

PSE Complaint

Requestor:

Erika Hunter
Damage Prevention Program Manager
Puget Sound Energy
PO Box 97034, EST-4
Bellevue, WA 98009-9734

Alleged Violator:

Kevin Hagar
Builder's Supply Inc.
22013 West Bostian RD
Woodinville, WA 98072
WA UBI 602 225 014
425-487-1521

Date: 03/08/2018

Violation(s):

Complaint #1: 16442 165th Ct NE, Redmond WA (01/06/2017)

- Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

Complaint #2: 18114 3rd Drive SE, Bothell WA, Sunrise at Mill Valley Development (01/26/2017)

- Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

Complaint #3: 10 214th Ave NE, Sammamish WA, Lot 22, Morningside Development (03/13/2018)

- Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

Complaint #4: 12285 165th Ct NE, Redmond WA, Lot 5, Solara Development (03/13/2018)

- Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

History Summation:

PSE's Damage Prevention Field Reps have interacted with Builder's Supply 260+ times since July of 2016. In that time they were found to be out of compliance with RCW 19.122 twenty-two times without causing damage. On 07/20/2017, PSE's Damage Prevention team- Bob Douglas, Erika Hunter, and Roger Arrington- met with Dave Martinson from Builder's Supply to discuss a complaint that had been filed with the WA state Safety Committee regarding violations of the WA Dig Law. We agreed to withdraw the complaint on the agreement that Builder's Supply comply with all aspects of RCW 19.122 going forward. We also offered training and support. Since that meeting we have found Builder's Supply to be out of compliance 4 times without damage. They also damaged our gas lines without locates 3 times since we had initial contact with them—on 10/31/2016, 12/07/2017, and 12/20/2017. And they damaged our underground electrical facilities 5 times since 2014, all of those damages occurred when they did not request a locate. On 12/23/2015 they were also found to be non-compliant with RCW 19.122 by the WUTC for two violations related to not requesting locates. Due to the history with this excavator we are refiling the withdrawn complaint and submitting three other violations.

From: sendmail@washington-ucc.org
Sent: Wednesday, March 14, 2018 12:58 PM
To: wsdlsafetycommittee@gmail.com
Subject: Complaint Form

Complaint Form Request

PSE Complaint #1

Requester Information

Name: Erika Hunter
Company: Puget Sound Energy
Company Phone: ~~(425)456-2854~~
Company Email: erika.hunter@pse.com
Company Address: PO Box 97034, Bellevue, 98009
Ticket Requested: no

Violation Information

Violation RCW: RCW 19.122.030

Violation Section: Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

Violation Description: 1. On 01/06/2017 PSE's Damage Prevention Representative observed Builder Supply excavating at the above listed address. 2. PSE's Damage Prevention Representative checked Washington One Call 's Managetickets site and found no valid locate ticket for the location involved with this complaint. 3. The action taken by PSE's Damage Prevention Representative: a. Requested that the excavator, Roman, stop work until the company called for and received locates. b. Talked with the company owner foreman, Jeremy Kauffman and explained why the current situation was in violation of the law.

Violation Address: [16442 165th Ct NE, Redmond WA](#)

Violation Date: 01/06/2017

Alleged Violator

Violator Name: Builder's Supply
Violator Phone Number: ~~(425)487-1521~~
Violator Email: jkauffman@builderssupplywa.com

