Attachment B Customer Notice

Discontinue BLV/I – Washington Bill Message #: 0725416 Message Start Date: 08/01/2016 Message End Date: 08/31/2016

NOTICE OF DISCONTINUANCE – CenturyLink will discontinue operator service features Busy Line Verification and Busy Line Interrupt October 7, 2016. Busy Line Verification/ Interrupt are optional features that allows customers to obtain assistance in determining if a called line is in use (verification) or in interrupting a communication in progress (interrupt) by calling the "0" operator. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs – we value you as our customer.

Discontinue BLV/I - Washington 2nd Notice Bill Message #: 0831616 Message Start Date: 09/01/2016 Message End Date: 09/30/2016

NOTICE OF DISCONTINUANCE – CenturyLink will discontinue operator service features Busy Line Verification and Busy Line Interrupt October 10, 2016. Busy Line Verification/ Interrupt are optional features that allows customers to obtain assistance in determining if a called line is in use (verification) or in interrupting a communication in progress (interrupt) by calling the "0" operator. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs – we value you as our customer.