

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper ) DOCKET TV-161078  
Carrier Classification of, and Complaint )  
for Penalties against: ) DECLARATION OF  
) RACHEL JONES  
DALLAS M. NOBORU BREWSTER d/b/a )  
PACIFIC NORTH WEST MOVING AKA )  
ALL SERVICE MOVING )  
)  
\_\_\_\_\_ )

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Pacific North West Moving aka All Service Moving in August 2016, after taking over the investigation from a former investigator with Utilities and Transportation Commission. After researching on the internet I found an advertisement on [www.craigslist.com](http://www.craigslist.com) and [www.yelp.com](http://www.yelp.com) for Pacific North West Moving aka All Service Moving offering moving services. The website included a telephone number, (360) 328-6088.<sup>1</sup>
3. I reviewed Commission records related to Pacific North West Moving aka All Service Moving to determine whether the company held a household goods permit. According to Commission records, Mr. Brewster has neither applied, nor ever held, a household goods permit with UTC.<sup>2</sup>
4. On August 18, 2016, I called (360) 328-6088, attempting to set up a move. I received a voicemail and left a message requesting a call back. On August 22, 2016, I called

<sup>1</sup> See Attachment A for copies of craigslist and yelp advertisements, [www.craigslist.com](http://www.craigslist.com) and [www.yelp.com](http://www.yelp.com), which I printed on August 18, 22, and September 7, 2016.

<sup>2</sup>See Attachment B for a copy of Commission's records on Pacific North West Moving aka All Service Moving, which I printed on September 19, 2016.

(360) 328-6088 attempting to set up a household goods move. I received a voicemail but did not leave a message due to leaving one previously.

5. On August 22, 2016, a search on [www.craigslist.com](http://www.craigslist.com) revealed that Pacific North West Moving aka All Service Moving updated their advertisement on August 21, 2016, listing (360) 328-6088 as a contact number for Joseph. A day prior to August 21, the contact name on craigslist for (360) 328-6088 was Dallas.
6. On August 22, 2016, a compliance letter was sent to Dallas M. Noboru Brewster d/b/a Pacific North West Moving aka All Service Moving.<sup>3</sup>
7. On September 8, 2016, I called (360) 328-6088. A male answered the telephone and later identified himself as Dallas. I requested a quote for a three bedroom apartment in Seattle, moving to a three bedroom house in Lynnwood, WA. Dallas asked, "What size is your living room furniture?" I explained that I have a three-piece black leather living room set, queen size bed with dresser, and two teenager rooms with full-size beds and dressers. I told Dallas that I would have all household items packed up, I just need help with the move. Dallas stated, "I have a 26-foot truck and recommend 3 movers instead of 2 movers." Dallas quoted me "\$115 per hour, plus a \$20 gas fee, and I would only be charged mileage from the place I'm moving from to the place I'm moving to." Dallas estimated the move would take four to five hours.

DATED this 21<sup>th</sup> day of September, 2016, at Olympia, Washington.

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RACHEL JONES

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<sup>3</sup> See Attachment C for copy of compliance letter.



# ATTACHMENT A

Find tacos, cheap dinner, Max's Near San Francisco, CA Log In

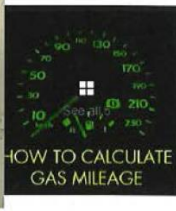



Restaurants Food Nightlife Shopping Local Services | Write a Review



## Pacific North West Moving

★★★★☆ 2 reviews Details

Movers Edit



Serving Port Orchard and surrounding area  
2299 Long Lake Rd SE  
Port Orchard, WA 98366  
(360) 328-6088

### Recommended Reviews

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#)

Search within the reviews

Sort by **Yelp Sort** Language **English (2)**



With so few reviews, your opinion of Pacific North West Moving could be huge. Start your review today.

**Brandie L.**  
Port Orchard, WA  
0 friends  
1 review

★★★★★ 3/11/2016  
First to Review

Dallas and Company, is awesome! I called them last minute and they went out of their way to help us out. They were super professional, fast and extremely affordable! Any time we need help, Pacific NorthWest Moving is who I'm calling from now on! Thanks fellas for saving the day Brandie Laseler

**Fred A.**  
Poulsbo, WA  
0 friends  
72 reviews

★★★★★ 7/12/2016

Zero stars, stay away from dealing with this company, A week or so ago I responded to his ad on Craigslist for a "trusted, responsible mover" to unload a 26 foot trailer (which is now sitting in our condo parking lot, blocking neighbors' access to their garages.) He responded to my texts and calls, but when the time came to be here, they never showed up and no longer respond to texts or calls. We had to hire another company at the last minute and pay significantly more than we expected to get this debacle over with.

