



July 15, 2016
Via Web Filing

Mr. Steven V. King, Executive Secretary
Washington Utilities & Transportation Comm.
1300 S. Evergreen Park Drive, S.W.
P.O. Box 47250
Olympia, WA 98504-7250

**RE: Talk America Services, LLC
Discontinuance Certain Operator Assisted Services in Washington**

Dear Mr. King:

Pursuant to WAC 480-120-083, Talk America Services, LLC hereby provides notification to the Washington Transportation and Utilities Commission (“WUTC”) that it intends to discontinue its provision of certain operator assisted services in Washington.

On June 21, 2016, Talk America Services filed a Petition with the FCC seeking authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended (the “Act”), 47 U.S.C. § 214(a), and Section 63.71 of the Federal Communications Commission’s (“FCC’s”) rules, 47 C.F.R. § 63.71, to discontinue its provision of certain operator assisted services throughout the United States. Public Notice of that Petition was issued by the FCC on July 1, 2016. A copy of that filing was mailed to the WUTC at that time, in accordance with FCC rules.

Talk America Services operator assisted services being discontinued are Collect Calling, Person-to-Person Calling, Billed to Third Party and Busy Line Verification / Interrupt services. The services will be discontinued on August 1, 2016.

Through its submission to the WUTC of a copy of the FCC Petition for discontinuance, Talk America Services provided at least 30 days advanced notice of cessation of these services to the Commission. Pursuant to subsequent discussions with WUTC Staff, this additional notification is being filed with the WUTC in accordance with its rules. Pursuant to WAC 480-120-083 (3), Talk America Services provides the following information:

1. Name of Telecommunications Company: Talk America Services, LLC is located at: 10802 Executive Center Drive, Benton Building Suite 300, Little Rock, AR 72211
2. Date of Planned Service Discontinuance: Talk America Services will discontinue the provision of services described above, effective August 1, 2016.
3. Number of impacted Customers and Their Location (described by exchange or by city and county): Based on a review of billing for the 34 customers that subscribe to the Company's services in WA, within the past year, none of the special operator services that will be discontinued were used by WA customers.
4. Customer Notice: A copy of the customer notice that was sent in accordance with FCC rules is attached hereto. The requirement for the second customer notice, in accordance with subsection (2)(d) I addressed in item 6 below.

5. Refunds for Unused Service: Not Applicable.
6. Second Customer Notice: No second customer notice was sent since no Washington customers are directly impacted by this discontinuance.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant to Talk America Services, LLC

file: Talk America Services - Washington - Other
tms: WAx1601

Enclosure
ST/im

Pending applicable regulatory approvals, on or after August 1, 2016, Talk America Services will no longer offer the following operator services: Person-to-Person calls, calls Billed to Third Party, Collect Calling, Busy Line Verification/Interruption Service, and International Directory Assistance in all 50 states and the District of Columbia.

A filing is being made with the FCC for discontinuance of Special Operator Services, including Person-to-Person calls, calls Billed to Third Party, Collect Calling, Busy Line Verification/Interruption Service, and International Directory Assistance. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Talk America Services' customer service can be reached at 1-855-546-5000 or customercare@talkamericaservice.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.