges shown above.

Conditions

1. The above rates comprehend extended area service between the Selah and Yakima Exchanges.

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GENERAL SERVICES TARIFF

SECTION 3 – LOCAL EXCHANGE ACCESS LINE SERVICE (CONT'D.)

A. ELLENSBURG AND SELAH EXCHANGES

2. Residence Service

Applicable to residence service within those areas where local exchange service is provided in:

Ellensburg and Selah

Effective June 1, 2014, the rate centers of Ellensburg, Kittitas, Lauderdale, Thorp and Vantage will be consolidated into one rate center named Ellensburg.

Monthly Rate for Exchange Access Line:

One Party \$16.00

Description of service: Standard service is One-Party with Touch Calling capabilities.

Non-recurring charges from Section 14 apply in addition to the charges shown above.

Conditions

1. The above rates comprehend extended area service between Selah and Yakima exchanges.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 3 – LOCAL EXCHANGE ACCESS LINE SERVICE (CONT'D.)

B. YELM EXCHANGE

- 1. General
 - a. Basic Local exchange access line service is provided by means of a circuit directly connecting the central office switching equipment with the customer's premises to enable the establishment of telephone communications between stations in the same or different exchange at the monthly rates contained in this tariff. The facilities used to furnish local exchange access line service are also used to furnish toll telephone service at rates applicable for such services.
 - b. Conditions
 - (1) The rates set forth below are for a minimum one month period and entitle the customer to an unlimited number of telephone calls within the exchange (including EAS points) without additional charge.
 - (2) Applicable taxes levied by state, county and local taxing authorities are added to the rates set forth in this section.
 - (3) Touch Calling Service is provided as part of basic local access line service.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 3 – LOCAL EXCHANGE ACCESS LINE SERVICE (CONT'D.)

B. YELM EXCHANGE (CONT'D.)

2. Business Service

		Monthly Rates
		Flat Rate Service ⁽¹⁾
One-Party	\$24.00	
KTS/PBX Trunk		\$32.00
Centrex Additive ⁽²⁾ (per line)	2-6 Lines	\$ 6.00
	7-24 Lines	\$ 5.00
	25-49 Lines	\$ 4.50
	50-74 Lines	\$ 4.00
	75-99 Lines	\$ 2.50
	100 - 249 Lines	\$ 2.25
	250+ Lines	\$ 2.00

Volume/Term Discounts

	1 yr Term	2 yr Term	3 yr Term	5 yr Term
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

(1) Includes Extended Area Service to Tacoma, Roy, Graham and Olympia.

(2) Centrex Additive is rate per line for Flat Rate Service and is in addition to Centrex line rate identified in Section 11.

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GENERAL SERVICES TARIFF

SECTION 3 – LOCAL EXCHANGE ACCESS LINE SERVICE (CONT'D.)

B. YELM EXCHANGE (CONT'D.)

3. Residence Service

Monthly Rates Flat Rate Service⁽¹⁾ \$18.00

One Party (per line)

- 4. Vacation Service
 - a. General

Vacation Service allows a customer to reduce their monthly telephone expenses when they are not in need of regular phone service in their home. This is done by placing their service in a status whereby they will not receive incoming calls and they will not be able to place outgoing calls. Where the capability exists, outgoing calls to 911, Telephone Repair and the Telephone Company Business Office may be allowed.

b. Rates and Conditions

Monthly Rate

50% of Flat Rate Service

Conditions

- 1. Vacation Service is available only on Flat-Rate Residence Service.
- 2. During Vacation Service status there will be no charge for features or additional listings; Subscriber Line Charge will be billed at 50%.
- 3. Service Connection Charges will not apply at the time a line is placed in Vacation Service status. Normal Service Connection Charges will apply when the line is moved from Vacation Service to regular service.
- (1) Includes Extended Area Service to Tacoma, Roy, Graham and Olympia.

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GENERAL SERVICES TARIFF

SECTION 4 - LIFELINE PROGRAM

Within the service areas for which the Company is designated as an "eligible telecommunications carrier" pursuant to Subpart C of Part 54 of Title 47 CFR, the Company offers Lifeline service to qualifying low-income consumers. Lifeline service is a non-transferable retail local service offering that is available only to qualifying low-income consumers and for which qualifying low-income consumers pay charges that have been reduced in accordance with Subpart E of Part 54 of Title 47 CFR.

The Company's offering of Lifeline service includes "toll limitation" only in the form of "toll blocking" (and not "toll control"), as those terms are defined in Subpart E of Part 54 of Title 47 CFR. "Toll blocking" is available with respect to Company-provided Lifeline service at no Company charge to the Company's subscriber to such Lifeline service.

On the issue date of this tariff sheet, "toll blocking" is defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR, as "a service provided by an eligible telecommunications carrier that lets subscribers elect not to allow the completion of outgoing toll calls from their telecommunications channel." "Toll blocking" does not necessarily result in the blocking of collect calls to the subscriber's telephone line or the blocking of calls billed from another location to the subscriber's telephone line.

The availability of the telephone assistance programs described in this schedule, or any of them, to any otherwise eligible subscriber or applicant may be subject to such subscriber or applicant granting his or her written consent to disclosure and/or transmission by the Company of certain information pertaining to that subscriber or applicant, including, but not necessarily limited to, his or her name, other subscriber or applicant-identifying information, the service address to which the relevant telephone assistance program service is being applied for and/or is being furnished, the specific assistance program in which the subscriber or applicant participates or has applied to participate, and the date or dates of such participation or requested participation, all in accordance with Subpart E of Part 54 of Title 47 CFR.

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GENERAL SERVICES TARIFF

SECTION 5 – MAPS OF EXCHANGE AND TOLL STATION AREAS

Exchange Area Boundary Ellensburg and Selah



Issued: March 7, 2019

Effective: April 16, 2019

Consolidated Communications of Washington Company, LLC Kevin J. Kastor, Director – Government Affairs

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GENERAL SERVICES TARIFF

SECTION 5 – MAPS OF EXCHANGE AND TOLL STATION AREAS (CONT'D.)

Exchange Area Boundary Yelm



Issued: March 7, 2019

Effective: April 16, 2019

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GENERAL SERVICES TARIFF

SECTION 6 - PRIVATE BRANCH EXCHANGE SERVICE

ELLENSBURG AND SELAH EXCHANGES

Applicable to manual or automatic private branch exchange systems for terminating PBX trunks, tie lines, private lines, etc., furnished within the base rate areas.

Rates	Rate Per Month
Trunks, ea.	\$52.02
Trunks Rotary Dial, ea.	\$50.42#

Description of Services: Standard Service is a trunk with Touch Calling Capabilities.

In addition to the above rates, there is an additional charge of \$9.00 rental per month for each chargeable trunk connected to any Hotel, Motel, Hospital or other subscriber service where Toll Restriction and/or Diversion is provided.

Any Private Line or Special Service Circuits used with a PBX -PABX shall take the appropriate trunk rate schedule. Any additional charge over the trunk rate will be in addition to the trunk charge. In no case will the access charge be less than the trunk rate.

Trunks Rotary Dial are restricted to such services as are installed and in use prior to June 1, 1989 and in continuous service at the same location by the same subscriber.

Non-recurring charges from Section 14 apply in addition to the charges shown above.

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GENERAL SERVICES TARIFF

SECTION 6 - PRIVATE BRANCH EXCHANGE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

A. CONDITIONS

- 1. Service under this schedule will be provided outside the base rate area and within the exchange area at the above rates and mileage rates.
- 2. Where operating conditions make it necessary to install electrical power equipment on the subscriber's premises, the subscriber shall furnish, install and maintain the necessary power wiring and power outlet on his premises and also provide the electrical energy for the operation of the electrical power equipment.
- 3. Where service provided under this schedule is located outside the base rate area, the Company will have the option of either providing battery and ringing power
 - a. By the use of cable pairs from the central office, for which regular suburban mileage charges will apply from the base rate area to the subscriber's location for each pair used; or
- 4. The term "premises" as used in this Section is defined as follows: Any room of a building in which the switchboard is located and occupied by the subscriber and his personnel.
- 5. A business line shall be connected to a PBX only when the subscriber provides assurance that each station location can be identified by a public service answering point (PSAP) receiving a 9-1-1 call from that station. Identification includes physical address location as well as telephone number. Such assurance can be provided either by the subscriber providing written assurance that the PBX has the built-in capability to provide the station location identification or by use of a minimum of two business lines provided by the Company and paid for by the subscriber at normal tariffed rates. If the latter is used to provide the station location identification information and any changes or updates thereto directly to the PSAP or the administrator of the Master Street Address Guide. In any event, if any station location is not equipped with direct inward dialing, the subscriber shall post that station with a notice that dialing 9-1-1 does not provide location identification to the answering party.

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GENERAL SERVICES TARIFF

SECTION 7 - LATE PAYMENT CHARGES

A. ESTABLISHMENT AND FURNISHING OF SERVICES

- 1. Customer Billing
 - a. A late payment charge will be applied, subject to the following conditions:
 - 1) A late payment charge of 1 % will be applied to any amount on a customer's bill carried over to the next month's bill. A credit will be applied against the late payment charge to recognize the advance billing of local service.
 - 2) The late payment charge will be uniformly applied to all exchange customers.
 - 3) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
 - 4) The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In the case of certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).
 - 5) The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161. If payment is not made by the scheduled date, late payment charges shall apply.

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GENERAL SERVICES TARIFF

SECTION 7 - LATE PAYMENT CHARGES (CONT'D.)

- 1. Customer Billing (Cont'd.)
 - a. A late payment charge will be applied, subject to the following conditions: (Cont'd.)
 - 6) When the customer contacts the Company to question certain charges made to the customer's billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.
 - 7) When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.
 - 8) Nonpayment of late payment charges associated with billing made by the Company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
 - 9) Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payment charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

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GENERAL SERVICES TARIFF

SECTION 8 - PUSH BUTTON TELEPHONE SERVICE

ELLENSBURG AND SELAH EXCHANGES

A. APPLICABILITY

Applicable to mechanical key, multi-line telephone service.

Applicable to electronic or digital push-button telephone services.

TERRITORY

In the Ellensburg and Selah exchange areas of the company except CENTREX service.

RATES

Push-button service exchange network access line	Monthly Rate \$21.62
Push-button service exchange network access line - Rotary Dial	\$20.02#

Description of Services: Standard Service is a trunk with Touch Calling Capabilities.

Trunks Rotary Dial are restricted to such services as are installed and in use prior to June
1, 1989 and in continuous service at the same location by the same subscriber.

Non-recurring charges from Section 14 apply in addition to the charges shown above.

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GENERAL SERVICES TARIFF

SECTION 8 - PUSH BUTTON TELEPHONE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

A. APPLICABILITY (Cont'd.)

Applicable to mechanical key, multi-line telephone Institutional Centrex service. Applicable to electronic or digital push button telephone services.

TERRITORY

In the Ellensburg exchange area for existing Institutional Centrex service.

RATES

Push-button service exchange network access line

Monthly Rate \$20.02

Non-recurring charges from Section 14 apply in addition to the charges shown above.

Issued: March 7, 2019

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GENERAL SERVICES TARIFF

SECTION 8 - PUSH BUTTON TELEPHONE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

B. CONDITIONS

- 1. Push button telephone service may be provided by telephone with buttons in the base of the instrument, or by push button modules, or separately mounted keys in association with single line instruments. It may be used in association with central office, private branch exchange, Centrex, WATS, and private lines. The Push Button Service Exchange charge is applicable to all lines. Any additional amount for the "other" line charge for any line other than a Central Office line will be an additional applicable charge to be added to the appropriate Network Access Line charge.
- 2. Any rotary trunk-hunting line used for Push Button Telephone Service must be scheduled under the Push Button Service Exchange Network Access Line Sections.
- 3. Telephones may not be located beyond manufacturer recommended distance.
- 4. Credit will be allowed for the installation charges applicable to existing central office lines when a customer changes from individual line service to push button service.
- 5. Exclusion is an arrangement which provides the first person answering a call security from others entering the line while the call is in progress. Each telephone which is to be denied access must be equipped with this feature for each line from which it is to be excluded.
- 6. The above service will be provided outside the base rate area and within the exchange area at the above rates plus zoned mileage charges on central office lines.

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GENERAL SERVICES TARIFF

SECTION 8 - PUSH BUTTON TELEPHONE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

B. CONDITIONS (Cont'd.)

- 7. Where operating conditions make it necessary to install a power rectifier on the subscriber's premises, the subscriber will be required to furnish the rectifier, electrical energy for its operation, together with the power outlet and associated wiring.
- 8. A maximum of four bells per central or PBX station line will be permitted. When a bell is connected to a line and is located other than at the station associated with that line the extension bell will not be located beyond manufacturer recommended distances.
- 9. Stations arranged for pick-up only may be installed off the subscriber's premises provided there is no hold feature on the line being extended. Under these conditions mileage rates are applicable to central office or PBX station lines.
- 10. Where concealed wiring is desired or where it is necessary to protect the system wiring from injury or exposure the subscriber shall furnish, install and maintain the necessary conduit and outlet boxes.
- 11. Installations of an unusual or difficult nature will be made on an actual labor and materials cost basis.

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GENERAL SERVICES TARIFF

SECTION 9 - CONCURRENCE IN REGULATIONS AND RATES

A. Reserved for Future Use

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GENERAL SERVICES TARIFF

SECTION 10 - CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATION SYSTEMS (CONT'D.)

A. RULES AND REGULATIONS

- 1. General
 - a. Circuitry and terminal equipment connected at the customer's premises to facilities furnished by the Company for use with exchange service must comply with Part 68, Subpart B of the Federal Communication Commission Rules and Regulations.
 - b. The general Regulations contained in Section 2 of this tariff apply to connecting of circuitry and terminal equipment connected at the customer's premises. In any instance where the tariff of the Company conflicts with the effective order of the FCC, the FCC order will have precedence.
- 2. Responsibility of the Customer
 - a. A customer desiring to connect customer-provided terminal equipment, protective circuitry, data equipment, or communications systems, to the exchange and message toll network must comply with applicable FCC requirements.
 - b. A customer must notify the Company of his intent to disconnect customerprovided equipment or services from the Company's Access lines.
 - c. Upon notification from the Company that the customer-provided equipment is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
 - d. The customer will be responsible for the payment of charges for service calls by company employees to the customer's premises where a service difficulty or trouble report results from customer-provided equipment.

1. Ellensburg and Selah exchanges – A non-recurring Maintenance of Service Charge of \$36.00 will apply for each repair visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer-provided terminal equipment or communications system which is arranged for connection to Company facilities.

Non-recurring charges from Section 14 may also apply in addition to the charges detailed above.

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GENERAL SERVICES TARIFF

SECTION 10 - CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATION SYSTEMS (CONT'D.)

A. RULES AND REGULATIONS (Cont'd.)

- 2. Responsibility of the Customer (Cont'd.)
 - e. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, installation charges, service connection charges, termination charges, minimum charges, reimbursement for loss or damage to Company facilities, and maintenance of service charges as may apply.
 - f. An access-line customer must subscribe to, and be capable of providing operation for, sufficient quantities of access lines to provide adequate access to his customer-provided equipment in accordance with accepted communications industry standards.
 - g. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - (1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
 - (2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding conditions.
 - (3) Non-published telephone service will not be furnished for use with recorded public announcements.
 - (4) Failure to comply with the provisions of this tariff shall be cause for termination of the service.

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GENERAL SERVICES TARIFF

SECTION 10 - CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATION SYSTEMS (CONT'D.)

A. RULES AND REGULATIONS (Cont'd.)

- 3. Responsibility of the Company
 - a. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
 - b. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems or equipment.
 - c. The Company shall not be responsible for the through transmission of signals generated by customer-provided equipment or systems or for the quality of, or defects in such transmission, or the reception of signals by customer-provided equipment or systems.

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GENERAL SERVICES TARIFF

SECTION 10 - CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATION SYSTEMS (CONT'D.)

B. CUSTOMER-OWNED INSIDE WIRE

- 1. Violation of Regulations
 - 1. Where any customer-provided inside wire and jacks have been installed or any inside wire and jacks have been maintained by the customer in violation of the technical standards referenced in Paragraph 2 below, the Company will promptly notify the customer of the violation and will take such immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
 - 2. The customer shall discontinue use of the customer-provided inside wire and jacks or correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected.
 - 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of the tariff.
- 2. Standards for Customer Premises Inside Wire

Customer provided premises inside wire shall comply with all FCC, National Electrical Code, and any other applicable requirements.

3. Inside Wiring

The interior wiring in buildings on the customer side of the protector necessary to provide service to the occupants thereof will be the responsibility of the building owner or applicant. Relocation and maintenance of inside wiring will be the responsibility of the building owner or subscriber. Effective January 1, 1988, all inside wiring was detariffed and deregulated.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE

DIGITAL CENTREX - YELM EXCHANGE

A. GENERAL

- 1. Digital Centrex Service is a flat-rate business service with a 2 line minimum requirement. It is a central office based service provided from suitably equipped Telephone Company digital central office facilities. Touch Calling station signaling is provided as a standard feature with this service.
- 2. The equipment permits the direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received by direct inward dialing (DID) from the calling party to the station line or through an attendant console.
- 3. Digital Centrex Service consists of standard features and a number of optional features. The standard features are included in Digital Centrex Service. Optional features are offered subject to availability. Attendant consoles and station equipment are to be provided by the customer, or can optionally be leased from the telephone company.
- 4. Digital Centrex Service will be offered under two basic packages:
 - Multiline Variety Package (MVP) for 2- 6 lines;
 - Integrated Business Services (IBS) for 7 1001 lines

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

B. DEFINITIONS

- 1. <u>Call Forward, All Calls</u> -Allows incoming calls (intragroup and DID) directed to a station line to be routed to a user-defined line inside or outside the customer group or the attendant.
- 2. <u>Call Forward, Busy</u> Permits incoming calls (originating from an outside group) attempting to terminate to a busy station line to be re-directed to a predetermined line inside the customer group.
- 3. <u>Call Forward, No Answer</u>, Provides for forwarding of incoming calls to a predetermined line inside the customer group when the called station line does not answer within a predefined ringing cycle.
- 4. <u>Call Hold</u> Allows the user to hold one call for any length of time provided that neither party goes on-hook.
- 5. <u>Call Pick-Up</u> Allows a station line to answer incoming calls to another station line within a defined call pick-up group. Call pick-up is provided on individual station lines within a customer group.
- 6. <u>Call Waiting</u> Allows an incoming call (within or outside the customer group) to apply a call waiting tone on a busy station line which has been assigned the call waiting feature.
- 7. <u>Cancel Call Waiting</u>, A line option that allows a user, by dialing a code, to prevent, on a per-call basis, any incoming calls from call waiting on his/her line.
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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

B. DEFINITIONS (Cont'd.)

- 8. <u>Class of Service</u> Provides the capability to allow or deny individual station line features. The treatments can be arranged to control all calls originating or terminating on station lines.
- 9. <u>Common Control Switching Arrangement (CCSA) Access</u> Enables station line users in the customer group to gain access to the CCSA by using special access codes and dialing reserved number exchanges (RNX) patterns.
- 10. <u>Convenience Dialing</u> Allows MVP subscribers to place calls by dialing a speed calling code from shared list of up to 30 stored numbers (normally 2049) instead of dialing all digits for the desired number. A control station will add, change, or delete telephone numbers from the list for the group.
- 11. <u>Touch Calling Station Signaling</u> Permits station equipment to utilize dual tone multifrequency signaling tones, instead of dial pulse to transmit called numbers, access codes, etc. to the central office entity, including the "#" and "*" digits.
- 12. <u>Distinctive Call Waiting Tones</u> Permits a called station line user to determine whether an incoming waiting call is external or internal to the customer group by providing different tone cadences for the two stations.
- 13. <u>Distinctive Ringing</u>, Provides a unique pattern of ringing to permit the station line user to distinguish between intragroup and DID calls.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

B. DEFINITIONS (Cont'd.)

- 14. <u>Group Speed Calling</u> Allows IBS Subscribers shared use of a speed calling list of up to 30 stored numbers. A control station will add, change or delete telephone numbers from the list for the group.
- 15. <u>Intercom Dialing</u> Allows a MVP line to call other lines within the same customer group by using abbreviated dialing in lieu of one's seven-digit telephone number.
- 16. <u>Speed Calling Individual Long List</u> Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable. Allows a station line user to add, change, and/or delete telephone numbers from a list. A list of 30 numbers may be dedicated to the individual station line user.
- 17. <u>Speed Calling Individual Short List</u> Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable. Allows a station line user to add, change, and/or delete telephone numbers from a list. A list of eight numbers may be dedicated to the individual station line user.
- 18. <u>Station-to-Station Calling</u> Allows IBS customer group stations to complete calls to other stations within the group by using one to four digits without the assistance of an attendant.
- 19. <u>Three-Way Conference</u> Allows a station line user to add a third party to an existing conversation.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

B. DEFINITIONS (Cont'd.)

- 20. <u>Three-Way Conference/Call Transfer</u> Allows a user with or without the three-way calling feature assigned to form a three-way conference during a call transfer.
- 21. <u>Entity</u> A central office entity is one central office switching system located within a central office building that provides services to the same geographic service area within a telephone exchange.

Option 1 - Call Handling Package

- (1) Call Forward, Busy Enhancements
 - (a) <u>Call Forward, Busy All</u> Provides for forwarding of any call (incoming or intragroup) that terminates within the group to be automatically transferred when a busy condition is encountered.
 - (b) <u>Call Forward, Busy Incoming Only</u> Allows incoming calls (those which originate outside the group) directed to a station line to be routed to a predetermined line within the same customer group.
 - (c) <u>Call Forward, Busy Intragroup</u> Permits calls that originate and terminate within the customer group attempting to terminate to a busy station line, to be re-directed to a predetermined line inside the customer group.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

B. DEFINITIONS (Cont'd.)

Option 1 - Call Handling Package (Cont'd.)

- (2) Directed Call Pick-Up (DCPU)
 - (a) <u>DCPU Non Barge-In</u> Permits a station line user to answer a call that is ringing any other line within the same customer group by dialing a code followed by the station number of the ringing line. If the called station line has already been answered, the initiating station line will be connected to a reorder tone.
 - (b) <u>DCPU Barge-In</u> Permits a station line user to answer a call that is ringing any other line within the same customer group by dialing a code followed by the station number of the ringing line. If the called station line has already been answered, the initiating station line may barge-in to the answered call and be connected into a three-way call.
 - (c) <u>DCPU Any Station</u> This is a terminating line option. A call to a station assigned the DCPUA option can be picked-up by any other member, from any phone within the defined customer group.
 - (d) <u>DCPU Barge-In Exempt</u> -This is a terminating line option that blocks any attempt by another station to barge-in.
 - (e) <u>DCPU Exempt</u> This is a terminating line option that blocks any attempt by another station to pick-up a call by means of DCPU, either barge-in or non barge-in.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

B. DEFINITIONS (Cont'd.)

Option 1 - Call Handling Package (Cont'd.)

- (3) Ring Again
 - (a) <u>Ring Again</u> Allows a station line user calling a busy station to be automatically connected to the called line when the line becomes idle.

Option 2 - Call Waiting Enhancements

- (a) <u>Call Waiting Incoming Only</u> Call Waiting tones will be applied to the busy station only if the call originated from outside the customer group.
- (b) <u>Call Waiting, Intragroup</u> Call Waiting tones will be applied to the busy station only if the call originated from within the customer group.
- (c) <u>Dial Call Waiting</u> Permits a station line to impose call waiting on a busy station line by dialing the call waiting feature activation code, followed by the station number. This feature is an originating line feature that is applicable to intragroup calls only.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

C. FEATURES

(1) Standard Features:

Station Features	MVP	<u>IBS</u>
Automatic Line	Х	Х
Call Forward, All Calls	Х	Х
Call Forward, Busy	Х	Х
Call Forward, No Answer	Х	Х
Call Hold	Х	Х
Consultation Hold/Three-way		
Conferencing/Call Transfer	Х	Х
Call Pick-up	Х	Х
Call Waiting	Х	Х
Cancel Call Waiting	Х	Х
Distinctive Ringing	Х	Х
Distinctive Call Waiting Tones	Х	Х
Intercom Dialing	Х	-
Speed Calling		
-Convenience Dialing	Х	-
-Group Speed Calling	-	Х
-Individual Short List	Х	Х
-Individual Long List	Х	Х
System Features		
Access		
-Common Control Switching Arrangement (CCSA)	-	
-Automatic Identification on Outward Dialing (AIOD) Attendant Services	Х	Х
-Non-Data Link Consoles	Х	Х

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

C. FEATURES (Cont'd.)

(1) Standard Features (Cont'd.)