Violator Address: 22013 West Bostian RD, Woodinville, 98072

Violator Employess On Site: Roman- on site, Jeff Kaufman by phone

Other Information

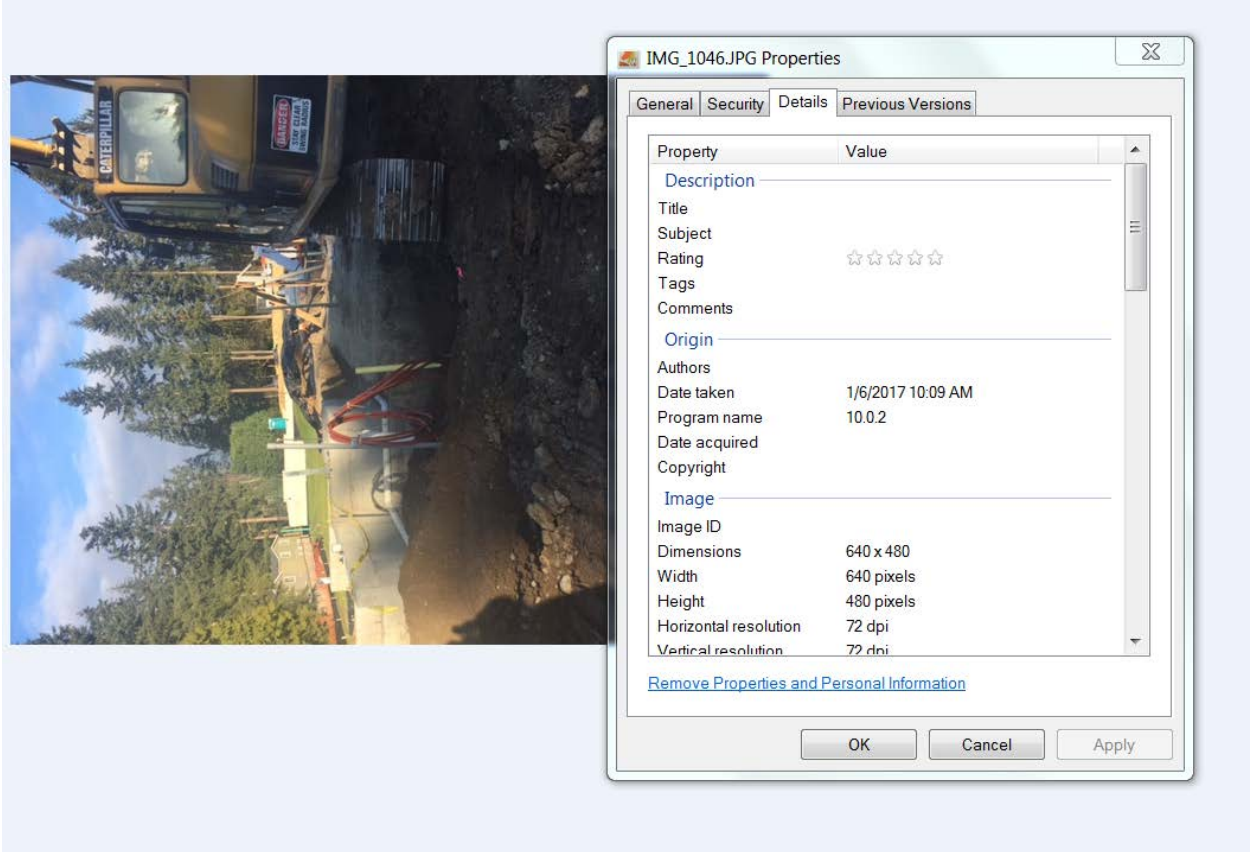
Other Information: This is complaint 1 of 4

Complaint #1:**Date:** 01/06/2017**Location:** 16442 165th Ct NE, Redmond WA**Damage Prevention Representative:** Roger Arrington**Locate Ticket Number Associated with Address:****Ticket Number:** 17004210**Original Call Date:** 01/06/2017**Work to Begin Date:** 01/11/2017**Notes about the Ticket:** Ticket was only called in after we found the digging without locates.**Summary:**

1. On 01/06/2017 PSE's Damage Prevention Representative observed Builder Supply excavating at the above listed address.
2. PSE's Damage Prevention Representative checked Washington One Call 's *Managetickets* site and found no valid locate ticket for the location involved with this complaint.
3. The action taken by PSE's Damage Prevention Representative:
 - a. Requested that the excavator, Roman, stop work until the company called for and received locates.
 - b. Talked with the company owner foreman, Jeremy Kauffman and explained why the current situation was in violation of the law.
 - c. Documented through pictures the
 - i. screen shot of the locate ticket
 - ii. lack of marks on the ground,
 - iii. excavation on site,
4. As evidenced by the photographs below will show that their work meets the definition of excavation found in RCW 19.122.020 which states
 - a. "Excavation" and "excavate" means any operation, including the installation of signs, in which earth, rock, or other material on or below the ground is moved or otherwise displaced by any means." [RCW 19.122.020(8)]
5. PSE's Damage Prevention Representatives had discussed locates with Builder Supply on multiple dates prior to documenting work being done without required locates on 01/06/2017.

Pictures and Other Evidence:

Evidence of Date Picture Evidence was Taken:



- PSE's Damage Prevention Representative took pictures of the excavation site on 01/06/2017.

