Index Seventh Revised Sheet 1 Cancels Sixth Revised Sheet 1

EFFECTIVE: November 15, 2017

# **GENERAL SUBJECT INDEX**

<b>A</b>	Section	Sheet No.	
- A - Abuse or Fraudulent Use of Service Access Line		4 3-4	
Additional Listings, Directory	. IV	9-10 29-36 12	
Application for Service	. 1	2 10-11 2	(D)
Allowance for Interruptions	. 1	21	(D)
- B - Basic Local Exchange Access Line Service Booths, Semi-Public Telephone Service Business Access Line Rates	. III	2-9 8 3-4	
- C -			(D)
Centrex Service Channels Charges for Unusual Installations	. IV	10-36 15-16 8	(5)
Complaints and Disputes  Concurrences  Connections with Customer-Provided Equipment and Facilities  Connection Charges, Service  Construction Charges Applicable Under Special Conditions	. IX . VII . V	23-24 2-10 2-4 2-4 2-8	(T)
Customer Billing Customer Service - Use Of Custom Calling Services	. 1	3 13 22-26	

ISSUED: October 13, 2017

Index Eighth Revised Sheet 2 Cancels Seventh Revised Sheet 2

# **GENERAL SUBJECT INDEX**

- D -	Section	Sheet No.	
Dedicated DS1 Service	IV	38-40	
Definitions	100	1-19	
Deposits		13-18	
Digital Transport Service		41-43	
Direct Inward Dialing (DID)		27-28	
Directories	1940	11-12	
Directory Assistance Service		18-19	
Directory Listings		8-12	
-E-			
Employee Telephone Service	IV	7	
Establishment and Furnishing of Services		2-13	
Exchange Access Line Rates (Business/Residence)	III	3-4	
Exchange Map		5	
Explanation of Symbols		6	
The second second trace and the second secon			
- F -			
Foreign Exchange Service	VIII	2-4	
Furnishing of Service	1	18-19	
- G -			
General Rules and Regulations	. 1	2-26	
General Mules and Megulations			
-1-			
			(D)
Integrated Services Digital Network (ISDN)			
Primary Rate Interface (PRI)	XIII	1-7	
Intraexchange (Local Channels)/Private Line	IV	15-16	
IntraLATA Presubscription		1-5	
- J -			
- K -	111	2.4	
Key Trunk, Rates	III	3-4	

ISSUED: October 13, 2017

Joel Dohmeier, Vice President

EFFECTIVE: November 15, 2017

Index Twelfth Revised Sheet 3 Cancels Eleventh Revised 3

# **GENERAL SUBJECT INDEX**

	Section	Sheet No.	
- L -			
Late Payment ChargeLiability	-	3 21-22	(D)
Line Extension Service (Construction Charges)	. IV . III . III . IV	2-8 15-16 3-4 5 15-16 8-9.1	(5)
-M-			
Message Toll Telecommunications Service	. 1	2 3 2-26	
-N-			
Network Access and Toll Service  Non listed Service  Non publish Service  Non-sufficient Funds (NSF)  Notices	. IV . IV . I	3-10 11-12 11-12 27 24	(T)
Non-Recurring Charges (Service Connection Charges) N11 Services		2-4 1-4	(T)
-O-			
Obligation of Customer Obligation of Company Off-Premises Extension (OPX) Operator Services Optional Calling Service : TOLL-PAC Outside Plant (OSP) Line Connection Work Charge	I IV IV IV	22 18-22 17.1-17.2 44 20-21 4	

ISSUED: October 13, 2017

loel Damaier Vice President

EFFECTIVE: November 15, 2017

Index Eighth Revised Sheet 4 Cancels Seventh Revised 4

GENERAL SUBJECT INDEX	0	01	
D.	Section	Sheet No.	
- P -		4	
Paystation Service		4 9	
Primary Listings, Directory			
Private Automatic Branch Exchange, Trunk Rates		3-4 2	
Private Line Service and Channels(Interexchange)		2-3	
Provision of Equipment		2-3 15-16	
Private Line Intraexchange	IV	15-16	
- R -			
Rearrangements of Existing Plant	VI	5	
Regulations, General		2-26	
Relocation Forwarding Service		37	
Relocation or Rearrangement of Facilities		21	
Resale of Service		9	
Residence Access Line Rates	111	3-4	
Residence and Business Rates, Application of	1	10-11	
Responsibility of Company, Connections w/			
Customer-Provided Equipment	VII	3-4	
Responsibility of Customer, Connections w/			
Customer-Provided Equipment	VII	2-3	
			(D)
Return Check Charge	1	27	(T)
Rotary Trunk Hunt Service	IV	19	
6			
- S -	IV	5-6	
Seasonal/Vacation Service (See Suspension of Service)	IV	5-6	
Service Connection Charges	V	2-4	<b>(T)</b>
Service Confidential Granges	V	2-4	(T) (D)
Special Assemblies of Equipment or Speculative Projects	1	22-23	(5)
Special Types of Construction		5	
Special Types of Installations		8	
Suspension of Service		5-6	
	5.0020	, = , = ,	
- T -			
Tax Adjustments	1	24-26	
Telephone Numbers	1	10	
Temporary Installation		8	
Termination of Service		5-9	
Toll-PAC, Optional Calling Service	IV	20-21	
Total Talk Pack		37-38	
Touch Call Service	IV	3	