Station Features (Cont'd.)	MVP	<u>IBS</u>
Class of Service (COS) Restrictions		
-Denied Originating Services	Х	Х
-Denied Terminating Services	Х	Х
-Local Only (LOCO)	-	Х
-Toll Restricted Services	Х	Х
-Unrestricted Services	Х	Х
Code Restrictions		
-Customer Assignable Options 1-4	Х	Х
-RES1 and RES2	Х	Х
Fully Restricted Services		
Semi Restricted Services		
Dictation Access and Control Dual Tone Multifrequency	-	Х
(DTMR only		
Direct Inward Dialing (DID)	Х	Х
Directory Number Hunt (DNH)		
-First	Х	Х
-Circular	Х	Х
-Sequential	Х	Х
Distributed	Х	Х
-Line Hunt Overflow to DN	Х	Х
-Line Hunt Overflow to Route	Х	Х
Line Hunting, Stop Hunt	Х	Х
Line Hunting, Random Make Busy	Х	Х
MDC System Features		
Loudspeaker and Radio Paging Access	-	Х
Off-Premise Stations	Х	

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

C. FEATURES (Cont'd.)

(2)	Optional Features:		
	-	MVP	IBS
	Call Handling Package		
	-Call Forward, Busy Enhancements		
	Call Forward, Busy - Incoming Only	Х	Х
	Call Forward, Busy - Intragroup	Х	Х
	Call Forward, Busy -All	Х	Х
	-Directed Call Pick-up (DCPU)		
	DCPU Non Barge-In	Х	Х
	DCPU Barge-In Exempt	Х	Х
	DCPU Exempt	Х	Х
	DCPU Barge-In	Х	Х
	DCPU Any Station	Х	Х
	-Ring Again	Х	Х
	Call Waiting Enhancements		
	-Call Waiting, Incoming Only	-	Х
	-Call Waiting, Intragroup	-	Х
	-Call Waiting, Originating	-	Х
	-Dial Call Waiting	-	Х
	-Inhibit Call Waiting	-	Х

D. CONDITIONS

- (1) Digital Centrex Service is provided to customers with two or more lines. This service is furnished subject to availability. In those cases where the Company determines that additional equipment must be provided on the customer's premises, the customer will be required to furnish the suitable space and environmental conditions as determined by the Company.
- (2) Digital Centrex Service will be provided to customers within 3 miles from the Central Office at the rates specified. Service beyond that distance will be provided, if feasible, on an individual case basis.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

D. CONDITIONS (Cont'd.)

- (3) The Digital Centrex Service line rates for customers with 2-99 lines apply as specified. Customers who subscribe to Digital Centrex Service for 100 or more lines may, at the telephone company's option, be offered customer specific pricing using incremental costs. This rate will be offered to the customer for acceptance in writing. An individual service agreement will specify length of service and applicable rate. With the exception of the customer specific line rate, all other rates, charges, rules and regulation, specified herein, continue to apply.
- (4) One directory listing is provided without charge for each Digital Centrex Service.
- (5) The monthly rate for Digital Centrex Service lines and features covered under a monthly service period plan is guaranteed against Company-initiated change and will apply for the selected service period. The minimum service period is 12 months.
- (6) If the service is cancelled in whole or in part by the customer after the installation of the service but prior to the completion of the service period, the customer shall be obligated to pay the remaining payments, as contracted.
- (7) The prepayment of charges in no way constitutes a purchase of the equipment, and the Telephone Company retains full ownership of all equipment covered by the prepayment.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

D. CONDITIONS (Cont'd.)

- (8) Digital Centrex Service station lines may be terminated in a customer-provided Key Telephone PBX System. However, the resulting Key Telephone or PBX configuration shall not provide for more than one telephone instrument per Centrex line. Such lines may be either ground start or loop start and may have any standard treatment. Transmission quality over Digital Centrex Service lines of this type is not guaranteed. Additional transmission improvement requested by the customer will be provided by the Telephone Company at charges based on cost.
- (9) When using Call Forwarding and Call Transfer, the Digital Centrex Service customer is responsible for the payment of the tariff station-to-station charges for each call connected over the exchange system between the Digital Centrex Service and the telephone at which the call is answered. The charge is applied to each call answered, including the call establishing the Call Forwarding mode, and collect and person-to-person calls which are refused at the answering telephone.
- (10) Unless specifically exempted, this service is subject to all general regulations applicable to the provision of service by the company as stated in the general tariff.
- (11) Trunk verification from a station line requires the establishment of a supplemental line treatment.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

E. RATES AND CHARGES

The following rates and charges apply for a fixed period of time from 12 months to 60 months. The customer is required to pay the monthly rate for the number of months in the service period selected. This is a guaranteed rate which will remain unchanged until the end of the contract period. If the customer decides to discontinue service before the end of the selected period, a termination charge will apply as specified in paragraph D.6.

(1) Line Rates

The following rates include standard line features, DTMF signaling, and local transport. When the Digital Centrex Service line extends between different central office serving areas, the interoffice mileage charges will also apply as specified in other sections of this tariff. The rates shown in packages MVP and IBS I-IV apply to initial line installations and subsequent line additions. The basic rate structure for Digital Centrex Service customers is:

		Number of Digital Centrex Service Lines			
		Mor	thly Rates, Pe	er Line	
Service	MVP	<u>IBS I</u>	<u>IBS II</u>	<u>IBS III</u>	IBS IV
Period	2-6	7-24	25-49	50-74	75-99
Min. of 12 Months	\$12.30	\$13.30	\$13.10	\$12.90	\$12.25
13 to 24 Months	\$12.10	\$13.10	\$12.90	\$12.70	\$12.00
25 to 36 Months	\$11.90	\$12.90	\$12.70	\$12.50	\$11.75
37 to 48 Months	\$11.70	\$12.70	\$12.50	\$12.25	\$11.50
49 to 60 Months	\$11.50	\$12.50	\$12.25	\$12.00	\$11.25

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

E. RATES AND CHARGES (Cont'd.)

(2) The following rates apply on a per line or per system basis, as specified for optional features.

Montl	nly Rates	Min. of 12 Mo.	13-24 Months	25-36 Months	37-48 Months	49-60 Months
Call H Per Li	Iandling Enhancement,	1.25	1.00	.80	.60	.40
Call V Per Li	Vaiting Enhancement,	.85	.70	.56	.43	.30
			Installati <u>Charge</u>	on	Monthly Rate	
(a)	Business Sets		\$25.00		\$5.00	
(b)	Multiple Appearance Number:	of Directory				
	First				\$5.00	
	Additional				\$2.00	
(c)	Music on Hold		\$50.00		\$20.00	

(3) Subsequent Additions

- (a) After initially subscribing to Digital Centrex Service with a particular number of lines and set of features and for a selected service period, a customer may add lines or features by placing an order with the Company.
- (b) A customer ordering additional lines must specify the number of lines and the features and must select a service period. The service period of the additional lines may be from 12 to 60 months, provided, however, that the service period for the additional lines may not extend beyond the end of the service period for the lines in the initial subscription.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

E. RATES AND CHARGES (Cont'd.)

- (3) Subsequent Additions (Cont'd.)
 - (c) A customer ordering additional features for existing lines must specify the features and must select a service period. The service period for the additional features may be from 12 to 60 months, provided, however, that the service period for the additional features may not exceed beyond the end of the service period for the existing lines. The rate charges for the additional features shall be those in effect at the time the order is placed.
- (4) Change in Length of Service Period

Subsequent to the establishment of service furnished under a selected service period and prior to the completion of that period, the existing service period may be replaced by another service period at the prevailing rates specified in E. (1) preceding, subject to the following conditions

- (a) No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
- (b) The new service period begins with the date requested.
- (c) No termination charge applies for a change in the length of the service period provided the customer selects a new service period equal to or longer than the time remaining under the former service period. Otherwise, a termination charge applies for the former service period.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

E. RATES AND CHARGES (Cont'd.)

(5) Renewal Options

The customer has the following renewal options.

- (a) Prior to completion of the current service period, the customer may select any service period offered. The rates in effect for new customers at the time renewal is effective will apply. The customer will be charged the current rate for the newly selected service period, commencing the day following completion of the prior service period.
- (b) If the customer does not elect an additional service period and does not request discontinuance of service, service will continue at the monthly rate currently in effect for the twelve month service period and will be subject to all prevailing rules and regulations of the offering.
- (6) Service Charges

Normal service charges apply for Digital Centrex Service lines as specified in other sections of this tariff for multiline business customers.

Non-recurring charges apply for the preparation and entry of translations that activate, change or rearrange features.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

E. RATES AND CHARGES (Cont'd.)

(7) ISDN Centrex

This service mirrors Digital Centrex Service as described in this tariff, including all terms and conditions, but gives customers the option of purchasing blocks of service in 24-channel increments.

A. Recurring Charges

	Monthly Rates, Per Line			
Service	ISDN I	ISDN II	ISDN III	ISDN IV
Period	1-24	25-48	49-72	73-96
Min. of 12 Months	\$13.30	\$13.10	\$12.90	\$12.25
13 to 24 Months	\$13.10	\$12.90	\$12.70	\$12.00
25 to 36 Months	\$12.90	\$12.70	\$12.50	\$11.75
37 to 48 Months	\$12.70	\$12.50	\$12.25	\$11.50
49 to 60 Months	\$12.50	\$12.25	\$12.00	\$11.25

B. Non-Recurring Charges

Non-recurring charges as described in (6), above, apply in addition to the charges shown above.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

DIGITAL CENTREX - YELM EXCHANGE (CONT'D.)

E. RATES AND CHARGES (Cont'd.)

- (7) ISDN Centrex
 - C. Optional Features

Optional features are available and can be purchased as described in (2) and (3), above.

D. Special Conditions

A customer must activate a minimum of 2 lines. If less than 7 lines are activated, the monthly rate per line is \$12.30. Customers must activate at least the lowest number of lines in a bundle. For example, if 48 lines are ordered, at least 25 lines must be activated. Service is ordered in bundles of 24, but the customer is charged based on the number of lines activated.

E. Provisioning

Service shall be provisioned using such facilities as the Company determines are appropriate.

F. Promotions

Non-recurring charges will be waived for any existing Digital Centrex Service customer that switches service to ISDN Centrex on or before September 30, 2003.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) – ELLENSBURG & SELAH EXCHANGES

Meridian Digital Centrex (MDC) is a central office arrangement that provides optional calling features to one-party flat rated business lines and allows a multiline customer to integrate separate lines into a communications system.

The following features are included in Basic Service per one-party business line:

		Service
		Code
1.	Abbreviated Dialing	AD
2.	Call Forward - All Calls	CFU
3.	Call Park	PRK
4.	Call Pickup	CPU
5.	Call Transfer	CXR
6.	Consultation Hold	СН
7.	External Calling	DOD
8.	Internal Calling	DID
9.	Permanent Hold	CHD
10.	Ring Again	RAG
11.	Speed Call (Short List)	SCS
12.	Three Way Conference	3WC

The rates and charges in this schedule are for MDC only and are in addition to the applicable nonrecurring charges and monthly rates for other services with which the MDC features are associated.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) – ELLENSBURG & SELAH EXCHANGES (CONT'D.)

The following optional features are available with MDC in most central offices.

		Service <u>Code</u>
1.	Attendant Features	<u>eoue</u> AF
2.	Automatic Route Selection	ARS
3.	Business Set Display	BSD
4. -	Business Set Features	BSF
5.	Call Forward - Busy	CFB
6.	Call Forward - Don't Answer	CFD
7.	Call Hold	HLD
8.	Call Waiting	CWT
9.	Class of Service Restrictions	CSR
10.	Code Call Access	CCA
11.	Customer Data Change	CDC
12.	Denied Origination	DOR
13.	Denied Termination	DTM
14.	Dictation Access	DA
15.	Direct Inward System Access	DISA
16.	Do Not Disturb	DND
17.	Executive Busy Override	EBO
18.	Off-Premise Extension Station	OPX
19.	Paging Access	PAC
20.	Privacy Release - (Business Set Feature)	PR
21.	Scan Access	SCAN
22.	Speed Calling (Group) (Attendant Controlled)	SPG
23.	Speed Calling (Long List)	SCL
24.	Station Hunting	DNH
25.	Station Message Detail Recording	SMDR
26.	Trunk Answer from any Station	TAFAS
27.	Uniform Call Distribution	UCD

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

A. DEFINITIONS

Abbreviated Dialing

Allows a station user to dial other stations in his user group by dialing three or four digits.

Attendant Dial "0"

Allows station user to dial "0" access to the attendant when system is equipped with an attendant console.

Attendant Features

Features used by the attendant from the console if a central answering point for all incoming calls is required.

Automatic Route Selection

For customers who have several types of routing available, the trunks are automatically searched and each call sent over the least expensive route available.

Business Set Display

Can display the called number, the calling number (if within the MDC group), the feature being used, and time of day.

Business Set Features

Permits a station to access various MDC features through the use of a button on the telephone instrument rather than by dialing access codes.

Call Forward - All Calls

Allows a station to have all calls forwarded to another predetermined station or the attendant. This feature is system-based and cannot be manually changed by the user.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

A. DEFINITIONS (Cont'd.)

Call Forward Busy

When a station is busy all calls are routed to another predetermined station or the attendant.

Call Forward Don't Answer

When a station does not answer an incoming call within a prescribed time, the call is routed to another predetermined station or the attendant.

Call Hold

Allows a user to put a caller on hold.

Call Park

Allows a user to "hold" an in-progress call on his or her own number or another station's number by dialing a code. The call can then be picked up from any other station by dialing a code.

Call Pick-up

Allows a station other than the called station to pick up an incoming call.

Call Transfer

Allows a user to transfer an incoming call to another station.

Call Waiting

An incoming call encountering a busy station receives audible ringing and the busy station receives a call waiting tone. The busy station can answer the second call without losing the first.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

A. DEFINITIONS (Cont'd.)

Class of Service Restriction

Provides the capability of allowing or denying individual station features. Restrictions can be arranged to control all calls originating or terminating on a station.

Fully Restricted - Station is denied access to the public network and the attendant.

Semi-Restricted - Station is denied access to the public network only through the attendant.

Toll Restricted - Station is restricted to local calls only.

Unrestricted - Station is allowed full access to the public network.

Code Call Access

Allows the station user dial access to customer provided equipment which gives codes for individuals over public address system.

Consultation Hold

Allows the transferring party to talk privately with the destination before transferring the call.

Customer Data Change

Allows specified users to access the service order system and make data base changes.

Denied Origination

Prohibits a particular station from originating specified calls.

Denied Termination

Allows outgoing calls only.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

A. DEFINITIONS (Cont'd.)

Dictation Access

Allows the station user dial access to customer provided dictation equipment for the purpose of dictating information for later transcription.

Direct Inward System Access

Allows selected outside access lines to dial from the switched network directly into the MDC system and gain access to system facilities without attendant assistance.

Do Not Disturb

Allows attendant to program a station so it will not receive any calls. The station still permits dialing out.

Executive Busy Override

Allows a station user to gain access to a busy station; the calling station is then connected to the in-progress call at the busy station.

External Calling

Allows the station user dial access to external calling outside their user group.

Group Speed Call

A maximum of 70 stored numbers assigned speed calling location codes. There is a single controller of the list but as many users in the speed call group as desired.

Intercom

Allows abbreviated digit dialing of one station within the MDC system by another station.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

A. DEFINITIONS (Cont'd.)

Internal Calling

Allows external callers to dial direct to stations by dialing a directory number.

Multiple Appearance Directory Number

A directory number (DN) that is assigned to more than one station. The stations assigned this DN are known as a MADN group. MADN groups can be configured in either Single Call Arrangement or Multiple Call Arrangement. The Single Call Arrangement allows only one station to be active on the MADN at any given time.

Off-Premise Extension Station

A station located on premises other than the main customer premises.

Paging Access

Allows a station or the attendant to gain access to loudspeaker paging equipment.

Permanent Hold

Allows a station user to hold one active call against their own station number without attendant assistance. The held call may then be retrieved from this same station.

Privacy Release

Allows a MADN station user to establish a conference call among Single Call Arrangement MADN group members and an external party. A maximum of 30 parties are permitted in a single connection.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

A. DEFINITIONS (Cont'd.)

Ring Again

Allows a station user when encountering a busy station or trunk within the system to be notified when the busy station or trunk becomes idle. The calling station rings and the placed call is automatically established when the receiver is lifted.

Scan Access

Allows the station user dial access to SCAN. (State Controlled Access Network)

Speed Call (Long List)

Allows a station user to program frequently called numbers from their telephone and access those numbers by pressing one or two buttons.

Speed Call (Short List)

A maximum of ten stored numbers assigned speed calling location codes. Accessing of the short list is limited to a single user.

Station Message Detail Recording

Makes a record of all calls originated or received by a particular station.

Station Hunting - Directory Number Hunt or Multi-line Hunt

If the main number on a station is busy, the incoming call hunts to the next available line in the same group of stations.

Three Way Conference

Allows a station user to establish a 3-way conference call either with two internal stations and one external station or one internal station and two external stations.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

A. DEFINITIONS (Cont'd.)

Trunk Answer from Any Station

Allows station users the ability to answer incoming trunk calls by dialing trunk answer access codes.

Uniform Call Distribution

Allows for an even distribution of incoming calls to a listed directory number over a group of stations.

Virtual Trunk Group

Allows unlimited intragroup calling but limits external calling to specified number of access lines.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) - ELLENSBURG & SELAH EXCHANGES (CONT'D.)

B. CHARGES AND RATES

The following rates and charges apply for a fixed minimum period of time of 12 months. If the customer decides to discontinue service before the end of 12 months, a termination charge will apply as specified in Condition Number 11.

(1) <u>Line Rates</u>

The following rates include standard line features, DTMF signaling, and local transport. When the Meridian Digital Centrex Service line extends between different central office service areas, the interoffice mileage charges will also apply as specified in other sections of this tariff. The rates shown apply to initial line installations and subsequent line additions. The basic rate structure for Meridian Digital Centrex Service customers is:

Service	1-3	4-10	11-20	21-50	51-100	101-200
Period	Lines	Lines	Lines	Lines	Lines	Lines_
Min. of 12 Months	15.36	15.03	9.44	8.12	7.00	4.95

(2) <u>Virtual Trunk Group Rate Per Month</u>

Each external calling access.

\$10.00

(3) <u>Non-Recurring Charges</u>

Non-recurring charges from Section 14 apply in addition to the charges shown above.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) – ELLENSBURG & SELAH EXCHANGES (CONT'D.)

B. CHARGES AND RATES (Cont'd.)

			Mon	thly Rate
		Nonrecurring	Per Line	Per System
		<u>Charge</u>		
(4)	Optional Features:			
	Attendant Features	50.00	4.00	
	Automatic Route Selection	150.00		25.00
	Business Set Display	25.00	.75	
	Business Set Features	25.00	.75	
	Call Forward Busy	10.00	.50	
	Call Forward Don't Answer	10.00	.50	
	Call Hold	10.00		
	Call Waiting Class of Service Restrictions			
	Local Only	10.00	.75	
	Toll Restricted	10.00	.75	
	Unrestricted	10.00	.75	
	Code Call Access	10.00	.50	
	Customer Data Change	50.00		25.00
	Denied Origination	15.00	.75	
	Denied Termination	15.00	.75	
	Direct Inward System Access	25.00		25.00
	Do Not Disturb (DND) Attendant Controlled	10.00	.50	
	Executive Busy Override	10.00	1.00	
	Speed Calling Group	25.00		5.00
	Off-Premise Extension Station	10.00	1.00	
	Paging Access	10.00	.50	
	Privacy Release	10.00	.50	
	Speed Calling (Long List)	10.00	.75	
	Station Hunting	10.00	.50	
	Station Message Detail Recording	25.00		15.00
	Uniform Call Distribution	20.00	.50	

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) – ELLENSBURG & SELAH EXCHANGES (CONT'D.)

B. CHARGES AND RATES (Cont'd.)

NOTE: On an initial installation of MDC Service, the Basic Service Package and any number of optional features will be installed for the Basic Service Package nonrecurring charge only, with the following exception: Optional features with nonrecurring charges of more than \$10.00 are not included in this offer.

- * See Section 14 for Non-recurring service order charges.
 - (5) Subsequent Additions
 - (a) After initially subscribing to Meridian Digital Centrex Service with a particular number of lines and set of features a customer may add lines or features by placing an order with the Company.
 - (b) A customer ordering additional lines must specify the number of lines and the features.
 - (c) A customer ordering additional features for existing lines must specify the features.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) – ELLENSBURG & SELAH EXCHANGES (CONT'D.)

B. CHARGES AND RATES (Cont'd.)

(6) ISDN Centrex

This service mirrors Meridian Digital Centrex as described in this tariff, including all terms and conditions, but gives customers the option of purchasing blocks of service in 24-channel increments.

A.	Recurring Charges	Monthly Rate Per Line
	1-24 lines	\$9.44
	25-48 lines	8.12
	49-96 lines	7.00
	97-144 lines	4.95
	145-192 lines	4.95
	193+ lines is by individual contract	

B. Non-Recurring Charges

Non-recurring charges from Section 14 apply in addition to the charges shown above.

C. Optional Features

Optional features are available and can be purchased at the rates shown in (4), above.

D. Special Conditions

A customer must activate a minimum of 4 lines. If less than 11 lines are activated, the monthly rate per line is \$15.03. Customers must activate at least the lowest number of lines in a bundle. For example, if 48 lines are ordered, at least 25 lines must be activated. Service is ordered in bundles of 24, but the customer is charged based on the number of lines activated.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) – ELLENSBURG & SELAH EXCHANGES (CONT'D.)

C. CONDITIONS

- 1. Meridian Digital Centrex (MDC) is offered from those central offices properly equipped and is furnished subject to the availability of facilities. Not all optional features are available from all central offices equipped for MDC service.
- 2. The quality of transmission may vary when calls are forwarded or connected via MDC conferencing depending on the distance and routing involved.
- 3. MDC is not provided on payphone services.
- 4. Custom Calling Features, as offered in Section 12 are not available in association with MDC service.
- 5. A foreign exchange or Feature Group A line may not be terminated in the MDC system.
- 6. In the case that a substantial Company investment in outside plant is required to establish MDC service, a three-year Basic Termination Agreement may be required to protect the Company's investment.
- 7. Line extension charges (see Section 34) may apply when additions to facilities are required.
- 8. Terminal equipment provided by the customer must be compatible with the service and equipment provided by the Company.

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GENERAL SERVICES TARIFF

SECTION 11 - CENTREX SERVICE (CONT'D.)

MERIDIAN DIGITAL CENTREX (MDC) – ELLENSBURG & SELAH EXCHANGES (CONT'D.)

C. CONDITIONS (Cont'd.)

- 9. The Meridian Digital Centrex Service line rates for customers with 1-200 lines apply as specified. Customers who subscribe to Meridian Digital Centrex Service for 201 or more lines may, at the telephone company's option, be offered customer specific pricing using incremental costs. This rate will be offered to the customer for acceptance in writing. An individual service agreement will specify length of service and applicable rate. With the exception of the customer specific line rate, all other rates, charges, rules and regulations, specified herein, continue to apply.
- 10. The monthly rate for Meridian Digital Centrex Service lines and features covered under a monthly service period plan is guaranteed against Company-initiated change and will apply for the selected service period. The minimum service period is 12 months.
- 11. If the service is cancelled in whole or in part by the customer after the installation of the service but prior to the completion of the service period, the customer shall be obligated to pay the remaining payments, as contracted.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES

ELLENSBURG AND SELAH EXCHANGES

CUSTOM CALLING I SERVICE (CCI)

A. RATES PER LINE

CUSTOM CALLING FEAT	URES	Monthly	Installation
Call Forwarding		Rates \$2.00	Charge
Call Waiting		2.00	*
Three-Way Calling		2.00	*
Speed Calling, 8 code		2.00	*
Speed Calling, 30 code		4.00	*
Call Forwarding Don't Answ	ver	2.00	*
Call Forwarding Busy		2.00	*
Call Forwarding Remote Ac	tivation	2.00	*
Call Pickup		2.00	*
Call Transfer		2.00	*
Group Intercom		2.00	*
Do Not Disturb		2.00	*
Warm Line		2.00	*
Hot Line		2.00	*
Distinctive Ringing	Residential	4.95	*
	Business	7.50	*

*

Non-recurring charges from Section 14 will apply as applicable to charges shown above.

CUSTOM CALLING I FEATURE PACKAGES

Two Features	\$.25 per feature discount
Three Features or More	\$.25 per feature discount

Above feature discounts also apply when CCII features are combined with CCI subscribed to on the same telephone line.

The above packages do not include Residential or Business Distinctive Ringing.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING I SERVICE (CCI) (CONT'D.)

B. CONDITIONS

- 1. CCI Services are provided only where facilities are available.
- 2. These features are furnished only with one party Residence and Business Services, excluding Semi-Public service.

C. DEFINITIONS

Call Forwarding

Provides for the transfer of incoming calls to another telephone by dialing a code and the telephone number to which the calls are to be transferred. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

Call Forwarding Busy

Allows a customer to have incoming calls forwarded to another predetermined number when the called number is busy.

Call Forwarding Don't Answer

Allows a customer to have incoming calls forwarded to another predetermined number if the customer does not answer after a preset number of rings.

Call Forwarding Remote Activation

Allows a customer to remotely activate and deactivate the Call Forwarding function. Calls can be remotely forwarded to any telephone number. This feature is in addition to basic Call Forwarding.

Call Pickup

Allows a customer to answer a call, during the ringing cycle, that is directed to another line, by dialing a preset code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING I SERVICE (CCI) (CONT'D.)

C. DEFINITIONS (Cont'd.)

Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three-party connection, and then to leave the connection without disconnecting the call.

Call Waiting

Permits a customer to be aware of another incoming call while talking on a call. The called party hears a tone indicating another call is waiting. By operating the hook switch, the called party can alternate the conversation between the two parties without terminating either party. This feature can be removed temporarily by dialing a code before making or receiving a call. If the customer has Three Way Calling, Call Waiting can be removed during a call. This feature is not available on trunk-hunting central office lines.

Distinctive Ringing

Allows multiple directory numbers to be assigned to a single resident or business line with distinctive ringing patterns to differentiate among the calls.

Do Not Disturb

Allows the user to make a station appear busy by dialing an access code. The activated station can continue to originate calls.

Group Intercom

Allows users within a designated intercom group to call each other by using a dialed access code.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING I SERVICE (CCI) (CONT'D.)

C. DEFINITIONS (Cont'd.)

Hot Line

Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off hook. No dialing is required and the call is processed automatically to the predetermined telephone number. Calls to locations other than the assigned number cannot be made with this feature on the line. Calls can be received while the feature is activated.

Speed Calling

Permits placing a call by dialing an abbreviated code in place of the normal directory number. The customer may change the numbers within his speed calling code group of frequently called numbers without an additional charge.

Three Way Calling

Allows a customer to add a third party to an existing conversation.

Warm Line

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off hook. When a customer's phone goes off hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.) CUSTOM CALLING II SERVICE (CCII)

A. FEATURES AND CHARGES

RATES:	<u>MONTHLY</u> SUBSCRIPTION	<u>USAGE</u> <u>SENSITIVE</u>	<u>INSTALL</u> <u>CHARGE</u>
Anonymous Caller Rejection@	\$3.00	N/A	**
Caller ID	5.00	N/A	**
Caller ID Blocking	N/C	N/C	***
Caller ID Name & Number	6.00	N/A	**
Call Trace	N/A	1.50/trace	**
Continuous Redial	3.00	.50/use	**
Last Call Return	3.00	.50/use	**
Priority Call	3.00	.50/.15/day*	**
Selective Call Acceptance	3.00	.50/.15/day*	**
Selective Call Forwarding	3.00	.50/.15/day*	**
Selective Call Rejection	3.00	.50/.15/day*	**
FEATURE PACKAGES		Per feature disc	ount
Two Features		\$0.25	ount
Three or More Features		\$0.50	

Above feature discounts also apply when CCI features are combined with CCII subscribed to on the same telephone line. There are no discounts for usage sensitive feature usage.

- * \$.50 charge per list activation and \$.15 per day, including first day it is activated, until cancelled. Upon reactivation, the above same charges will apply.
- ** Non-recurring charges from Section 14 will apply as applicable to charges shown above. Usage sensitive use of features will not require an installation charge.
- *** Initial installation of Caller ID Blocking is at no charge to the customer. Subsequent orders for this feature, on the same line, will be at the non-recurring rates from Section 14.
- **** Maximum usage sensitive charge per feature, per month, is two times corresponding monthly subscription rate of the feature. Not applicable to Call Trace.
- @ Subject to technical availability.

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Consolidated Communications of Washington Company, LLC Kevin J. Kastor, Director – Government Affairs
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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING II SERVICE (CCII) (CONT'D.)