Evidence of a Lack of Locate Tickets:

- PSE searched for all tickets called in for this address. There were none until a ticket was called in after Roger found them digging without locates

Washington One Call	
Ticket No:	17004210
Updated by:	[17064786]
Original Call Date:	01/06/17 10:16 am
Work to Begin Date:	01/11/17 12:00 am
Expiration Date:	null
2 FULL BUSINESS DAYS	
TICKET ACTIONS	
CALLER INFORMATION	
Company Name:	BUILDERS SUPPLY
Contact Name:	JEREMY KAUFFMAN
Alt. Contact:	DAVE MARTINSON
Phone:	425-508-1015
Fax Phone:	206-793-3948
Caller Address:	22013 W BOSTIAN RD WOODINVILLE, WA 98072
Email Address:	J.KAUFFMAN@BUILDERSSUPPLYWA.COM
DIG SITE INFORMATION	
Type of Work:	EXCAVATION
Work Being Done For:	TERRENCE VENTURES
DIG SITE LOCATION	
State:	WA
Place:	REDMOND
Street:	NE 122ND ST
Intersecting Street:	165TH CT NE
Location of Work:	REDMOND 8 LOT 2, LOCATE ALL STREETS AND EASEMENTS. SITE IS A NEW DEVELOPMENT, WORK BEING DONE ON 165TH CT NE.
Remarks:	AREA MARKED IN WHITE
Map Coord NW Lat:	47.7113365
SE Lat:	47.7089686
Lon:	-122.1205258
Lon:	-122.1183372
MEMBERS NOTIFIED	

Excavating Without Locates Evidence:





S



From: sendmail@washington-ucc.org
Sent: Wednesday, March 14, 2018 1:02 PM
To: wsdlssafetycommittee@gmail.com
Subject: Complaint Form

Complaint Form Request

PSE Complaint #2

Requester Information

Name: Erika Hunter
Company: Puget Sound Energy
Company Phone: ~~(425)456-2854~~
Company Email: erika.hunter@pse.com
Company Address: PO Box 97034, Bellevue, 98009
Ticket Requested: no

Violation Information

Violation RCW: RCW 19.122.030

Violation Section: Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

Violation Description: 1. On 01/26/2017 PSE's Damage Prevention Representative observed Builder's Supply employees excavating to dig up gas stub ends at the above listed address. 2. PSE's Damage Prevention Representative checked Washington One Call 's Managetickets site and found no valid locate ticket for the location involved with this complaint. 3. The action taken by PSE's Damage Prevention Representative: a. Requested that the excavator, Andy, to stop work until the company called for and received locates. b. Talked with the company owner foreman, Jeremy Kauffman and explained why the current situation was in violation of the law. Explained also that the marks on the ground were for ticket 17014769 for the lot next door for Provident Electric and that the last ticket that was called in for Builder's Supply at that address was on 11/01/2016

Violation Address: 18114 3rd DR SE, Bothell WA, Sunrise at Mill Valley Development

Violation Date: 01/26/2017

Alleged Violator

Violator Name: Builder's Supply

Violator Phone Number: (425)487-1521

Violator Email: jkauffman@builderssupplywa.com

Violator Address: [22013 West Bostian RD, Woodinville, 98072](#)