ISSUED: October 13, 2017 EFFECTIVE: November 15, 2017

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**WN U-3** 

Section I Third Revised Sheet 27 Cancels Second Revised Sheet 27

# **ASOTIN TELEPHONE COMPANY**

Washington

# **GENERAL RULES AND REGULATIONS**

Non-Sufficient Funds (NSF)		(M
A charge will be assessed when a customer's dishonored, is not valid, or is rejected.	payment for service or deposit becomes	
	Non-Recurring Rate	
Non-Sufficient Funds Charge	\$5.00	(M

(M) Material previously shown on Sheet 6 of Section V

ISSUED: October 13, 2017 EFFECTIVE: November 15, 2017

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**WN U-3** 

Section V First Revised Sheet 1 Cancels Original Sheet 1

# **ASOTIN TELEPHONE COMPANY**

Washington

# SERVICE CONNECTION CHARGES

# **INDEX**

	Sheet No.
General	2
Service Descriptions	2
Conditions & Limitations	3
Applications	3-4
Rates	4

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(K)

EFFECTIVE: November 15, 2017

(K) Material now shown in Section I Sheet 27

ISSUED: October 13, 2017

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WN U-3

Section V First Revised Sheet 2 Cancels Original Sheet 2

#### ASOTIN TELEPHONE COMPANY

Washington

#### SERVICE CONNECTION CHARGES

#### A. GENERAL

(T)

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.

#### B. SERVICE DESCRIPTIONS

1. Service Order Charge - Initial:

Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system.

2. Service Order Charge - Subsequent:

Subsequent Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request.

Central Office Work Charge:

Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.

4. Line Connection Charge:

A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.

5. Premise Visit Charge:

A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.

(T)

(C)

6. Rearrangement/Repair Charge: Rearrangement or repair service applies for worked performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.

(C)

7. Reconnect for Non-Payment:

(T)

(T)

This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

ISSUED: October 13, 2017

EFFECTIVE: November 15, 2017

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**WN U-3** 

Section V First Revised Sheet 3 Cancels Original Sheet 3

### **ASOTIN TELEPHONE COMPANY**

Washington

### SERVICE CONNECTION CHARGES

#### C. CONDITIONS AND LIMITATIONS

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(T)

- 1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
- 2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.
- 3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
- 4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
- A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
- 6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
- 7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services. The promotion will be for a limited period of time.
- 8. Service Connection Charges DO NOT apply to the following customer requests:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
  - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due fire, flood, etc. At the option of the Company, a different telephone number may be used.

SUED: October 43, 2017 EFFECTIVE: November 15, 2017

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**WN U-3** 

Section V First Revised Sheet 4 Cancels Original Sheet 4

# **ASOTIN TELEPHONE COMPANY**

Washington

### SERVICE CONNECTION CHARGES

C. CONDITIONS AND LIMITATIONS (Continued)

(T)

- 6. Service Connection Charges DO NOT apply to the following customer requests: (continued)
  - d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
  - e. Changing the billing person's name
  - Suspension of Service requested by the customer and subsequent reconnect to full service.

D. RATES

(T)

		14011-14Courning reaces	
1.	Initial Service Order	\$20.00	(R)
2.	Subsequent Service Order	\$5.00	(R)
3.	Central Office Work	5.00	(C)
4.	Line Connection	\$15.00	(C)
5.	Premise Visit	\$20.00	(N)
6.	Rearrangement/Repair (minimum 1 hour)		(C)
	During business hours (1st one hour)	\$60.00	
	After normal business hours.	\$80.00	(C)
7.	Reconnect for Non-Payment	\$20.00	(1)
	12:1		

Non-Recurring Rates

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**WN U-3** 

Section V Second Revised Sheet 5 Cancels First Revised Sheet 5

# **ASOTIN TELEPHONE COMPANY**

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# SERVICE CONNECTION CHARGES

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**WN U-3** 

Section V Seventh Revised Sheet 6 Cancels Sixth Revised Sheet 6

# **ASOTIN TELEPHONE COMPANY**

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# **SERVICE CONNECTION CHARGES**

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