

United Telephone Company of the Northwest d/b/a CenturyLink

WN U-11
ACCESS SERVICE
WASHINGTON

SECTION 1
 1st Revised Sheet 1-13
 Cancels Original Sheet 1-13

1. APPLICATION AND REFERENCE**1.4 EXPLANATION OF ABBREVIATIONS (Cont'd)**

PBX	- Private Branch Exchange
PCM	- Pulse Code Modulation
PI	- Priority Installation
PIC	- InterLATA Primary Interexchange Carrier
PIN	- Personal Identification Number
PIU	- Percent Interstate Usage
PLR	- Private Line Ringdown
POT	- Point of Termination
PR	- Priority Restoration
PSTN	- Public Switched Telephone Network
PVU	- Percent VoIP Usage
RMC	- Recurring Monthly Charge
rms	- root-mean-square
SCP	- Service Control Point
SSN	- Switched Service Network
SSP	- Service Switching Point
STP	- Signal Transfer Point
SWC	- Serving Wire Center
TDM	- Time Division Multiplexing
TES	- Telephone Exchange Service(s)
TLP	- Transmission Level Point
TSP	- Telecommunications Service Priority
TSPS	- Traffic Service Position System
V & H	- Vertical & Horizontal
VG	- Voice Grade
VoIP	- Voice over Internet Protocol
WATS	- Wide Area Telecommunications Service(s)

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SECTION 5
1st Revised Sheet 5-10
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5. ORDERING OPTIONS FOR SWITCHED ACCESS SERVICE

5.2 ACCESS ORDER

5.2.3 ACCESS ORDER MODIFICATIONS (Cont'd)

Any increase in the number of Switched Access Service lines, trunks, CCS/SS7 Port Terminations or LIDB Originating Point Codes (OPCs) will be treated as a new Access Order (for the increased amount only).

A. Service Date Change Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 60 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 60 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change charge will apply. If the customer requested service date is more than 60 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence as set forth in 5.2.4.A., following.

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A new service date may be established that is prior to the original standard or negotiated interval service date if the Telephone Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in D., following will apply. Such charges will apply in addition to the Service Date Change Charge.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is:

	<u>Charge</u>
Service Date Change Charge	
- per order	\$26.15

B. Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service lines, trunks, CCS/SS7 port termination or LIDB originating point codes (OPCs) will be treated as a partial cancellation and the charges as set forth in 5.2.4.B., following will apply.

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5. ORDERING OPTIONS FOR SWITCHED ACCESS SERVICE

5.2 ACCESS ORDER (Cont'd)

5.2.4 CANCELLATION OF AN ACCESS ORDER

A. A customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days of the latest agreed upon service date, the customer has the choice of the following options:

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- The Access Order shall be canceled and charges set forth in B, following will apply if the service has not been fully provisioned, or

(C)

- The Access Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

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B. When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

1. Costs incurred in conjunction with the provision of Access Service start on the Application Date as defined in 5.1.1., preceding.
2. When the customer cancels an Access Order or portion thereof prior to the Application Date, no charges shall apply.
3. When the customer cancels an Access Order on or after the Application Date, a Cancellation Charge will apply.