This guy talks a good line, but as another poster indicated,

### Request a Quote

This provider has not enabled quote requests on Yelp. Request a quote from other similar providers.

Today 8:00 am - 8:00 pm **Open now**

### Hours

Mon	8:00 am - 8:00 pm
Tue	8:00 am - 8:00 pm
Wed	8:00 am - 8:00 pm
Thu	8:00 am - 8:00 pm <b>Open now</b>
Fri	8:00 am - 8:00 pm
Sat	8:00 am - 8:00 pm
Sun	8:00 am - 8:00 pm

[Edit business info](#)

### More business info

Accepts Credit Cards **No**

**Brandie L.**  
First to review

### Other Movers nearby

### People also viewed

**Eco-Movers**  
★★★★★ 240 reviews  
Calling Eco-Movers was probably the best move I made (pun intended).

**Adam's Moving & Delivery Service**  
★★★★★ 579 reviews  
This move really was about as painless as a move can be.

**Super Friends Moving**

has been in trouble with the authorities before, so perhaps that's a good indicator.



Page 1 of 1

1 other review that is not currently recommended ▾

**Browse**

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## From the business

### Specialties

We offer ALL your moving needs!

- + 7 days a week
- + Same day/last minute calls
- + Furniture blankets
- + Dollys
- + Two, Three, Four person crews
- + Qualified/Experienced
- + Pick up-Cargo Van-10, 17, 26 foot box trucks.
- + Clean cut/Professional
- + Sober/Clean
- + Most importantly, TRUSTING
- + Your property is our Priority

\*We DO NOT charge for any gas or mileage fees! Unlike other moving companies, our rate only consists of time and will NEVER change\* zero hidden fees gaurenteed!

### History

Established in 2016.

New and established moving company!  
Qualified/expert movers that have worked in the industry for the last several years!

### Meet the Business Owner

 **Dallas B.**  
Business Owner

I am passionate in what I do and seek out to provide excellent customer service and building new found relationships withing my business. Our foundation has been built on repeat service, TRUST and being able to provide cost efficient rates while maintaining safety of not just my employees but customers property as well. We are a close knit family of young individuals that will bring a family/comfortable atmosphere to every job we do!





[CL seattle >](#)  
[kitsap co >](#)  
[services >](#)  
[labor & moving](#)

Posted [a day ago](#)

## LET OUR FAMILY MOVE YOUR FAMILY! (Bainbridge WA)

Posting title says it all!

Here at Pacific Moving company our staff is a very close knit family that has thrived and built our foundation on excellent customer service and skills!

We have excelled in the moving industry from multiple returns, references and relationships with our customers!

We offer ALL your moving needs!

- + 7 days a week
- + Same day/last minute calls
- + Furniture blankets
- + Dollys
- + Two, Three, Four person crews
- + Qualified/Experienced
- + Pick up-Cargo Van-10, 17, 26 foot box trucks.
- + Clean cut/Professional
- + Sober/Clean
- + Most importantly, TRUSTING
- + Your property is our Priority

Please call today for estimates/quotes! No job is too big or too small!

We offer standard rates for quick jobs/Competitive affordable rates for big moves.

++++What sets us apart is that we DO NOT charge ANY gas, mileage or extra/hidden fees.

Depending on your job it will be an hourly rate that WILL NOT change or a one time standard rate for those who do not have much to move!++++

For RELIABLE, HONEST and PROFESSIONAL movers please contact us TODAY! Joseph (360-328-6088)! We offer affordable rates! We are INSURED! We are BONDED! We have REFERENCES! We are eager to hear from you and make this moving experience the best you have ever had!

No matter the move, size of house or heavy piece of furniture, Let our family at Pacific Moving Company move your family!