Violator Employess On Site: Andy- on site and Jeff by phone

Other Information

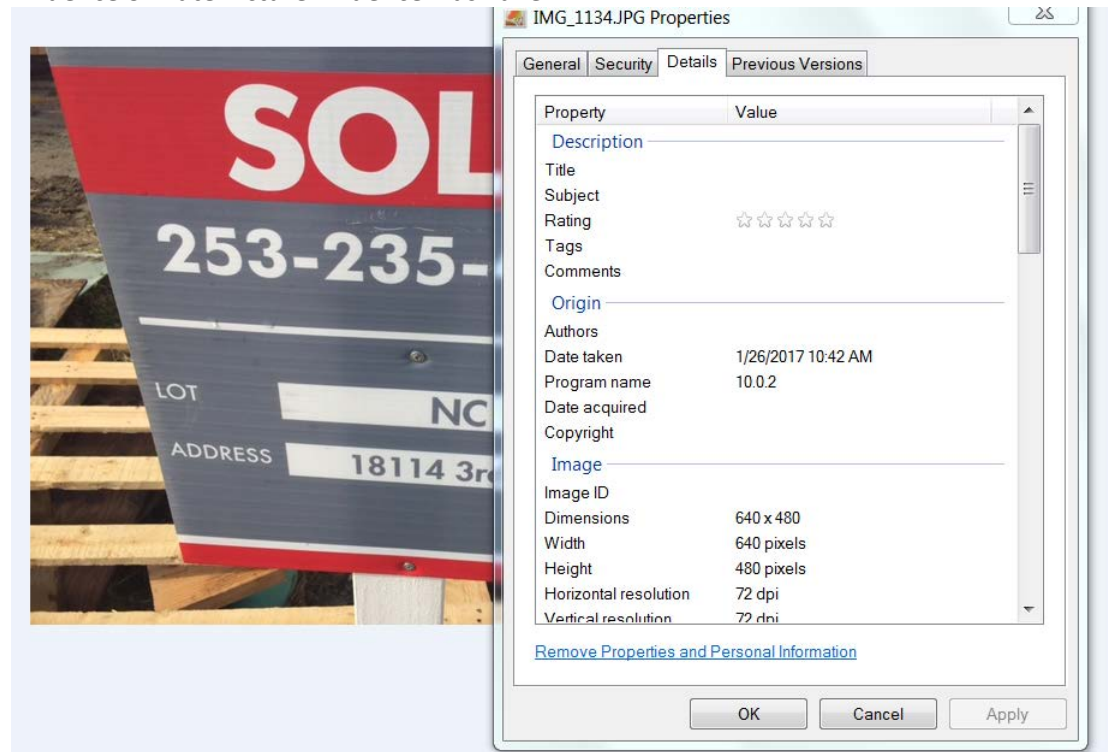
Other Information: This is complaint 2 of 4

Complaint #2:**Date:** 01/26/2017**Location:** 18114 3rd DR SE, Bothell WA, Sunrise at Mill Valley Development**Damage Prevention Representative:** Roger Arrington**Locate Ticket Number Associated with Address:****Ticket Number:** 17021202**Original Call Date:** 01/26/2017**Work to Begin Date:** 01/31/2017**Notes about the Ticket:** Ticket was only called in after we found the digging without locates.**Summary:**

1. On 01/26/2017 PSE's Damage Prevention Representative observed Builder's Supply employees excavating to dig up gas stub ends at the above listed address.
2. PSE's Damage Prevention Representative checked Washington One Call 's *Managetickets* site and found no valid locate ticket for the location involved with this complaint.
3. The action taken by PSE's Damage Prevention Representative:
 - a. Requested that the excavator, Andy, to stop work until the company called for and received locates.
 - b. Talked with the company owner foreman, Jeremy Kauffman and explained why the current situation was in violation of the law. Explained also that the marks on the ground were for ticket 17014769 for the lot next door for Provident Electric and that the last ticket that was called in for Builder's Supply at that address was on 11/01/2016
 - c. Documented through pictures the:
 - i. screen shot of the locate ticket
 - ii. excavation on site,
4. As evidenced by the photographs below will show that their work meets the definition of excavation found in RCW 19.122.020 which states
 - a. "Excavation" and "excavate" means any operation, including the installation of signs, in which earth, rock, or other material on or below the ground is moved or otherwise displaced by any means." [RCW 19.122.020(8)]
5. PSE's Damage Prevention Representatives had discussed locates with Builder Supply on multiple dates prior to documenting work being done without required locates on 01/26/2017.

Pictures and Other Evidence:

Evidence of Date Picture Evidence was Taken:



Evidence of a Lack of Locate Tickets:

PSE searched for all tickets called in for this address. There were none until a ticket was called in after Roger found them digging without locates

Washington One Call

Ticket No:	17021202	2 FULL BUSINESS DAYS
Updated by:	17284353	
Original Call Date:	01/26/17 10:43 am	
Work to Begin Date:	01/31/17 12:00 am	
Expiration Date:	null	

TICKET ACTIONS

CALLER INFORMATION

Company Name:	BUILDERS SUPPLY	
Contact Name:	JEREMY KAUFFMAN	Phone: 425-508-1015
Alt. Contact:	DAVE MARTINSON	Phone: 206-793-3948
		Fax Phone:
Caller Address:	22013 W BOSTIAN RD WOODINVILLE, WA 98072	
Email Address:	J.KAUFFMAN@BUILDERSSUPPLYWA.COM	