B. CONDITIONS

- 1. CCII Services are subject to available facilities to provide such service.
- 2. Businesses receiving information via Calling Number Delivery may not sell such information.
- 3. CCII is available to customers having technically compatible features and premise equipment. The Company is not responsible for the compatibility of products and services of outside vendors.
- 4. Non-recurring charges are not applicable when CCII are provided at the same time as the business or residence individual line service is established.
- 5. Section 14 non-recurring charges are not applicable when customer elects to use specified CCII features on a usage sensitive basis.
- 6. Features used on a usage sensitive basis will be billed on customer's telephone bill following the month the features were utilized. Usage sensitive usage charges for a feature will not be incurred if customer elects to subscribe to the feature on a monthly basis.
- 7. The Company cannot guarantee that Calling Number Blocking will be successful. Except for gross negligence, or wanton or willful misconduct, the Company shall not be liable for any damages, whether direct, consequential, incidental or special. Sole liability of the Company due to errors, omissions or mistakes shall be to refund the non-recurring charge, if any was assessed.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING II SERVICE (CCII) (CONT'D.)

C. DEFINITIONS

General:

CCII Services are a set of call management features which utilize the network's ability to forward a calling number between the originating and terminating central offices and depend on the availability of Common Channel Signaling (CCS7).

Anonymous Caller Rejection

Allows a customer to block and route to an announcement, incoming calls from parties who have activated Calling Number and Name Identification Blocking. This feature is subject to the technical capabilities of the switch to allow a caller to remove Caller ID Blocking with a unique code.

Caller ID

Allows the subscriber to view the telephone number of an incoming call before answering (including non-published or non-listed telephone numbers). After the first ring, the Central Office sends the telephone number of the calling party as well as the current month, day, hour, and minute. If the calling party has designated a call as private (pursuant to Calling Number Identification Block) or if the incoming call is handled by an operator, the calling number will not be displayed. Until Common Channel Signaling (CCS7) is deployed, long distance calls from outside the Company's service area or miscellaneous calls (including cellular) will be shown on the display device as "Out of Area" or "Unknown Caller". Blocked calls will be shown as "Private Caller".

Calling Number Delivery requires a telephone set or a separate display unit capable of recognizing and displaying the calling telephone number sent from the Central Office.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING II SERVICE (CCII) (CONT'D.)

C. DEFINITIONS (Cont'd.)

Caller ID Blocking

Per Call - Provides a customer free per-call blocking of the delivery of their directory number and name to the called party by dialing a special access code.

Caller ID Blocking - Per Line

Provides a customer per-line blocking of the delivery of their directory number and name to the called party on a continuous basis.

Caller ID Name and Number

Allows a subscriber to view the directory name associated with a telephone number of an incoming call before answering. If the calling party has designated a call as private (pursuant to Caller Identification Block) or if the incoming call is handled by an operator, the calling name and number will not be displayed.

Calling Name and Number Identification requires a telephone set or separate display unit capable of displaying the name and number information sent by the Central Office.

Call Trace

Allows a customer to initiate a trace of a phone call without seeking direct assistance from the Telephone Company. The results of the trace will be made available only to an authorized agency. Call Trace will be billed on a per-use basis, only when an attempt to trace and record the calling number is successful.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING II SERVICE (CCII) (CONT'D.)

C. DEFINITIONS (Cont'd.)

Continuous Redial

Allows a calling party to automatically redial the last outgoing number placed from his/her set, regardless of whether the call was answered, unanswered, or busy.

If the redialed number is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. The switch will monitor the called number for up to 30 minutes. When both lines become idle, the Continuous Redial subscriber will be signaled with a special ring. When the subscriber lifts the handset, the call will be automatically dialed. The customer can continue to originate and receive calls without affecting the redial request. The Continuous Redial request can be canceled by dialing the Repeat Dial Deactivation code. At this time this monitoring capability applies only to redialed calls to telephone numbers in Ellensburg and Selah served by the Company. Once Common Channel Signaling 7 (CCS7) is deployed, customers will be able to monitor telephone numbers outside of the Company serving areas.

Customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the customer pays-per-use, the usage charge applies per activation, regardless of whether or not the attempted call is completed by the called party's answer.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING II SERVICE (CCII) (CONT'D.)

C. DEFINITIONS (Cont'd.)

Last Call Return

Availability of this feature is subject to the technical capabilities of the switch to deny Last Call Return calls to blocked calling party numbers.

Allows a calling party to automatically return the most recent incoming call to his/her line without having to know the telephone number of that call. When the feature is activated a recorded message announces the telephone number of the last incoming call. The subscriber can then choose to continue or abort the call. It the calling party's number is blocked by the calling party, the service will not return the call.

Once the customer chooses to continue to call, if the recalled number is busy, the customer is notified and instructed by an announcement, after which automatic processing of the call continues until both lines are idle. When both lines are idle, the calling party hears a special ring. When the subscriber lifts the handset, the call will be automatically dialed. The customer can continue to originate and receive calls without affecting the Call Return request.

Customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the customer pays-per-use, the usage charge applies per activation, regardless of whether or not the attempted call is completed by the called-back party's answer.

Priority Call

Allows the customer to receive a distinctive ring pattern or call waiting tone when a call is received from a directory number which the customer has placed on a special screening list. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.

Customers can either incur a set up fee plus a daily usage charge (usage charge applies to each day the list is active) or subscribe to the service and incur a monthly charge for unlimited use.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

CUSTOM CALLING II SERVICE (CCII) (CONT'D.)

C. DEFINITIONS (Cont'd.)

Selective Call Acceptance

Allows the customer to screen incoming calls against a list of subscriber-specified directory numbers and then only accepts calls from those numbers. Calls from other directory numbers are denied access to the subscriber's line and are routed to a recording.

Customers can either incur a set up fee plus a daily usage charge (usage charge applies to each day the list is active) or subscribe to the service and incur a monthly charge for unlimited use.

Selective Call Forwarding

Allows a customer to forward selected incoming calls to another telephone number. A screening list containing telephone numbers is created by the customer and placed in the network memory via an interactive dialing sequence.

Customers can either incur a set up fee plus a daily usage charge (usage charge applies to each day the list is active) or subscribe to the service and incur a monthly charge for unlimited use.

Selective Call Rejection

Allows a customer to screen incoming calls against a list of subscriber specified directory numbers and then rejects calls from those directory numbers. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time.

Customers can either incur a set up fee plus a daily usage charge (usage charge applies to each day the list is active) or subscribe to the service and incur a monthly charge for unlimited use.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE

CUSTOM CALLING SERVICE

A. GENERAL

Custom Calling Service comprises special features, provided from the central office of the Utility, furnished with individual Residence and Business access lines where facilities and operating conditions permit.

B. RATES AND CHARGES

Rate Per Month Installation Charge Business Residence * 1. Call Forwarding \$2.00 \$2.00 * 2. Call Forwarding-Remote 3.00 3.00 Call Waiting 3. * 2.00 2.00 Conference Calling (three-way calling) 4. * 2.00 2.00 5. Speed Calling * 8-code capacity * 2.00 2.00 30-code capacity * 4.00 4.00 6. Customer Ringing (distinctive ringing for * 5.00 5.00 second number on the same line)

* A Central Office Connection Charge, Section 14, applies with each installation or change of service.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

CUSTOM CALLING SERVICE (CONT'D.)

B. RATES AND CHARGES (Cont'd.)

			Rate Per Month		
	TYPE	Installation Charge	Business	Residence	
7.	Warm Line (dials predetermined number after 30 seconds off-hook)	*	\$2.50	\$2.50	
8.	Call Forward-Busy	*	1.00	1.00	
9.	Call Forward-No Answer	*	1.00	1.00	
10.	Ring Again (caller notified when busy line becomes idle and call is placed automatically)	*	2.00	2.00	
11.	Call Transfer (allows customer to transfer a call to a third party and then disconnect)	*	2.00	2.00	
12.	Call Restriction (prohibits one-plus and zero-plus calling capability from line)	*	4.00	4.00	
13.	"One-Plus" Call Restriction (requires caller a dial PIN prior to a one-plus call)	*	3.00	3.00	

* A Central Office Connection Charge, Section 14, applies with each installation or change of service.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

CUSTOM CALLING SERVICE (CONT'D.)

B. RATES AND CHARGES (Cont'd.)

			Rate Per Month	
	TYPE	Installation Charge	<u>Business</u>	Residence
14.	Billed Number Screening (allows customer to prohibit third-party or collect calls being billed to their line)	NC	NC	NC
15.	Remote Call Forwarding	*	**	**
16.	Intercom Service (allows intercom calls between different phones on same line)	*	\$1.50	\$1.50

- * A Central Office Connection Charge, Section 14, applies with each installation or change of service.
- ** Rate for Remote Call Forwarding is sum of rate for applicable call forwarding and applicable business or 1-party residence access line service.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

CUSTOM CALLING SERVICE (CONT'D.)

C. CONDITIONS

- 1. Touch Calling station equipment required for Types 1 and 4 of previous page.
- 2. Custom Ringing
 - (a) Custom Ringing is an additional features to basic service offering 1 additional number which will be billed to the primary exchange access line number.
 - (b) A directory listing is provided with Custom Ringing.
 - (c) When the customer's exchange access line is equipped with Call Waiting and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.
- 3. Warm Line
 - (a) The connection to the predetermined number associated with Warm Line Service cannot be changed except by the Company through the issuance of a service order.
- 4. No Call Forwarding service, including but not limited to Call Forwarding-Remote, Remote Call Forwarding or Selective Call Forwarding, may be used or provisioned, on its own or in combination with other services, in such a way as to avoid toll and/or access charges for interexchange calling or to provide Extended Area Service (EAS) or EASlike service for routes not already approved by the Commission. For example, to provide EAS-like service between Olympia and Tacoma which presently has not been approved by the Commission.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

ADVANCED CUSTOM CALLING (CLASS)

A. GENERAL

Advanced Custom Calling Service (CLASS) comprises special features provided from the central office of the Company furnished with individual Residence and Business access lines where facilities and operations conditions permit.

B. FEATURES AND CHARGES

RATE	<u>2S</u>	<u>Residence</u>	Business
1.	Calling Number Deliver	\$5.50	\$7.50
2.	Calling Name and Number Delivery	\$5.95	\$7.95
3.	Call Blocking, per call	N/C	N/C
4.	Call Blocking, per line	N/C	N/C
5.	Call Trace (Rates are based on a per activation basis, no monthly charge is incurred)	\$1.50	\$1.50
6.	Continuous Redial	\$1.75	\$2.50
7.	Last Call Return a. Subscription (unlimited usage)	\$1.75	\$2.50
	b. Usage basis (per activation, monthly rate does not apply)	\$0.50	\$0.50
8.	Priority Call	\$3.00	\$4.00
9.	Selective Call Forwarding	\$3.00	\$4.00
10.	Selective Call Rejection	\$3.00	\$4.00
11.	Telemarketer Call Screening	\$6.95	\$6.95
12.	Calling Name & Number Delivery w/Telemarketer Call Screening	\$8.45	\$10.45

FEATURE PACKAGES

	Per feature discount
Two Features	\$0.25 (does not include Call Trace)
Three or More Features	\$0.50 (does not include Call Trace)

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

ADVANCED CUSTOM CALLING (CLASS) (CONT'D.)

C. CONDITIONS

- 1. Each access line is required to be Touch Tone Calling equipped for all CLASS features.
- 2. A non-recurring Central Office Connection Charge shall apply as set forth under the Section 14 Non-Recurring Charges of this tariff.
- 3. CLASS services are available to customers having technically compatible features and customer premise equipment. The Company is not responsible for the compatibility of products and services of outside vendors.
- 4. Initial installation of Call Blocking, per line is at no charge to the customer. Subsequent orders for this feature, on the same line, will include non-recurring Central Office Connection Charges; provided that no such charge shall apply to law enforcement, domestic-violence and crisis-intervention agencies and, upon certification by a domestic-violence or crisis-intervention agency, to volunteers working for those agencies. Caller Identification -Blocking Per Call is always provided at no charge.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

ADVANCED CUSTOM CALLING (CLASS) (CONT'D.)

- C. CONDITIONS (Cont'd.)
 - 5. CLASS services will only be provided where technically and/or economically feasible.
 - 6. Customers of Calling Number Delivery or Calling Name and Number Delivery may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through use of these services. Failure to comply with this condition may subject the customer to termination of these services.
 - 7. The Company cannot guarantee that Call Blocking will be successful. Except for gross negligence, or wanton or willful misconduct, the Company shall not be liable for any direct damages, and in no case shall the Company be liable for consequential, incidental or special damages. The sole liability of the Company due to errors, omissions or mistakes shall be to refund the non-recurring charge, if any was assessed.
 - 8. The charges and rate of CLASS Service are in addition to the charge for the station of the class, type and grade of service furnished.
 - 9. Non-recurring charges for class features may be waived for specified periods of time as part of a promotional campaign by the Company.
 - 10. Any customer using a measured service type of line, including measured EAS service, will incur a usage charge on any call using any type of Call Forwarding or Call Last Return features. CLASS service is not available for Public or Semi-public Service.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

ADVANCED CUSTOM CALLING (CLASS) (CONT'D.)

D. DESCRIPTIONS

- 1. <u>Calling Number Delivery</u> Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer provided equipment.
- 2. <u>Calling Name and Number Delivery</u> Allows a customer to view the directory name associated with a telephone number of an incoming call before answering. If the calling party has designated a call as private (pursuant to Call Blocking) or if the incoming call is handled by an operator, the calling name and number will not be displayed.

Calling Name and Number Delivery requires a telephone set or separate display unit capable of displaying the name and number information sent by the Central Office.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified of such errors.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

ADVANCED CUSTOM CALLING (CLASS) (CONT'D.)

D. DESCRIPTIONS (Cont'd.)

- 3. <u>Call Blocking Per call</u> Enables the calling party to control the delivery of his/her telephone number and/or name to the called party by temporarily changing public/private status indicator of the telephone number. A customer must dial *67 before each call to change the indicator from public to private. "Public Status" allows delivery of the telephone number/name. "Private Status" delivers a private indicator only.
- 4. <u>Call Blocking Per Line</u>, Provides a customer blocking of the delivery of the Customers directory number and name to the called party on a continuous basis. ANI services are not affected; i.e., E91 1, operator, etc.
- 5. <u>Call Trace</u> Allows a called party to initiate an automatic trace of the last call received. Call Trace is billed on a per usage basis only when an attempt to trace and record the calling number is successful. After receiving the call which is to be traced, the customer dials *57 and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

ADVANCED CUSTOM CALLING (CLASS) (CONT'D.)

D. DESCRIPTIONS (Cont'd.)

- 6. <u>Continuous Redial</u> Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. When the customer lifts the handset, the call will be automatically dialed. The customer can continue to originate and receive calls without affecting the redial request. The continuous redial request can be cancelled by dealing the repeat dial deactivation code.
- 7. <u>Last Call Return</u> Allow a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to tat line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available. Last Call Return is available on a subscription or usage basis. For any month, the total usage billing will not exceed \$3.50 Residence, \$5.00 Business, for each service, per line. Customers may request the removal of this service at any time at no charge. During the first 30 days of availability, customers who invoke this usage sensitive service will not be charged.

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GENERAL SERVICES TARIFF

SECTION 12 - CALLING FEATURES (CONT'D.)

YELM EXCHANGE (CONT'D.)

ADVANCED CUSTOM CALLING (CLASS) (CONT'D.)

D. DESCRIPTIONS (Cont.)

- 8. <u>Priority Call</u> Allows a customer to assign a maximum of fifteen callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.
- 9. <u>Selective Call Forwarding</u> Allows a customer to specify a special list of a maximum of fifteen telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally. Any message toll charges applicable to the forwarding are assessed to the Customer with the Call Forwarding Feature.
- 10. <u>Selective Call Rejection</u>, Enables a customer to reject call attempts from up to fifteen numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any and all attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.
- 11. <u>Telemarketing Call Screening</u> A service which interrupts calls that are delivered as "unknown" or "out of area" to the customer's line. The service plays an announcement stating "The number you have reached does not accept calls from Telemarketers. If you are a Telemarketer, please add this number to your Do Not Call list and hang up now. Otherwise, please press 1 or stay on the line." Included with Telemarketer Call Screening, at no additional charge, is Anonymous Call Rejection which, when turned on, rejects any calls which arrive as "Anonymous" or "Blocked" and announces that the customer does not accept anonymous calls and instructs the caller to remove Blocking and call back.

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GENERAL SERVICES TARIFF

SECTION 13 - MILEAGE RATES AND ZONED CHARGES

ELLENSBURG AND SELAH EXCHANGES

Applicable to individual line, party line, semi-public, private branch exchange and intercommunicating service furnished in the Suburban Areas and to off-premises extensions furnished in the exchange areas.

A. RATE PER MONTH

1. Suburban Zone Charges

	Suburban
Service	Zone
Individual line	\$0.00
PBX Trunk	0.00
Two-party line	0.00

2. Off-premises Extension and PBX Station Mileage

Each one quarter route mile or fraction thereof from primary station to extension of PBX station \$1.00

Non-recurring charges from Section 14 apply in addition to the charges shown above.

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GENERAL SERVICES TARIFF

SECTION 13 - MILEAGE RATES AND ZONED CHARGES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

B. CONDITIONS

- 1. Suburban zoned mileage charges are applicable to the services listed when the subscriber's facilities are located outside the base rate area and within the exchange area, in addition to the other rates applicable to those services.
- 2. Suburban zoned mileage charges apply according to the suburban zone in which the subscriber's primary station or PBX switchboard is located.
- 3. Off-premises extension or PBX station mileage applies to the route distance between the station and the main station or PBX switchboard. The routing of such off-premises lines shall be determined by the utility.
- 4. Business extension service lines will be provided to serve business extension stations on other premises of the subscriber in the same exchange and within transmission limits as described by the Company's standards.
- 5. Business extension lines are not installed on premises not devoted to the subscriber's business unless the occupant of the premises is a subscriber to business service.
- 6. Residence extension service lines will be provided to serve residence extension stations outside the residence in which the primary station is located, provided the extension is for use in connection with the subscriber's residence and is on the same grounds. Residence extensions are not installed on premises not a part of the subscriber's residential establishment.
- 7. Intercommunicating switching devices are not installed outside the subscriber's premises, but stations without switching devices will be installed on the same basis as other private branch exchange stations.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES

ELLENSBURG AND SELAH EXCHANGES

Applicable to all subscribers within the exchange and toll areas. Service connection and move and change charges are non-recurring charges for the establishment, moves and changes of facilities performed by the company at subscriber's request, and are made up of one or more of the following work units:

A. CHARGES

	RATES	
	Business	Residence
Service Order Initial	\$12.50	\$10.00
Service Order Subsequent	7.50	5.00
Line Connection, each	15.00	15.00
Premise Visit	15.00	15.00

B. Installation or work functions for which no specific charge is otherwise listed will be made on a labor and materials cost basis.

C. For reconnection of services disconnected for non-payment:

	Rate
Business	\$12.50
Residence	\$10.00

D. For the establishment of service by the use of facilities already in place upon the subscriber's premises and connected with the central office and where no change is made in the type, location or grade of service of those facilities, applicable charges under A. above will apply.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- E. If, at the subscriber's request, a change is made in location or type of facilities, applicable charges under A. above will apply.
- F. A change in location and type of facilities made at the subscriber's request at the time the service is established, when facilities are in place, will be made at the service connection charges applicable for new service.

G. Maintenance: When moves, rearrangements or changes are initiated by the telephone company, no charges are applicable.

- H. The charges for moves and changes do not apply when required for the proper maintenance of service.
- I. For number change, at subscriber's request, not required to maintain adequate service, the applicable charges under A. above will apply.
- J. Service Order non-recurring charges will be waived for customers subscribing to the Unlimited Feature Package in conjunction with the 1500 Minute Feature Package or the Unlimited Feature Plus Package in conjunction with the 1500 Minute Plus Feature Package for the period of November 23, 2004 to and including December 31, 2004. The 1500 Minute and 1500 Minute Plus packages are long distance packages offered by the Company's long distance affiliate.
- K. The non-recurring charges set forth under Section A, above, shall not apply to an applicant for service that can demonstrate that they had previously subscribed to the Company's access line service and had dropped the service in favor of another competitor's service and now desires to return as a customer of the Company.
- L. Insufficient Fund Check Charge (from Section 14 H.)

For each check returned by a bank to the Company for the reason of insufficient funds, a service charge of \$10.00 will be made and collected by the Company.

M. Customer Requested Premise Visit Charge

Subsequent Service Order and Premise Visit Charges will be applicable to a customer-requested premise visit.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE

A. GENERAL

- 1. A service charge is applicable for connection activities undertaken at customer request.
- 2. Non-recurring service charges are in addition to rates and any other charges normally applying under the tariffs, except where such application is specifically excluded. They apply in addition to installation, termination or construction charges specifically stated in connection with the various services described in the Company's tariffs. The non-recurring charges in this tariff section also apply for service connection of miscellaneous services and equipment that have no other non-recurring charge.
- 3. Payment of Service Charges

Payment of service charges for the initial establishment of service may be required prior to the establishment of service.

4. The charges specified herein do not contemplate work begun being interrupted by the customer. If the customer interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

B. DEFINITIONS

1. Access Line

The term "Access Line" denotes a circuit between a switching center and a customer premises which includes a network interface jack.

2. Connecting Device

The term "Connecting Device" denotes the terminal block or standard network interface to which the single line station or terminal equipment may be connected.

3. Connection

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE

C. CONDITIONS

- 1. Service charges are in addition to rates and any other charges normally applying under the tariffs, except where such application is specifically excluded. They apply in addition to installation, termination or construction charges specifically stated in connection with the various services described in the Company's tariffs. The non-recurring charges in this tariff section also apply for service connection of miscellaneous services and equipment that have no other non-recurring charge.
- 2. Payment of Service Charges

Payment of service charges for the initial establishment of service may be required prior to the establishment of service.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE (CONT'D.)

D. APPLICATIONS

- 1. Service Order Charge
 - a. Service order activity is classified as either Initial, Subsequent or Record Only Change. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for initial connection of service per address (Initial Order Charge applies), to each order for a move, change, verification of or addition to existing service on the same premises (Subsequent Order Charge applies), or to each requested change which only involves changing the Company's records (Record Only Charge applies).
 - b. A single service order will be issued for all work or service ordered to be performed or provided at the same time on the same premises. Service ordering charges apply separately where business and residence service are located on the same premises.
 - c. One Service Order Charge is applicable for each mileage circuit between points on separate premises. Multiple channels between the same points, or multipoint channels, or additional stations on mileage channels, ordered at the same time are included under the same Service Order Charge.
 - d. Unless otherwise specified, the appropriate Service Order Charge is applicable for a customer order for service, and is in addition to any Initial Non-Recurring Charge which may be applicable for the service furnished.
 - e. The Record Only Charge is applicable, but not limited to the following customer requests which do not involve OSP line connection, central office work or premises work.
 - 1) Changes or additions involving Directory Listings or Joint User Service.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE (CONT'D.)

D. APPLICATIONS (Cont'd.)

- 2. Central Office Connection Charge
 - a. The Central Office Connection Charge applies to work performed in the Central Office due to a customer's service request. The Central Office in this case is defined to include the Main Distribution frame (equipment side).
 - b. The Central Office Connection Charge is applicable for work in the Central Office required in:
 - 1) Connection or re-connection of local exchange lines; FX lines, local private lines, local off-premises extension lines, local tie lines and wide area telephone service (WATS).
 - 2) Number change on a local exchange Central Office line or trunk made at the customer's request.
 - 3) Rearrangement of an existing Central Office Line for the connection of either touch calling or customer calling features.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE (CONT'D.)

D. APPLICATIONS (Cont'd.)

- 3. OSP Line Connection Work Charge
 - a. The OSP Line Connection Work Charge is applicable for work required due to a customer's service connection request on the circuit between the serving central office (cable side of the main distribution frame) up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises. This charge includes standard testing of the access line for noise, transmittal current, loop loss, power influence, etc.
 - b. One OSP Line Connection Work Charge is applicable to the provision of each access line in association with any of the following services:
 - 1) Individual Residence Service
 - 2) Individual Business Service
 - 3) PBX Trunks, Residence or Business
 - 4) Key System Lines, Residence or Business
 - 5) Off Premises Station Sets-Additional Stations Located Outside the Building in Which the Main Service is Terminated
 - 6) Semi-Public Service
 - 7) Private Lines
 - 8) Foreign Exchange Service
 - 9) Tie Lines
 - 10) WATS Lines
 - 11) Subsequent C.O. Line Connections
 - 12) Move or Change of Service Drop or Station Protective Devices
 - 13) Verification of Service
 - c. OSP Line Connection Work Charges would not be applicable for customer service requests which do not require work performed on outside plant facilities.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE (CONT'D.)

E. RATES

			Residence	Business
1.	Serv	ice Order		
	a.	Initial, each (for work on new account)	\$10.00	\$10.00
	b.	Subsequent, each (for work on existing account)	10.00	10.00
	c.	Record Only, each (service order only, no other work involved)	10.00	10.00
2.	Cent	ral Office Connection Charge, each*	8.00	8.00
3.	OSP	Line Connection Work, each	12.00	12.00

* Non-recurring Central Office Connection non-recurring Charges apply for customers subscribing to new or additional custom calling or CLASS features.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE (CONT'D.)

F. EXCEPTIONS

- 1. Service Charges Do Not Apply to:
 - a. Visits to a customer's premises solely for the purpose of repair maintenance or disconnection of Telephone Company provided service, except where Maintenance of Service Charges apply.
 - b. Installations, moves or changes of Public Telephone Service.
 - c. Upgrade in class or grade of service, necessitated by a change in the central office operation.
 - d. Service reestablished after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at the original location, Service Charges will apply for the subsequent installation.
 - e. The first change from published, or non-published, telephone service, to nonpublished telephone service necessitated by communications which are received that are of a threatening, annoying, foul or profane nature.
 - f. A change of telephone number when initiated by the Company.
 - g. CPE Trouble Premises Visit where the cause of the problem is found to be in Telephone Company provided facilities up to the and including the protector.
 - h. For instances where the end-user changes both the IntraLATA and InterLATA PIC to the same IC on the same order, only the InterLATA PIC charge will apply. (See Section 37)
 - i. To an applicant for service that can demonstrate that they had previously subscribed to the Company's access line service and had dropped the service in favor of another competitor's service and now desires to return as a customer of the Company.

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GENERAL SERVICES TARIFF

SECTION 14 - NON RECURRING CHARGES (CONT'D.)

YELM EXCHANGE (CONT'D.)

G. RESTORAL OF SERVICE CHARGE

- 1. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of:
 - a. All charges due.
 - b. A charge equivalent to the Subsequent Service Order Charge and Central Office Connection Charge will apply to each customer service disconnected for nonpayment, provided the telephone stations or terminals have not been removed.
- 2. When a customer's service has been disconnected is accordance with this tariff and the service has been terminated through the completion of a Company out service order, service will be reestablished only on the basis of an application for new service on an in order and the service connection charges in paragraph E. 1. through E. 3. will apply accordingly.