Thanks  
Joseph





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[kitsap co >](#)  
[services >](#)  
[labor & moving](#)

Posted a day ago

## TRUSTED-RESPONSIBLE-MOVERS! (Bremerton)

NEW and ESTABLISHED moving company is on the rise!

We are here for ALL your moving needs! From any size house, apartment, duplex or simply just labor of unloading/loading a uhaul or POD; we are ready to make your moving experience as straight forward and cost-efficient as possible. We are a full service moving company that offer quotes/rates upfront with absolutely ZERO HIDDEN FEES NO MATTER WHAT.

### OUR TEAM

- + Is available 7 days a week. Last minute moves/same day moves work with us!
- + Consists of TWO, THREE or even FOUR person crews that are qualified and professional movers.
- + Provides shrink wrap, furniture pads and all the necessary tools to get the job done.
- + Can provide trucks from a simple pick-up to 10, 17 & 26 foot trucks along with cargo vans.
- + Is clean cut, professional and sober.
- + Ensures the least cared about furniture to the most unique furniture will be handled with EXPERT care.
- + Are young and highly motivated individuals that have excelled in this industry.
- + IS READY FOR ANY JOB BIG OR SMALL; HEAVY OR LIGHT!
- + MOST IMPORTANTLY, CAN BE TRUSTED.

++++What sets us apart is that we DO NOT charge ANY gas, mileage or extra/hidden fees. Depending on your job it will be an hourly rate that WILL NOT change or a one time standard rate for those who do not have much to move!++++

For RELIABLE, HONEST and PROFESSIONAL movers please contact us TODAY! Joseph (360-328-6088)! We offer affordable rates! We are INSURED! We are BONDED! We have REFERENCES! We are eager to hear from you and make this moving experience the best you have ever had!

Thank you for your time and consideration,  
Joseph

### Keywords:

Moving, cheap, move, affordable, easy, quick, fast, labor, heavy, furniture, couch, piano, desk, truck, U-Haul, budget, 17, 26, licensed, bonded, pick up, van, cargo van, References, experienced, expert, ensured, dump, dump runs,





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[kitsap co](#) >  
[services](#) >  
[labor & moving](#)

Posted [a day ago](#)

### **ALL SERVICE MOVING! (Bremerton, Port Orchard, Gig Harbor)**

Fully certified, licensed and bonded moving company for ALL your moving needs!

We offer the best prices around AND WE DO NOT CHARGE FOR ANY GAS!

We have a set standard rate priced Specifically for your move!

We are here for ALL your moving needs! From any size house, apartment, duplex or simply just labor of unloading/loading a uhaul or POD; we are ready to make your moving experience as straight forward and cost-efficient as possible. We are a full service moving company that offer quotes/rates upfront with absolutely ZERO HIDDEN FEES NO MATTER WHAT.

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For RELIABLE, HONEST and PROFESSIONAL movers please contact us TODAY! (360-328-6088)! We offer affordable rates! We are INSURED! We are BONDED! We have REFERENCES!

Please give us a call for a quote or for any further questions!

Dallas  
360-328-6088

moving company  
local movers

ALL SERVICE MOVING!

Page 2 of 3

Out of State Movers  
Packing  
Piano Movers  
Seattle movers  
Lakewood Movers  
Tacoma movers  
Olympia Movers  
Gig Harbor movers  
Bremerton Movers  
Poulsbo Movers  
Bainbridge Island Movers

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[kitsap co >](#)  
[services >](#)  
[labor & moving](#)

Posted 5 days ago

**ALL SERVICE MOVING! (Bremerton, Port Orchard, Gig Harbor)**

Fully certified, licensed and bonded moving company for ALL your moving needs!

PNW Moving!

We offer the best prices around AND WE DO NOT CHARGE FOR ANY GAS!

We have a set standard rate priced Specifically for your move!

We are here for ALL your moving needs! From any size house, apartment, duplex or simply just labor of unloading/loading a uhaul or POD; we are ready to make your moving experience as straight forward and cost-efficient as possible. We are a full service moving company that offer quotes/rates upfront with absolutely ZERO HIDDEN FEES NO MATTER WHAT.

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Please give us a call for a quote or for any further questions!