DIG SITE INFORMATION

Type of Work:	EXCAVATION
Work Being Done For:	RICHMOND AMERICAN

DIG SITE LOCATION

State:	WA	County:	SNOHOMISH
Place:	BOTHELL	Address:	18114

Without Locates Evidence:





From: sendmail@washington-ucc.org
Sent: Wednesday, March 14, 2018 1:06 PM
To: wsdlssafetycommittee@gmail.com
Subject: Complaint Form

Complaint Form Request

PSE Complaint #3

Requester Information

Name: Erika Hunter
Company: Puget Sound Energy
Company Phone: ~~(425)456-2854~~
Company Email: erika.hunter@pse.com
Company Address: PO Box 97034, Bellevue, 98009
Ticket Requested: no

Violation Information

Violation RCW: RCW 19.122.030

Violation Section: Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

Violation Description: 1. On 03/13/2018 PSE's Damage Prevention Representative observed Builder's Supply employees excavating at the above listed address. 2. PSE's Damage Prevention Representative checked Washington One Call 's Managetickets site and found no valid locate ticket for the location involved with this complaint. 3. The action taken by PSE's Damage Prevention Representative: a. Requested that the excavator, Carlos, to stop work until the company called for and received locates. Carlos said he was the operator that had done the excavation. b. Talked with Dave Martinson (project manager) and Kevin Hagar (owner) and explained that they did not have a valid locate ticket for this address and we're not in compliance with RCW 19.122

Violation Address: [10 214th Ave NE, Sammamish WA, Lot 22, Morningside Development](#)

Violation Date: 03/13/2018

Alleged Violator

Violator Name: Builder's Supply
Violator Phone Number: [\(425\)487-1521](#)

Violator Email: jkauffman@builderssupplywa.com

Violator Address: 22013 West Bostian RD, Woodinville, 98072

Violator Employess On Site: Carlos- on site, Dave Martinson and Kevin Hagar by phone

Other Information

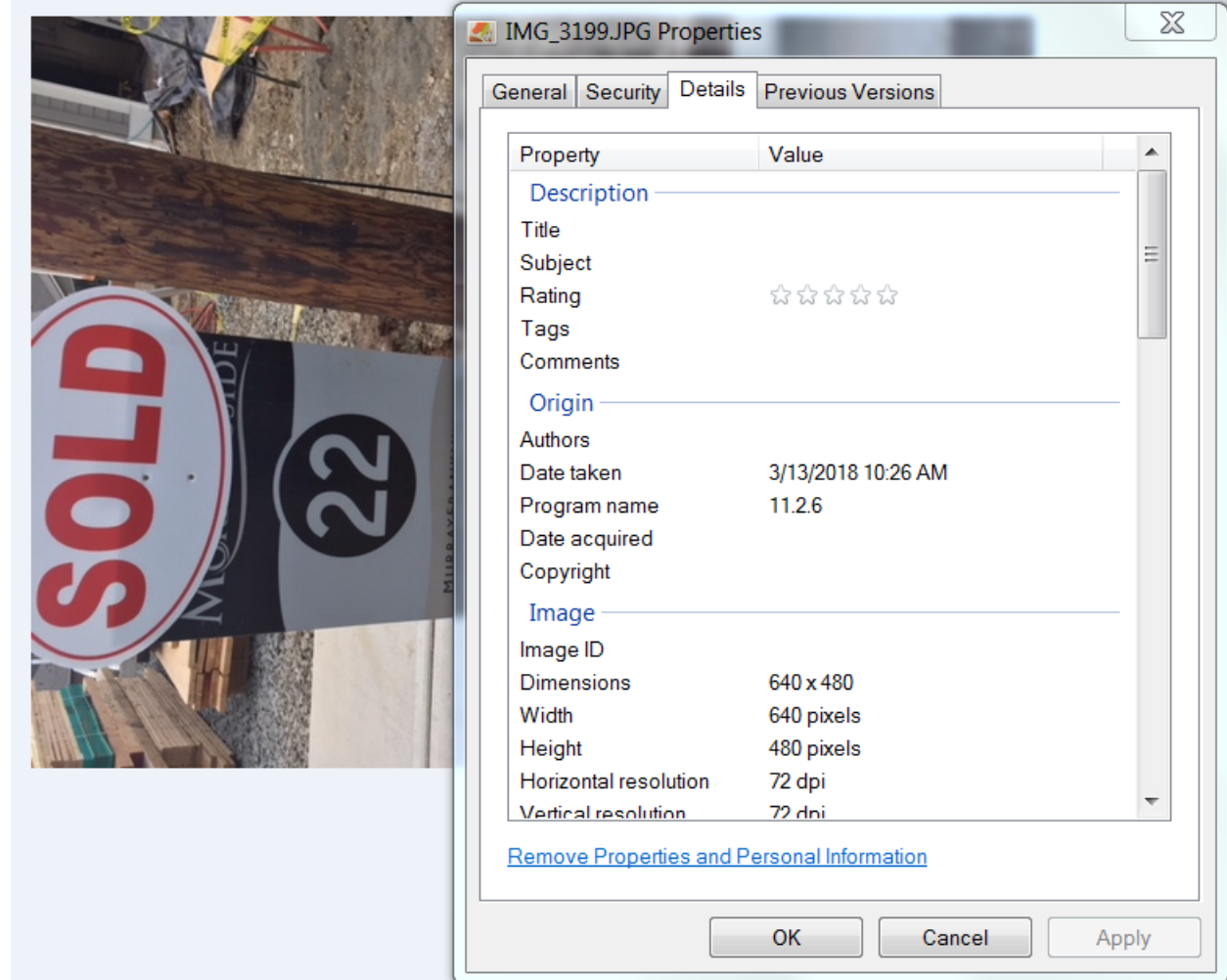
Other Information: This is complaint 3 of 4

