



**WASTE MANAGEMENT**

720 4<sup>th</sup> Ave, Suite 400  
Kirkland, WA 98033

July 17, 2017

Washington Utilities and Transportation Commission  
Chandler Plaza Building  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

Subject: Waste Management of Kennewick, a division of Waste Management of Washington, Inc. (G-237); Tariff # 16

In recent years, the safety rating of our operating division in Washington has been noticeably lower than in other parts of the country, and upon further analysis a significant contributing factor is the need for drivers to manually lift non-automated cans. Technology for automated collection has become the norm, and Waste Management of Washington, Inc. has decided to transition into automated cart service for all customers, without penalizing existing customers who have can service.

Enclosed are revised pages 2, 21, 22, 29 and 30 to the above-referenced tariff. The purpose of these tariff revisions is to convert to automated cart services over time. The notes in the tariff pages are intended to implement Waste Management's safety policy by not offering residential can services to any new customers or to existing customers who request a change in their current service level. Rather, those customers will be placed on cart service. The goal of this change to improve working conditions for our drivers by reducing the wear and tear on their bodies due to the manual lifting of cans. We expect that with the gradual elimination of this service our drivers will incur fewer shoulder and back injuries.

Existing can customers will be able to continue use their cans at the can tariff rates. However, at such time that they decide to change their service level they will be required to subscribe to our cart services offered in our tariff.

We are requesting that this revision to our tariff go into effect as of September 1, 2017. If you have any questions or need additional information, please contact me at (425) 814-7840.

Very truly yours,

A handwritten signature in blue ink, appearing to read 'Michael A. Weinstein'. The signature is fluid and cursive, with a long horizontal stroke at the end.

Michael A. Weinstein  
*Senior Pricing Manager, Pacific Northwest Market Area*