Dallas  
360-328-6088

- moving company
- local movers
- Out of State Movers
- Packing
- Piano Movers
- Seattle movers
- Lakewood Movers
- Tacoma movers
- Olympia Movers
- Gig Harbor movers
- Bremerton Movers
- Poulsbo Movers
- Bainbridge Island Movers





CL

options

list

relevant

save search

<< < prev 1 to 73 next >

Sep 7 **\*\* Moving and Junk Removal\*\*\*** (Lynnwood) [pic](#) [map](#)

Sep 6 **AFFORDABLE MOVING! PACKING! INSURED! BONDED! ESTABLISHED!**  
(Kitsap county, Port Orchard, Bremerton,)

Sep 1 **MOVING SERVICES TO/FROM SOUTHERN CALIFORNIA, ARIZONA & LAS VEGAS AREA** (WASHINGTON) [pic](#) [map](#)

Sep 6 **PACIFIC NW JUNK LUGGERS** (ALL COUNTIES)

Sep 6 **PACIFIC NW JUNK LUGGERS** (ALL COUNTIES)

Sep 6 **PACIFIC NORTHWEST HAULING / DEMO / JUNKREMOVAL** (ALL COUNTIES)

Sep 6 **PACIFIC NORTHWEST HAULING / DEMO / JUNKREMOVAL** (ALL COUNTIES)

Sep 6 **PACIFIC NORTHWEST HAULING / DEMO / JUNKREMOVAL** (all areas)

Sep 7 **LET OUR FAMILY MOVE YOUR FAMILY!** (Seattle)

Sep 6 **LET OUR FAMILY MOVE YOUR FAMILY!** (Bainbridge WA)

Sep 6 **LET OUR FAMILY MOVE YOUR FAMILY!** (Bainbridge WA)

Sep 6 **LET OUR FAMILY MOVE YOUR FAMILY!** (Bainbridge WA)

Sep 5 **TRACTOR/BACKHOE & HAULING SERVICE** (King & South Snohomish Counties) [pic](#) [map](#)

Sep 5 **Towing Service, 5th wheel trailers included** (Olympia and surrounding areas) [pic](#) [map](#)

Sep 5 [LET OUR FAMILY MOVE YOUR FAMILY! \(Bainbridge WA\)](#)

Sep 7 [CARPET CLEANING \\*\\*\\*\\* GREAT DEALS .... Coupons \(Seattle, Olympia, Lacey\) pic map](#)

Sep 7 [▶▶ TACOMA AREA JUNK REMOVAL & DEBRIS HAULING \\*\\* BEST SERVICE \(Pierce County\) pic map](#)

Sep 7 [SUMMER CLEANUP PAINTING ROOF AND GUTTER CLEANING \(seattle King county Pierce county Kitsap\) pic map](#)

Sep 7 [JUNK Hauling TRASH Removal etc Construction Debris/Garage Clean Out! \(Western WA\) pic map](#)

Sep 7 [▶▶ HOT TUB REMOVAL / Professional and Fast \(King, Snohomish and Pierce Counties\) pic map](#)

Sep 6 [Land Clearing, General Excavation, Stump Removal, Tree Removal \(or/wa\) pic map](#)

Sep 6 [MARK THE MOVER most reliable thing since the toaster \(edmonds\)](#)

Sep 6 [FARM MANAGEMENT TILLING LANDSCAPING ROOF CLEANING \(Puyallup\) pic map](#)

Sep 6 [FARM MANAGEMENT TILLING LANDSCAPING ROOF CLEANING \(Puyallup\) pic map](#)

Sep 6 [TRASH DISPOSAL and RECYCLING service, APPLIANCES, FURNITURE, CONSTRUCTION DEBRIS \(Seattle\) pic map](#)

Sep 6 [JUNK REMOVAL/ CONSTRUCTION DEBRIS CLEAN UP/DEMOLITION \(Seattle\) pic map](#)

Sep 6 [JUNK Hauling TRASH Removal etc Construction Debris/Garage Clean Out! \(Western WA\) pic map](#)

Sep 6 [▶▶ HOT TUB REMOVAL AND DISPOSAL \(King, Pierce and Smohomish Counties\) pic map](#)

Sep 6 [PAINTING ROOF AND GUTTER CLEANING \(King county Pierce county Thurston\) pic map](#)

Sep 6 [SUMMER CLEANUP PAINTING ROOF AND GUTTER CLEANING \(seattle King county Pierce county Kitsap\) pic map](#)