Complaint #3:**Date:** 03/13/2018**Location:** 10 214th Ave NE, Sammamish WA, Lot 22, Morningside Development**Damage Prevention Representative:** Roger Arrington**Locate Ticket Number Associated with Address:****Ticket Number:** 18091767**Original Call Date:** 03/13/2018**Work to Begin Date:** 03/16/2018**Notes about the Ticket:** Ticket was only called in after we found the digging without locates.**Summary:**

1. On 03/13/2018 PSE's Damage Prevention Representative observed Builder's Supply employees excavating at the above listed address.
2. PSE's Damage Prevention Representative checked Washington One Call 's *Managetickets* site and found no valid locate ticket for the location involved with this complaint.
3. The action taken by PSE's Damage Prevention Representative:
 - a. Requested that the excavator, Carlos, to stop work until the company called for and received locates. Carlos said he was the operator that had done the excavation.
 - b. Talked with Dave Martinson (project manager) and Kevin Hagar (owner) and explained that they did not have a valid locate ticket for this address and we're not in compliance with RCW 19.122
 - c. Documented through pictures the:
 - i. screen shot of the locate ticket
 - ii. the address of the site
 - iii. excavation on site,
4. As evidenced by the photographs below will show that their work meets the definition of excavation found in RCW 19.122.020 which states
 - a. "Excavation" and "excavate" means any operation, including the installation of signs, in which earth, rock, or other material on or below the ground is moved or otherwise displaced by any means." [RCW 19.122.020(8)]
5. PSE's Damage Prevention Representatives had discussed locates with Builder Supply on multiple dates prior to documenting work being done without required locates on 03/13/2018.

Pictures and Other Evidence:

Evidence of Date Picture Evidence was Taken:



Evidence of a Lack of Locate Tickets:

PSE searched for all tickets called in for this address. There were none until a ticket was called in after Roger found them digging without locates

[Login](#) [Choose State](#) [Email Ticket](#) [Return to Search](#)

Washington One Call

Ticket No:	18091767	2 FULL BUSINESS DAYS
Original Call Date:	03/13/18 10:43 am	
Work to Begin Date:	03/16/18 12:00 am	
Expiration Date:	04/27/18 10:45 am	

TICKET ACTIONS

CALLER INFORMATION

Company Name:	BUILDERS SUPPLY	
Contact Name:	DAVE MARTINSON	Phone: 206-793-3948
Alt. Contact:	KEVIN	Phone: 206-793-1410
		Fax Phone:
Caller Address:	22013 W BOSTIAN RD WOODINVILLE, WA 98072	
Email Address:	d.martinson@builderssupplywa.com	

DIG SITE INFORMATION

Type of Work:	GRADING
Work Being Done For:	MURRAY FRANKLYN

DIG SITE LOCATION

State:	WA	County:	KING
Place:	SAMMAMISH	Address:	10
Street:	214TH AVE NE		
Intersecting Street:	E MAIN ST		
Location of Work:	ALL EASEMENTS, UTILITIES AND ENTIRE LOT AREA MARKED IN WHITE		
Remarks:	MORNING SIDE LOT 22		
Map Coord NW Lat:	47.6098540	Lon:	-122.0554993
SE Lat:	47.6092290	Lon:	-122.0534577

