

# PacifiCorp Major Event Report

## Customer Analysis

Washington		Customer Analysis 12/29/2017 through 12/31/2018					Customers Restored by Intervals									Major Event Only - metric by operating area customer counts		
<b>PacifiCorp Major Events Report Customer Analysis*</b>		Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI	
PC	PACIFICORP	16,679	1%	9,374,920	125	1,900,047	34	5,646	10,504	524	5	-	-	34%	4.93	0.009	562	
PP	Pacific Power	16,679	2%	9,374,920	125	779,477	34	5,646	10,504	524	5	-	-	34%	12.03	0.021	562	
WA	Washington	16,679	12%	9,374,920	125	134,194	34	5,646	10,504	524	5	-	-	34%	69.86	0.124	562	
WA	SUNNYSIDE	144	1%	6,361	2	24,522	-	144	-	-	-	-	-	100%	0.26	0.006	44	
WA	WALLA WALLA	13,113	46%	8,743,688	111	28,387	34	3,283	9,338	487	5	-	-	25%	308.02	0.462	667	
WA	YAKIMA	3,422	4%	624,871	12	81,281	-	2,219	1,166	37	-	-	-	65%	7.69	0.042	183	

\*Only current event specific metric impact shown. Does not include values from other events which may have occurred in other regions during the same time period.

Customer Interrupted by Date 12/29/2017 through 12/31/2018		Customers Restored by Intervals									Major Event Only - metric by state customer counts					
Date*	Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Average Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
12/29/2017	13,711	10%	8,784,566	63	134,194	13	3,256	9,974	476	5	-	-	24%	65.46	0.102	641
12/30/2017	712	1%	296,770	47	134,194	-	322	379	11	-	-	-	45%	2.21	0.005	417
12/31/2017	2,256	2%	293,584	15	134,194	21	2,068	151	37	-	-	-	92%	2.19	0.017	130

Data as of
2/1/2018

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### SSC by State Analysis

	Washington	Event 12/29/17 through 12/31/18						Month 12/01/17 through 12/31/17						YTD FY2019 01/01/17 through 12/31/17					
		Major Events Included			Major Event Excluded			Major Events Included			Major Events Excluded*			Major Events Included			Major Events Excluded*		
	<b>PacifiCorp Major Events Report SSC by State</b>	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
PC	PACIFICORP	5.80	0.013	443	0.36	0.004	98	13.23	0.069	191	7.78	0.060	130	227.66	1.534	148	129.33	1.186	109
PP	Pacific Power	14.03	0.031	459	0.76	0.008	101	20.23	0.081	249	6.96	0.058	120	324.64	1.912	170	114.41	1.204	95
WA	Washington	69.86	0.124	562	-	-	-	74.47	0.164	454	4.61	0.040	116	253.38	1.228	206	114.08	0.760	150
WA	PORTLAND	-	-	-	-	-	-	0.00	0.000	400	0.00	0.000	400	0.01	0.000	277	0.01	0.000	277
WA	SUNNYSIDE	0.05	0.001	44	-	-	-	1.16	0.014	80	1.11	0.013	83	51.89	0.207	251	24.96	0.149	167
WA	WALLA WALLA	65.16	0.098	667	-	-	-	66.08	0.107	620	0.92	0.009	104	106.28	0.386	275	13.41	0.101	133
WA	YAKIMA	4.66	0.026	183	-	-	-	7.24	0.043	168	2.58	0.018	146	95.20	0.635	150	75.69	0.510	148

\*may include other regional major event exclusions during the same period. Operating areas are calculated by the state frozen customer count metrics.

Data as/of
<b>2/1/2018</b>