- Sep 6 PAINTING ROOF AND GUTTER CLEANING (King county Pierce county Thurston) [pic](#) [map](#)
  
- Sep 5 MARK THE MOVER most reliable thing since the toaster (edmonds)
  
- Sep 5 JUNK REMOVAL, HAULING, DUMP RUNS, DEMO CLEAN AND DEMO! [pic](#) [map](#)
  
- Sep 5 JUNK REMOVAL, DUMP RUNS, GARAGE CLEAN OUT and MORE! (Seattle)
  
- Sep 5 JUNK Hauling TRASH Removal etc Construction Debris/Garage Clean Out! (Western WA)
  
  
- Sep 5 MARK THE MOVER \*\*all major credit cards\*\* (edmonds)
  
- Sep 5 ▶▶ TACOMA HAULING Junk/Rubbish/Debris/Trash Removal (Pierce County) [pic](#) [map](#)
  
- Sep 5 MARK THE MOVER \*\*all major credit cards\*\* (edmonds)
  
- Sep 5 JUNK Hauling TRASH Removal etc Construction Debris/Garage Clean Out! (Western WA)  
[pic](#) [map](#)
  
- Sep 5 ▶▶ HOT TUB REMOVAL - Affordable and Professional  
(King, Pierce and Snohomish Counties) [pic](#) [map](#)
  
- Sep 4 Licensed and Insured JUNK REMOVAL and DUMP RUNS Lowest Price Guarantee  
(Western WA) [pic](#) [map](#)
  
- Sep 4 JUNK Hauling TRASH Removal etc Construction Debris/Garage Clean Out! (Western WA)  
[pic](#) [map](#)
  
- Sep 4 JUNK REMOVAL, DUMP RUNS, GARAGE CLEAN OUT and MORE! (Seattle) [pic](#) [map](#)
  
  
- Sep 4 JUNK REMOVAL, DUMP RUNS, GARAGE CLEAN OUT and MORE! (Seattle) [pic](#) [map](#)
  
  
- Sep 4 JUNK REMOVAL.HAULING.DUMP RUNS. And MORE! (Seattle) [pic](#) [map](#)
  
- Sep 4 GET RID OF YOUR UNWANTED JUNK! Junk removal service,Dump runs! [pic](#) [map](#)
  
- Sep 4 GARAGE CLEAN OUT. FORECLOSURE DUMP RUNS. JUNK REMOVAL and MORE!  
[pic](#) [map](#)

Sep 4 JUNK REMOVAL, FORECLOSURE CLEAN OUT, DUMP RUNS! (Seattle) [pic](#) [map](#)

Sep 4 JUNK REMOVAL, HAULING, DUMP RUNS, DEMO CLEAN UP CALL NOW! [pic](#) [map](#)

Sep 4 JUNK REMOVAL.HAULING.DUMP RUNS. And MORE! (Seattle) [pic](#) [map](#)

Sep 4 Northwest Labor Industries DEMOLITION, JUNK HAULING, DEMO CLEAN UP! (Seattle) [pic](#) [map](#)

Sep 4 JUNK HAULING, JUNK REMOVAL/APPLIANCES DISPOSAL AND MORE! (Seattle) [pic](#) [map](#)

Sep 4 JUNK HAULING, JUNK REMOVAL/APPLIANCES DISPOSAL AND MORE! (Seattle) [pic](#) [map](#)

Sep 4 TRASH DISPOSAL and RECYCLING service, APPLIANCES, FURNITURE, CONSTRUCTION DEBRIS (Seattle) [pic](#) [map](#)

Sep 4 TRASH DISPOSAL and RECYCLING service, APPLIANCES, FURNITURE, CONSTRUCTION DEBRIS (Seattle) [pic](#) [map](#)

Sep 4 TRASH DISPOSAL and RECYCLING service, APPLIANCES, FURNITURE, CONSTRUCTION DEBRIS (Seattle) [pic](#) [map](#)

Sep 4 DUMP RUNS,DEMOLITION, JUNK HAULING, DEMO CLEAN UP! (Seattle) [pic](#) [map](#)

Sep 4 JUNK HAULING, JUNK REMOVAL/APPLIANCES DISPOSAL AND MORE! (Seattle) [pic](#) [map](#)