Evidence of Excavation without locates:





From: sendmail@washington-ucc.org
Sent: Wednesday, March 14, 2018 1:08 PM
To: wsdlssafetycommittee@gmail.com
Subject: Complaint Form

Complaint Form Request

PSE Complaint #4

Requester Information

Name: Erika Hunter
Company: Puget Sound Energy
Company Phone: ~~(425)456-2854~~
Company Email: ~~erika.hunter@pse.com~~
Company Address: PO Box 97034, Bellevue, 98009
Ticket Requested: no

Violation Information

Violation RCW: RCW 19.122.030

Violation Section: Excavating without locates; Digging before the required two business days [RCW 19.122.030(2)]

Violation Description: 1. On 03/13/2018 PSE's Damage Prevention Representative observed Builder's Supply employees excavating at the above listed address. 2. PSE's Damage Prevention Representative checked Washington One Call 's Managetickets site and found no valid locate ticket for the location involved with this complaint. 3. The action taken by PSE's Damage Prevention Representative: a. Requested that the excavator, Jose, to stop work until the company called for and received locates. Jose said he was the operator that had done the excavation. b. Talked with Dave Martinson (project manager) and explained that they did not have a valid locate ticket for this address and we're not in compliance with RCW 19.122

Violation Address: ~~12285 165th Ct NE, Redmond WA, Lot 5, Solara Development~~

Violation Date: 03/13/2018

Alleged Violator

Violator Name: Builder's Supply
Violator Phone Number: ~~(425)487-1521~~

Violator Email: jkauffman@builderssupplywa.com

Violator Address: 22013 West Bostian RD, Woodinville, 98072

Violator Employess On Site: Jose- on site, Dave Martinson on phone

Other Information

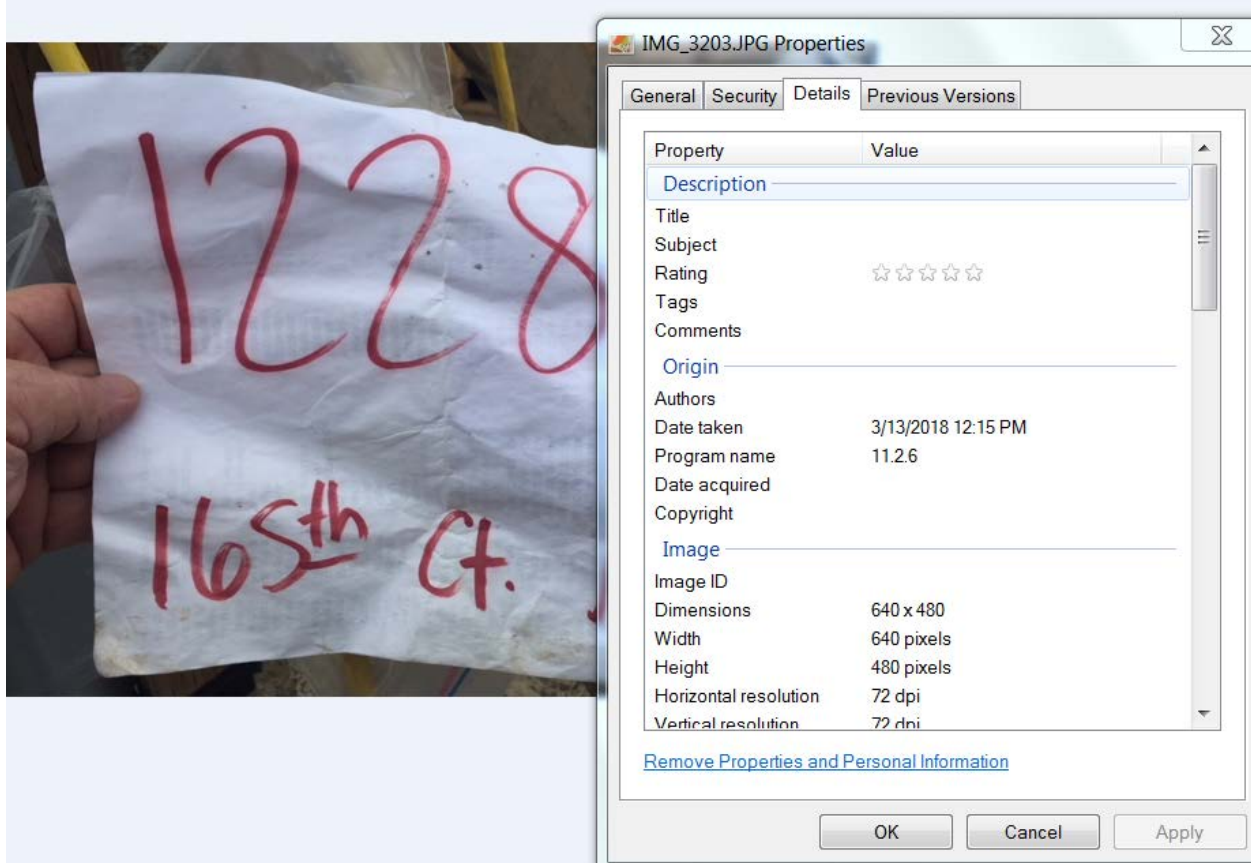
Other Information: This is complaint 4 of 4