H. INSUFFICIENT FUND CHECK CHARGE

1. A charge of \$15.00 will be made when a check is in payment for services and is subsequently returned by the bank unpaid.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 15 - SPECIAL EXCHANGE SERVICES

TOLL RESTRICTION SERVICE

ELLENSBURG AND SELAH EXCHANGES

A. DESCRIPTION

Toll Restriction prevents access to the toll network, including access to 800 and 900 type toll services. Local Directory Assistance calls are not allowed. When subscribers dial "0" or "1" from a restricted line the call will be diverted to a Company-provided intercept announcement.

B. CONDITIONS

- 1. Toll Restriction is offered only where exchange service is furnished from DMS 100/200 or No. 2 EAX Central Offices.
- 2. This service is available only on local individual residence and business lines, FEX lines or trunks, and PBX trunks. This service is provided only where facilities and operating conditions permit.
- 3. Refer to the appropriate schedules for other types of Toll Restriction offerings.
- 4. Provision of Toll Restriction Service does not alleviate customers' responsibility for completed toll calls.
- 5. RATES

Charges and rates for this service are in addition to the charges and rates for the class, type and grade of service furnished.

Toll Restriction, each Individual line or PBX trunk \$2.00 equipped

Non-recurring charges from Section 14 will apply as applicable to charges shown above.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK

ELLENSBURG AND SELAH EXCHANGES

A. DESCRIPTION

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, image and facsimile by two standard methods of access: a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI).

B. DEFINITIONS

Basic Rate Interface

BRI consists of up to three distinct channels on one pair of wire: one or two B (Bearer) Channels and one D (Delta) Channel. BRI is offered on either an individual case basis or in a packaged offering, referred to as Single Line ISDN Service.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 Kilobits per second (Kbps), from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

B. DEFINITIONS (Cont'd.)

D (Delta) Channel

The D-channel carries signaling and/or packet data information, at speeds up to 16 Kbps on BRI, and signaling only information up to 64 Kbps for PRI, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D-Channel Packet-Switched Data

The X.25 Logical Circuit Call allows users to originate and receive X.25 data calls over the Dchannel. Multiple data calls can be active simultaneously on a single D-channel.

Digital Subscriber Loop

The ISDN basic rate interface loop from the Central Office to the customer's premises.

Primary Rate Interface (PRI)

PRI has a capacity of 1.544 Megabits per second (Mbps) and has multiple channels: 23 B-channels and 1 D-channel, and is also known as 23B+D access. The B-channels carry the circuit-switched voice/data while the D-channel handles signaling information.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps.

C. TERMS AND CONDITIONS

- 1. General
 - a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

C. TERMS AND CONDITIONS (Cont'd.)

- 1. General (Cont'd.)
 - b. Single Line ISDN includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRI. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN does not offer B-channel Packet Service capabilities.
 - c. Company shall terminate ISDN at the Company network interface.
 - d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.
 - e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the Customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN.
 - f. If there is an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring (including riser cable), interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This credit shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof (i.e. more than 12 hours), that the service was interrupted. This will be the customer's sole remedy. The company shall not be liable for consequential or incidental charges of any kind, including but not limited to lost profits.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

C. TERMS AND CONDITIONS (Cont'd.)

- 2. Availability
 - a. The rates and charges specified for Single Line ISDN are applicable only to customers whose serving central office has been identified by the Company as having ISDN available. Customers whose serving central office has not been identified as having ISDN available will have rates and charges determined on an individual case-by-case basis.
 - b. Single Line ISDN may be provided to customers from a central office other than their normal serving office depending on available facilities.
 - c. ISDN is offered where facilities and equipment are available.
 - d. Some services are not available and/or compatible with ISDN.
 - e. D-Channel Packet-Switched Data and Primary Rate Interface (PRI) are currently not available.
- 3. Indemnification
 - a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any person or entity and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.
 - b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any person or entity, customer shall indemnify and hold the Company harmless.
- 4. Protection of the Network
 - a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer provided equipment.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

C. TERMS AND CONDITIONS (Cont'd.)

- 4. Protection of the Network (Cont'd.)
 - b. When it detects a problem the Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service. The Company has no duty to inspect for such unauthorized transmissions or specifications, but may do so from time to time to protect company property.
 - c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties. Including without limitation, warranties of merchantability and fitness for a particular purpose with respect to such equipment or service. The company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.
- 5. Contract

Each customer, who is not subscribing to Single Line ISDN or Primary Rate Interface, will be required to sign a contract for the furnishing of ISDN not provided under this Tariff. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN

ELLENSBURG AND SELAH EXCHANGES

Single Line ISDN is compatible with National ISDN 1 and includes circuit-switched voice, circuit-switched data and packet functionality.

1. Standard Features And Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRI. The feature sets are as follows:

- a. Voice:
 - (1). Additional Functional Calls This feature allows up to five appearances of the Primary Directory Number or Additional Directory Numbers on the same terminal. If this feature is selected, the Primary Directory Number or Additional Directory Numbers cannot appear on any other terminal.
 - (2) Call Exclusion This feature has three options:
 - a. <u>Automatic Exclusion</u> This option allows a user to restrict other users that share a Directory Number from bridging onto an active call or from retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.
 - b. <u>Automatic Exclusion with Privacy Release</u> This option allows a user to allow other users that share a restricted Directory Number to bridge onto an active call or to retrieve a held call. This option is activated by pressing a feature button before dialing or during the call.
 - c.. <u>Non-Exclusion</u> This option allows the users of a Shared Directory Number to bridge onto an active call or to retrieve a held call. This option is automatically invoked whenever the user goes off hook to receive or place a call.
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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 1. Standard Features And Functions (Cont'd.)
 - a. Voice (Cont'd.):
 - (3). Call Forward Don't Answer This feature allows all calls to a Primary Directory Number which does not answer within a predefined period of time to be forwarded to another number either within the same central office, or in a different central office.
 - (4) Call Forwarding Busy Line-All Calls This feature allows all calls to a busy Primary Directory Number to be forwarded to another number either within the same central office or in a different central office.
 - (5) Call Forwarding Variable All Calls This feature allows all Primary Directory Number calls to be forwarded to another number either within the same central office, or in a different central office. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button.
 - (6) Call Hold This feature allows the user to place a call on hold by depressing a button or dialing an access code.
 - (7) Caller Identification Blocking Per Call This feature enables a customer to control the disclosure of his/her name and/or directory number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the directory number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 1. Standard Features And Functions (Cont'd.)
 - a. Voice (Cont'd.):
 - (8) Calling Line Identification Calling Line Identification is provided on both an incoming and outgoing basis.
 - a. <u>Incoming Calling Line Identification</u> This feature displays the call identification information and the calling party's directory number (including non-published and non-listed directory numbers) prior to the call being answered. Calling party's name is currently not available for ISDN services. Callers have the ability to inhibit the display of calling party information to the terminating number. Calling Line Identification is provided to the Primary Directory Number and to additional Directory Numbers. Calling Line Identification cannot just display to the Primary Directory Number when the number is shared.
 - b. <u>Outgoing Calling Line Identification</u> This feature provides a user who is originating a call with information about the called party and the facility or destination.
 - (9) Flexible Calling Features
 - a. <u>Conference 3</u> This feature allows a user to establish a three-way conference. Six-way conferences are available at additional charges.
 - b. <u>Drop</u> This feature allows the user to drop the last party added to a conference call or to disconnect a two-party call.
 - c. <u>Transfer</u> This feature enables the user to transfer a call to a third party.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 1. Standard Features And Functions (Cont'd.)
 - a. Voice (Cont'd.):
 - (10) <u>Primary Directory Number (PDN)</u>

The main Directory Number assigned to each terminal will be considered the Primary Directory Number of that terminal.

(11) <u>Ringing</u>

Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

(12) <u>Shared Directory Number</u>

This feature allows several terminals to share one or more Directory Numbers of existing PDNs or Additional Directory Numbers. Origination of and termination of calls on one terminal will affect all terminals sharing the Directory Numbers. All Shared Directory Numbers must be provisioned from the same serving central office. If more than five Shared Directory Numbers are assigned to a terminal, additional charges will apply. A Shared PDN or Shared Additional Directory Number can only appear once on a terminal.

(13) <u>Speed Calling 10</u>

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. A standard speed call list allows for up to ten preprogrammed numbers per terminal. Speed Calling 30, a call list with 30 members, is an Optional Feature described later in this section and is available at additional charges.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 1. Standard Features And Functions (Cont'd.)
 - b. Data (B-Channel)
 - (1) Call Forwarding Busy Line for Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified directory number. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned an access code that can be activated or deactivated by the user.

(2) Call Forwarding Don't Answer for Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified directory number. This feature can either be assigned to the user on an active basis or it can be assigned an access code that can be activated or deactivated by the user.

(3) Call Forwarding Variable-All Calls for Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by using an access code.

- c. Data (D-Channel)
 - (1) X.25 Flow Control Parameter Negotiation This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 1. Standard Features And Functions (Cont'd.)
 - c. Data (D-Channel) (Cont'd.)
 - (2) X.25 Logical Channels -_Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per Digital Subscriber Loop.
 - (3) X.25 Throughput Class Negotiation -_This packet feature permits negotiation on a per-call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.
- 2. Optional Features and Functions
 - a. Voice:
 - (1) Additional Directory Number

An Additional Directory Number is any directory number that has not been previously assigned to a terminal.

(2) Analog Call Appearance

Analog Call Appearance is the existence of a PDN from a Digital Subscriber Loop terminal appearing on an analog line.

(3) Call Pickup

This feature allows a user to answer a call at another station, even when the user's station does not have a call appearance for the called Directory Number. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

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SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 2. Optional Features and Functions (Cont'd.)
 - a. Voice (Cont'd.)
 - (4) Caller Identification Blocking All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status can be deactivated by the customer on a per call basis. Rates and charges are provided herein. Stations that share appearances of a restricted station are also restricted to avoid passing caller identification information.

- (5) CLASS Features
 - a. Selective Call Acceptance

This feature allows a customer to specify a special list of a maximum of 12 telephone numbers. When active, incoming calls placed to the customer from telephone numbers on that list will automatically be accepted. All other calls will be rejected.

b. Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 12 telephone numbers. When active, incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

c. Selective Call Rejection

This feature allows a customer to specify a special list of a maximum of 12 telephone numbers. When active, any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 2. Optional Features and Functions (Cont'd.)
 - a. Voice (Cont'd.)
 - (6). Conference 6

This feature allows a user to establish a six-way conference. Group Intercom

This feature allows the user to establish a dedicated call to any other station that is a member of the same intercom group within the same central office. This is done by pressing the intercom key and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming intercom call.

(7) Intercom

This feature allows the user to establish a dedicated call to one other station within the same central office. This is done by pressing the intercom button. Special alerting, depending on CPE is provided for an incoming intercom call.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 2. Optional Features and Functions (Cont'd.)
 - (8) Ringing Options

Ringing options allow ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on shared directory numbers. The ringing options available on a per-station basis for shared directory numbers are as follows:

a. Abbreviated Ringing

Ringing assigned to begin immediately for an incoming call and to stop ringing after "N" seconds.

b. Delayed Ringing

Ringing assigned for an incoming call to be delayed for "N" seconds, however, the call appearance indicator or "status" lamp begins flashing immediately.

c. No Ringing

This option can be assigned for a user who desires no ringing for an incoming call that terminates on a shared directory number.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 2. Optional Features and Functions (Cont'd.)
 - a. Voice (Cont'd.)
 - (9) Speed Calling 30

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

(10) Visual Message Waiting Indicator

This feature is available on PDN's and notifies the user of a message waiting by lighting a lamp on the customer's phone. Messages may be retrieved by calling the message service center or by accessing a voice mail system. The feature is dependent on the serving ISDN equipped central office and the customer's equipment.

b. D-Channel Packet-Switched Data Features X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select. Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

(1) X.25 Reverse Charging

This packet feature allows a user to assign billing to the called data telephone number on a per-call basis.

(2) X.25 Reverse Charging Acceptance

This packet feature authorized transmission of incoming calls identified as Reverse Charge calls.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 3. Rates and Charges
 - a. Standard Package Description

The standard package includes a total of six call appearances, per terminal. The six call appearances will include one Primary Directory Number and five call appearances made up of the following:

- Maximum of four Additional Functional Call appearances of the Primary Directory Number (same number)
- Maximum of one Analog Call Appearance
- Maximum of five Shared Directory Numbers

Additional Directory Numbers or additional Shared Directory Numbers are available at rates and charges specified in Optional Features and Functions.

b. Standard Charges

Following are the monthly rate and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company's tariffs.

Single Line ISDN Service Basic Rate Access includes a usage allowance of up to 40 hours per month of aggregate usage for circuit-switched voice and circuit-switched data. Single Line ISDN Service Premium Rate Access includes a usage allowance of up to 200 hours per month of aggregate usage for circuit-switched voice and circuit-switched data. Additional usage in excess of the 40 (Basic), or 200 (Premium) hours in a monthly billing period, will incur measured usage charges as specified in e. below.

Basic Rate Access –		Nonrecurring	Monthly
Inc	cluding Standard Features and Functions		
a.	Residence	[1]	\$35.00
b.	Business	[1]	\$40.00

[1] See Section 14. Non-Recurring Charges (2 Line Connections apply for Standard Service). Note: On an initial installation of ISDN-BRI, the Standard Service Package and any number of optional features will be installed for the Standard Service Package nonrecurring charge only, with the following exception: Optional features with nonrecurring charges of more than \$10.00 are not included in this offer.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

3. Rates and Charges (Cont'd.)

b.	Standard Charges (Cont'd.)	Nonrecurring	<u>Monthly</u>
1 1011110	Im Rate Access -		
	cluding Standard Features and Functions	543	* - - 0 0
c.	Residence	[1]	\$55.00
d.	Business	[1]	\$60.00
e.	Usage Charges		
	Per Minute on Originating Calls	N/A	\$.01
f.	Optional Features and Functions		
	Additional Directory Number, per DN	\$15.00	\$7.50
	Analog Call Appearance, per number	[1]	[3]
	Call Pickup, per number	[1]	N/A
	Caller Identification Blocking-All Calls,	[2]	
	per digital subscriber loop	\$15.00	N/A
	CLASS Features		
	Selective Call Acceptance	[1]	\$3.00
	Selective Call Forwarding, per PDN	[1]	\$3.00
	Selective Call Rejection	[1]	\$3.00

[1] See Section 14. Non-Recurring Charges (2 Line Connections apply for Standard Service).

Note: On an initial installation of ISDN-BRI, the Standard Service Package and any number of optional features will be installed for the Standard Service Package nonrecurring charge only, with the following exception: Optional features with nonrecurring charges of more than \$10.00 are not included in this offer.

- [2] Initial installation of Caller ID Blocking is at no charge to the customer. Subsequent orders for this feature, on the same line, will be at the non-recurring rates from Section 14.
- [3] Each Analog Call Appearance will be charged the appropriate line rate from the tariff.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

3. Rates and Charges (Cont'd.)

b. <u>Standard Charges</u> (Cont'd.)	Nonrecurring	Monthly
Conference 6	[1]	\$3.00
Group Intercom	[1]	\$2.00
Intercom	[1]	\$2.00
Ringing Options	[1]	N/A
Abbreviated Ringing	[1]	N/A
Delayed Ringing	[1]	N/A
No Ringing	[1]	N/A
Shared Directory Number [4]	[1]	\$1.00
Speed Calling 30, per terminal	[1]	\$2.00
Visual Message Waiting Indicator	[1]	N/A
X.25 Fast Select Acceptance, per number	[1]	N/A
X.25 Reverse Charge, per number	[1]	N/A
X.25 Reverse Charge Acceptance, per number	[1]	N/A

[1] See Section 14. Non-Recurring Charges (2 Line Connections apply for Standard Service).

Note: On an initial installation of ISDN-BRI, the Standard Service Package and any number of optional features will be installed for the Standard Service Package nonrecurring charge only, with the following exception: Optional features with nonrecurring charges of more than \$10.00 are not included in this offer.

[4] Five Shared Directory Numbers are allowed with the standard package.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 3. Rates and Charges (Cont'd.)
 - c. D Channel Packet Usage Charges

Packet transport provides for the routing of data through the Public Packet Switching Network (PPSN) in both the originating and terminating directions. Usage charges are billed monthly based on the number of kilo-segments transmitted through the PPSN for all types of access, and is rated on a per kilosegment basis. A segment consists of 64 octets of customer data. For example, a packet of 128 octets will be billed as two segments.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

SINGLE LINE ISDN (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

- 3. Rates and Charges (Cont'd.)
 - c. D Channel Packet Usage Charges (Cont'd.)

The D-Channel Packet usage rate provides a rate for day usage (6:00 a.m. - 6:00 p.m.) and a lower rate for night usage (after 6:00 p.m. and before 6:00 a.m.). The rate period in effect at the time the packet segment originated will apply.

Packet transport usage will be rounded up to the next whole kilo-segment for each rate element within the billing period. Day and night usage will not be combined. A call overlapping from "Day Usage" to "Night Usage" or vice versa will be billed at the appropriate rate for the time period.

*	Usage, per kilo-segment or fraction thereof	<u>RATE</u> \$0.13
*	Day rate	\$0.13
*	Night rate	\$0.10

* Protocol conversion, per kilo-segment or fraction thereof \$0.30

A Transaction Initiation Charge is defined as any action taken that leads to a call acceptance by the called party. A Transaction Initiation Charge will apply for each originating or terminating call connected to a network address. This charge does not apply for unsuccessful call attempts.

	<u>RATE PER</u> <u>CALL</u>
Transaction Initiation Charges, per call	
For the first 250,000 calls	\$0.0025
For calls in excess of the first 250,000 calls	\$0.0010

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI)

A. DESCRIPTION

The basic Primary Rate Interface (PRI) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 Kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 Kbps channel that is used to carry the control or signaling information.

B. DEFINITIONS

1. <u>Service Configurations</u>

a. <u>23B+D</u>

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry the circuit-switched voice and data, while the D-channel handles signaling information. The D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other T1 facilities.

b. <u>24B</u>

This service configuration provides for 24 B-channels. The B-channels carry the circuit-switched voice and data information. The signaling information is provided by a D-channel on the first T1 facility.

c. <u>23B+Back-up D</u>

This service configuration provides for 23 B-channels and a backup D-channel. The Back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls arc maintained during the switch-over to the back-up D-channel.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI) (CONT'D.)

B. DEFINITIONS (Cont'd.)

- 2. <u>Service Types</u>
 - a. Call-By-Call PRI Allows the customer to configure the PRI B-channels to support inward and outward call flexibility determined by the traffic flow.
 - b. Dedicated PRI Each B-channel is dedicated to inward, outward or 2-way traffic.

3. <u>Usage</u>

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRI. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRI.

4. <u>Standard Features</u>

a. Calling Number Identification

This feature displays the call identification information and the calling party's directory number (including non-published and non-listed directory numbers) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

b. Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRI customers where technically feasible as determined by the Company.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI) (CONT'D.)

B. DEFINITIONS (Cont'd.)

4. <u>Standard Features</u>

c. <u>Circuit-Switched Data</u>

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call tics up network/system resources for the duration of the call.

d. Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant

C. TERMS AND CONDITIONS

- 1. PRI is provided subject to the availability of central office facilities.
- 2. Each PRI consists of one T1 facility and one Service Configuration. A customer may request more than one PRI per premises.
- 3. Terms and Conditions, and Rates and Charges, as described for PRI, are in addition to the regular rates and charges for the service with which PRI is associated.
- 4. Some services are not available and/or compatible with PRI.
- 5. Loop Diversity and Avoidance defined in the Private Line Telephone Service and Channels, Section No. 24, Sheet 138, is available with PRI.
 - a. Customers subscribing to Loop Diversity must also subscribe to additional PRI facilities and Trunk Connections for the secondary route.
 - b. Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI) (CONT'D.)

C. TERMS AND CONDITIONS (Cont'd.)

- 6. The PRI facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRI facility.
- 7. PRI offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
- 8. PRI customers must subscribe to a minimum of one 23B+D Service Configuration
- 9. A DID Trunk Termination is required for each inward or 2-way B-channel in PRI.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI) (CONT'D.)

D. RATES AND CHARGES

1. Ellensburg and Selah Exchanges

ISDN-PRI will be provided at the rates and charges listed below:

		Nonrecurring	Monthly 199
		Charge	Rate
1.	Transport		
	Stand alone T1 facility, per 24 channel facility [1]	[2]	[2]
2.	Service Configuration		
	23B+D	\$1,025.00	\$400.00
	24B	\$1,025.00	\$400.00
	23B + Back-up D	\$1,025.00	\$400.00
3.	ISDN Trunk Connection, per B-Channel		
	Call-By-Call	[2]	[2]
	Dedicated	[2]	[2]
	In-ward	[2]	[2]
	Outward	[2]	[2]
	2-Way	[2]	[2]

- [1] One Service Configuration is required for each T1 facility.
- [2] Rates and Charges apply for the appropriate Trunks as specified in the Private Line Transport Tariff.

4. Nonrecurring change charges apply as follows:

- All miscellaneous changes or rearrangements \$ 50.00 facilities, per facility
- 5. Term Discount Customers that subscribe to Primary Rate Service may receive a term discount by committing to maintaining the service for a specified period of time. The discount shall be to the monthly rate as specified in Section 2, above. The discount is five percent for a one year term, ten percent for a three year term and twenty percent for a five year term. Customers accepting a term commitment will be subject to an early termination fee. The early termination fee will be equal to the amount of the discount that the customer received up to the time of disconnection.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI) (CONT'D.)

D. RATES AND CHARGES (CONT'D.)

2. Yelm Exchange

ISDN-PRI will be provided at the rates and charges listed below:

		Nonrecurring	Monthly
		Charge	Rate
1.	Transport		
	 Stand alone T1 facility, 		
	per 24 channel facility [1]	[2]	[2]
2.	Service Configuration for		
	(23B+D, 24B, or 23B + Back-up	D)	
	• Month-to-Month Rate	\$1,025.00	\$ 600.00
	• One (1) Year Term	\$1,025.00	\$ 500.00
	• Three (3) Year Term	\$1,025.00	\$ 405.79
	• Five (5) Year Term	\$1,025.00	\$ 360.70
3.	ISDN Trunk Connection, per B	-Channel	
	• Call-By-Call	[2]	[2]
	Dedicated	[2]	[2]
	• In-ward	[2]	[2]
	Outward	[2]	[2]

[1] One Service Configuration is required for each T1 facility.

[2] Rates and Charges apply for the appropriate Trunks are developed on an Individual Case Basis.

[2]

\$50.00

[2]

	<u>Nonrecurring</u> Charges
Nonrecurring change charges apply as follows:	<u>@</u>
• All miscellaneous changes or rearrangement	

4.

2-Wav

- facilities, per facility
- 5. Term Discount Customers that subscribe to Primary Rate Service may receive a term discount by committing to maintaining the service for a specified period of time. The discount shall be to the monthly rate as specified in Section 2, above. Customers accepting a term commitment will be subject to an early termination fee. The early termination fee will be equal to the difference between the month-to-month rate and the term chosen from install to the time of disconnection.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI) (CONT'D.)

E. ISDN-PRI BUNDLE

- 1. All regulations applicable to ISDN Primary Rate Service as specified in Section 16 of this Tariff apply to the ISDN-PRI Bundle except as specified in this section below:
 - a. Includes unlimited local calling, the ISDN primary port, local distribution channel (LDC), Caller ID with Name and 1 DID block of 100 numbers (or fraction thereof). This bundle is provided under month-to-month, 1, 2 or 3 year terms. Term bundles have a one year minimum requirement. The bundle rates do not include the EUCL, surcharges or taxes.
 - b. ISDN-PRI Bundle is not available with Foreign Exchange service, virtual private network services and is not available with services provided under special contract.
 - c. Bundle rates are not eligible for additional term discount as described in Section 16, 5.D.5.
 - d. Additional 100 blocks of DID numbers (or fraction thereof) and single DID telephone numbers, which may or may not be contiguous based on availability, are available for an additional monthly recurring charge for customers who have purchased the ISDN-PRI Bundle for 1, 2 or 3 year terms. The term of the additional DID numbers is coterminous with the term of the ISDN-PRI Bundle.
 - e. Conversion Any existing ISDN-PRI customer may convert to ISDN-PRI Bundle. However, this will be considered a downgrade and termination charges will apply to the existing service agreement.
 - f. Termination for the ISDN-PRI Bundle is as follows:
 - Number of months in remaining (rounded down) x \$20 (1 year term)
 - Number of months in remaining (rounded down) x \$40 (2 year term)
 - Number of months in remaining (rounded down) x \$60 (3 year term)

Additionally: If customer doesn't fulfill one year minimum requirement, the NRC will be re-rated to the MTM NRC totaling \$900.

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GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

PRIMARY RATE INTERFACE (PRI) (CONT'D.)

E. ISDN-PRI BUNDLE (CONT'D.)

a.

b.

2. ISDN-PRI Bundle Monthly Rates and Charges–Residential and Business

Ellens	burg and Selah Exchanges	Nonrecurring	<u>Monthly</u>
		Charge	Rate
a.	Primary Rate Interface,		
	with 1 D-channel		
	• Month-to-Month Rate	\$ 900.00	\$ 600.00
	• One (1) Year Term	\$ 200.00	\$ 400.00
	• Two (2) Year Term	\$ 200.00	\$ 365.00
	• Three (3) Year Term	\$ 200.00	\$ 355.00
	Includes:		
	ISDN- PRI Port, Caller ID with Na	ime,	
	DID block, 100-numbers (or fraction	n	
	thereof), and unlimited local calling		
	-		

- b. FCC End User Common Line Charges, as set forth in the NECA's Access Services Tariff, apply as appropriate and shall be interpreted to apply per PRI
- c. Custom configurations will be priced on a case-by-case basis.

Yelm	Exchanges	<u>Nonrecurring</u>	<u>Monthly</u>
		Charge	Rate
a.	Primary Rate Interface,		
	with 1 D-channel		
	• Month-to-Month Rate	\$ 900.00	\$ 600.00
	• One (1) Year Term	\$ 200.00	\$ 400.00
	• Two (2) Year Term	\$ 200.00	\$ 375.00
	• Three (3) Year Term	\$ 200.00	\$ 360.00
	Includes:		
	ISDN DDI Port Caller ID with Name		

ISDN- PRI Port, Caller ID with Name, DID block, 100-numbers (or fraction thereof), and unlimited local calling

- b. FCC End User Common Line Charges, as set forth in the NECA's Access Services Tariff, apply as appropriate and shall be interpreted to apply per PRI
- c. Custom configurations will be priced on a case-by-case basis.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 16 - INTEGRATED SERVICES DIGITAL NETWORK (CONT'D.)

INDIVIDUAL CASE ISDN

ELLENSBURG AND SELAH EXCHANGES

A. GENERAL

- 1. Customers requiring ISDN features not offered by the Tariff will be considered on an individual case basis. Customers who want to migrate to Single Line ISDN Service or Primary Rate Service can do so without any penalties. However, this will result in changes to the existing service based on different technical standards and features.
- 2. Network Access Registers are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to charges.
- 3. The contract period offered will be negotiable between the Company and the customer.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 17 - DIRECT INWARD DIALING SERVICE

ELLENSBURG AND SELAH EXCHANGES

A. Description

Direct Inward Dialing (DID) service is a special trunking arrangement that allows for incoming calls from the local exchange and toll networks to reach individual customer stations without an attendant's assistance.