Sep 4 TRASH DISPOSAL and RECYCLING service, APPLIANCES, FURNITURE, CONSTRUCTION DEBRIS (Seattle) [pic](#) [map](#)

Sep 4 JUNK REMOVAL. TRASH DISPOSAL. DUMP RUNS/ HAULING. [pic](#) [map](#)

Sep 4 Junk Removal-Hauling-Dump Runs- Demo Clean Up! (Seattle) [pic](#) [map](#)

Sep 4 Northwest Labor Industries DEMOLITION, JUNK HAULING, DEMO CLEAN UP! (Seattle) [pic](#) [map](#)

Sep 4 JUNK HAULING, JUNK REMOVAL/APPLIANCES DISPOSAL AND MORE! (Seattle) [pic](#)

- Sep 4 **JUNK Hauling TRASH Removal etc Construction Debris/Garage Clean Out!** (Western WA) [pic](#) [map](#)
- Sep 3 **Get Your Move On! Lake Spanaway Self Storage!** (Spanaway-Parkland- Tacoma-Lakewood) [pic](#) [map](#)
- Sep 3 **HOT TUB REMOVAL AND DISPOSAL** (King, Pierce and Smohomish Counties) [pic](#) [map](#)
- Sep 1 **GET RID OF YOUR UNWATED JUNK! JUNK REMOVAL SERVICES/DUMP RUNS CALL NOW** (Seattle) [pic](#) [map](#)
- Sep 1 **GARAGE CLEAN OUT, JUNK REMOVAL, TRASH, DEMO REMOVAL!** [pic](#) [map](#)
- Sep 1 **DEMOLITION, JUNK HAULING, DEMO CLEAN UP!** (Seattle) [pic](#) [map](#)
- Aug 31 **FARM MANAGEMENT TILLING LANDSCAPING ROOF CLEANING** (Puyallup)
- Aug 31 **Concrete Services - Demo, Dirtwork, Forming, Pouring, Restoration** [pic](#) [map](#)
- Aug 31 **HOT TUB REMOVAL / Professional and Fast** (King, Snohomish, Pierce County) [pic](#) [map](#)
- Sep 6 **AAA BUDGET HAULING & JUNK & STRUCTURE DEMO\*FREE ESTIMATES! CALL TODAY!** (ALL OVER THE PACIFIC NORTHWEST)

CL seattle >  
kitsap co >  
services >  
labor & moving

Posted about 4 hours ago

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No matter the move, size of house or heavy piece of furniture, Let our family at Pacific Moving Company move your family!

Thanks  
Joseph



• do NOT contact me with unsolicited services or offers

# ATTACHMENT B

SharePoint

Newsfeed OneDrive Sites Jones, Rachel (UTC) ?



Companies Cases

## Companies Search

Recently Modified Companies

Company Name All company fields Industry

We don't have any refiners to show you Preference for results in English

Nothing here matches your search

Suggestions

- Make sure all words are spelled correctly
- Try different search terms
- Try more general search terms
- Try fewer search terms
- Try these tips for searching

Preferences Advanced Search

## ATTACHMENT C



STATE OF WASHINGTON

### UTILITIES AND TRANSPORTATION COMMISSION

1300S.Evergreen Park Dr. S.W., P.O. Box 47250 - Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

August 22, 2016

Dallas Brewster  
Pacific North West Moving  
All Service Moving  
2299 Long Lake Rd SE  
Port Orchard, WA 98366-8625

RE: Household Goods Moving in Washington State

Dear Mr. Brewster:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by September 6, 2016.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately cease advertising as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Pacific North West Moving and All Service Moving.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action will include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Respect. Professionalism. Integrity. Accountability.



Pacific North West Moving  
All Service Moving  
August 22, 2016  
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Again, to avoid enforcement action, your complete application, supporting materials and application fee must be submitted to the commission by **September 6, 2016**.

If you have questions about this letter, or the laws governing household goods moving companies, please call Rachel Jones, Compliance Investigator, at (360) 664-1129.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at [www.utc.wa.gov/mover](http://www.utc.wa.gov/mover).

Sincerely,

A handwritten signature in cursive script that reads "Susie Paul".

Susie Paul, Acting Assistant Director  
Consumer Protection