Complaint #4:**Date:** 03/13/2018**Location:** 12285 165th Ct NE, Redmond WA, Lot 5, Solara Development (03/13/2018)**Damage Prevention Representative:** Roger Arrington**Locate Ticket Number Associated with Address:****Ticket Number:** 18092610**Original Call Date:** 03/13/2018**Work to Begin Date:** 03/16/2018**Notes about the Ticket:** Ticket was only called in after we found the digging without locates.**Summary:**

1. On 03/13/2018 PSE's Damage Prevention Representative observed Builder's Supply employees excavating at the above listed address.
2. PSE's Damage Prevention Representative checked Washington One Call 's *Managetickets* site and found no valid locate ticket for the location involved with this complaint.
3. The action taken by PSE's Damage Prevention Representative:
 - a. Requested that the excavator, Jose, to stop work until the company called for and received locates. Jose said he was the operator that had done the excavation.
 - b. Talked with Dave Martinson (project manager) and explained that they did not have a valid locate ticket for this address and we're not in compliance with RCW 19.122
 - c. Documented through pictures the:
 - i. screen shot of the locate ticket
 - ii. the address of the site
 - iii. excavation on site,
4. As evidenced by the photographs below will show that their work meets the definition of excavation found in RCW 19.122.020 which states
 - a. "Excavation" and "excavate" means any operation, including the installation of signs, in which earth, rock, or other material on or below the ground is moved or otherwise displaced by any means." [RCW 19.122.020(8)]
5. PSE's Damage Prevention Representatives had discussed locates with Builder Supply on multiple dates prior to documenting work being done without required locates on 03/13/2018.

Pictures and Other Evidence

Evidence of Picture Time Date Stamp:



Evidence of non-valid ticket:

Washington One Call	
Ticket No: 18092610	2 FULL BUSINESS DAYS
Original Call Date: 03/13/18 02:39 pm	
Work to Begin Date: 03/16/18 12:00 am	
Expiration Date: 04/27/18 02:45 pm	
TICKET ACTIONS	
CALLER INFORMATION	
Company Name: BUILDERS SUPPLY	
Contact Name: DAVE MARTINSON	Phone: 206-793-3948
Alt. Contact: KEVIN	Phone: 206-793-1410
	Fax Phone:
Caller Address: 22013 W BOSTIAN RD WOODINVILLE, WA 98072	
Email Address: d.martinson@builderssupplywa.com	
DIG SITE INFORMATION	
Type of Work: GRADING	
Work Being Done For: TERRENE VENTURES	
DIG SITE LOCATION	
State: WA	County: KING
Place: REDMOND	Address: 12261
Street: 165TH CT NE	
Intersecting Street: NE 122ND ST	
Location of Work: SOLARA LOT 4, LOCATE STREET AND EASEMENTS. PAINT AND FLAG.	
Remarks: NEW DEVELOPMENT JOBSITE IS LOCATED OFF OF NE 122ND ST SE. ENTRANCE IS EAST OF 164TH CT NE AND WEST OF 168TH PL NE. AREA MARKED IN WHITECLOSEST EXISTING ADDRESS IS 16456 NE 122ND ST REDMOND WA 98052 FOR MAPPING	

Evidence of Excavation without a valid ticket:





