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April 26, 2016

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IMPORTANT NOTICE

Mashell Telecom, Inc. d/b/a Rainier Connect has filed with the Washington Utilities and Transportation Commission ("Commission") to change the description of its Vacation Rate Service to Number Retention Service to better reflect what is offered. The filing is proposed to take effect May 31, 2016.

The service will remain essentially the same as it is now. The rate for the service is not changing. If you have any questions about the proposed filing and how it will affect you, please call the Company at 253.683.4100.

The Commission has the authority to set rates that may vary from the Company's request, depending on the outcome of its investigation. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on May 27, 2016. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the Commission has a bridge line which enables you to participate by telephone. Call 360-664-1234 the day before the open meeting for instructions and to sign in. You can also comment by using the "Public Comment" feature at the commission's web site, at utc.wa.gov, or by using the contact information below.

Washington Utilities and Transportation Commission
1300 S Evergreen Park Drive SW
Post Office Box 47250
Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

The Commission is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or human_resources@utc.wa.gov.

Sincerely,

Mashell Telecom, Inc.