B. Terms and Conditions

- 1. DID trunks are equipped for one-way inward service only and all trunks in a trunk group serving DID station lines must be equipped for DID service.
- 2. Customers must subscribe to a sufficient number of trunks that will ensure service standards as determined by the Company.
- 3. DID service is only provided from those offices equipped to provide the service.
- 4. The assignment of telephone numbers and the sequence of numbers assigned to this service are made at the discretion of the Company.

C. Rates and Charges

		<u>Monthly</u>	Non-Recurring
1.	DID trunk	\$52.02	Section 14
2.	Each Individual Station		
	Number	\$ 1.00	Section 14
3.	Per 100 Number Block	\$50.00	Section 14

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GENERAL SERVICES TARIFF

SECTION 18 - DIRECTORY LISTING SERVICE

ELLENSBURG AND SELAH EXCHANGES

A. CONDITIONS

One primary listing, which will include the name, address and telephone number of the individual, organization, firm or corporation, will be furnished in the alpha section at no charge for each primary station, each private branch exchange, or Centrex system. Each business primary station, private branch exchange, joint user, or Centrex system will receive one listing in the classified at no charge under a classification of the customer's choice.

Listings will be limited to such information as is necessary for proper identification.

The listing consists of one line. When use of abbreviations impairs clarity and identification, a second line may be used without additional charge.

The Company may refuse to insert any listing which, in its judgment, does not facilitate the use of the directory.

An additional listing must include the same address and telephone number as the primary listing except that a different address may be shown for off-premises PBX or Centrex stations located on other premises occupied by the customer.

Additional listings may be furnished with residence service for others who are members of the customer's domestic establishment and who occupy the same premises.

The rate for a foreign listing will be the rate of the company in whose directory the listing appears. A foreign listing may be furnished for customers requesting their listing be included in a directory alpha section different than normal.

A customer subscribing to a residential service may request a dual name primary directory listing which contains, in addition to the customer's surname, the given names of initials (or combination thereof) of the customer and:

- (1) one other person with the same surname who resides at the same address; or
- (2) a second name, other than surname, by which the customer is also known, including the married name of a woman whose husband is deceased.

Number Hunt listing - Only one number will be listed in the telephone company directory for each Multi-Line Hunt group. Unless otherwise directed by the customer and agreed to by the company, the pilot number in the hunt group will be the number listed.

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GENERAL SERVICES TARIFF

SECTION 18 - DIRECTORY LISTING SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

A. CONDITIONS (CONT'D.)

Additional directory listings shall reflect the above dual name, if requested by the customer.

Non-published service is an arrangement where a customer's listing is omitted from both the telephone directory and information listing.

No charge will be made for non-published numbers for customers having a listed number in the same exchange under the same listing.

The Company will take reasonable precautions not to publish the number in any of its publicly distributed directories, and, except when required by law, will not disclose the number to any person other than representatives of law enforcement agencies, its own employees or representatives or those of other telephone companies, or to other customers who are billed for calls placed to or from non-published numbers.

Non-listed service is an arrangement whereby a customer's number is omitted from the telephone directory but not from the information records.

When non-published or non-listed service is to be furnished, the customer will be required to execute an agreement which holds the Company harmless from any damages which might arise and which absolves the Company from any responsibility for the failure of the customer to receive calls because of the non-published or non-listed arrangement.

Subscribers to non-published and non-listed service will be required to maintain such service until the first issuance of a directory in which a requested change may be published, or until telephone service is discontinued.

Billing for such services will be discontinued with the last regular bill dated before the issuance of the directory in which the change is made.

Subscribers to non-published or non-listed service may change from one to the other without incurring an additional monthly charge.

The subscriber understands and agrees that any use of the telephone by the subscriber or any other person to dial 9-1-1 will transmit account name, address and telephone number to the public service answering point, which may in turn transmit such information to an emergency service agency such as police, fire or emergency medical service.

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GENERAL SERVICES TARIFF

SECTION 18 - DIRECTORY LISTING SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

A. CONDITIONS (CONT'D.)

The Company is liable for errors or omissions in listings of its subscribers in its telephone directories or in its information records in accordance with the following:

- (1) Listing furnished without additional charge: In amount not in excess of the charge for the exchange service (excluding additional message charges) for the period during which the error or omission continues.
- (2) Listing furnished at additional charge: In amount not in excess of the charge for that listing for the period during which the error or omission continues.

The subscriber assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company free and harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Company. However, the Company reserves the right to refuse listings which are designed primarily to give publicity to a commodity or service.

The Company reserves the right to make such changes in directory listing as may be necessary to bring them into conformity with its standard form.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 18 - DIRECTORY LISTING SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

B. AVAILABILITY

The rates named below for directory listings apply in all exchanges.

RATE	ATE Rate Per Month	
	Business	Residence
Primary listings		
Extra listings for members of same firm or business	s, each \$1.45	
Extra listings for Joint User business subscriber	¢2.05	
	\$3.95	
Extra listing for individuals		#0.05
residing at a residence,		\$0.95
listed at the residence, each listing		
Extra listings for subscribers	\$1.45	\$0.95
whose names are spelled in more		
than one way, each listing	¢1.47	#0.05
Listings for guests of hotels,	\$1.45	\$0.95
clubs, etc., each listing	¢1.47	61 45
Other extra listings and extra	\$1.45	\$1.45
lines of Information, each line (Business or Residence)		
(Includes Foreign listings in		
Alpha section of directory)		
Non-published and Non-listed	\$1.10	\$1.10
telephone number		
Number burt listing	¢1.00	
Number hunt listing	\$1.00	

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 18 - DIRECTORY LISTING SERVICE (CONT'D.)

YELM EXCHANGE

A. GENERAL

- 1. Additional listings are for the purpose of identifying the customer's number, and are not for the purpose of advertising his business.
- 2. Each customer is entitled to one listing in the alphabetical section of the directory.
- 3. Non-listed telephone numbers are not listed in the telephone directory but may be obtained from Directory Assistance (Information). Non-published telephone numbers are neither listed in the telephone directory nor given out by Directory Assistance (Information).
- 4. Any customer requesting to change from one non-published number to another non-published number will be charged a non-recurring rate of \$20.00.
- 5. Each business customer is entitled to one listing in the alphabetical section of the directory and one listing under the business classification of his choice in the classified section. Once a telephone number is established as a business service, that same number cannot be reclassified as a residential service at a later date. A number change will be necessary.

B. RATES

1. The following rates are applicable to the alphabetical section of the telephone directory for business or residence customers.

a.	Each additional listing	Rate Per <u>Month</u> \$0.75
b.	Each non-listed or non-published telephone number (except for additional lines of a multi-line hunting arrangement)	\$1.00

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GENERAL SERVICES TARIFF

SECTION 19 - TAX ADJUSTMENTS

ELLENSBURG AND SELAH EXCHANGES

The rate schedules contained in this tariff do not include any portion of municipal occupation, business, excise or use of streets taxes applying to the public service operations of this Company.

Amounts equivalent to such taxes, as hereinafter set forth, will be billed by the Company, on a pro rata basis, to subscribers within the jurisdiction of each tax.

Where more than one tax is applicable in an area, the subscriber will be billed for his total pro rata share of all such taxes.

The effective tax adjustments are:

Area	<u>Kind</u>	Pro Rate	Effective Date
Ellensburg	Municipal Occupation	6.8%	March 1, 1988
Ellensburg	Municipal Occupation	6.6%	January 1, 1989
Ellensburg	Municipal Occupation	6.4%	January 1, 1990
Ellensburg	Municipal Occupation	6.2%	January 1, 1991
Ellensburg	Municipal Occupation	6.0%	January 1, 1992
Selah	Municipal Occupation	6.0%	
Kittitas	Municipal Occupation	6.0%	

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 19 - TAX ADJUSTMENTS

YELM EXCHANGE

1. General:

- a. The rates and charges applicable under other schedules of this tariff do not include any portion of business, occupation, use of streets or other excise taxes levied by any municipality or other governmental body.
- b. In order for the Company to recover its costs of the above-referenced taxes without imposing the burden of that tax upon its customers outside the territorial limits of the taxing jurisdiction, amounts equivalent to such taxes where now imposed, or which may hereafter be imposed, shall be billed by the Company to its exchange customers within the territorial jurisdiction on a pro rata basis as hereinafter set forth.
- 2. Applicability:
 - a. The adjustment set forth in this Section shall apply to all rates and charges for exchange services and intrastate message toll telephone services applicable under other schedules of this tariff within the territorial limits of any taxing jurisdiction which has imposed or hereafter imposes any business, occupation, use of streets or other excise tax or license fee upon the right of the Company to operate or do business within the jurisdiction of the taxing entity.
- 3. Tax Adjustment

The rates and charges applicable under other schedules of this tariff for each customer within the territorial limits of each of the following taxing jurisdictions shall be increased on a pro rata basis by a sum equivalent to the amount of the following described taxes which the Company is required to pay for exchange services and intrastate message toll telephone services to that taxing jurisdiction, subject to the conditions set forth herein below:

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GENERAL SERVICES TARIFF

SECTION 19 - TAX ADJUSTMENTS (CONT'D.)

YELM EXCHANGE (CONT'D.)

4. Conditions

- a. In taxing jurisdictions where the ordinance or similar edict creating one of the above-referenced taxes does not provide for a tax on the amounts collected for the applicable tax, the tax rate for billings will be applied in accordance with the ordinance to the rates and charges applicable under other schedules of this tariff for exchange services and intrastate message toll telephone services, as applicable, on each customer's bill.
- b. In taxing jurisdiction where the ordinance or similar edict creating one of the above-referenced taxes provides for a tax on the amounts collected for the applicable tax, an effective tax rate for billing will be determined by relating the amount of tax imposed by the ordinance to revenues. The effective rate so determined will be applied to the rates and charges applicable under other schedules of this tariff for exchange services and intrastate message toll telephone service, as applicable on each customer's bill.
- c. Deductions authorized by the ordinance or similar edict creating one of the above-referenced taxes which reduce the total amount of taxes paid to the taxing jurisdiction will be made before determining the effective tax rate to be applied to each customer as set forth in Conditions a and b above.
- d. In taxing jurisdictions where the ordinance or similar edict creating one of the above-referenced taxes provides for a tax on intrastate message toll telephone services, the effective rate of tax shall apply to twenty percent (20%) of charges for sent/paid and received/collect intrastate toll messages billed to customers within such taxing jurisdiction.
- e. Where more than one tax is applicable in any one taxing jurisdiction, the pro rata percentage applicable to the rates and charges for exchange services and intrastate message toll services on each customer bill will be the pro rata portion of the sum of the effective rates of each tax applicable.
- f. In taxing jurisdictions where the ordinance or other edict creating one of the above-referenced taxes provides also for a business license fee or occupation license fee, the effective tax rate for billing will be determined by relating the amount of that fee and the tax imposed to revenues. The effective rates so determined will be applied to the rates and charges applicable under the schedules of this tariff for exchange services and intrastate message toll telephone services, as applicable, on each customer's bill.

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GENERAL SERVICES TARIFF

SECTION 19 - TAX ADJUSTMENTS (CONT'D.)

YELM EXCHANGE (CONT'D.)

5. Tax Adjustment Rates

(a)	(b)	I	(d)	(e)
Taxing Jurisdiction	Ordinance Number	Kind of Tax	Rate	Applicable Conditions
Town of Yelm	243	Business and Occupation	4.0%	a, c, d, and f
Town of Rainier	281	Business and Occupation	4.0%	a, c, d, and f

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 20 - INTEREXCHANGE RECEIVING SERVICE

ELLENSBURG AND SELAH EXCHANGES

Applicable to interexchange receiving service furnished within the exchange areas of Ellensburg and Selah.

A. RATE PER MONTH

The rate for each service subscribed for is \$4.25 per month.

B. CONDITIONS

- 1. Interexchange receiving service is available to subscribers of business individual line service or business private branch exchange service in the receiving exchange.
- 2. A subscriber to interexchange receiving service will be billed at the station-to-station rate for all interexchange messages received by him under this schedule.
- 3. A telephone number will be assigned to each service subscribed for.
- 4. No service connection charge applies to interexchange receiving service.

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GENERAL SERVICES TARIFF

SECTION 21 - OPERATOR SERVICES

A. APPLICABILITY

For local and IntraLATA operator services. This schedule does not apply to interLATA operator services or 0+ calls which services are provided by the customer's preferred interexchange carrier or PIC.

B. AVAILABLE SERVICES

<u>Local Assistance</u> – Provide assistance to customer requesting help with or information on placing or completing local calls and such other information and guidance, including referral to Exchange Carrier's business office and repair numbers, as may be consistent with the customer practice for providing customer assistance from the Company's supplier of such services.

<u>Emergency Assistance</u> – Provide assistance to customer for handling the emergency local and intraLATA toll calls to emergency agencies of customer, including, but not limited to, police, sheriff, highway patrol and fire.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 21 - OPERATOR SERVICES (CONT'D.)

B. AVAILABLE SERVICES (CONT'D.)

Quote Service - Provide time and charges to customer for guest/account identification.

C. CHARGES

Call Type

Charge Application

Station Call	For each completed station call, including station sent paid, collect, 3rd number special billing or 0- calling card call.
Person Call	For each completed person-to person call regardless of the billing used by the customer.
Operator Assistance	For each local call, completed or not. These calls include, but are not limited to: calls given the DDD rate because of transmission problems; calls where the operator has determined there should be no charge; calls where the customer requests information from the operator, and no attempt is made to complete a call; calls for quote service.

For purposes of determining charge application, a completed call means that the customer makes contact with the location, telephone number, person, or extension designated by the customer.

D. RATES

Charge

\$1.00 per call

When a call is billed to a Calling Card, Third Party Number or Special Billing Number, charges <u>in addition to</u> the Rate in this Section may apply. The customer should ask the operator for the applicable rate or surcharge for Calling Card, Third Party Number or Special Billing Number. Services are provided by an operator service under contract with Company and not by the Company itself.
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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 22 - TIME ANNOUNCER SERVICE

ELLENSBURG AND SELAH EXCHANGES

This service consists of automatic time announcements, repeated approximately every 15 seconds on a 24-hour basis. Each broadcast is preceded by a commercial or public service announcement.

RATE AND CHARGE	<u>Rate</u> Per Month	<u>Non-recurring</u> Charge
Basic service, which includes one commercial message	\$35.00	<u></u>
Each subsequent message change		\$3.00

CONDITIONS

- 1. It shall be the sole discretion of the Company to determine when such service will be offered and continued.
- 2. The minimum service period is ninety days.
- 3. Service will be billed monthly in advance.
- 4. Each commercial message will be limited to six (6) seconds, allowing time for about 15 words. Time announcements will be continuously repeated at intervals determined by the combined elapsed time of all messages and time of all messages and time announcements.
- 5. No more than six (6) commercial messages will utilize this facility simultaneously.
- 6. The Company reserves the right to edit copies of the commercial message for compliance with its policy regarding length and to refuse to accept any commercial material objectionable to the Company. The Subscriber or commercial user warrants and represents that each of the products advertised over these facilities are as advertised.
- 7. The Subscriber will not hold the Company responsible for claims made by the advertiser nor for errors or omissions resulting from transmission of the messages herein provided for.

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GENERAL SERVICES TARIFF

SECTION 23 - COMPANION SERVICE

ELLENSBURG AND SELAH EXCHANGES

When two or more business and/or residence telephones are placed on the same line at the subscriber's request, with separate rings, or the same rings for each station, the appropriate one-party rate will apply for each station so connected.

This will apply in cases where subscribers desire to control both sides or the numbers on a line.

CONDITIONS

1. Companion Services are restricted to such services as are installed and in use prior to January 30, 1991, and in continuous use thereafter at the same location by the same subscriber.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 24 - PRIVATE LINE TELEPHONE SERVICE AND CHANNELS

ELLENSBURG AND SELAH EXCHANGES

A. SERVICE

This schedule contains the charges, rates and conditions applicable to private line telephone service and channels for remote operation and control of radiotelephone stations, and other special services.

Private line telephone service is that of providing the requisite facilities including channels and a station equipment to enable the customer and authorized users to communicate orally between specified locations.

Channels for the remote operation and control of radiotelephone stations and other special services are channel facilities furnished the customer between specified locations, for use in connection with customer owned radiotelephone station equipment, or other special services.

B. CHARGES AND RATES **

RATE PER MONTH

Each private line or channel.

a.	First one-quarter mile, or Fraction thereof, airline Distance	\$4.05
b.	Each additional one-quarter mile, or fraction thereof, Airline distance	1.50
c.	Minimum charge	8.35

Non-recurring charges from Section 14 will apply as applicable to the charges shown above.

This service will be available only to customers taking service under this Section on October 31, 2000 and who continuously maintain such service and only to the extent of the Service existing on October 31, 2000 (no additional lines or channels).

** Each leg of the private line or channel is measured and priced from the Central Office (crossconnect point) to its terminating point. If the sum of the first one-quarter mile charge plus the additional one-quarter mile charges for a leg is less than the minimum charge, the "minimum charge" will apply for that leg.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 24 - PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

C. SPECIAL FACILITIES ROUTING

1. Description

These services are provided over such routes and facilities as the Company may elect. Special Facilities routing is involved when, in order to comply with requirements specified by the customer, the Company provides service in a manner which includes one or more of the following conditions:

Diversity

Two or more services must be provided over not more than two different physical routes.

Avoidance

A service must be provided on a route which avoids specific geographical locations.

2. <u>Rates and Charges</u>

For each service provided, the rates and charges will be developed on an individual case basis. Non-recurring charges from Section 14 will apply as applicable to the charges shown above.

This service will be available only to customers taking service under this Section on October 31, 2000 and who continuously maintain such service and only to the extent of the Service existing on October 31, 2000 (no additional lines or channels).

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 24 - PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (CONT'D.)

YELM EXCHANGE

A. CHANNELS - INTRA-EXCHANGE (LOCAL CHANNELS)

1. GENERAL

Intra-exchange or local channel charges apply in the provision of off premise extensions (beyond 300 feet), local private line, lease line, tite line, radio broadcast circuits, and all other services, where leased channels are provided. Mileage applications may be applicable to local channels and will be measured on an air-line basis unless otherwise indicated.

Monthly

2. RATES

Intra-exchange Channel Mileage

	0	\mathcal{O}			5	
					<u>Rate</u>	NRC
1.	Measured airlin mile or fraction	U	between buildings,	first ¼	3.50	(1)

- 2. Additional ¹/₄ mile or fraction thereof 1.50
 - (1) Service Connection Charges see Section 14.
- 3. CONDITIONS
 - 1. The minimum contract period for channels is one month.
 - 2. Intra-exchange channel mileage will apply to local channels measured on an airline basis between buildings.
 - 3. See Local Channel definitions.
 - 4. Intra-exchange channels terminate at each end in FCC approved jacks or other connecting arrangements and service connection charge as outlined in Section VI, applies to the work performed at each end.

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GENERAL SERVICES TARIFF

SECTION 25 - FACILITY RESERVATION SERVICE

ELLENSBURG AND SELAH EXCHANGES

The following rates for facility reservation service apply within the area served by the Company.

A. RATE

Monthly Charge

Business and Residence Service 25% of applicable 1 party Local Access Line Rate.

Initiation of Facility Reservation Service, non-recurring: See Section 14

Non-recurring charges from Section 14 apply in addition to the charges shown above.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 25 - FACILITY RESERVATION SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

B. CONDITIONS

- 1. When this service is applied for, the subscriber shall be receiving unlimited service at the regular rates applicable.
- 2. The subscriber shall have had service continuously for a period of not less than three months and his account must be current to date of application in order to receive this service.
- 3. The exchange service charge, at the facility reservation rate for the period of suspension will be billed on a regular monthly basis.
- 4. Service at the facility reservation rate may begin on any day of the month, providing notice is given sufficiently in advance for arrangements to be made, and may be granted for any period of not less than one month nor more than nine months.
- 5. No service will be furnished during the period of suspension and the Company will reserve the facility and the telephone number of the subscriber who subscribes to this service. Intercept will be provided where available and referral of calls will be provided only upon the subscriber's request.
- 6. Complete service will be restored without notice from the subscriber not later than the last day of the period of suspension. Should the subscriber desire his service restored in advance of that date, notification to that effect should be given to the Company sufficiently in advance of the desired date to permit the necessary arrangements.
- 7. In the event of advance restoration of service, the subscriber will be billed at the regular rate from and including the date following that on which service was restored.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 26 - SPECIAL BILLING NUMBER SERVICE

ELLENSBURG AND SELAH EXCHANGES

The rates shown below for Special Billing Number Service are furnished with only individual lines, private branch exchange service, dial private branch exchange service or Centrex System service in the Ellensburg and Selah exchanges.

A. RATE

		Rate Per Month
1.	Each group of 25 special billing numbers	\$5.75
2.	Minimum charge per month	\$5.75

B. CONDITIONS

- 1. This service will only be provided for individual line, private branch exchange, dial private branch exchange and Centrex system subscribers.
- 2. The service provides for furnishing to a subscriber, each month, a separate listing of toll telephone messages for each special billing number used in placing calls.
- 3. The minimum period for which the service is offered is two months.

Non-recurring charges from Section 14 will apply as applicable to the charges shown above.

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GENERAL SERVICES TARIFF

SECTION 27

MISCELLANEOUS SERVICE ARRANGEMENTS

YELM EXCHANGE

A. ROTARY TRUNK HUNT SERVICE

- 1. GENERAL
 - a. Rotary Hunt Service provides access to two or more Business or Residence lines or trunks of a customer when the primary listed telephone number is dialed.
- 2. RATES

		Monthly
		Rate
a.	Per Arrangement	\$0.00

b. Service connection charges as stated in Section VI apply. If the rotary hunt feature is ordered at the same time as initial service is ordered, no <u>additional</u> service connection charges will apply. If rotary hunt is ordered <u>after</u> initial service has been installed, the Subsequent Service Order and Central Office Connection Charges will apply.

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GENERAL SERVICES TARIFF

SECTION 27

MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D.)

YELM EXCHANGE (CONT'D.)

B. AUTOMATIC INTERCEPT AND REFERRAL SERVICE

- 1. General
 - 1. Automatic Intercept and Referral Service provides referral via a digital voice, to a new number when a customer discontinues service or changes numbers.

2. Conditions

- 1. Automatic Intercept and Referral Service will be provided at no charge when conditions as set out in WAC 480-120-252 for service without charge are met.
- 3. Rates

	Installation	Monthly
	<u>Charge</u>	Rate
Per Arrangement	*	\$2.00

* A Service Order Charge, Section 14, applies with each installation or change of service.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 27

MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D.)

YELM EXCHANGE (CONT'D.)

C. 900 BLOCKING SERVICE

1. General

900 Blocking Service prevents direct access to all 900 service. When customers dial a 900 number from a line with 900 Blocking Service, the call is diverted to a Company provided intercept announcement.

- 2. Conditions
 - a. 900 Blocking Service is available only on directly dialed calls.
 - b. There is no charge for removal of 900 Blocking Service.
 - c. A nonrecurring charge will apply for re-establishment of 900 Blocking Service on the same line after service has once been removed.
- 3. Rates

	Installation Charge
	<u>900</u>
	<u>Blocking</u>
Initial installation	No Charge
Subsequent installation on same line	\$5.00

Original Sheet 191

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 27

MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D.)

YELM EXCHANGE (CONT'D.)

D. CUSTOMER REQUESTED TELEPHONE NUMBER

- 1. General
 - a. The service is applicable to customer requests for specific telephone number assignments. Customers of the Company may request assignment of "special" or "desirable" telephone numbers. If the telephone number requested by the customer is available, the Company may assign the number to the customer.
 - b. The Company reserves and retains the right:
 - (1) to discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the Rules and Regulations of the Company. If this should occur within a one year period following assignment, nonrecurring charge will be refunded to the customer.
 - (2) to reject any request for "special" or "desirable" telephone numbers.
 - (3) of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another.
 - c. The nonrecurring charge for a "special" or "desirable" number applies whenever a customer:
 - (1) Requests a telephone number other than the next available number from the assignment list.
 - (2) Requests a number change from their present number to a customized telephone number.
 - d. The Company shall in no event be liable to any customer for the direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the customized telephone number.

Issued: March 7, 2019

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 27

MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D.)

YELM EXCHANGE (CONT'D.)

D. CUSTOMER REQUESTED TELEPHONE NUMBER (Cont'd.)

2. Rates

	Installation <u>Charge*</u>	Monthly <u>Rate</u>
Each customized telephone number requested and placed into service	\$50.00	\$00.00

* In addition to all other applicable installation charges

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Effective: April 16, 2019

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 28 - TOLL TERMINALS

ELLENSBURG AND SELAH EXCHANGES

Applicable to toll terminal service furnished within the Ellensburg exchange area.

A. RATE

Rate Per Month

- a. Roll Terminal Rate Where the termination is in a motel or hotel private branch * exchange switchboards
- * Outward, one-way toll terminals sufficient to meet the toll traffic demand will be furnished by the Company without additional charge to the subscriber.

Non-recurring charges from Section 14 will apply as applicable to the charges shown above.

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GENERAL SERVICES TARIFF

SECTION 29 - TOLL RATE POINTS

Toll Rate Point	Exchange <u>Area</u>	Use Rate To	V	H
			<u>*</u> 6447	<u>11</u> 8621
Ellensburg	Ellensburg Exchange	Ellensburg	0447	0021
Selah	Selah Exchange	Selah	6522	8611
Yelm	Yelm	Yelm	6486	8927

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE

ELLENSBURG AND SELAH EXCHANGES

A. RATES - CONTIGUOUS EXCHANGES

The charge for this service will be the sum of items 1, 2 and 3.

1. The rate of the foreign exchange (serving exchange) for the class and grade of service provided, plus the service charge indicated below per month:

	Service Charge
PBX trunk service	\$15.00
Business 1-Party	\$10.00
Residence 1-Party	\$5.00

2. Foreign exchange service mileage in the local exchanges - the airline distance from the customer's primary station to the point of connection on the common boundary of the local and foreign exchanges, per month.

PBX trunk, business or residence 1-party service \$5.00 per 1/2 mile or fraction thereof

3. Suburban mileage in the foreign exchange at the rates applicable in the foreign exchange. Non-recurring charges from Section 14 apply in addition to the charges shown above.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

B. RATES - NON-CONTIGUOUS EXCHANGES

The charge for this service will be the sum of items 1, 2 and 3.

1. The rate of the foreign exchange (serving exchange) for the class and grade of service provided, plus the service charge indicated below per month:

	Service Charge
PBX trunk service	\$15.00
Business 1-Party	\$10.00
Residence 1-Party	\$5.00

2. Interexchange mileage-the airline distance between the rate centers of the local and foreign exchanges, per month:

\$4.00 per mile or fraction thereof

3. Suburban mileage in the local exchanges, if applicable-the airline distance from the primary foreign exchange service station to the closest point on the base rate area boundary, per month:

\$1.00 per 1 /4 mile or fraction thereof

This measurement is to the main base rate area, not a supplemental base rate area, from any station located outside that main base rate area.

Non-recurring charges from Section 14 apply in addition to the charges shown above.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

C. RATES - OFF-PREMISES EXTENSION STATION - Between contiguous exchanges only

If the primary station is connected for foreign exchange service, and the off-premises extension station terminates in that serving foreign exchange, the following mileage charges apply in addition to appropriate extension charges, per month: (1. plus 2.)

1. Airline distance from the primary station to the point of connection on the common boundary of the local and foreign exchanges:

\$1.00 per 1/4 mile or fraction thereof

2. Airline distance from the point on the common boundary, determined in 1. preceding, to the off-premises extension station, if the foreign exchange is a company exchange; otherwise applicable rate in the foreign exchange:

\$2.00 per 1/4 mile or fraction thereof

If the primary station is not connected for foreign exchange service from the exchange in which the off-premises extension station terminates, the following charges apply, in addition to the appropriate extension station charges, per month: (Total of 1, 2 and 3)

1. Service Charge:

Business Service\$10.00Residence Service\$5.00(Not applicable when there is EAS between local and foreign exchanges)

2. Airline distance from the primary station to the point of connection on the common boundary between the local and foreign exchanges:

1.00 per 1/4 mile or fraction thereof.

3. Airline distance from the point on the common boundary, determined in 2. above, to the off-premises extension station, if the foreign exchange is a company exchange; otherwise applicable rate in the foreign exchange:

\$5.00 per 1/2 mile or fraction thereof

Non-recurring charges from Section 14 will apply as applicable to charges shown above.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

D. CONSTRUCTION CHARGES

When the foreign exchange service is provided in a contiguous exchange by means of a channel directly from the foreign exchange central office to the customer's premises, the following provisions apply:

- 1. Extensions of plant required in the foreign exchange will be made at charges and under the conditions applicable therein.
- 2. Extensions of plant required in the local exchange will be made at the following charges:

	Nonrecurring
	Charges
First 500 feet route measurement Wire only, each 100 feet or fraction	\$ 2.00
Wire and poles, or other means, each 100 feet or fraction thereof	\$10.00
Beyond 500 feet, route measurement Wire only, each 100 feet or fraction	\$ 5.00
Wire and poles, or other means, each 100 feet or fraction thereof	\$25.00

Non-recurring charges from Section 14 will apply as applicable to charges shown above.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

E. CONDITIONS

Foreign exchange service is exchange service furnished from an exchange other than the one from which local service would normally be furnished. The local exchange is the exchange in which the customer is located. The foreign exchange is an exchange other than the one in which the customer is located.

Foreign exchange service is not available in all exchanges, but will be provided where it is feasible to place facilities as necessary to provide such service. The rates and conditions herein will apply wherever this service is provided.

The rates applicable for toll service will be those of the foreign exchange.

Rates for supplementary services such as directory service and similar services, will be those applicable under the tariff of the local exchange. Directory service in the directory of the foreign exchange will be at the rates of the foreign exchange.

Business foreign exchange service will be furnished for the exclusive use of the customer and his employees to be used solely in the customer's business. Residence foreign exchange service will be furnished for the use of the customer and the members of his immediate family only.

Joint user service will not be established in connection with foreign exchange service.

Foreign exchange service will not be provided for use in connection with private branch exchange systems in hotels, apartment houses, motels or clubs.

Foreign exchange payphone service will not be furnished.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

ELLENSBURG AND SELAH EXCHANGES (CONT'D.)

E. CONDITIONS (Cont'd.)

Extension stations and private branch exchange stations may be installed outside the building in which the primary station is located if the station is located on the premises of the customer and is provided for the use of the customer only. Where applicable, mileage will apply as covered in the schedule on mileage rates found elsewhere in this tariff.

The installation charge for foreign exchange service will be that applicable in the appropriate exchange for the same class and grade of service.

For extensions of plant within the local exchange the wire only charge will apply should the applicant choose to furnish and set the poles required in accordance with the construction standards of the Company. The ownership of the poles shall be vested in the Company.

Service under this Section 31 is restricted to such services as are installed and in use prior to April 1, 2004, and in continuous use thereafter at the same location by the same subscriber.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

YELM EXCHANGE

CONTIGUOUS FOREIGN EXCHANGE SERVICE

A. APPLICABILITY

Foreign Exchange Service is offered to and from contiguous exchange areas for individual (i.e., one party) business or residence customers where facilities are available.

Where EAS is provided, Foreign Exchange Service will be limited to existing customers only. No new services will be furnished nor will supersedure of existing services be allowed. However, Foreign Exchange Service may be utilized to provide access line service where local exchange facilities are not available.

B. DEFINITIONS

The following definitions are applicable to service provided under this Schedule:

- 1. The exchange in which the telephone or termination receiving foreign exchange service is located is the "local exchange," and the company which operates the local exchange is the "Local Company." The exchange in which the central office facilities providing the foreign exchange service are located is the "serving exchange," and the company which operates the service exchange is the "Serving Company."
- 2. Where the boundary of one exchange area coincides with the boundary of another exchange area, the exchanges are "contiguous exchanges" and the boundary between the two said exchanges is the "common boundary."
- 3. Foreign Exchange Service permits a customer in the local exchange to obtain service through the central office facilities of the Serving Company.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

YELM EXCHANGE (CONT'D.)

CONTIGUOUS FOREIGN EXCHANGE SERVICE (CONT'D.)

C. RATES

1. Primary Station Rate:

The established rate for the class and grade of exchange service taken in the foreign exchange (except coin box service) plus any suburban mileage rates applicable plus 2., below.

- 2. Foreign Exchange Service Mileage Charge: (Based upon route miles and applicable within the local exchange.)
 - a. Residence:

b.

First ¹ / ₄ mile or fraction thereof	\$1.00
Each additional ¹ / ₄ mile or fraction thereof	\$0.50 more than the preceding ¹ / ₄ mile
Business:	
1/8 mile or fraction thereof	\$1.00
1 /8 to ¹ /4 mile	7.00
¹ / ₄ to 3/8 mile	13.00
3/8 to ¹ / ₂ mile	19.00
¹ / ₂ to 3/4 mile	26.00
3/4 to 1 mile	33.00
1 mile to 1 1/8 mile	40.00
Each succeeding 1/8 mile, an additional	6.00

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 30 - FOREIGN EXCHANGE SERVICE (CONT'D.)

YELM EXCHANGE (CONT'D.)

CONTIGUOUS FOREIGN EXCHANGE SERVICE (CONT'D.)

D. INSTALLATION CHARGE

NRCThe installation charge for foreign exchange service for each line plus the
applicable installation charge of the serving company.NRC
See E.6
Below

E. CONDITIONS

- 1. The local utility will provide, own and maintain all lines between the premises on which the foreign exchange service station is located and the point of connection on the common boundary between the local and foreign exchanges.
- 2. Foreign exchange service mileage charges are applicable to the route distance between the customer's primary station and the point on the common boundary of the foreign and local exchanges where connection is made with the lines of the customer, such point of connection to be determined by the involved utilities.
- 3. Foreign exchange service will be furnished subject to the same conditions, as to the use of the service by others than the customer, as are applicable in connection with the class of service taken. Foreign exchange service will not be provided for public or semi-public uses.
- 4. The scope of local service for and the inter-exchange rates applicable to foreign exchange service are those of the foreign exchange.
- 5. Except as otherwise provided, services furnished in the local exchange will be available in accordance with the tariff provisions of the local exchange. Additional listings will be furnished to foreign exchange service customers in local or foreign directories at the applicable rates.
- 6. The entire cost of placing the necessary facilities from the point of connection on the common boundary line to the applicant's premises is to be paid by the applicant for service, plus any line extension charges applicable in the foreign exchange.
- 7. On and after May 1, 1969, the only grade of service which will be newly established hereunder will be individual line service.
- 8. Service under this Section IX is restricted to such services as are installed and in use prior to April 1, 2004, and in continuous use thereafter at the same location by the same subscriber.

Issued: March 7, 2019

Original Sheet 204

WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 31 - DIRECTORY ASSISTANCE SERVICES

BASIC DIRECTORY ASSISTANCE

A. CONDITIONS

- 1. Directory Assistance Service provides the calling party with telephone numbers available from the calling party's Directory Assistance operator provided through the long distance company chosen by the calling party, information that a subscriber has a non-published number, or that the requested party has no telephone listing. Local area and intraLATA information is provided through Consolidated Communications Enterprises Services, Inc. in Ellensburg and Selah Exchanges and Consolidated Communications of Comerco Company in the Yelm Exchange.
- 2. The rate is assessed by the Directory Assistance operator at the levels established by that company.
- 3. The Company provides access to Directory Assistance either through the calling party's presubscribed long distance company or on a "dial around" basis. A call to local area and intraLATA information is provided through Consolidated Communications Enterprise Services, Inc. in Ellensburg and Selah exchanges and Consolidated Communications of Comerco Company in the Yelm Exchange. The term "local area" means the local calling area for the subscriber, including extended area service rates.
- 4. The Company shall establish practices and procedures to administer exceptions to the charge for directory assistance, verify disabilities and prevent abuse thereof.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 31 - DIRECTORY ASSISTANCE SERVICES (CONT'D.)

DIRECTORY ASSISTANCE BLOCKING

ELLENSBURG AND SELAH EXCHANGES

- A. A customer may request Directory Assistance Blocking from the Telephone Company for any residential or business location.
 - 1. Upon receiving a request for Directory Assistance Blocking for the first time from a customer at the requested location, or upon receiving a request for Directory Assistance Blocking more than 30 days after the customer had previously cancelled Directory Assistance Blocking at the requested location, the Telephone Company shall block any direct dialed Directory Assistance calls made from the customer's location.
 - 2. A customer who requests Directory Assistance Blocking will not be allowed to complete any Directory Assistance calls, whether they would have had a charge associated with them or not.
 - 3. Directory Assistance Blocking may be removed at any time at the request of the customer. A customer who removes Directory Assistance Blocking from a location will not be allowed to reinstate Directory Assistance Blocking at the same location for 30 days after the Directory Assistance Blocking is removed.
 - 4. There is no charge for this service.

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WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE

A. CONCURRENCE IN "WECA TARIFF"

By this reference thereto, the Telephone Company, for the purpose of providing intrastate access service, hereby concurs in Washington Exchange Carrier Association Tariff WN U-2 filed with the Washington Utilities and Transportation Commission (the "WECA Tariff') as hereby modified under the heading "Modifications", and excepting therefrom those portions thereof set forth under the heading "Exceptions", and substituting therein the rates and charges set forth below under the heading "Substituted Rates and Charges". Except as otherwise provided herein, the regulations, terms, conditions, rates and charges applicable to the provision of Switched Access Service and other miscellaneous services provided by the Company to Intrastate Customers ("ICs"), are the same as those in the WECA Tariff. For Special Access Service, the Company concurs with the regulations, terms, rates and charges in the WECA tariff with the exception of services with speeds higher than a DS3. For these excepted services, the Company concurs with the regulations, terms, rates and charges in the NECA Tariff F.C.C. No. 5 as it now exists, and as it may be revised, added to, or supplemented. The Company's provision of service as set forth in the WECA Tariff is specifically intended to provide exchange network access to ICs for their own use or in furnishing their authorized intrastate services to end users, and for operational purposes directly related to the furnishing of their authorized services, and no other. Operational purposes include testing and maintenance of circuits, demonstration and experimental services and spare services. Telephone exchange services required by the ICs for their individual administrative use are furnished under other applicable schedules of this tariff. The Company will determine whether the access rates and charges specified in the WECA Tariff (including the substitute rates and charges set forth in this schedule) or the rates and charges in other schedules of this tariff apply, based on the use of the facilities involved by ICs.

For rates applicable to terminating Switched Access Service traffic, please reference Section 1.3, Sheets No. 29, 29.1 and 29.2, of the Washington Exchange Carrier Association Tariff WN U-2.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

B. MODIFICATIONS:

All references to "Telephone Company" in the WECA Tariff shall be deemed to mean Consolidated Communications of Washington Company, LLC, and all references in the WECA Tariff to "WN U-2" shall be deemed to read "WN U-1".

C. EXCEPTIONS:

- 1. The rates and charges set forth in the sections of the WECA Tariff identified herein below under the heading "Substituted Rates and Charges" shall not apply.
- 2. All offerings of service made by this concurrence are subject to the Company's ability to provide the service with existing facilities, or with such additional facilities as the Company may elect to provide.
- 3. References in the WECA Tariff to Section 6 with regard to Switched Access Service shall be deemed to refer to Section 5 of said tariff, unless the context otherwise requires.
- 4. Dialing Parity Service The company provides intraLATA dialing parity under a plan approved by the Commission. A copy of the Commission approved plan is available upon request.

6. <u>PIC Change Charge - YELM EXCHANGE ONLY</u>

The intraLATA PIC change charge in Washington Exchange Carrier Association Tariff WN U-2 Original Sheet No. 419 will be charged at \$0.00.

Original Sheet 208

WN U-1 Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES:

The rates and charges set forth herein below shall apply in lieu of the corresponding rates and charges set forth in the sections of the WECA Tariff identified herein below. For any rate element or rate sub-element not listed below, the rates and charges set forth in the WECA Tariff shall apply.

<u>WECA Tariff Section</u> <u>Description</u> Switched Access Service

Minimum Monthly Usage Charge (MMUC) Substitute Rate or Charge

The Company does not have a MMUC.

5.7.5

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section Description

Substitute Rate or Charge

Switched Access Service (Cont'd.)

Local Transport*

Interconnection Charge

The Interconnection Charge recovers the costs associated with Local Transport that are not recovered by the Local Transport Rate Categories (i.e., Entrance Facility, Direct Trunked Transport, Tandem Switched Transport and Multiplexing) or by dedicated signaling (i.e, SS7) rates. The Interconnection Charge applies to both Tandem Switched and Direct Trunked access minutes of use.

	Ellensburg &	
	Selah	Yelm
	Exchanges	Exchange
Interconnection Charge - Originating	\$0.016640	\$0.011379
Interconnection Charge - Terminating	\$0.000000	\$0.000000

*Local Transport rates are no longer applicable. See NECA Tariff F.C.C. No. 5 for applicable originating and terminating Tandem Switching rates, terms and conditions.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section Description

Switched Access Service (Cont'd.)

Substitute Rate or Charge

itelieu Access Service (Co		Ellensburg & Selah <u>Exchanges</u>	Yelm
Local Switching			
5.8.2(A)	Premium		
	LS2, per access minute		
	Terminating	\$ *	\$ *
	Originating	\$0.011306	\$0.0104822
Line Terminations			
5.8.2(B) (1)	Common Line and Special Access Service Termination Etc., per access minute Premium		
	Terminating	\$ *	\$ *
	Originating	\$0.01375	\$0.012805
Intercept			
5.8.2 (C)	Per 100 access minutes Premium		
	Terminating	\$ *	\$ *
	Originating	\$0.0145	\$0.013493
Directory Assistance Information Surcharge			
5.8.2(D)	Per 100 access minutes		
	Premium Terminating	\$ *	\$ *
	Originating	\$0.0000	\$0.000000

*The rates for these terminating rate elements are as specified in the NECA Tariff F.C.C. No. 5 as it now exists and as it may be revised, added to, or supplemented. It should be noted that as of July 1, 2014, the NECA terminating rate elements will be combined into a single composite rate.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 -	ACCESS	SERVICE	(CONT'D.)
DECTION 3E	I ICCLDD	DERVICE	

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section	Description	Substitute <u>Rate or Charge</u>
Switched Access Service	e (Cont'd.)	All Exchanges
Interim 800 Translation Optional Feature		
5.8.3	Monthly Charge Per Call Nonrecurring Charge Per Order, Per Telephone Company per LATA or	None
SPECIAL ACCESS SEI	Market Area RVICE	\$192.21
Metallic Service		
6.3.5(A)	Channel Termination	
	Per Termination	
	Monthly Rate	\$22.11
	Nonrecurring Charge	\$289.00
6.3.5(B)	Channel Mileage	
6.3.5(B)(1)	Facility, per mile	
	Monthly Rate	\$31.82
6.3.5(B)(2)	Termination, per	
	Termination Monthly Rate	\$2.22

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section	Description	Substitute Rate or Charge
Special Access Service	Cont'd.)	<u> </u>
Voice Grade Service		All Exchanges
6.5.5(A)	Channel Termination	
	Per Termination Two-Wire	
	Monthly Rate	\$37.14
	Nonrecurring	Charge \$289.00
	Four-Wire	
	Monthly Rate	\$ 59.43
	Nonrecurring	Charge \$289.00
6.5.5(B)	Channel Mileage	
6.5.5(B)(1)	Facility, per mile	
	Monthly Rate	\$ 2.65
6.5.5(B)(2)	Termination, per Term	nination
	Monthly Rate	\$ 26.58
Program Audio Service		
6.6.5(A)	Channel Termination	
	Per Termination, 200	to 3500 HZ
	Monthly Rate	\$ 39.36
	Daily Rate	\$ 3.94
	Nonrecurring Charge	
	Monthly	\$289.00
	Daily	\$289.00

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section	Description	Substitute Rate or Charge
Special Access Service	(Cont'd.)	
Program Audio Service		All Exchanges
6.6.5(B)(1)	Channel Mileage Facility	
	Per Mile, 200 to 3500 HZ	
	Monthly Rate	\$ 2.65
	Daily Rate	\$ 0.27
6.6.5(B)(2)	Channel Mileage Termination	
	Per Termination, 200 to 3500 HZ	
	Monthly Rate	\$ 26.58
	Daily Rate	\$ 2.66
Digital Data Service		
6.8.5(A)	Channel Termination, per Termination	
	2.4 kbps	
	Monthly Rate	\$ 68.54
	Nonrecurring Charge	\$288.00
	4.8 kbps	
	Monthly Rate	\$ 68.54
	Nonrecurring Charge	\$288.00
	9.6 kbps	
	Monthly Rate	\$ 68.54
	Nonrecurring Charge	\$288.00
	19.2 kbps	1
	Monthly Rate	\$ 68.54
	Nonrecurring Charge	\$288.00
	56 kbps	~- 00.00
	Monthly Rate	\$ 68.54
	Nonrecurring Charge	\$288.00
	romoouring charge	φ200.00

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section	Description		Substit <u>Rate or C</u>	
Special Access Service Digital Data Service (C			Ellensburg & Selah <u>Exchanges</u>	Yelm <u>Exchange</u>
6.8.5(B)(1)	Channel Mileage	Facility		
	Per Mile			
	2.4 Kbps			
	Monthly	Rate	\$2.51	\$2.51
	4.8 Kbps			
	Monthly	Rate	\$2.51	\$2.51
	9.6 Kbps			
	Monthly	Rate	\$2.51	\$2.51
	19.2 Kbps			
	Monthly	Rate	\$2.51	\$2.51
	56 Kbps			
	Monthly	Rate	\$3.56	\$3.56
6.8.5(B)(2)	Channel Mileage	Facility		
	Per Termination 2.4 Kbps		\$25.26	\$25.26
	2.4 Rops Monthly	Rate	\$25.26	\$25.26
	4.8 Kbps		<i><i><i>q2012</i>0</i></i>	\$2012 0
	Monthly	Rate	\$25.26	\$25.26
	9.6 Kbps			
	Monthly	Rate	\$25.26	\$25.26
	19.2 Kbps	_		****
	Monthly 56 Kbps	Kate	\$25.26	\$25.26
	Monthly	Rate	\$25.26	\$35.79

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GENERAL SERVICES TARIFF

SECTION 32 -	ACCESS	SERVICE	(CONT'D.))
DECTION 32	I ICCLDD	DERVICE	(00111 D.)	

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section	Description	Substitute <u>Rate or Charge</u>	
Special Access Service (Cont'd.)			
High Capacity Service		All Exchanges	
6.9.5(A)	Channel Termination	<u>i m Enonangos</u>	
	Per Termination		
	64 Kbps		
	Monthly Rate	\$68.54	
	Nonrecurring Charge	\$288.00	
	1.544 Mbps		
	Monthly Rate	\$159.05	
	Nonrecurring Charge	\$281.00	
	44.736 Mbps		
	Monthly Rate	\$1845.01	
	Nonrecurring Charge	\$307.00	
6.9.5(B)(1)	Channel Mileage Facility		
	Per Mile		
	64 Kbps		
	Monthly Rate	\$3.56	
	1.544 Mbps		
	Monthly Rate	\$17.22	
	44.736 Mbps		
	Monthly Rate	\$118.53	
6.9.5(B)(2)	Channel Mileage Facility		
	Per Mile		
	64 Kbps		
	Monthly Rate	\$35.79	
	1.544 Mbps		
	Monthly Rate	\$84.89	
	44.736 Mbps		
	Monthly Rate	\$472.81	
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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section Description		Substitute <u>Rate or Charge</u>	
Billing and Collection Services		Ellensburg & Selah Exchanges	z Yelm Exchange
Recording Service			
7.1.7(A)	Recording		
	Per Customer Message	\$0.0444	\$0.040572
	Per Special Order	\$24.85	\$24.85
7.1.8	Program Development		
	Basic, per hour	\$57.74	\$57.74
	Premium, per hour	\$80.07	\$80.07

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section	Description	Substitute <u>Rate or Char</u>	rge
Billing and Collection S	Services	Ellensburg & Selah <u>Exchanges</u>	z Yelm <u>Exchange</u>
Message Billing Service	<u>e</u>		
7.2.1(G)(1)	Message Processing Service		
	1 year period, per message	\$0.0123	\$0.011256
7.2.1(G)(2)	Program Development		
	Basic, per hour	\$57.74	\$57.74
	Premium, per hour	\$80.07	\$80.07
7.2.1(G)(3)	Data transmission of rated customer message detail between other Exchange Telephon Company locations		
	Per record transmitted	\$0.0077	\$0.007056
	Per record received	\$0.0077	\$0.007056
Bill Processing Service			
7.2.1(G)(6)	Message-billed processing		
	1 year period, per message	\$0.0422	\$0.038556
	Bulk-billed processing		
	1 year period, per message	\$0.0422	\$0.008556

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section Description Substitute Rate or Charge Billing and Collection Services Ellensburg & Yelm Selah Exchange Exchanges Message Billing Service 7.2.1(G)(7)Message-Billed Service In which one or more messages or message service related rate elements are billed Per bill rendered for an end user account \$0.75 \$0.688800 7.2.1(G)(8) **Bulk-Billed Service** In which a charge associated with a bulkbilled service is billed Per bill rendered for an end user account \$0.75 \$0.688800 7.2.1(G)(9)End User Account Activity Service Order Charge to receive end user account \$24.85 \$24.85 Message-Billing Service 7.2.1(G)(11)Special Order Charge per special order \$24.85 \$24.85

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

D. SUBSTITUTED RATES AND CHARGES (CONT'D.)

WECA Tariff Section	Description	Substitute Rate or Charge	
Billing and Collection Se	ervices	<u>Kate c</u>	<u>n Charge</u>
		Ellensburg &	
		Selah	Yelm
Message Billing Service		Exchanges	Exchange
Message Diming Bervice			
7.2.1(G)(13)	Message Toll Sampling per record extracted	\$0.0150	\$0.013692
Billing Information	<u>on</u>		
7.3.7(A)	End User Billing Data Magnetic Tape		
	Per record processed		
	Message Detail	\$0.0074	\$0.0080
	Account Detail	\$0.0074	\$0.0080
	Service and Equipment Detail	ICB	ICB
	Per tape or data file	\$16.09	\$17.48
7.3.7(B)	Program Development Charge		
	Basic, per hour	\$57.74	\$57.74
	Premium, per hour	\$80.07	\$80.07
7.3.7(E)	Provision of Billing Information Service		
	Per Special Order	\$24.85	\$24.85

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE:

- 1. Each reference in the following sections of WECA Tariff WN U-2 to "Interim 800 Translation" shall be deemed to read "Interim NXX Translation": 4.2.8(A)(2)(f); 5.7.1(C) (2).
- Each reference in the following sections of WECA Tariff WN U-2 to "Interim 800 NXX codes" or "Interim 800 NXX code(s)" shall be deemed to read "Interim NXX code(s)": 4.2.8(A) (f).
- 3. Section 4.2 of WECA Tariff WN U-2 shall be deemed modified to read as follows:
 - 4.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in 5. following,
- Special Access Services as set forth in 6. following, and
- Other Services as set forth in 4.1.2 preceding.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

4.2 Access Order (Cont'd.)

When placing an order for Access Service, the customer shall provide, at a minimum, the following information:

- For Feature Group A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the Local Transport options and Local Switching options desired. In addition, the customer shall specify whether the off-hook supervisory signaling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers. The customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
 - For Feature Group B Switched Access Service, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and Local Transport options and Local Switching options desired. The customer shall also specify for terminating only access minutes, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

4.2 Access Order (Cont'd.)

- For Feature Group C and D Switched Access Service, the customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer designated premises to the end office by Feature Group and by type of BHMC. This information is used to determine the number of transmission paths as set forth in 5.5.5 following. The customer then specifies the Local Transport, Local Switching and Interim NXX Translation options.
 - Additionally, when Feature Group C or D Switched Access Service is ordered with the Interim NXX Translation optional feature, the customer shall specify the Service Access code(s) (e.g., 900) and their associated NXX code(s) to be translated within the entire LATA or Market Area. The initial and subsequent orders to add, change, or delete Interim NXX Translation codes shall be placed separately or in combination with orders to change Feature Group C or D Switched Access BHMC or trunks. Customer assigned NXX codes which have not been ordered will be blocked.
 - Orders for the Interim NXX Translation optional feature shall not be required until such time as a customer other than an MTS/WATS provider requests Interim NXX Translation of Service Access Codes. Upon receipt of such order, the Telephone Company shall notify the MTS/WATS provider(s) of the activation of the Interim NXX Translation Service for the Service Access Code. Following such initial activation, all customers are required to place orders for Interim NXX Translation of the Service Access Code and the Interim NXX Translation charge for the Service Access Code shall apply as set forth in 5.8.3 following.

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

4.2 Access Order (Cont'd.)

- Customers other than an MTS/WATS provider may, at their option, order FGD by specifying the number of trunks desired between customer designated premises and an entry switch. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements.
 - Special Access Service may be ordered for connection with FGC or FGD Switched Access Service at Telephone Company designated WATS Serving Offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the FGC or FGD Switched Access Service. For the Special Access Service the customer shall specify the customer designated premises at which the Special Access Service terminates, the type of line (i.e., two-wire or four-wire), the type of calling (i.e., originating, terminating, or two-way) and the type of Supervisory Signaling. When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 6.2.1 following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided. For all Special Access Services, the customer must specify the customer designated premises or hubs involved, the type of service (e.g., Voice Grade, High Capacity), the channel interface, technical specification package and options desired. For multipoint services, the channel interface at each customer designated premises may, at the request of the customer, be different but all such interfaces shall be compatible.

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- 4.2 Access Order (Cont'd.)
 - The BHMC may be determined by the customer in the following manner. For each day (8 a.m. to 11 p.m., Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 a.m. hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish forecasted BHNC for each end office."

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- 4. 800 Data Base Access Service
 - (a) The following new definitions are added to Section 2.6 of WECA Tariff WN U-2:

"800 Service Management System"

The term "800 Service Management System" (800 SMS) denotes the main operations support system used to create and update 800 service records in the national 800 data base.

800 Service Provider

The term "800 Service Provider" denotes a telecommunications company, including Exchange and Interexchange Carriers, that offers 800 Service to subscribers.

Query

The term "Query" denotes a request for specific information generated by a computer processor and sent to a data base, with a predefined set of responses expected.

Response

The term "Response" denotes one response from a set of predefined expected responses to a request for information contained in a query from a computer processor.

Responsible Organization (RESPORG)

The term "Responsible Organization" denotes the entity that is responsible for the management and administration of 800 Data Base Access Service records in the 800 Service Management System.

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

(a) The following new definitions are added to Section 2.6 of WECA Tariff WN U-2: (Cont'd.)

Service Switching Point (SSP)

The term "Service Switching Point" denotes a signal point equipped with the ability to halt call process, formulate and send an SS7 query to a remote location and route the call based on information contained in the response.

Signaling System 7 (SS7)

The term "Signaling System 7" denotes the signaling protocol used to transmit 800 Data Base queries and responses."

- (b) Each reference in the following sections of WECA Tariff WN U-2 to "Interim 800 Translation service" shall be deemed to read "Interim NXX Translation service and/or 800 Data Base Access Service": 4.2.8(A).
- (c) Each reference in the following sections of WECA Tariff WN U-2 to "Interim 800 Translation optional feature" shall be deemed to read "Interim NXX Translation optional feature and/or 800 Data Base Access Service": 5.1.1(C); 5.2.3(A)(1).
- (d) Each reference in the following sections of WECA Tariff WN U-2 to "Interim 800 traffic" or "interim 800 traffic" shall be deemed to read "Interim 800 Traffic and/or 800 Data Base Access Service traffic": 5.2.3(A) (7); 5.2.4(A) (8).

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- (e) The following new Section 4.2.9 is added to Section 4.2 of WECA Tariff WN U-2:
 - 4.2.9 800 Data Base Access Service

For 800 Data Base Access Service, as described in 5.1.2(C)(2) and 5.3.3(B) following, the customer must order FGC or FGD to those access tandems or end offices designated by the Telephone company as Service Switching Points (SSP) for 800 Data Base Access Service. Direct trunk routes can only be provided from end offices equipped to query centralized data bases. All 800 Data Base Access Service traffic originating from end offices not equipped to provide SS7 signaling and routing require routing via an access tandem where SSP functionality is available."

- (f) The first paragraph of Section 5.1.2(C) (1) of WECA Tariff WN U-2 is modified to read as follows:
 - (1) Interim NXX Translation

The Interim NXX Translation rate elements provide for customer identification of non-data base calls dialed by end users in the 1+SAC+NXX-XXXX (e.g., 1+900+NXX+XXX) format. The NXX codes are assigned to specific customers in conformance with the North American Numbering Plan (NANP). NXX code assignment(s) will be made by the Bellcore NANP Coordinator, or such other authority as the Federal Communications Commission may designate for such purpose. The Telephone Company will use the NXX code to identify the customer to whose point of termination the traffic is to be delivered (i.e., at appropriately equipped electronic end offices, access tandems or through contracted arrangements with other parties). It is then the responsibility of the customer to do any further translation the customer deems necessary and route the call. Customer assigned NXX codes which have not been ordered will be blocked."

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- (g) The following new Section 5.1.2(C) (2) is added to Section 5.1.2(C) of WECA Tariff WN U-2:
 - (2) <u>800 Data Base Access Service</u>

800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. When a 1+800+NXX+XXX call is originated by an end user, the Telephone Company will utilize the Signaling System 7 (SS7) network to query an 800 data base to identify the customer to whom the call is to be delivered and provide vertical features based on the dialed ten digits. If other necessary facilities and/or services (e.g., trunks to the Service Switching Point (SSP) initiating the query) have been ordered and installed, the call will then be routed to the identified customer over FGC or FGD switched access service.

A Basic Query or Vertical Feature Query charge, as set forth in 5.8.1(E) (1) following, is assessed for each query launched to the data base which identifies the customer to whom the call is to be delivered. The Basic Query provides the identification of the customer to whom the call is to be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) call validation (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 calls based on factors such as time of day or place of origin of the call); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)). When POTS translation of 800 numbers is to be furnished, the 800 Data Base Access Service customer must provide to the 800 SMS the full tendigit local exchange number (NPA-NXX-XXXX) to be associated with the 800 number. In all cases where 800 Data Base Access Service is to be utilized, the carrier to which the 800 call is to be delivered must be provided by the 800 Data Base Access Service customer to the 800 SMS.

The description and application of this charge with respect to Feature Group C or Feature Group D is as set forth in 5.7.1(D)(7) and 5.7.1(D) following.

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- (h) Section 5.2.3(B)(4) and Section 5.2.4(B)(4) of WECA Tariff WN U-2 shall each be deemed to read as follows:
 - (4) <u>Chargeable Optional Features</u>
 - (a) Interim NXX Translation (as set forth in 5.3.3(A) following)
 - (b) 800 Data Base Access Service (as set forth in 5.3.3(B) following"
- (i) Section 5.3.3(A) of WECA Tariff WN U-2 shall be deemed modified to read as follows:
 - (A) Interim NXX Translation

Interim NXX Translation optional feature is an originating offering utilizing trunk side Switched Access Service. The service provides a customer identification function based on the dialed non-data base SAC-NXX number (e.g., 900-NXX number).

When a 1+SAC+NXX-XXXX non-data base call is originated by an end user, the Telephone Company will perform the customer identification function based on the dialed digits to determine the customer location to which the call is to be routed. If the call originates from an end office switch not equipped to provide the customer identification function, the call will be routed to an office at which the function is available. Once the customer identification has been established, the call will be routed to the customer. Calls originating from an end office switch at which the customer identification function, specification is performed, but to which the customer has not ordered Interim NXX Translation, will be blocked.

The manner in which Interim NXX Translation is provided is dependent on the status of the end office from which the service is provided (i.e., equipped with equal access capabilities or not equipped with equal access capabilities). When Interim NXX Translation is provided from an end office equipped with equal access capabilities, it will be provided in conjunction with FGD Switched Access Service. When Interim NXX Translation is provided from an end office not equipped with equal access capabilities, it will be provided in conjunction with FGD Switched Access Service. When Interim NXX Translation is provided from an end office not equipped with equal access capabilities, it will be provided in conjunction with FGC Switched Access Service."

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- (j) The following new Section 5.3.3(3) is added to Section 5.3.3 of WECA Tariff WN U-2:
 - (B) <u>800 Data Base Access Service</u>

800 Data Base Access Service is provided with FGC and FGD switched access service. When a 1+800+NXX-XXXX call is originated by an end user, the Telephone Company will utilize the Signaling System 7 (SS7) network to query an 800 data base to identify the customer to whom the call is to be delivered and provide vertical features based on the dialed ten digits. If other necessary facilities and/or services (e.g., trunks to the Service Switching Point (SSP) initiating the query) have been ordered and installed, the call will then be routed to the identified customer over FGC or FGD switched access service.

A Basic Query or Vertical Feature Query charge, as set forth in 5.8.1(E) (1) following, is assessed for each query launched to the data base which identifies the customer to whom the call is to be delivered. The Basic Query provides the identification of the customer to whom the call is to be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) call validation (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 calls based on factors such as time of day or place of origin of the call); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

When POTS translation of 800 numbers is to be furnished, the 800 Data Base Access Service customer must provide to the 800 SMS the full ten-digit local exchange number (NPA-NXX-XXXX) to be associated with the 800 number. In all cases where 800 Data Base Access Service is to be utilized, the carrier to which the 800 call is to be delivered must be provided by the 800 Data Base Access Service customer to the 800 SMS.

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- (j) The following new Section 5.3.3(3) is added to Section 5.3.3 of WECA Tariff WN U-2: (Cont'd.)
 - (B) <u>800 Data Base Access Service</u> (Cont'd.)

The description and application of this charge with respect to Feature Group C or Feature Group D is as set forth in 5.7.1(D)(7) and 5.7.1(D) following.

The manner in which 800 data base access service is provided is dependent on the availability of SS7 service at the end office from which the service is provided as outlined following:

- When 800 Data Base Access Service originates at an end office equipped with Service Switching Point (SSP) capability for querying centralized data bases, all such service will be provisioned from that end office.
- When 800 Data Base Access Service originates at an end office not equipped with SSP customer identification capability, the 800 call will be delivered capability, the 800 call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized data bases.

Query charges as set forth in 5.8.1(E) are in addition to those charges applicable for Feature Group C or Feature Group D switched access service."

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

- (k) The following new Section 5.7.1(D) (7) is added to Section 5.7.1(D) of WECA Tariff WN U-2:
 - (7) 800 Data Base Access Service

A Basic Query or Vertical Feature Query charge applies for each query that is launched to an 800 data base and identifies the customer to whom the call is to be delivered.

When Feature Group C or Feature Group D switched access service is used for the provision of 800 Data Base Access Service and the total minutes of use and/or count of queries can be determined for each customer at a tandem or SSP but cannot be determined by individual end office, an allocation method will be utilized to determine minutes of use and/or queries by end office and customer. For each end office a ratio will be developed and applied against the total minutes of use and/or count of queries for a given customer as determined by the tandem or SSP. These ratios will be developed by dividing the unidentified originating 800 minutes of use and/or queries at an end office by the total unidentified originating minutes of use and/or queries in all end offices subtending the tandem or SSP. For example, assume:

- Three end offices (EO-1, EO-2 and EO-3) subtend a tandem

EO-1 measures 2,000 minutes of 800 use EO-2 measures 3,000 minutes of 800 use EO-3 measures <u>5,000</u> minutes of 800 use 10,000 TOTAL

The tandem delivers 800 usage to two customers:

IC-A has 4,000 minutes of use IC-B has 6,000 minutes of use

The allocation ratio for EO-1 is 20%

2,000/10,000

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GENERAL SERVICES TARIFF

SECTION 32 - ACCESS SERVICE (CONT'D.)

E. 800 DATA BASE ACCESS SERVICE: (CONT'D.)

(k) The following new Section 5.7.1(D) (7) is added to Section 5.7.1(D) of WECA Tariff WN U-2: (Cont'd.)

The minutes of use to be billed by EO-1 are

800 to IC-A (20% x 4,000) <u>1200</u> to IC-B (20% x 6,000) 2,000 TOTAL

(l) The following new Section 5.8.1(E) is added to Section 5.8.1 of WECA Tariff WN U-2:

- (E) Chargeable Optional Features
 - (1) 800 Data Base Access Service Queries

				Per Query	
				Ellensburg	
				&	
				Selah	Yelm
				Exchanges	Exchange [Variable]
Basic				\$0.0170	\$0.015561
Vertical above)	Feature	(included	in		

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GENERAL SERVICES TARIFF

SECTION 33 - N11 ABBREVIATED DIALING CODES

A. DESCRIPTION

- 1. Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.
- 2. The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:

211 - Community Information and Referral Services

- 311 Non-emergency Governmental Services
- 511 -Traffic and Transportation Information
- 711 Telecommunications Relay Service
- 811 One-Call Notification Systems

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 33 - N11 ABBREVIATED DIALING CODES (CONT'D.)

B. TERMS AND CONDITIONS (CONT'D.)

- 1. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.).
- 2. Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+ 0+, 0- (credit card, third-party billing, collect calls) 101XXXX

Operator assisted calls will not be completed.

- 3. The Company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.
- 4. The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
- 5. Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of 60 days when the N11 provider is a Company subscriber.
- 6. Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Washington Utilities and Transportation Commission.
- 7. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-point number.
- 8. The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N11.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 33 - N11 ABBREVIATED DIALING CODES (CONT'D.)

B. TERMS AND CONDITIONS (CONT'D.)

- 9. N11 will be provided under the following conditions:
 - a. The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
 - b. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - c. The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - d. Suspension of N11 Service is not allowed.
 - e. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

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GENERAL SERVICES TARIFF

SECTION 33 - N11 ABBREVIATED DIALING CODES (CONT'D.)

B. TERMS AND CONDITIONS (CONT'D.)

- 9. (Cont'd.)
 - f. The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
- 10. The following conditions apply if the N11 subscriber provides a pre-recorded announcement:
 - a. The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.
 - b. The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - c. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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GENERAL SERVICES TARIFF

SECTION 33 - N11 ABBREVIATED DIALING CODES (CONT'D.)

B. TERMS AND CONDITIONS (CONT'D.)

- 11. The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- 12. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.
- 13. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- C. Rates

Initial Setup, Per Host Switch and/or Stand Alone Switch Subsequent Changes, Per Host Switch and/or Stand Alone Switch <u>Nonrecurring</u> <u>Charge</u> \$60.00 See Section 14

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS

A. APPLICABILITY

This Section applies to requests for extension of residential basic local exchange service where the application is completed and the application and any required payments have been received by the Company on or after October 4, 2008. This Section does not apply to the following:

- (a) Requests for extension of residential basic local exchange service where the application is completed and the application and any required payments have been received by the Company prior to October 4, 2008;
- (b) Applications for extension of service for business service;
- (c) Applications for extension of service by residential customers for other than residential basic local exchange service, unless the Company chooses to treat such application as falling under this Section; or
- (d) Applications from developers requesting service for developments.

For applications for extension of service that do not fall under this Section, the terms and conditions governing such application are found at Rule 20, Sheets 31-34.

B. DEFINITION

As used in this Section, the following terms shall have the definitions ascribed to them in WAC 480-120-071(1) and as maybe clarified in this tariff: applicant, cost of service extension, developer, development, distribution plant, drop wire, extension of service, extraordinary cost, order date, premises, tariffed, temporary occupancy, and temporary service. A copy of WAC 480-120-071(1) is available upon request.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D..)

C. GENERAL

- 1. The Company will furnish, install and maintain all facilities necessary to serve applicants or customers in accordance with the Company's lawful rates, terms and conditions, and with its established construction standards.
- 2. The type of construction (buried or aerial) is the prerogative of the Company, except where designated by law. If the applicant(s) chooses a different type of construction than that specified by the Company, the applicant(s) will be responsible for any additional cost.
- 3. The route will be determined by the Company. If the applicant(s) chooses a different route than that specified by the Company, the applicant(s) will be responsible for any additional cost.
- 4. Bills for construction charges are not to be construed as being bills for exchange or interexchange service.
- 5. The estimated cost of construction for a specific job will be provided to the applicant(s) requesting the construction. The estimated cost of construction will be in writing and will be good for thirty days after the Company provides a bill to the applicant(s).
- 6. Where the requested service location means that it is necessary or desirable to use private easements or rights-of-way, government rights-of-way, or both, to furnish service, the applicant or applicants may be required to provide or pay the cost of providing such items, including, but not limited to, related permit fees, in addition to any other applicable charges.

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D.)

D. ORDER DATE

When the applicant (or applicants) completes and delivers the application for extension of service to the Company, the date the application and any required payments are received by the Company shall be considered the order date. The order date will be extended under three circumstances:

- (a) Extension of service less than or equal to the allowance established under Section E, below, where the Company determines that extraordinary costs exist for the extension of service and the Company has requested and been granted permission by the Commission to charge the applicant for the extraordinary costs of the extension of service;
- (b) Extension of service greater than the allowance established under Section E, below, where the Company determines the construction within the allowance of an extension which is longer than the distance within the allowance established under Section E, below, involves extraordinary costs and the Company has requested and been granted permission by the Commission to charge the applicant for the extraordinary costs of the extension of service; or
- (c) The Company conditions construction of the extension of service on completion of support structures, trenches, or both on the applicant's property.

In the case of (a) or (b), unless otherwise agreed by the Company and the applicant (for example, as to the creation of a payment plan), the Company will provide the applicant with a bill for the estimated cost of construction for the extension of service. The date the applicant meets the payment terms set forth with the bill for the estimated cost of the extension of service shall be the order date.

In the case of (c), the order date shall be the date the Company verifies that the applicant has installed the appropriate support structures, trenches, or both on the applicant's property in accordance with Company construction specifications.

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D..)

E. ALLOWANCE

The Company provides a one thousand foot allowance, or such greater allowance as the Company may establish from time-to-time, for extensions of service subject to the conditions set forth in this Section.

Multiple applications for a single extension of service or multiple applicants on a single application for an extension of service are permitted when the extension of service follows a single construction path. When there are multiple applicants for an extension of service or multiple applications received at the same time for an extension of service that follow a single construction path, the allowance may be aggregated by the number of applicants. For example, if there are two applicants, the current allowance becomes two thousand feet; provided, however, that multiple applicants that are on the same parcel or a parcel that has been divided for development purposes within the twelve (12) months preceding the application will be treated as a single application for purposes of calculation of the allowance.

6. Application Process

The applicant must complete the application form provided by the Company and submit it to the Company. The application form will be provided to the applicant within seven business days of the applicant's initial request for service. In the case of multiple applicants, each applicant must either file a separate application form or be separately identified on and sign a single form. Each applicant will be billed an equal portion of the applicable charges. Multiple applicants may agree to divide the bill among themselves in a ratio different from that billed so long as the Company receives full payment. Where there are no applicable charges for an extension of service, the applicant's request for service will serve as the completed application for extension of service.

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D..)

F. CONSTRUCTION TIMELINE

Under normal circumstances, the Company will construct the extension of service and provide residential basic local exchange service within thirteen months from the order date. There are three exceptions:

- (a) When an extension of service includes costs or charges to be paid by the applicant or applicants, the Company will provide the applicant or applicants a bill for the estimated cost or charges within one hundred and twenty days of the date that the Company receives the application;
- (b) When there are extraordinary costs for construction that the Company is authorized to receive (see Section D, above), in which case the Company shall provide the applicant a bill for the estimated cost of construction as soon as practicable after receiving permission to recover the extraordinary costs; and
- (c) If the applicant is a subsequent applicant and required to pay any charges associated with a previous extension of service as provided for in Section I following, the Company will provide the applicant a bill for the estimated cost of construction within one hundred and twenty days of the order date.

In the case of (a), (b) or (c), the extension of service will be completed within twelve months after the applicant or applicants return the application and meet the payment terms established by the Company at the time the bill for the estimated cost or charges is presented to the applicant or applicants, as applicable.

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D..)

F. CONSTRUCTION TIMELINE (Cont'd.)

In addition to the three exceptions set forth above, completion of the extension of service maybe delayed or extended due to delays in obtaining permits related to the extension of service or due to other causes beyond the control of the Company, such as, but not limited to: unavailability of equipment or supplies; civil police or military action, including national emergencies, riots, war, civil insurrections or acts of terrorism; fire, flood or other natural disaster; delays caused by an applicant, including failure to provide access to an applicant's premises; delays caused by local, state, federal or tribal governmental authorities; delays caused by third parties; or negligent or willful misconduct of customers, an applicant or third parties, including, but not limited to outages originating from introduction of a virus onto the Company's network. If such an event occurs, the Company shall inform the applicant or applicants of the estimated delay in the completion of the extension of service.

G. TRUE UP OF COSTS OF EXTENSIONS OF SERVICE

For an extension of service for which charges apply under this Section, the Company will determine the difference between the estimated cost that was billed to the applicant or applicants and the actual cost of construction of the extension of service. If the actual cost of construction of the extension of service is less than the estimated cost that was billed to the applicant or applicants, the Company will refund any overpayment. In the case of multiple applicants on an extension of service that follows a single construction path, the refund will be made on a prorata basis among the appropriate applicants. If the applicants have divided the bill among themselves in amounts different from the amounts billed, it is up to the applicants to reconcile any difference in refund. If the cost of construction of the extension of service exceeds the estimated cost that was billed to the applicant or applicants, the Company may bill, and the applicant or applicants shall pay, the reasonable additional costs up to ten percent of the estimate. In the case of multiple applicants on a single extension of service, the amounts shall be billed to the applicants on a prorata basis.

In every case of a refund or additional charges, the Company shall provide the applicant or applicants detailed construction costs showing any difference (whether in excess of the estimated cost of construction).

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D..)

H. SUPPORTING STRUCTURES AND TRENCHES

Construction of an extension of service is expressly conditioned upon the applicant completing construction of support structures, trenches, or both, on the applicant's property as determined by the Company. The applicant's responsibility extends from the applicant's property line to the applicant's premises. In the case of multiple applicants for an extension of service, each applicant is responsible for construction of support structures, trenches, or both, on that applicant's property. All such supporting structures must be placed in accordance with Company construction specifications provided to the applicant by the Company.

The applicant(s) has the option of providing the trench and support structure as determined by the Company, or may choose the Company, or a different company for the construction of the trench and structure. If the applicant(s) chooses the Company to dig the trench and provide the supporting structure, the applicant agrees to pay the Company all costs associated with the trench and supporting structure. Once support structures, trenches, or both have been constructed, the Company will provide drop wire to the applicant(s) at no charge.

Once constructed and in place, all supporting structures and drop wire will be maintained by the Company so long as service is provided by the Company to the applicant. If the Company stops providing service to the applicant, the Company will have no responsibility for maintenance of supporting structures and drop wire. To the extent that the Company provides support structures, such structures shall be owned by the Company.

In arranging for service under this Section, the applicant (or in the case of multiple applicants, each applicant) shall be deemed to have granted the Company and its employees, agents and contractors an easement for ingress and egress to and from the drop wire, supporting structures, trench and protector or NID for purposes of repair, maintenance, operation, replacement of said drop wire, supporting structures and trenches, along with the protector or NID.

Any cost incurred because of sharing an open trench or aerial structure on the applicant(s) private property with another utility, will be the responsibility of the applicant(s).

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D..)

I. LATECOMER'S FEES

If, within five years of the order date for an extension of service, a subsequent applicant or applicants seek(s) service which would be provided by means of the previous extension of service where the original applicant or applicants paid construction charges under this Section, then the subsequent applicant or applicants will pay a proportionate share of the original extension of service charges before the Company will provide service. However, if a subsequent applicant's service falls within the allowance established under Section E of this Section (or if multiple applicants, the aggregate allowance), then no amounts are due for the previous extension of service.

The Company will provide notice of the availability of a refund to the last known address of the original applicant or applicants. The notice will state the amount of refund available. To receive the refund, the prior applicant or applicants must request the refund within sixty days of the date of the notice. If a refund is not requested in a timely manner, then the amounts paid by the subsequent applicant or applicants shall be refunded to the payor(s).

Where a subsequent application involves an additional extension of service such that the original extension of service must be extended further to serve the subsequent applicant, this is an application for a new extension of service and no refund is to be paid to the prior applicant or applicants.

J. TEMPORARY SERVICE

Where an applicant requests temporary service, the allowance set forth under this Section does not apply and the applicant shall be billed for the full cost of the extension of service. The order date for the extension of temporary service shall be considered to be the date upon which the applicant or applicants for temporary service meet the payment conditions as contained in or provided with the bill for the estimated cost of construction. The true up provisions under Section G, above, apply to the extension of service for a temporary service.

K. <u>ADDITIONAL NOTICES</u>

When the application form is provided to the applicant, the Company shall also provide a brief explanation of the extension of service rules. The explanation will include the possibility that the applicant will be required to contribute to the cost of a previously built extension that is less than five years old if a previously built extension is involved in providing service to the applicant.

When a bill for construction costs is delivered to an applicant, the Company shall also provide a notice of the right to be reimbursed for a portion of the cost of the extension of service by a subsequent applicant and the duty to keep the Company apprised of the applicant's current address.

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GENERAL SERVICES TARIFF

SECTION 34 - LINE EXTENSIONS (CONT'D..)

L. <u>SAVINGS CLAUSE</u>

The Company may refuse to process an application for extension of service if the application is not in compliance with Commission rules, the terms and conditions of the Company's tariff, or both. The Company may also refuse to process an application for extension of service if any of the applicants are not in compliance with Commission rules, the terms and conditions of the Company's tariff, or both. In addition, the Company may decide not to process an application for extension of service if the Company determines that it is going to refuse service in accordance with WAC 480-120-061.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICE

A. GENERAL

Payphone Service is available to Payphone Service Providers whose Company equipment, facilities and operating conditions permit.

B. DEFINITIONS

<u>Billed Number Screening</u> - The term "Billed Number Screening" means a service which allows the Customer to identify to the Company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third-number billed calls, collect calls, or both.

<u>Originating-Line Screening (OLS)</u> - The term "Originating-Line Screening" means a service which enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

<u>Payphone</u> - The term "Payphone" means a coin or coinless instrument provided in a public place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call, or (4) calling collect.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

B. DEFINITIONS (Cont'd.)

<u>Payphone Service Provider</u> - The term "Payphone Service Provider" means an entity that provides telecommunications service by a Payphone connected to the public switched telecommunications network through Payphone Service ordered from this Section and is sometimes referred to in this Section as "Customer".

<u>Selective Class Call Screening</u> - The term "Selective Class Call Screening" means a service which enables the Payphone Service Provider to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charges to a called telephone, a third number or a calling card.

C. CONDITIONS

- 1. Payphone Service is an exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the Customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are the property of the Company and are maintained by the Company. Payphone Service provides access to and from the public switched telecommunications network for long distance service and local calling.
- 2. A maximum of one Payphone may be connected to any one Payphone Service access line.
- 3. General Rules and Regulations found in this tariff are applicable to the provision of Payphone Service.
- 4. A Payphone may be connected to Company facilities only through Payphone Service ordered under this Section.
- 5. Payphone Service does not include a directory listing. If ordered by the Customer, one or more directory listings will be provided under the provisions of this Tariff governing the furnishing of additional listings for business subscribers.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

C. CONDITIONS (Cont'd.)

- 6. A Network Interface Device (NID) will be installed at a location determined by the Company which is accessible to the Payphone Service Provider. The NID is a Company selected protector including a Company-selected jack or its equivalent. It is the point of connection between the Company-owned wiring and wiring owned by the Payphone Service Provider. If a Customer desires installation of the NID in a location other than that determined by the Company, the Company will attempt to accommodate the Customer if the alternate location is practical, allows Company unrestricted access to the NID and the Customer pays the additional costs of installation, if any, in advance.
- 7. Where the Customer is not the owner of the premises on which the Payphone Service access line is to be installed, the Customer is responsible, at its sole expense, for obtaining for the Company the legal right, in form and substance satisfactory to the Company, to install its facilities and equipment on the premises. The Customer shall indemnify and hold the Company harmless from and against any and all claims (including, but not limited to, reasonable attorneys' fees incurred in connection with any such claim) by the premises owner or any third party arising, in whole or in part, from the Customer's or Company's installation or maintenance of its respective facilities on the premises to which Payphone Service is furnished pursuant to this Section, except to the extent such claim arises from the Company's gross negligence or willful misconduct.
- 8. The Company shall not be liable for shortages of coins collected and deposited at the Payphone Service Provider's equipment.
- 9. The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity, including, but not limited to the Customer, for any loss or damage caused by any act or omission of the Company, its directors, officers, employees and agents, in the design, development, installation, testing, maintenance, supervision or provision of Payphone Service other than an act or omission constituting gross negligence or wanton or willful misconduct.

The Company's liability to any person, corporation or other entity, including, but not limited to the Customer for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for Payphone Service provided by the Company to the Customer for the time such interruption to service continues after notice by the Customer to the Company. In no event shall the Company, and its directors, officers, employees and agents be liable for any indirect, incidental or consequential damages, including, but not limited to lost profits.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

C. CONDITIONS (Cont'd.)

9. (Cont'd.)

The Company, and its directors, officers, employees and agents shall not be liable or responsible for any damage, direct or indirect, suffered by the Customer or any other person or entity when such damage is attributable in any way to the equipment attached by the Customer or other person or entity to Company facilities or for failure or interruption in any facilities or service provided by any person or entity other than the Company.

The rates for Payphone Service, and the components thereof, that are provided under this tariff have been established expressly in reliance upon this limitation of liability.

Payphone Service, and the components thereof, is intended solely for the benefit of the Payphone Service Provider and the provision of such service by the Company shall not be interpreted, construed or regarded, either expressly or impliedly, as being for the benefit of or creating any Company obligations toward any person or entity other than the Payphone Service Provider.

- 10. Off-premise extensions to a Payphone Service Provider are not permitted.
- 11. The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all Payphone Service Lines.
- 12. Special Number Assignment is available where technically feasible and requested numbers are available. Supercedure of service to an existing number shall not be considered to constitute Special Number Assignment.
- 13. The Payphone Service Provider shall not, directly or indirectly, state or infer that it is in business with or has any business relationship with the Company, except strictly as a purchaser of services offered under this Section.
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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

C. CONDITIONS (Cont'd.)

- 14. Unless the Customer requests otherwise, each Payphone Service furnished pursuant to this Section will not be arranged for International Call Blocking. Upon request by the Customer, Payphone Service furnished pursuant to this Section will be arranged for International Call Blocking. For a description of International Call Blocking and the terms and conditions that apply thereto, see Tariff F.C.C. No. 5 of the National Exchange Carrier Association, Inc. ("NECA"). In instances in which Payphone Service is arranged for International Call Blocking at the Customer's request, the Customer shall indemnify and hold harmless the Company from and against any and all claims (including, but not limited to, reasonable attorney's fees incurred in connection with any such claim) arising from the inability of any person to originate an international call from the Payphone.
- 15. Minimum charges for Payphone Service shall apply when the entire service associated with any Payphone Service is discontinued within one calendar month of the service establishment date. The minimum charge will consist of one month's service and feature rates and the non-recurring charges.
- 16. The Company may dispatch an employee to check a trouble report for a Payphone if central office line testing is inconclusive or unavailable. The Company shall dispatch an employee within standard operating parameters if requested by the Customer. The Customer shall reimburse the Company for all costs incurred by the Company, including time and materials, for visits by any Company employee to the vicinity of the premises at which Payphone Service is installed when a service difficulty or trouble report is made by the Customer related to the Customer's Payphone and the trouble is not attributable to the Company's facilities.
- 17. Unless otherwise specified in this Section, Payphone Service will have the same Company-provided repair services available to it as the Company provides to its own payphones.
- 18. The particular functions available as part of the Additional Features are dependent upon the installed capabilities of the Company's serving central office and operating conditions, and such functions will be provided in accordance with the Company's normal operating procedures. The Company shall have no responsibility for the actual collection or return of coins deposited into a customer-owned pay telephone or a loss related to use or failure of an Additional Feature to perform. In the event of a failure or malfunction of the Additional Feature or any function thereof, the Company's liability shall be limited to refunding to the Customer the amount paid by the Customer to the Company for the Additional Feature for the period of time during which the Additional Feature was impaired.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

C. CONDITIONS (Cont'd.)

- 19. Payphone Service does not include functionalities provided by an operator services provider, such as coin rating, coin refund, repair referral and operator call screening. These functionalities are the responsibility of the Customer, and the Company shall have no liability with respect thereto.
- 20. It shall be the responsibility of the Customer to designate the Interexchange Carrier to which a Payphone Service access line is to be presubscribed for purposes of completing interLATA calls. If and when intraLATA interexchange presubscription becomes available from the Company, it shall also be the responsibility of the Customer to designate the Interexchange Carrier to which a Payphone Service access line is to be presubscribed for purposes of completing intraLATA interexchange calls. Applicable charges specified elsewhere in this Tariff and in Tariff F.C.C. No. 5 of the National Exchange Carrier Association. Inc. shall apply to changes of presubscribed Interexchange Carrier, unless initiated by the Company.
- 21. Where suitable Company-provided facilities are available and if operating conditions permit, Billed Number Screening and Originating Line Screening, as described in Tariff F.C.C. No. 5 of the National Exchange Carrier Association. Inc., will be provided by the Company in accordance with its customary and usual practices. These features Billed Number Screening and Originating Line Screening provide information that permits identification of a Payphone Service access line as a line to which certain billing restrictions may apply. The Company shall have no financial or other responsibility for whether such information is recognized or not recognized or used or not used by the Customer or any third party, or for the use made of such information by the Customer or any third party.
- 22. The monthly rates for Payphone Service set forth in this Section are for local exchange service only. Extended Area Service, if offered by this Tariff, is not available in conjunction with Payphone Service.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

D. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER")

- 1. The customer shall be responsible for the installation, operation and maintenance of the Payphone, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
- 2. The Payphone, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped, and/or hearing impaired persons.
- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including, but not limited to, any directory assistance or operator service calls.
- 4. Customers are responsible for any federal, state, or local taxes on the Payphone or calls made from that Payphone.
- 5. The Payphone must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - a. Must be able to access the operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must be able to access 911 emergency service at no charge and without using a coin.
 - e. Must be able to access toll free 800/888 Service at no charge and without using a coin.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

D. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER") (Cont'd.)

- 5. (Cont'd.)
 - f. Where such access is available, must allow any person using the Payphone to reach their preferred Interexchange Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.
 - g. Must provide two-way service (except in hospitals, libraries and other similar public facilities) and must not charge for incoming calls.
 - h. If coin operated, the Payphone must return coins to the caller in case of an incomplete call and must be capable of receiving nickels, dimes and quarters.
- 6. Instruments must be labeled or there must be posted in close proximity to the instrument, information required by WAC 480-120-263, including:
 - a. Name, address and (local or toll free) telephone number of the Payphone Service Provider;
 - b. Procedure for reporting service difficulties and method of obtaining refunds;
 - c. A statement that the instrument is not owned by the Company and that charges for calls made on the instrument are not regulated;

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

D. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER") (Cont'd.)

- 6. (Cont'd.)
 - d. Dialing instructions including, but not limited to the method by which the caller may obtain an accurate quote of rates, fees and surcharges;
 - e. Operational characteristics such as pre-pay or post-pay;
 - f. Emergency dialing information including dial tone first, coin-free 911 or other emergency access;
 - g. Where calls are timed, the time limits per call;
 - h. The notice required by WAC 480-120-262(2); and
 - i. The rate for local calls.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

D. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER") (Cont'd.)

- 7. Customers who elect not to subscribe to Selective Class Call Screening will be fully responsible for all calls billed to Customer's Payphone Service line. The Company shall have no responsibility to adjust any such charges and/or release Customer from paying any such charges. Customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to Customer's Payphone Service line.
- 8. The Customer is responsible for compliance with the FCC's Rules and Regulations and the Commission's Rules and Regulations regarding the use of Payphones.
- 9. The Customer shall inform the Company of the location of each of its Payphones.
- 10. The Customer is responsible for the installation, operation and maintenance of any of its Payphones used in connection with Payphone Service.
- 11. The Customer shall be responsible for any and all loss of, or damage to, Payphone Service facilities constituting the NID and drop and related ancillary equipment furnished by the Company on or adjacent to the premises to which the Payphone Service is provided, regardless of whether such damage is caused by the Customer, the location provider or the public.
- 12. The Customer shall have sole responsibility for ensuring that each of its Payphones connected to Payphone Service furnished by the Company is compatible with the Company's Payphone Service and any ordered Additional Features.

E. VIOLATION OF REGULATIONS

- 1. Where any Payphone is in violation of this Tariff, the Company will take whatever action is necessary to protect the network and will promptly notify the customer in writing of the violation.
- 2. The customer shall discontinue use of the Payphone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- 3. Failure of the Customer to discontinue such use or to correct the violation will result in the suspension of service until such time as the Customer complies with the provisions of this Tariff.

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GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

F. TYPES OF SERVICE

Payphone Service shall be provided as either Instrument Implemented Payphone Service or Central Office (CO) implemented Payphone Service. It shall be the Customer's sole responsibility to clearly and unambiguously identify to the Company whether the service it desires is Instrument Implemented or Central Office (CO) Implemented Payphone Service and to specify the desired Additional Features, if any. The Company shall have no liability for and Customer shall hold Company harmless from any and all damages or loss caused by or attributed in any way to Customer's failure to accurately and unambiguously identify the type of service category requested.

1. Instrument Implemented Payphone Service

Instrument implemented Payphone Service is offered for use with a Customer provided Payphone. All attachments of a Customer provided Payphone to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions. Only Payphone Service is required. The Payphone provides the features and functionalities desired by the Customer.

- 2. Central Office (Co) Implemented Payphone Service
 - 1. CO Implemented Payphone Service provides coin signaling. It is a line side connection from the local exchange switch to the NTD. Coin Supervision Additive Service must be ordered with the Payphone Service to complete CO implemented Payphone Service.
 - 2. The features of Coin Supervision Additive Service are additives to the operation of the Payphone Service line. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision (collectively provided as Coin Supervision Additive Service). Features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone Service Provider.
 - a. Answer supervision provides signaling on the line notifying the line that the called party has answered.
 - b. Coin Control provides an electrical signal on a CO Implemented Payphone Service line indicating to the Payphone to collect or return Coin(s) to the calling party.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

F. TYPES OF SERVICE (Cont'd.)

- 2. Central Office (Co) Implemented Payphone Service (Cont'd.)
 - 2. (Cont'd.)
 - c. Coin supervision indicates to an operator service provider the number and denomination of coins deposited based on information provided by the Payphone.
 - 3. Selective Class of Call Screening treatment enables the Customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the Customer's option where such facilities are available.
 - 4. Validation may be performed through Originating-Line Screening (OLS). OLS enables the Customer to determine whether there are billing restrictions on exchange access lines from which a call originates. OLS service delivers codes on operator assisted calls made from aggregator locations to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the interstate access tariff.
 - 5. Additive Features and their component parts are provided by the Company only to the extent available from the Company's facilities. It shall be the responsibility of the Payphone Service Provider to assure technical and operational compatibility of the Payphone with the features offered by the Company.
- 3 Special Number Assignment

Special Number Assignment is a specific number requested by the Customer. This service is available where facilities are accessible and it is technically feasible to provide.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 35 - PAYPHONE SERVICES (CONT'D.)

G. RATES AND CHARGES

	Non-	Month	
	Recurring	Rate	2
Payphone Service - per line	<u>Charge</u> [1]	Ellensburg & Selah <u>Exchanges</u> \$16.32	Yelm Exchange \$24.00
Additional Features - available only with Payphone Service			
Coin Supervision Additive Service	[1]	\$2.21	\$2.25
Selective Class Call Screening	[1]	\$2.00	\$2.50
Originating-Line Screening	[1]	[2]	[2]
Billed Number Screening	[1]	[2]	[2]
Special Number Assignment		N/A	\$50.00
Reports - List of the telephone number (ANIs) of Pa	ayphones, per	Per Report I \$25.	

Interexchange Carrier per report [3]

- [1] See Section 14, Non-Recurring Charges. Applicable non-recurring charges or charge elements specified in this Tariff apply to the installation, move or rearrangement of any Payphone Service access line, to the addition, deletion or change of Additional Features associated with any Payphone Service access line, and/or to any Customer-requested change in the functions comprising the Coin Supervision Additive Service furnished to any Payphone Service access line.
- [2] See Condition 21.
- [3] This charge is assessed against, and payable by, each Interexchange Carrier (IXC) obligated to make payment pursuant to Section 64.1301(b) of the rules and regulations of the Federal Communications Commission. See FCC 96-388, at page 53, Note 388.

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GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

A. CONSTRUCTION CHARGES

PREFACE

- a. Extensions made to outside plant to serve tracts, mobile home parks, marinas, camping resorts, condominiums, timeshares, or short subdivisions, where the short subdivision had five or more lots ("real estate"), shall be made on the basis of a special contract, based on actual costs, between the Company and the owner or subdivider of the real estate.
- b. Line extensions to business customers shall be charged the actual cost for extension.
- 1. GENERAL
 - a. Construction charges are applicable under certain conditions as hereinafter set forth and are in addition to other charges specified in this tariff.
 - b. Construction charges are payable upon application for service or when billing is rendered as the Company, at its option, may require.
 - c. Construction performed by the applicant, where authorized in this tariff, is subject to the approval of the Company.
 - d. The word "cost" when used in this section, means the in-plant cost consisting of labor, materials, supervision and other overhead expenses associated with the construction. Estimated cost will be used; however, where the customer requests, actual cost will be used where applicable.
 - e. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.
 - f. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

A. CONSTRUCTION CHARGES (Cont'd.)

- 2. Construction on Public Highways or Other Easements
 - a. Pole Line Construction
 - 1) No construction charge is applicable for the provision of new pole line construction on public highways or other easements within the Base Rate Area, or outside the Base Rate Area when such pole line is to be used in serving customers in general.
 - 2) Except as provided above, when an applicant for service is located outside the Base Rate Area in territory where new pole line construction is required, and the cost of construction is expected to exceed three (3) times the anticipated annual local exchange revenues, the Company will provide new pole line construction by the following method:
 - a) The customer shall pay the Company the cost of construction in excess of three (3) times the anticipated annual local exchange revenue. Ownership and maintenance of the facilities so constructed will be vested in the Company.
 - b) Subsequent applicants for service on such an extension who apply within three years after establishment of service shall obtain, in writing, from each and all of the original applicants, their successors or assigns, who made advance payments on the extensions under these rules, and who are then receiving service from the extension, either:
 - 1) A receipt of payment of a pro rata share of the amount paid on the extension by the original applicants, or
 - 2) A waiver of payment in lieu of receipt under (a).
 - 3) Where poles are provided under paragraph 1) above, the Company will furnish and maintain the necessary circuits. Where poles are provided under paragraph 2) (a) above, the Company will furnish and maintain the necessary circuits but the customer shall be required to bear all or part of the construction costs that exceed three (3) times the anticipated annual local exchange revenue.

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GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

A. CONSTRUCTION CHARGES (Cont'd.)

- 2. Construction on Public Highways or Other Easements (Cont'd.)
 - b. Buried Construction

Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles specified elsewhere in this section are applicable.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

A. CONSTRUCTION CHARGES (Cont'd.)

- 3. Construction on Private Property
 - a. Pole Line Construction
 - 1) No construction charge is made for the provision of new pole line construction on private property, either within or without the Base Rate Area, when such pole line is to be used in serving customers in general. Ownership and maintenance of such poles is vested in the Company.
 - 2) Except as provided in 1) foregoing and 3) following, poles on private property will be furnished by the Company at charges to the customer(s) for all construction costs in excess of three (3) times the annual anticipated local exchange revenue. Ownership and maintenance of the pole line is vested in the Company.
 - 3) Where for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench, to set poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches, and to provide and erect such poles or the Company will perform the work at the customer's expense. Where the work is performed by the customer, poles or other supporting structures will be furnished by or at the expense of the customer, however, ownership and maintenance of all supporting structures on private property will be maintained by the Company.
 - b. Buried Construction
 - 1) Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles specified elsewhere in this section are applicable.

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GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

A. CONSTRUCTION CHARGES (Cont'd.)

4. Underground Service Entrances

Underground service entrances may be provided at the customer's request as specified in Paragraphs B. 4., B. 5., and/or B. 6. following.

5. Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Company.

6. Rearrangements of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

A. CONSTRUCTION CHARGES (Cont'd.)

7. Construction Required for Temporary Service

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer will be required to bear the cost of such construction.

B. UNDERGROUND/BURIED INSTALLATION PLAN

1. Application

The Company will install, own and maintain underground/buried facilities in accordance with the terms specified in Paragraphs B. 2., B. 5., and B. 6., whichever is applicable. At the Company's option, certain areas, due to rock or other obstruction may be omitted for underground installation.

- 2. General
 - a. The property owner shall provide at no cost to the Company, the necessary rightof-way for the underground distribution and service laterals, make the strip to which the underground facilities are to be located accessible to the Company's equipment, remove all obstructions form the strip, grade the strip to within four inches of the final grade, and provide continuing access to the Company for operation, maintenance or replacement of the underground facilities. Shrubs, trees, and grass requiring protection from the Company's equipment during installation and maintenance of underground facilities will be the responsibility of the property owner who will also add fill dirt and reseed the trench cover where required.

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GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

B. UNDERGROUND/BURIED INSTALLATION PLAN (Cont'd.)

- 2. General (Cont'd.)
 - b. In the event the service lateral is to be located beneath a sidewalk, driveway, parking lot, patio, and/or in areas used for such purposes, the property owner shall provide two inch (or larger where required) conduit in these areas.
 - c. The Company will provide the necessary excavating, trenching, and backfilling and install the telephone conductors and related facilities in accordance with the terms of this tariff and a contract agreement.
 - d. When rock or other abnormal conditions are encountered, the property owner, subdivider, builder, or contractor will pay an additional charge equal to the added cost of construction for dealing with the rock or other abnormal conditions encountered.
 - e. Should streets, curbs, sidewalks or other obstructions be installed prior to the installation of underground telephone facilities, resulting in additional expenses to the Company, payment for these additional expenses will be made to the Company by the property owner.
 - f. All prices for underground telephone facilities are based on joint planning and joint use of trenches (where feasible) with other utilities. Where contracts are made and other utilities are already in place, the Telephone Company reserves the right to charge the difference in estimated cost of aerial and underground for establishing cost to the owner for underground facilities. It will be the responsibility of the developer to provide satisfactory assurance of imminent demand for service; otherwise, a contribution to construction may be required by the Company to protect the general body of rate payers.

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GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

B. UNDERGROUND/BURIED INSTALLATION PLAN (Cont'd.)

- 2. General (Cont'd.)
 - g. No construction charge is applicable for the provision of underground/buried facilities, within the Base Rate Area, or outside the Base Rate Area, when such facilities are to be used to service customers in general.
 - h. Except as provided above, where the applicant for service is located outside the Base Rate Area, underground/burial facilities will be furnished by the Company at charges to the customer(s) for all construction costs in excess of three (3) times the annual anticipated local exchange revenue. Ownership and maintenance of such facilities is vested in the Company if such facilities are not to be furnished for customers in general.
 - i. The material and labor forces necessary to build underground telephone facilities are seldom immediately available, therefore, it is imperative that the maximum advanced request for underground facilities be made. This advance notice is also necessary for joint engineering and construction coordination with other utilities.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

- B. UNDERGROUND/BURIED INSTALLATION PLAN (Cont'd.)
 - 3. Underground Feeder and Distribution Facilities for New Residential Subdivision and Mobile Home Parks
 - a. Line extensions into real estate subdivisions will be made by the utility, provided the estimated total cost of such extension is advanced to the utility by the subdivider. The amount so advanced will be refunded to the subdivider by payment of an amount based on a pro-rated share of the total payment. The prorated amount will be calculated by dividing the total payment made by the total number of lots to be served by the line extension. The refund to the subdivider by the utility will be for each service connected to such line extension within the subdivision during a period of five years from date of agreement. No refund will be made on any service not retained by the customer for twelve (12) consecutive months. Refunds will be made at the end of the service year.
 - 4. Buried Service Wires from Overhead or Underground Distribution System
 - a. New customers not included in subdivision underground contracts will be provided service by normal construction procedures. Where aerial service would be normal, underground service will be provided upon the customer's request and a payment to the Company for any excess cost it may incur in meeting the customer's request. In all cases where underground service is being provided and rock or other abnormal conditions are encountered, the customer or property owner will pay an additional charge equal to the added cost of construction for dealing with the rock or other abnormal conditions encountered. In the event the service lateral is to be located beneath a sidewalk, driveway, parking lot, patio and/or beneath paved areas used for such purposes, the property owner shall provide two inch conduit (or larger) in these areas.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

- B. UNDERGROUND/BURIED INSTALLATION PLAN (Cont'd.)
 - 4. Buried Service Wires from Overhead or Underground Distribution System (Cont'd.)
 - b. Service to customers now being served from useful overhead service will be changed to underground service upon the customer's request and payment to the Company for any excess cost it may incur in meeting the customer's request, and under the terms as outlined in Paragraph 4. a. above.
 - 5. Underground Service Entrance to Commercial Buildings, Industrial Buildings, Schools, Multi-Family Dwellings and Other Units Not Covered in Paragraph B. 2.
 - a. The Company will do the necessary excavating, trenching and backfilling and install the telephone wires or cable and related facilities, subject to the terms in Paragraph B. 2. above.
 - b. Cost to the owner, if any, will be calculated by the Company based on conditions encountered during construction.
 - 6. Underground Service Supplied from Underground Conduit Systems Located in Municipal Streets and Alleys

Where service is supplied from existing conduit systems, the property owner or customer shall make arrangements with the Company before installation of any underground conduit from the building to the point of connection with the telephone underground system.

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GENERAL SERVICES TARIFF

SECTION 36 - CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS ((CONT'D.)

C. CHARGES FOR UNUSUAL INSTALLATIONS

1. Special Types of Installation

When a special type of installation is desired by a customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

2. Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such installation, over and above all other regular charges for service and equipment.

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GENERAL SERVICES TARIFF

SECTION 37 - PRIMARY INTEREXCHANGE CARRIER ACCESS

A. PRESUBSCRIPTION

- 1. InterLATA
 - InterLATA Presubscription is an arrangement whereby an end user may select a. and designate to the Company an interexchange carrier (IC) to access, without an access code, for intrastate interLATA calls. This IC is referred to as the end user's InterLATA Primary Interexchange Carrier (PIC). The end user may select the company as its PIC, or may select any other IC that orders originating Feature Group D Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a non-recurring charge, as set forth in Section (l.c) applies.
 - New end users who are served by end offices equipped with Feature Group D, b. will be asked to be presubscribed to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no additional charge for this initial selection.

- Designate a primary IC for all of its lines,

- Designate a different IC for each of its lines.

Only one IC may be selected for all of the lines terminating in the same hunt group.

End users may designate that they do not want to presubscribe to any IC. The end c. user must arrange this designation by directly notifying the Telephone Company's business office. This choice will require the end user to dial an access code (10XXXX) for all InterLATA calls.

Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in Section (l.c) below applies. This charge is billed to the end user which is the subscriber to the Exchange Access Service and applies only for selection of an IC which provides intrastate toll service.

PIC Change Charge c.

	<u>Non-Re</u>	Non-Recurring	
	Ellensburg		
	&Selah	Yelm	
	<u>Exchanges</u>	Exchange	
er line or trunk	\$10.00	\$9.50	

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 37 - PRIMARY INTEREXCHANGE CARRIER ACCESS (CONT'D.)

A. PRESUBSCRIPTION (Cont'd.)

- 2. IntraLATA
 - a. IntraLATA Presubscription (ILP) is an arrangement whereby an end user may select or be allocated to an IC to place intraLATA toll calls without the 1OXXXX or 1O1XXXX access codes. The end user may select the Company as its ILP PIC, or may select another qualified carrier to transmit intrastate intraLATA calls that are designated as intraLATA Region to Region calls of intraLATA toll calls.
 - * Only one ILP PIC may be selected for a single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.
 - * The following categories of calls from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line:

All Directory Assistance calls dialed without a carrier access code made using Directory Assistance, calls to 911, calls to Information Service Providers (e.g., 976,700, 540), etc.

- b. The following regulations are applicable to Exchange Service customers where ILP is applicable:
 - * New line customers will be given an opportunity to select an ILP PIC at the time they place an order for Exchange Access Service.
 - * Customers who select a qualified carrier as their ILP PIC, may select a different carrier to carry particular qualifying calls, either by dialing 10XXX/101XXXX or other necessary carrier access codes to reach the carrier of choice.

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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 37 - PRIMARY INTEREXCHANGE CARRIER ACCESS (CONT'D.)

A. PRESUBSCRIPTION (Cont'd.)

- 2. IntraLATA (Cont'd.)
 - c. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.
 - * Customers will be provided a list of participating ILP carriers upon request. Customers desiring additional information on participating ILP carriers, will be provided with the carrier's telephone number (if provided by the carrier).
 - d. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer.
 - e. A Customer will be billed a non-recurring charge for ILP PIC changes, except as set forth below:
 - * There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.
 - * Subsequent to the ninety (90) day Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first ninety (90) days following the availability of ILP in the exchange.
 - * The non-recurring charge for an ILP PIC change is set forth in Section (2.f.) below.
 - * In instances where the end-user changes both the intraLATA and interLATA PIC to the same IC on the same order, only the interLATA PIC charge will apply.
 - f. PIC Change Charge

Non-Recurring			
Ellensburg			
&Selah	Yelm		
Exchanges	Exchange		
\$10.00	\$15.00		

per line or trunk

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GENERAL SERVICES TARIFF

SECTION 37 - PRIMARY INTEREXCHANGE CARRIER ACCESS (CONT'D.)

A. PRESUBSCRIPTION (Cont'd.)

- 2. IntraLATA (Cont'd.)
 - g. The Company will notify potential carriers thirty (30) days prior to the initial availability of presubscription in specific market areas. Carriers will have the option of participating in all market areas.
- 3. Unauthorized PIC Change

If an IC requests a PIC and/or ILP PIC change on behalf of an end user, and the end user subsequently denies requesting the change, and the IC is unable to substantiate that the change order was verified as required under WAC 480-120-147, then:

- * The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.
- * The Unauthorized Presubscription Change Charge as set forth below will apply to the IC that requested the PIC change. This charge is applied in addition to the PIC change charge set forth in either Section 1.c. or Section 2.f., preceding, whichever is applicable. If both a PIC and an ILP PIC change are the result of a single unauthorized PIC change, only the charge from Section 1.c. will apply in addition to the charge set forth below. This charge will only be applied where it is evident that an unauthorized change occurred.

Unauthorized PIC Change Charge per line or trunk

Non-Recurring \$25.00

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GENERAL SERVICES TARIFF

SECTION 38 - PROMOTIONS

1. Reserved for Future Use